

## Waukesha County Board of Supervisors

### Minutes of the Joint Meeting of the Health & Human Services Committee and Health & Human Services Board Thursday, November 16, 2023

Chair Wolff called the meeting to order at 1:00 p.m.

**Committee Members Present:** Supervisors Peter Wolff, Jennifer Grant, Johnny Koremenos, Tom Schellinger, Jeremy Walz and Matthew Weil. Supervisor Larry Bangs arrived at 1:30 p.m.

**Board Members Present:** County Board Supervisors Larry Nelson, Christine Howard, Joel Gaughan and community members Dr. Mike Goldstone, Robert Menefee, Jr., Christine Beck. **Absent:** Mary Baer, Mary Berg and Vicki Dallmann-Papke

**Also Present:** Legislative Policy Advisor Sarah Fraley, Chief of Staff Sarah Spaeth, Administrative Specialist Barbara Hollander, Director of Health and Human Services Liz Aldred, Deputy Director of Health & Human Services Lisa Roberts, MHC Administrator Andrew Grzybowski, Outpatient Services Administrator Danielle Birdeau, Assistant Veterans' Service Officer Justin Roloff, Accounting Services Coordinator Kristen Tranel, Human Services Supervisor Maryam Faterioun and Departmental Executive Assistant Mary Kay Reinbold

#### **Annual Report of the Veterans Services Division**

Roloff and Aldred presented on the Waukesha County Veterans Services 2023 Annual report. Highlights covered in the report include 2022 finances, veteran demographics identified by period of service and specifically Waukesha County veterans. The report also included statistics on the increasing average monthly contacts in 2022/2023, burial records project, and the assistance provided to those veterans that qualify for services under the Promise to Address Comprehensive Toxics (PACT). Finally, the presentation highlighted technological advances to improve customer service and outreach and community partnerships that are helping to expand their reach within the community.

**MOTION By HHS Board:** Menefee moved, second by Howard to accept the Waukesha County Veterans Services 2023 Annual Report. Motion carried 6-0

#### **Mental Health Center Suicide Prevention Update**

Grzybowski and Aldred gave an update on the safety and suicide prevention measures in place at the Mental Health Center. On November 27, they will begin using ObservSMART technology, which is a compliance system utilizing Bluetooth technology to ensure patient observations occur on time, are documented and are done in close proximity to the patient. With ObservSMART, staff complete required safety rounds utilizing tablets that sync with tamper-resistant patient wearables. Other enhancements to the physical environment include crisis prevention intervention training for all staff and security, restraint chair, ligature proof blanket, safety furniture and break away doors, ligature proof sinks, toilets, ceilings, etc.

### **Embedded Mental Health Professional Program Update**

Birdeau, Aldred and Faterioun gave a PowerPoint presentation on their handout titled HHS Crisis & Law Enforcement Collaboration: Embedded Positions. Highlights of the presentation included the makeup of the crisis team, a timeline of the creation of the program, various statistics showing the success of the program, information on partnerships with law enforcement.

Beck left at 2:28 p.m.

### **Discuss and Consider Ordinance 178-O-072 Establish and Approve The Department of Health & Human Services 2023 Fees For The Regional Crisis Stabilization Facility**

Aldred and Tranel presented that this ordinance establishes and approves the 2023 fees for the Waukesha County Health & Human Services Regional Crisis Stabilization Facility provided under DHS 34 Emergency Mental Health Service Programs and in accordance with Wisconsin Administrative Code Section DHS 1.03(2). The newly created HHS Regional Crisis Stabilization Facility is anticipated to open for business in December 2023 and requires a daily bed rate fee not contemplated in enrolled ordinance 177-O-093, which set the usual and customary fees for 2023.

**MOTION by HHS Committee:** Walz moved, second by Koremenos to approve Ordinance 178-O-072. Motion carried 7-0

### **HHS Committee Agenda Items**

#### **Approve Minutes of October 19**

**MOTION:** Walz moved, second by Schellinger to approve the minutes of October 19. Motion carried 7-0

#### **Next Meeting Date**

December 7

#### **Executive Committee Report of October 23**

Wolff reported that this was a joint meeting with the Finance Committee and they approved three operating budgets, two ordinances, two RFPs, five appointments and adopted the 2024-2028 Five-Year Capital Projects Plan.

