



A Division of the Waukesha County  
Department of Health and Human Services

# **2024 - 2025**

## **Resource Guide**

*A resource guide for older adults, adults with disabilities, and adults with mental health or substance use concerns.*

[www.waukeshacounty.gov/ADRC](http://www.waukeshacounty.gov/ADRC)

Email: [ADRC@waukeshacounty.gov](mailto:ADRC@waukeshacounty.gov)

## PHONE DIRECTORY

Emergency ..... 911  
Suicide or Mental Health Emergency..... 988

**IMPACT 2-1-1** .....211 or (866) 211-3380

**ADRC of Waukesha County** ..... (262) 548-7848  
..... Toll Free (866) 677-2372  
..... Fax (262) 896-8273

**Adult at Risk/Elder Abuse Reporting** ..... 911  
..... or (262) 548-7848

**Wisconsin Poison Center** ..... (800) 222-1222  
<http://www.wisconsinpoison.org/poison-home>

**Waukesha County Sheriff's Department**  
(Crime, identity theft, fraud, non-emergency) ... (262) 548-7122

## ADRC CONTACT INFORMATION

Location:

Human Services Center  
514 Riverview Avenue  
Waukesha, WI 53188

Local: (262) 548-7848  
Toll Free: (866) 677-2372  
Fax: (262) 896-8273  
Email: [ADRC@waukeshacounty.gov](mailto:ADRC@waukeshacounty.gov)

Follow Us on Facebook  
[www.facebook.com/ADRCWC](http://www.facebook.com/ADRCWC)

Sign up for our free monthly newsletter, *The ADRC Connection*, by calling or email us!



Scan this QR  
code to access  
an online copy  
of this resource  
guide!

# ADRC

## Mission Statement

**To provide older adults and people with physical, developmental and intellectual disabilities the resources needed to live with dignity and security and to achieve maximum independence and quality of life. The goal of the Aging and Disability Resource Center (ADRC) is to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.**

“The Aging and Disability Resource Center (ADRC) of Waukesha County provides information about resources and support on all aspects of life related to aging or living with a disability. The ADRC is a one-stop shop for older adults, people with disabilities, and their caregivers and families. ADRC staff are unbiased and knowledgeable professionals who listen to your concerns, help clarify your options, and direct you to appropriate resources.

We hope that you will find the ADRC Resource Guide helpful. Please contact the ADRC if you need any further assistance.”

***Mary C. Smith, Manager***

Aging and Disability Resource Center of Waukesha County



# About the Resource Guide

The ADRC Resource Guide is a publication of the Aging and Disability Resource Center of Waukesha County (ADRC) a division of Waukesha County Department of Health and Human Services whose purpose is to provide a source of useful and reliable information about services and programs for people with physical disabilities, developmental disabilities, and older adults in Waukesha County. These services and programs are provided by the ADRC, as well as many other agencies and organizations in our community. Included is general information, including eligibility requirements, fees or donations when known. If more details are needed, call the telephone number listed or the ADRC at (262) 548-7848 or 1 (866) 677-2372, 8:00 am – 4:30 pm, Monday-Friday.

The publication of the ADRC is supported in part by funds provided by Greater Wisconsin Agency on Aging Resources, the State of Wisconsin Bureau on Aging and Disability Resources and U.S. Department of Health and Human Services.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided. The ADRC does not imply any sort of endorsement by inclusion in this resource directory. All information in this guide is based upon the best information available at the time of publication, and the ADRC assumes no responsibility for changes, errors or omissions.

# Request for Inclusion / Updates

It is the policy of the Aging & Disability Resource Center of Waukesha County (ADRC) not to include resource information on agencies that deny services based on age, race, religion, color, disability, sex, physical condition, developmental disability, sexual orientation, marital status, national origin, or any other protected characteristic.

## **To be considered for inclusion:**

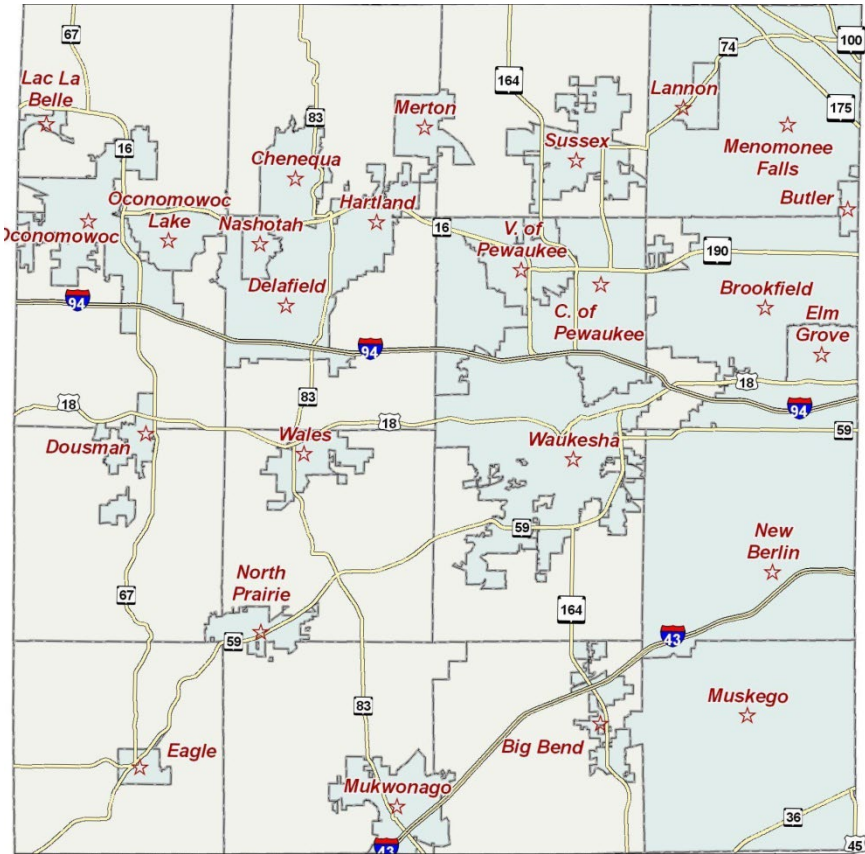
- Agencies must be in operation for a minimum of 3 years.
- Must provide services to Waukesha County residents.

All submissions are subject to approval and do not guarantee inclusion. Inclusion in the ADRC Resource Guide is a privilege, not a right. Inclusion does not signify an endorsement of any program or service and omission does not indicate disapproval by the ADRC. The ADRC will not contact you to confirm your inclusion. ADRC reserves the right to edit information to meet format, guidelines, and space requirements. The ADRC assumes no responsibility regarding the quality of services of agencies and programs in the ADRC Resource Guide.

If you have changes or would like to be considered for inclusion in the following year's guide, please go to:

[www.waukeshacounty.gov/ADRCResourceGuideInclusionApplication/](http://www.waukeshacounty.gov/ADRCResourceGuideInclusionApplication/)

## Waukesha County Map



### Directions to ADRC

#### Directions to ADRC via I-94

1. Take I-94 to Highway J (Pewaukee Road).
2. Exit at Highway J south (Exit 294) and drive approximately 1.5 miles to the intersection of Pewaukee Road and Moreland Boulevard.
3. Turn right onto Moreland Boulevard.
4. Turn left onto Riverview Avenue.
5. Follow Riverview Avenue to the ADRC, located in the Human Services Center.

### **Directions from Areas South of Waukesha via Highway 164**

1. Take Highway 164 north to the City of Waukesha and the intersection of Highways 59 and 164.
2. Turn right at the intersection to get onto the Highway 59 and 164 bypass.
3. Take the bypass north to the Highway 164 and 18 intersections (Moreland Boulevard).
4. Turn left onto Moreland Boulevard and drive approximately 2 miles crossing the Fox River Bridge and driving up a steep hill to a stoplight, which is the Moreland Boulevard and Pewaukee Road intersection. Stay on Moreland Boulevard going west.
5. Turn left onto Riverview Avenue.
6. Follow Riverview Avenue to the ADRC, located in the Human Services Center.

### **Directions from Areas Southwest of Waukesha via Highway 59**

1. Take Highway 59 northeast into the City of Waukesha. Turn left onto Highway X (Genesee Road) which will turn into St Paul Avenue.
2. Continue on St Paul Avenue through the City of Waukesha until you come to the intersection of Highway 18 and Moreland Boulevard (approximately 3 miles).
3. Turn west onto Moreland Boulevard and drive up the hill to the stop light at the intersection of Moreland Boulevard and Pewaukee Road. Stay on Moreland Boulevard going west.
4. Turn left onto Riverview Avenue.
5. Follow Riverview Avenue to the ADRC, located in the Human Services Center.

## Quick Reference Guide

When I need...	I can refer to...	On pages...
General help around the house	Downsizing/Declutter, Home Health Care/Homemaker, Home Maint./Mod., Med. Equip/Supplies, Med. Setup/Delivery	36, 68-79, 139-143
Help with meals	Food/Meals/Nutrition	57-64
Help ensuring my safety & security	Check-in Monitoring, Consumer Information, Emergency Services/Safety, Legal Services, Law Enforcement	28, 30-32, 49-50, 131-135
A ride to the doctor, store, etc.	Transportation/Driving Evaluations	170-177
Health care in my home	Home Health Care/Homemaker, Med. Equip/Supplies, Med. Setup/Delivery, Physician Service	68-76, 139-143, 152
Help for the person who takes care of me	ADRC, Adult Day Services, Consumer/Caregiver Support and Resources, Respite, Advocacy	12-16, 24-28, 166-167, 16-21
Housing options	Adult Family Homes, CBRF, Emergency Shelters, Independent Living, Low-Income/Subsidized, Nursing Homes, RCAC, Senior Housing Placement Assistance	84-129
Social or recreational activities	Pets/Wildlife, Camps, Senior Centers, Travel	151-152, 159-166
Help planning my long-term care needs	ADRC, Benefit Specialist Prgms, Insurance, Private Care Mgmt, Publicly Funded LTC	12, 21-23, 129-131, 152-153, 155-159
Public assist. programs, health insurance	ADRC, Advocacy, Benefit Specialist Programs, Insurance, Publicly Funded Long Term Care	12, 16-21, 21-23, 129-131, 155-159
Filing an appeal, complaint, or fraud/scams	Advocacy, Consumer Information, Elected Officials, Insurance, Law Enforcement, Legal Services	16-21, 30-32, 42-49, 129-135



# Table of Contents

<b>WAUKESHA COUNTY MAP .....</b>	<b>4</b>
<b>ABUSE / NEGLECT.....</b>	<b>11</b>
<b>AGING AND DISABILITY RESOURCE CENTERS .....</b>	<b>12</b>
<b>AGING AND DISABILITY RESOURCE CENTERS OF SOUTHEASTERN WISCONSIN (ADRCS) .....</b>	<b>13</b>
<b>ADULT DAY SERVICES AND CENTERS .....</b>	<b>14</b>
<b>ADVOCACY .....</b>	<b>16</b>
<b>BENEFIT SPECIALIST PROGRAMS .....</b>	<b>21</b>
DISABILITY BENEFIT SPECIALIST PROGRAM (DBS) .....	21
ELDER BENEFIT SPECIALIST PROGRAM (EBS).....	22
<b>CAREGIVER / SUPPORT RESOURCES .....</b>	<b>24</b>
<b>CHECK-IN MONITORING.....</b>	<b>28</b>
<b>CLOTHING AND HOUSEHOLD GOODS .....</b>	<b>29</b>
<b>CONSUMER INFORMATION .....</b>	<b>30</b>
<b>DEMENTIA CARE / MEMORY LOSS .....</b>	<b>32</b>
GERIATRIC ASSESSMENT.....	32
MEMORY CAFES .....	33
MEMORY SCREENS .....	33
DEMENTIA CARE SPECIALIST .....	34
ALZHEIMER'S DISEASE & DEMENTIA SERVICES .....	34
<b>DENTAL .....</b>	<b>35</b>
<b>DOWNSIZING / DECLUTTER .....</b>	<b>36</b>
<b>EDUCATION.....</b>	<b>37</b>
ADRC HEALTH AND WELLNESS PROGRAMS .....	37
POST SECONDARY SCHOOLS FOR INDIVIDUALS WITH INTELLECTUAL DIFFERENCES.....	41
<b>ELECTED OFFICIALS.....</b>	<b>42</b>
<b>EMERGENCY MONITORING SERVICES / SAFETY .....</b>	<b>49</b>
<b>EMPLOYMENT ASSISTANCE SERVICES .....</b>	<b>51</b>
<b>ESTATE RECOVERY PROGRAM (WISCONSIN).....</b>	<b>53</b>
<b>FINANCIAL ASSISTANCE .....</b>	<b>54</b>
RENT ASSISTANCE.....	57