#### **Legislative Update**

Fraley reported that both houses wrapped up election bills. A few HHS bills continued to progress.

**MOTION by HHS Committee:** Walz moved, second by Weil to adjourn at 2:36 p.m. Motion carried 7-0

Respectfully submitted,

Matthew E. Weil  
Secretary – Health & Human Services Committee

**Minutes of the Health and Human Services Board**  
**Thursday, November 16, 2023**  
**1:00 p.m.**

Chair Nelson called the meeting to order at 1:00 p.m.

**Board Members Present:** Supervisor Larry Nelson (Chair), Supervisor Joel Gaughan, Supervisor Christine Howard, Dr. Mike Goldstone, Robert Menefee Jr.

**Board Members Absent:** Mary Baer, Christine Beck, Mary Berg, Vicki Dallmann-Papke

**Waukesha County Staff Also Present:** Health & Human Services (HHS) Director Elizabeth Aldred, Health & Human Services (HHS) Deputy Director Lisa Roberts, and Departmental Executive Assistant Mary Kay Reinbold

**Approval of 2024 HHS Board Calendar**

MOTION: Howard moved, second by Menefee, to approve the 2024 HHS Board Calendar. Motion carried 5-0.

**ADRC Advisory Board Appointment**

Gaughan was reappointed to the ADRC Board at the Waukesha County Board of Supervisors meeting held October 24.

**Approve Minutes of October 26, 2023**

MOTION: Gaughan moved, second by Menefee, to approve the HHS Board minutes of October 26, 2023. Motion carried 5-0.

**Review of Correspondence**

There was no correspondence to review.

**Next Meeting Date**

January 25, 2024

**Advisory and Standing Committee Reports**

Gaughan reported that at the November 2 ADRC Advisory Board, Lisa Bittman gave information on the ongoing outreach with the Hispanic community. There have been many events over the past year, including collaboration with ProHealth.

A historical timeline of the evolution of the ADRC was given.

Gaughan reported that at the November 9 Public Health Advisory Committee meeting, Ben Jones provided an update on the Community Health Improvement Plan (CHIP). The date has been extended from December to January for the CHIP action teams to complete their plan that will be presented to the steering committee.

Public Health has not heard back from the State regarding the 140 Review.

ProHealth will begin screening inpatients for Social Determinants of Health using the Unite Us platform.

Goldstone reported on the November 14 Substance Use Advisory Committee meeting. The committee suggested that the HHS Board recommend the County Board look into two ordinances:

- Restrict the sale of any Hemp product to anyone under the age of 21
- Make it illegal to sell synthetic urine

Aldred and Roberts will gather more information about these topics and will report back at the next HHS Board meeting.

Menefee had no update at this time for the Children and Family Services Advisory Committee (CAFSAC).

Menefee reported the next Interagency Program for Intoxicated Drivers (IPID) meets in December.

Goldstone reported on the November 13 Mental Health Advisory Committee (MHAC) meeting that the Salvation Army and Hebron House will need to make referrals for the use of the emergency overflow shelter. The shelter will have their own manager on staff.

#### **Announcements**

No announcements.

#### **Future Agenda Items**

- The recommendation regarding Hemp products and synthetic urine

MOTION: Menefee moved, second by Gladstone to adjourn the meeting at 3:07 p.m. Motion carried 5-0.