**FOOD/ MEALS/ NUTRITION.....57**

FOOD ASSISTANCE ..... 57

FOOD PANTRIES ..... 57

FREE MEAL SITES..... 60

ONLINE GROCERY DELIVERY/ PICKUP..... 61

HOME DELIVERED MEALS ..... 62

PRIVATE MEAL DELIVERY PROVIDERS..... 62

NUTRITION COUNSELING..... 63

PRIVATE IN-HOME MEAL PREP..... 64

SENIOR DINING CENTERS ..... 64

**HEARING / VISION IMPAIRMENT .....65**

**HOME HEALTH CARE / HOMEMAKER .....68**

CHORES / ERRANDS..... 75

**HAIR AND FOOT CARE.....76**

**HOME MAINTENANCE / MODIFICATION .....77**

**HOSPICE / PALLIATIVE CARE .....79**

**HOSPITALS .....82**

**HOUSING .....84**

EMERGENCY SHELTERS ..... 84

HOUSING RESOURCES AND SENIOR PLACEMENT SERVICES ..... 85

INDEPENDENT LIVING ..... 86

LOW INCOME / SUBSIDIZED HOUSING ..... 94

RESIDENTIAL CARE APARTMENT COMPLEXES ..... 98

COMMUNITY BASED RESIDENTIAL FACILITY..... 104

ADULT FAMILY HOMES ..... 121

NURSING HOMES ..... 127

**INSURANCE.....129**

HEALTH INSURANCE MARKETPLACE ..... 129

MEDICARE / MEDICAID / SOCIAL SECURITY ..... 129

**LAW ENFORCEMENT .....131**

**LEGAL SERVICES.....132**

FRAUD / IDENTITY THEFT ..... 132

GUARDIANSHIP SERVICES ..... 133

LANDLORD / TENANT CONCERNS..... 134

LEGAL ASSISTANCE..... 134

TRUST ASSISTANCE ..... 136

<b>LIBRARIES.....</b>	<b>136</b>
<b>LOW INCOME MEDICAL SERVICES.....</b>	<b>138</b>
<b>MEDICAL EQUIPMENT / SUPPLIES .....</b>	<b>139</b>
<b>MEDICAL EQUIPMENT LENDING PROGRAMS .....</b>	<b>142</b>
<b>MEDICATION SETUP/DELIVERY .....</b>	<b>143</b>
<b>MENTAL HEALTH / ALCOHOL &amp; SUBSTANCE USE.....</b>	<b>143</b>
MENTAL HEALTH .....	143
RESIDENTIAL MENTAL HEALTH AND SUBSTANCE ABUSE OPTIONS .....	147
ALCOHOL, DRUG AND OTHER ADDICTIONS .....	149
<b>MOVING .....</b>	<b>150</b>
<b>PETS / WILDLIFE.....</b>	<b>151</b>
<b>PHYSICIAN SERVICES (IN HOME) .....</b>	<b>152</b>
<b>PRIVATE CARE MANAGEMENT .....</b>	<b>152</b>
<b>PUBLIC HEALTH .....</b>	<b>153</b>
<b>PUBLICLY FUNDED LONG TERM CARE PROGRAMS.....</b>	<b>155</b>
FAMILY CARE .....	156
FAMILY CARE PARTNERSHIP .....	156
PACE (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY) .....	157
MANAGED CARE ORGANIZATIONS (MCOs).....	157
IRIS (INCLUDE, RESPECT, I SELF DIRECT) .....	158
IRIS INDEPENDENT CONSULTANT AGENCIES (ICAs) .....	158
IRIS FISCAL EMPLOYMENT AGENTS (FEAs).....	159
<b>RECREATION .....</b>	<b>159</b>
CAMPS.....	162
SENIOR PROGRAMMING/FITNESS .....	163
TRAVEL .....	165
<b>REPRESENTATIVE PAYEE SERVICES .....</b>	<b>166</b>
<b>RESPIRE.....</b>	<b>166</b>
<b>SOCIAL SECURITY.....</b>	<b>167</b>
<b>TAX ASSISTANCE .....</b>	<b>167</b>
<b>TECHNOLOGY .....</b>	<b>167</b>
<b>TELEPHONES (GOVERNMENT PHONES) .....</b>	<b>169</b>
<b>TRANSPORTATION &amp; DRIVING EVALUATIONS .....</b>	<b>170</b>
DRIVING EVALUATIONS .....	170

SPECIALIZED TRANSPORTATION..... 171  
OTHER SPECIALIZED TRANSPORTATION SERVICES ..... 174  
WHEELCHAIR VANS-SALES & RENTALS ..... 177  
**VETERAN SERVICES .....177**  
**VOLUNTEER OPPORTUNITIES .....178**

## **ABUSE / NEGLECT**

**Aging and Disability Resource Center ..... (262) 548-7848**  
**..... Toll Free (866) 677-2372**

514 Riverview Avenue, Waukesha WI 53188

Days/Hours: Monday – Friday, 8 am - 4:30 pm. After hours, weekends or holidays, call your local law enforcement agency.

Reports of elder physical, material or emotional abuse, neglect or self-neglect which do not occur in a licensed facility or a licensed home care agency are investigated. Callers who report abuse may choose anonymity.

[www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)

### **Caregiver Misconduct Registry**

The Wisconsin Caregiver Misconduct Registry is a record of the names of nurse aides and other noncredentialed caregivers with a substantiated finding of caregiver misconduct (abuse or neglect of a client or misappropriation of a client's property).

[www.dhs.wisconsin.gov/caregiver/misconduct.htm](http://www.dhs.wisconsin.gov/caregiver/misconduct.htm)

**National Domestic Violence Hotline..... (800) 799-7233**  
**..... TTY (800) 787-3224**

Provides support and assistance to anyone involved in a domestic violence situation. All calls are confidential.

[www.thehotline.org](http://www.thehotline.org)

**Wisconsin Department of Health Services ..... (608) 266-1865**  
**Division of Quality Assurance ..... (608) 266-8481**  
**Information and Complaint Message Center**

**..... (800) 642-6552**  
**..... TTY (888) 701-1251**

(Home health agency; hospital; hospice; personal care agency; kidney dialysis center; assisted living; nursing home; facility for developmentally disabled; abuse, neglect or theft by a facility staff person; mental health or substance abuse treatment agency or provider; clinical laboratory.)

[www.dhs.wi.gov](http://www.dhs.wi.gov)

**Bureau of Assisted Living ..... (608) 264-9888**  
Dept. of Health Services, Division of Quality Assurance  
Southern Regional Office – Bureau of Assisted Living  
PO Box 7940, Madison WI 53707  
[www.dhs.wisconsin.gov/bqaconsumer/assistedliving/index.htm](http://www.dhs.wisconsin.gov/bqaconsumer/assistedliving/index.htm)

**Bureau of Nursing Home Resident Care..... (414) 227-5000**  
(Nursing home concerns)  
[www.dhs.wisconsin.gov/bqaconsumer/nursinghomes/index.htm](http://www.dhs.wisconsin.gov/bqaconsumer/nursinghomes/index.htm)

**Office of Caregiver Quality ..... (608) 261-8319**  
(Individual caregiver concerns)  
[www.dhs.wisconsin.gov/caregiver/index.htm](http://www.dhs.wisconsin.gov/caregiver/index.htm)

**The Women’s Center (Domestic Violence/Sexual Assault)**  
..... **Business Line (262) 547-4600**  
..... **24-Hour Crisis Line (262) 542-3828**  
505 North East Ave, Waukesha WI 53186  
[www.twcwaukesha.org](http://www.twcwaukesha.org)

**AGING AND DISABILITY RESOURCE CENTERS**

Aging and Disability Resource Centers (ADRCs) offer the general public a single-entry point for information and assistance on issues affecting older adults, adults with disabilities, or their families. These centers are welcoming and convenient places to get information, advice, and access to a wide variety of services. As a clearinghouse of information about long-term care, they are also available to physicians, hospital discharge planners, or other professionals who work with older adults or adults with disabilities.

## AGING AND DISABILITY RESOURCE CENTERS OF SOUTHEASTERN WISCONSIN (ADRCs)

- ADRC of Dane County** ..... (855) 417-6892  
..... (608) 240-7400  
[www.daneadrc.org](http://www.daneadrc.org)
- ADRC of Dodge County** ..... (800) 924-6407  
..... (920) 386-3580  
[www.co.dodge.wi](http://www.co.dodge.wi)
- ADRC of Jefferson County** ..... (866) 740-2372  
..... (920) 674-8734  
[www.jeffersoncountywi.gov](http://www.jeffersoncountywi.gov)
- ADRC of Kenosha County** ..... (800) 472-8008  
..... (262) 605-6646  
[www.kenoshacounty.org](http://www.kenoshacounty.org)
- ADRC of Milwaukee County** ..... (414) 289-6874  
[www.county.milwaukee.gov/EN/Department-on-Aging](http://www.county.milwaukee.gov/EN/Department-on-Aging)
- ADRC of Ozaukee County**..... (262) 284-8120  
..... (866) 537-4261  
[www.co.ozaukee.wi.us/ADRC](http://www.co.ozaukee.wi.us/ADRC)
- ADRC of Racine County**..... (866) 219-1043  
..... (262) 833-8777  
..... WI Relay 711 TYY  
[www.adrc.racinecounty.com](http://www.adrc.racinecounty.com)
- ADRC of Walworth County** ..... (800) 365-1587  
..... (262) 741-3400  
[www.co.walworth.wi.us](http://www.co.walworth.wi.us)
- ADRC of Washington County** ..... (262) 335-4497  
<https://www.washcowisco.gov>
- ADRC of Waukesha County**..... (866) 677-2372  
..... (262) 548-7848  
[www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)

**For a complete listing of ADRCs, visit:**  
[www.dhs.wisconsin.gov/adrc/consumer/index.htm](http://www.dhs.wisconsin.gov/adrc/consumer/index.htm)

**ADULT DAY SERVICES AND CENTERS**

Example of services provided by adult day centers may include:

- State Certified facilities
- Medication supervision and/or administration
- Personal grooming, bathing (whirlpool at select centers), hair and nail care
- Nutritious noon meals and healthy snacks
- Wide variety of individualized and stimulating activities (music, art, pets)
- Social interaction and reminiscence
- Physical and mental stimulation
- Quiet, comfortable areas for resting
- Affordable fees
- Caregiver resource library, education and support
- Transportation information
- Financial assistance-call for eligibility
- Tours and complimentary visits

**ACAP..... (262) 521-1120**  
**(Adaptive Community Approach Program)**  
121 Wisconsin Ave, Waukesha WI 53186  
Assists individuals with disabilities to participate in their community.  
[www.acap-waukesha.org](http://www.acap-waukesha.org)

**Adult Day Services of Southeastern Wisconsin- Riverview Center ..... (262) 970-1813**  
1150 Whiterock Ave, Waukesha WI 53186  
Serves: Developmentally Disabled  
[www.adultdaysewi.com](http://www.adultdaysewi.com)

**Brookfield Adult Center ..... (262) 599-8083**  
20711 Watertown Rd. Suite V, Waukesha WI 53186  
Serves: Developmentally Disabled, Physically Disabled, Irreversible Dementia/Alzheimer's  
[www.brookfieldadultcenter.com](http://www.brookfieldadultcenter.com)



**Circle of Friends Adult Day Services ..... (262) 505-6200**  
13735 W Capital Dr., Brookfield WI 53005  
Serves: Advanced Age, Developmentally Disabled, Physically Disabled, Irreversible Dementia/Alzheimer's, Emotionally Disturbed/Mental Illness, Traumatic Brain Injury  
[www.circleoffriendsads.com](http://www.circleoffriendsads.com)

**Community Care Adult Day Health ..... (262) 953-8500**  
1801 Dolphin Dr, Waukesha WI 53186  
Serves: Advanced Age, Developmentally Disabled and Physically Disabled  
[www.communitycareinc.org/](http://www.communitycareinc.org/)

**Curative Care Network–Menomonee Falls ..... (262) 251-8670**  
W187N8661 Maple Rd, Menomonee Falls WI 53051  
Serves: Developmentally Disabled  
[www.curative.org](http://www.curative.org)