Respectfully submitted,

Larry Nelson  
HHS Board Chair



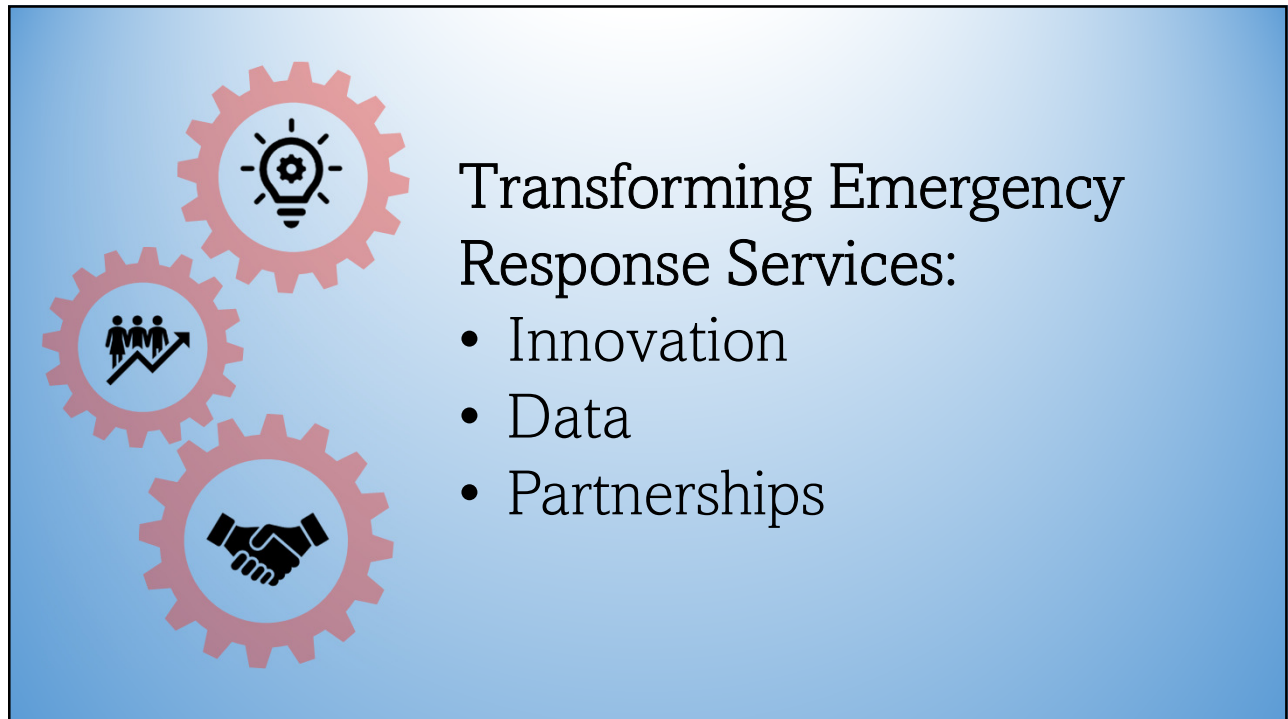
This slide features a blue gradient background with several interlocking gears. Three prominent gears are highlighted in red and contain icons: a lightbulb (innovation), a group of people with an upward arrow (data), and a handshake (partnerships). The text 'Clinical Services' is centered in a large, black, sans-serif font, with 'HHS Board 1.25.24' centered below it. In the bottom right corner, the Waukesha County Health & Human Services logo is displayed, featuring a red outline of the county and the text 'WAUKESHA COUNTY HEALTH & HUMAN SERVICES'.

# Clinical Services

HHS Board 1.25.24



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This slide features a blue gradient background with three red gears containing icons: a lightbulb, a group of people with an upward arrow, and a handshake. The text 'Transforming Emergency Response Services:' is centered in a black, sans-serif font, followed by a bulleted list of three items: 'Innovation', 'Data', and 'Partnerships'.

## Transforming Emergency Response Services:

- Innovation
- Data
- Partnerships

2



# OAK Kits









Gas stations • Parks • Banks  
Schools • Police Departments  
Churches • Community Agencies

3



# Embedded Crisis Staff



- 2019: Increased Crisis Calls from Law Enforcement
- 2021: Launched first Embedded Model
- 2023: Expanded Embedded Model
- 2024: Pursuing funding for continued expansion (Grant, Brookfield)











Waukesha County Sheriff's Department •  
Waukesha Police Department • Waukesha County Communications  
Brookfield Police Department (Coming soon 2024)

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# Mental Health Center



- 2021: Longer inpatient stays for patients
- 2022: Identified need for stabilization level of care
- 2024: Launch Crisis Resource Center & Increase Bed Capacity for Inpatient to 16 beds



Center for Independence • Wisconsin DHS  
JH Hassinger • Joxel Group

5



6



7




8






## Looking Ahead: Crisis Urgent Care




- Psychiatric Crisis Care – SAMHSA Best Practice of Crisis Care
- 24/7 Psychiatric ER
- Observation Beds
- Police drop off (5 mins or less)

Wisconsin is getting ready....