**EasterSeals Southeast Wisconsin**  
**Waukesha Center ..... (262) 953-2260**  
201 Wisconsin Ave, Waukesha WI 53186  
Serves: Developmentally Disabled  
[www.eastersealswise.com](http://www.eastersealswise.com)

**Goodwill Industries**  
**Center for Work and Training ..... (414) 847-1970**  
5600 S 60th Street, Greendale WI 53129  
**James O. Wright Center for Work and Training**  
**..... (414) 847-4927**  
6055 N 91<sup>st</sup> Street, Milwaukee, WI 53225  
Serves: Developmentally Disabled  
[www.goodwillsew.com](http://www.goodwillsew.com)

**Helping Hands Community Adult Day Center**  
**..... (262) 309-6046**  
S22 W22660 Broadway Unit 4, Waukesha WI 53186  
Serves: Developmentally Disabled  
[www.hhcwi.com](http://www.hhcwi.com)

**Latino Geriatric Center** ..... (414) 384-3100  
United Community Center  
1028 S 9th Street, Milwaukee WI 53204  
The Adult Day Center provides personal care, activities and health services for older adults in a bilingual/bicultural environment.  
[www.unitedcc.org](http://www.unitedcc.org)

**Next Step in Day Services**  
**Rogers Campus** ..... (262) 784-1840  
16208 W Rogers Dr, New Berlin, WI 53151  
**South Campus** ..... (262) 923-7790  
2075 S 170th St, New Berlin, WI 53151  
Serves: Developmentally Disabled  
[www.nextstepresidential.com](http://www.nextstepresidential.com)

**St. Ann Center for Intergenerational Care**  
**Stein Campus** .....(414) 977-5000  
2801 E Morgan Avenue, Milwaukee WI 53207  
**Bucyrus Campus** .....(414)-210-2450  
2450 W North Avenue, Milwaukee WI 53205  
Serves: Advanced Age and Developmentally Disabled  
[www.stanncenter.org](http://www.stanncenter.org)

**St. Coletta's Intergenerational Center** .....(920) 674-8304  
15800 W Cleveland Avenue, New Berlin WI 53151  
Serves: Advanced Age and Developmentally Disabled  
[www.stcolettawi.org](http://www.stcolettawi.org)

**Wisconsin Adult Center** ..... (262) 695-9472  
1275 E. Wisconsin Ave, Unit A&B, Pewaukee WI 53072  
Serves: Irreversible Dementia/Alzheimer's, Developmentally Disabled and Physically Disabled  
[www.wisconsinadultcenter.com/](http://www.wisconsinadultcenter.com/)

**ADVOCACY**

**Advocacy and Benefits Counseling (ABC) for Health, Inc.**  
..... (608) 261-6939  
32 N Basset St, Madison WI 53703  
[www.safetyweb.org](http://www.safetyweb.org)

**Aging and Disability Resource Center of Waukesha County (ADRC)** ..... (262) 548-7848  
514 Riverview Ave, Waukesha WI 53188  
[www.waukeshacounty.gov/ADRC](http://www.waukeshacounty.gov/ADRC)

**AARP - Wisconsin** ..... (866) 448-3611  
[www.aarp.org](http://www.aarp.org)  
**AARP Membership** ..... (888) 687-2277  
[www.aarpmembership.org](http://www.aarpmembership.org)

**ARCh** ..... (262) 542-9811  
**(Association for the Rights of Citizens with handicaps)**  
419 Frederick St, Waukesha WI 53186  
[www.archchangeslives.org/](http://www.archchangeslives.org/)

**Better Business Bureau Serving Wisconsin** ..... (414) 847-6000  
10019 W Greenfield Ave, Milwaukee WI 53214  
Combat consumer fraud–business complaints and reviews  
[www.bbb.org](http://www.bbb.org)

**Bureau of Aging and Disability Resources** ..... (608) 266-2536  
1 W Wilson St #551, Madison WI 53703  
[www.dhs.wisconsin.gov/aging](http://www.dhs.wisconsin.gov/aging)

**Coalition of Aging and Health Groups** ..... (800) 488-2596  
30 W Mifflin St #406, Madison WI 53703  
[www.cwag.org](http://www.cwag.org)

**Consumer Product Safety Commission Hotline** ... (800) 638-2772  
..... TTY (800) 638-8270  
Questions/complaints about consumer product recalls.  
[www.cpsc.gov](http://www.cpsc.gov)

**Disability Rights Wisconsin** ..... (414) 773-4646  
..... (800) 928-8778  
6737 W Washington St #3230, Milwaukee WI 53214  
Statewide resource for people with disabilities.  
[www.disabilityrightswi.org](http://www.disabilityrightswi.org)

**Division of Quality Assurance** ..... (608) 266-8481  
P.O. Box 2969, Madison, WI 53701  
(Home health agency; hospital; hospice; personal care

agency; kidney dialysis center; assisted living; nursing home; facility for developmentally disabled; abuse, neglect or theft by a facility staff person; mental health or substance abuse treatment agency or provider; clinical laboratory.)  
[www.dhs.wisconsin.gov/dqa/sections.htm](http://www.dhs.wisconsin.gov/dqa/sections.htm)

**Fair Employment Law**

**Madison office** ..... (608) 266-6860  
**Milwaukee office**..... (414) 227-4384

**Fair Housing Council** ..... (414) 278-1240  
..... (877)-647-3247

759 N Milwaukee St, Suite 500, Milwaukee WI 53202  
Non-profit organization that operates a full-service fair housing program. If you think you may have experienced discrimination in the housing market, please contact them.  
[www.fairhousingwisconsin.com](http://www.fairhousingwisconsin.com)

**Federal Communications Commission (FCC).... (888) 225-5322**

To file complaints regarding telecommunications issues (tv, cable, phone, internet, radio)  
[www.fcc.gov/consumers](http://www.fcc.gov/consumers)

**Federal Trade Commission** ..... (877) 382-4357

To file a consumer complaint regarding scams, identity theft, deceptive business practices, or to add your phone number to the **National Do Not Call Registry**.  
[www.ftc.gov/](http://www.ftc.gov/)

**Fortress Financial Education**..... (262) 278-0325

104 Markham Rd. Suite #125, Eagle WI 53119  
Education on how to avoid becoming a victim of financial crimes and how to protect your independence as you grow older in your community. Education is also available for professionals on the best way to protect their clients through trainings and resources.  
[www.protectyourfortress.com](http://www.protectyourfortress.com)

**Greater Wisconsin Agency on Aging Resources (GWAAR)**

..... (608) 243-5670  
1414 MacArthur Rd, Suite A, Madison WI 53714  
[www.gwaar.org](http://www.gwaar.org)

- Hispanic Health Resource Center (HHRC)..... (262) 928-4181**  
 210 NW Barstow St #109, Waukesha WI 53188  
 Resources available in Spanish.
- Housing Discrimination Hotline ..... (800) 669-9777**  
**HUD Milwaukee Field Office ..... (414) 297-3214**  
 310 W Wisconsin, Ste. 950W, Milwaukee WI 53203  
[www.hud.gov](http://www.hud.gov)
- IndependenceFirst ..... V/TTY (414) 291-7520**  
 540 S 1<sup>st</sup> St, Milwaukee WI 53204  
[www.independencefirst.org](http://www.independencefirst.org)
- IRS National Taxpayer Advocate Helpline ..... (414) 231-2390**  
 ..... (877) 777-4778  
 211 W Wisconsin Ave., Ste 1005, Milwaukee WI 53202  
 Taxpayer advocates regarding Federal tax problems.  
[www.irs.gov/advocate/local-taxpayer-advocate](http://www.irs.gov/advocate/local-taxpayer-advocate)
- La Casa de Esperanza ..... (262) 547-0887**  
 410 Arcadian Ave, Waukesha WI 53186  
[www.lacasadeesperanza.org](http://www.lacasadeesperanza.org)
- Office of the Commissioner of Insurance..... (800) 236-8517**  
 125 South Webster St., Madison WI 53703  
 Complaints and information.  
[www.oci.wi.gov](http://www.oci.wi.gov)
- Parents Place..... (262) 549-5575**  
 S22 W22660 Broadway, Suite 2, Waukesha WI 53186  
[www.ppacinc.org](http://www.ppacinc.org)
- Public Service Commission of WI..... (800) 225-7729**  
 Consumers who are having trouble paying their energy bills and would like to schedule a payment agreement should call their local utility directly. If a customer cannot reach an agreement with their utility provider, they may contact the Public Service Commission of WI (PSC) Consumer Affairs Department for assistance in negotiating an agreement.  
[www.psc.wi.gov/Pages/Home.aspx](http://www.psc.wi.gov/Pages/Home.aspx)

**SAGE**.....(877) 360-5428  
Advocacy and Services for LGBTQ+ Elders. SAGE leads in addressing issues related to lesbian, gay, bisexual, transgender, queer and questioning and other self-identifying members of the community (LGBTQ+) aging. In partnership with its constituents and allies, SAGE works to achieve a high quality of life for LGBTQ+ older people, supports and advocates for their rights, fosters a greater understanding of aging in all communities, and promotes positive images of LGBTQ+ life in later years.  
[www.sageusa.org](http://www.sageusa.org)

**Veterans' Services** ..... (262) 548-7732  
514 Riverview Ave #107, Waukesha WI 53188  
[www.waukeshacounty.gov/veterans](http://www.waukeshacounty.gov/veterans)

**Waukesha County Business Alliance**..... (262) 542-4249  
2717 N Grandview #300, Waukesha WI 53188  
[www.waukesha.org](http://www.waukesha.org)

**Wisconsin Board for People with Developmental Disabilities (Wisconsin BPDD)** ..... (608) 266-7826  
101 E Wilson St, Madison WI 53703  
WBPDD was established to advocate on behalf of individuals with developmental disabilities.  
[www.wi-bpdd.org](http://www.wi-bpdd.org)

**WI Board on Aging and Long-Term Care** ..... (800) 815-0015  
[www.longtermcare.wi.gov/](http://www.longtermcare.wi.gov/)

**Regional Ombudsman, Patti Noble**  
Email: [patricia.noble@wisconsin.gov](mailto:patricia.noble@wisconsin.gov)  
1402 Pankratz St, Suite 111, Madison WI 53704  
Working with agencies, residents and families, the Ombudsman investigates and resolves problems, provides information, helps find long-term care resources for loved ones, referral, and consultation, and works with licensing, certification, and other enforcement agencies to improve the quality of care in long-term facilities and programs. Clients must be 60 years old, and living in a nursing home, free standing hospice, Community Based Residential Facility

(CBRF), Residential Care Apartment Complex (RCAC), Adult Family Home (AFH), or funded by Family Care or PACE/Partnership.

**WI Family Assistance Center for Education, Training & Support (WI FACETS)..... (414) 374-4645**  
600 W Virginia St, Suite 501, Milwaukee WI 53204  
Serving children and adults with disabilities.  
[www.wifacets.org](http://www.wifacets.org)

**The Women’s Center (Domestic violence) ..... (262) 547-4600**  
**24-Hour Crisis Line..... (262) 542-3828**  
505 N East Ave, Waukesha WI 53186  
[www.twcwaukesha.org](http://www.twcwaukesha.org)

## **BENEFIT SPECIALIST PROGRAMS**

### **DISABILITY BENEFIT SPECIALIST PROGRAM (DBS)**

Disability benefit specialists help adults with disabilities answer questions and solve problems, related to Social Security, Medicare, Medicaid, health insurance, and other public and private benefits.

You can get free and confidential help from a disability benefit specialist if you:

- Are between the ages of 18 to 59
- Are a youth transitioning from children’s services to adult services starting at age 17 years and 6 months
- Have a disability
- Live in Waukesha County

Get help with:

- **Income** including Social Security benefits such as Disability Insurance (SSDI) and Supplemental Security Income (SSI).
- **Health Insurance** including Medicare, Medicaid, and other programs that help cover health care costs.
- **Housing and utilities** including shutoffs and financial assistance programs.

- **Expenses** including FoodShare, internet, and phone bills.
- **And more...**

Work with a disability benefit specialist to:

- **Apply** for Social Security disability benefits, including SSI.
- **Fill out** forms for continuing disability reviews.
- **Appeal** denials of disability benefits and overpayments.
- **Compare options** for health insurance, benefit programs, or solutions to an issue.
- **Apply for programs** that will save you money.
- **Advocate** on your behalf with other parties.
- **Refer you to an attorney** when necessary.