- Governor's Budget
- Administrative Code Legislation



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## Looking Ahead: Supportive Housing



- Waukesha County housing crisis
- Shelter system does not meet the need
- Specialized housing for persons with MH issues

- Request for Proposal 2023 (No respondents)
- HEART meetings increasing momentum
- Continue to strengthen housing partnerships for collaboration and resource maximization

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# Thank You

Kirk Yauchler, Clinical Services Manager

**WAUKESHA COUNTY**  
HEALTH & HUMAN SERVICES

**Paul Farrow**  
County Executive



**Elizabeth Aldred**  
Director

**Lisa A. Roberts**  
Deputy Director

# Waukesha County

*Department of Health and Human Services*

## **FOR IMMEDIATE RELEASE**

January 19, 2024

### **Waukesha County Public Health Achieves Designation as a Level III Health Department**

*Recognition by the Wisconsin Department of Health Services Highlights  
Waukesha County's Commitment to Public Health Excellence*

Waukesha County Public Health has been officially recognized by the Wisconsin Department of Health Services (DHS) as a certified level III health department. This five-year certification signifies that Waukesha County meets the highest level of health department standards identified in state statute and administrative rules. Through this process, Waukesha County Public Health effectively demonstrated how it serves as the community health strategist and has taken a leadership role in the health issues facing the county.

The distinctions between Levels I, II, and III health departments in Wisconsin are clearly defined. At **Level I**, Local Health Department requirements focus on the public health core functions, the 10 Essential Public Health Services, national public health performance standards, and the Foundational Public Health Services model and are expected to align with current public health practices and state statutes. An annual report must be submitted to the Division of Public Health. Public health nursing services are intricately woven throughout Level I requirements.

**Level II** introduces everything from Level I and puts an emphasis on organizational performance through performance management and quality improvement, along with capacity building and workforce development, all while maintaining the integration of public health nursing services.

**Level III**, representing the highest tier, includes everything from Levels I & II, and entails a specific focus on community health strategy. A level III health department provides public health expertise, data, and research to the community; and a focus on impacting population health. Additionally, Level III mandates an environmental health program, with a community and systems focus. Public health nursing services continue to be an integral component across all levels, ensuring a consistent emphasis on nursing expertise within the broader scope of public health services.

"I am immensely proud of the dedicated team at Waukesha County Public Health for achieving the Level III Health Department designation. This recognition is a testament to the unwavering commitment and hard work of our staff. I want to extend my heartfelt gratitude to each team member for their tireless efforts. This achievement not only showcases our current excellence, but also inspires us to continue elevating public health standards. Together, we look forward to fostering a healthier and more resilient community." - *Benjamin Jones, Public Health Manager & Health Officer, Waukesha County Public Health*

#### **Future Review Date**

Local health department level designations are in force up to five years. The date of the determination letter is used as the start of that five-year period. Waukesha County Public Health's next DHS 140 review would need to be during or before calendar year 2028.

For detailed information on Public Health level requirements, you can visit: [Wisconsin Local Public Health: Requirement Updates | Wisconsin Department of Health Services](#)

#### **Lisa Kwiat**

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**Waukesha County Public Health**  
has been officially recognized by the Wisconsin Department of  
Health Services (DHS) as a **Certified Level III** health department.



# WI HEALTH DEPARTMENT LEVELS

**LEVEL  
01**



**LEVEL  
02**



**LEVEL  
03**



## **Community Health Strategist**

is defined as an engaged change leader or group of leaders who build community coalitions that investigate and take action to make meaningful progress on a community health issue.