Call the ADRC at (262) 548-7848 or (866) 677-2371 if you would like to be referred to a Disability Benefit Specialist.

If you are deaf, hard of hearing, or deaf-blind and need help with your benefits, you can contact the Office for the Deaf and Hard of Hearing at (855) 359-5252 or Jennifer Koehn, DBS supporting DHS at (262) 347-3045 Videophone or [jenniferm.koehn@dhs.wisconsin.gov](mailto:jenniferm.koehn@dhs.wisconsin.gov).

## **ELDER BENEFIT SPECIALIST PROGRAM (EBS)**

Elder benefit specialists (EBS) help older adults understand, get, and keep public and private benefits, including health care and programs that help save money.

All EBS services are free. Benefit specialists don't sell anything and aren't paid by any companies. Their only aim is to help you identify and apply for programs and health care that will best meet your needs.

All elder benefit specialists are certified [State Health Insurance Assistance Program \(SHIP\)](#) counselors.

You can get free and confidential help from an elder benefit specialist if you are:

- Age 60 or older
- Live in Waukesha County

A monthly Welcome to Medicare class is held on the 2<sup>nd</sup> Wednesday of the month from 1:00-3:00 pm in person or 5:30-



7:30pm virtually. It is recommended you attend 2-3 months prior to starting Medicare.

Medicare Open Enrollment is October 15 thru December 7. The EBS program provides information and assistance with Medicare Prescription Drug Plans (Part D) and/or Medicare Advantage Plans (Part C).

To get more information contact the ADRC of Waukesha County at (262)548-7848 or register online at:

[www.waukeshacounty.gov/ElderBenefitSpecialistProgram](http://www.waukeshacounty.gov/ElderBenefitSpecialistProgram)

Get help with:

- **Health insurance**, including Medicare, [Medicaid](#), [SeniorCare](#), and other programs that help cover health care costs.
- **Income**, including Social Security Retirement and Disability, Supplemental Security Income (SSI), and debt collection.
- **Housing and utilities**, including shutoffs, evictions, tenant rights, and financial assistance programs.
- **Expenses**, including [FoodShare](#), internet, and phone bills.

Work with an elder benefit specialist to:

- **Apply** for benefits such as Social Security, SSI, Medicare and Medicaid.
- **Appeal** denials for benefits and overpayments.
- **Compare options** for health insurance, benefit programs, or solutions to an issue.
- **Apply for programs** that will save you money.
- **Advocate** on your behalf with other parties.
- **Refer you to an attorney** when necessary.

# CAREGIVER / SUPPORT RESOURCES

**ADRC** ..... (262) 548-7848

**Alzheimer’s Family Caregiver Support Program (AFCSP):**

Funding for qualified individuals to provide temporary caregiver respite care and purchase goods and services needed to help care for someone with irreversible dementia.

**Resource Library:** books, DVDs, brochures, and publications

**Monthly Newsletter:** Call to be on the mailing list.

**Dementia Care Specialist:** To help support and educate individuals with dementia, family, caregivers and community members.

**National Family Caregiver Support Program (NFCSP):**

Part of the Older Americans Act that provides funds to develop programs and services to support family and informal caregivers to care for older adults in their home for as long as possible. Services include providing information to caregivers about possible services, helping caregivers gain access to services, individual counseling, organization of support groups and caregiver training, and respite care.

**Relatives as Parents Program (RAPP):** Program open to Grandparents and other relatives age 55 and older who have taken on the role of surrogate parenting due to the absence of parents. The child being raised must be under the age of 19 or is age 19-59 with a disability. RAPP can provide support, networking, education, and respite.

**Savvy Caregiver:** An educational training program intended to train families and others about the unfamiliar role they face as caregivers of a relative or friend with Alzheimer’s disease or dementia. This training program helps family caregivers acquire and strengthen their knowledge, skills, and attitudes to empower them to be more intentional, strategic and responsive in their caregiving role. Participants gain knowledge to manage daily care, skills to adjust their approach

and confidence to set and achieve caregiving goals. This is a 12 hour program delivered in 2-hour sessions over 6 weeks.

**Amyotrophic Lateral Sclerosis (ALS) Assn. .... (800) 782-4747**  
[www.alsa.org](http://www.alsa.org)

**Alzheimer's Association Wisconsin Chapter**  
24/7 Toll-Free Helpline ..... (800) 272-3900  
620 S 76 St, #160, Milwaukee WI 53214  
Information and support for people with dementia, their families, and caregivers.  
[www.alz.org/](http://www.alz.org/)

**American Cancer Society ..... (800) 227-2345**  
A comprehensive network of patient support services.  
[www.cancer.org](http://www.cancer.org)

**American Stroke Association..... (888) 478-7653**  
[www.strokeassociation.org](http://www.strokeassociation.org)

**Autism Society of Southeastern Wisconsin..... (414) 988-1260**  
3720 N 124 St, Suite O, Wauwatosa WI 53222  
Family support, education, training and referral services.  
[www.asew.org](http://www.asew.org)

**Brain Injury Alliance of Wisconsin..... (262) 790-9660**  
105 Garfield Ave, Eau Claire WI 54701  
Information & resources, lending library, parent to parent support.  
[www.biaw.org](http://www.biaw.org)

**Brain Injury Resource Center of Wisconsin Inc. (262) 770-4882**  
511 N. Grand Ave, Waukesha, WI 53186  
Assistance and resources to people in Wisconsin who are living with the consequences of brain injury.  
[www.bircofwi.org](http://www.bircofwi.org)

**Caregiver Action Network**  
The nation's leading family caregiver organization working to improve the quality of life for the 90+ million Americans caring for loved ones.  
[www.caregiveraction.org](http://www.caregiveraction.org)

**Caregiver Misconduct Registry**

The Wisconsin Caregiver Misconduct Registry is a record of the names of nurse aides and other non-credentialed caregivers with a substantiated finding of a caregiver misconduct (abuse or neglect of a client or misappropriation of a client’s property).

[www.dhs.wisconsin.gov/misconduct/registry.htm](http://www.dhs.wisconsin.gov/misconduct/registry.htm)

**CaringBridge**

Free, personal, and private website that connects people experiencing a significant health challenge to family and friends, making each health journey easier.

[www.caringbridge.org](http://www.caringbridge.org)

**Children & Youth with Special Health Care Needs, Southeast Regional Center**..... (800) 234-5437

..... (414) 266-6333

Information & resources, lending library, parent to parent support. Consultation on transition to adulthood.

[www.southeastregionalcenter.org](http://www.southeastregionalcenter.org)

**Down Syndrome Association of Wisconsin**..... (414) 327-3729  
..... (866) 327-3729

11709 W Cleveland Ave, Suite 2, West Allis WI 53227

[www.dsaw.org](http://www.dsaw.org)

**Eldercare Locator**..... (800) 677-1116

National service for finding area agencies on aging.

[www.eldercare.acl.gov](http://www.eldercare.acl.gov)

**Empowering Caregivers**

A safe, nurturing site for all caregivers focused on providing practical, emotional, and spiritual support with tools for self-empowerment.

[www.care-givers.com](http://www.care-givers.com)

**Family Caregiver Alliance**..... (800) 445-8106

National Center on Caregiving

[www.caregiver.org](http://www.caregiver.org)

**National Alliance on Mental Illness (NAMI)** ..... (800) 950-6264

[www.nami.org](http://www.nami.org)

- National Caregiving Foundation** ..... (800) 930-1357  
 Offers caregiver support kit  
[www.caregivingfoundation.org](http://www.caregivingfoundation.org)
  
- National Multiple Sclerosis Society** ..... (800) 344-4867  
[www.nationalmssociety.org](http://www.nationalmssociety.org)
  
- Parent to Parent of Wisconsin**..... (833) 361-6300  
 Families who have children with special needs.  
[www.p2pwi.org](http://www.p2pwi.org)
  
- Parents Place**..... (262) 549-5575  
 S22 W22660 Broadway, Suite 2, Waukesha WI 53186  
[www.ppacinc.org](http://www.ppacinc.org)
  
- The Savvy Senior** ..... [www.savvysenior.org](http://www.savvysenior.org)
  
- The Well Spouse Association**..... (732) 577-8899  
 Support for spousal caregivers.  
[www.wellspouse.org](http://www.wellspouse.org)
  
- Tricia’s Troops Cancer Connection**.....(262) 303-4034  
 2410 Milwaukee St, Suite C, Delafield WI 53018  
 Provides support for people at the beginning of their cancer journey, helps cancer fighters address their non-medical daily living needs, and reduces the financial strain a cancer diagnosis presents.
  
- Trualta**..... [www.wisconsin caregiver.trualta.com](http://www.wisconsin caregiver.trualta.com)  
 Trualta’s caregiver support platform provides skills-based training, support groups, and an online community to families managing care for loved ones at home.
  
- Well Badger Resource Center** ..... (800) 642-7837  
**Home Of Wisconsin First Step**  
 Database of resources for child health, financial assistance, healthcare coverage, mental health and substance abuse, nutrition services, and parenting help.  
[www.wellbadger.org](http://www.wellbadger.org)

**Widows or Widowers (WOW) Club.....(414) 791-4044**

WOW provides many interesting events, new friends, and a fresh outlook for men and women who have lost a spouse.

**Wisconsin’s Family Caregiver Support Programs**

[www.wisconsinicaregiver.org](http://www.wisconsinicaregiver.org)

**Wisconsin Parkinson’s Association ..... (414) 312-6990**

[www.wiparkinson.org](http://www.wiparkinson.org)

**CHECK-IN MONITORING**

**Adaptive Technology Resources..... (262) 375-2020**

.....(800) 770-8474

W175N11163 Stonewood Dr Ste 232, Germantown WI 53022  
Company specializes in providing customized technology solutions to promote independence. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.

[www.adaptivetr.com/](http://www.adaptivetr.com/)

**Friendly Talk..... (414) 462-9900**

10401 W Vienna Ave, Wauwatosa, WI 53222

Provide a live conversation service to people who live alone. Conversations up to 15 minutes per call.

**Phone Reassurance**

Eras Senior Network, Inc ..... (262) 549-3348

Volunteers will make daily or weekly phone calls to check in with individuals. In-home assessment is required before service can be requested.

[www.eras.org](http://www.eras.org)

**Tele-Care, Oconomowoc Memorial Hospital..... (262) 569-0293**

..... (262) 569-0202

791 Summit Avenue, Oconomowoc WI 53066

Check-in monitoring for those who live alone

[www.prohealthcare.org](http://www.prohealthcare.org)

## CLOTHING AND HOUSEHOLD GOODS

### **Sussex Area Outreach Services (SOS)..... (262) 246-9860**

Provide food, clothing, referrals, and counseling to those living in the Hamilton School District.

N64W23760 Main St., Sussex WI 53089

Located in the Civic Center building next to Pauline Haas Library

[www.sussexareasos.org](http://www.sussexareasos.org)

### **Goodwill Industries**

W178N9315 Water Tower Pl, **Menomonee Falls** (262) 253-0018

3540 S Moorland Rd, **New Berlin** 53151..... (262) 641-8868

1408 Summit Ave, **Oconomowoc** 53066 ..... (262) 560-0249

2015 Meadow Lane, **Pewaukee** 53072 ..... (262) 574-0704

1400 Nike Dr, **Waukesha** 53186 ..... (262) 547-5023

18605 W Bluemound Rd, **Brookfield** 53045 .... (262) 901-0089

[www.amazinggoodwill.com](http://www.amazinggoodwill.com)

### **Hope Center Clothing Shop..... (262) 549-8726**

502 N East Ave, Waukesha WI 53186

[www.hopecenterwi.org](http://www.hopecenterwi.org)

### **Lake Country Caring ..... (262) 367-6670**

603 Progress Dr, Hartland WI 53029

Clothing, hygiene products, furniture, appliances and household necessities

[www.lakecountrycaring.com](http://www.lakecountrycaring.com)

### **ReStore (Waukesha Habitat for Humanity)..... (262) 662-6061**

2120 E Moreland, Waukesha WI 53186

Recycles overstocked, discounted, new and used building materials donated by manufacturers, stores, contractors and individuals. Now recycling electronics (stereos, computers, printers, etc.)

[www.waukeshacountyrestore.org](http://www.waukeshacountyrestore.org)

**St. Vincent de Paul Society of Waukesha**  
**Oconomowoc**  
W359N5848 Brown St, Oconomowoc WI 53066 .....  
..... (262) 569-0761  
**Waukesha**  
818 W Sunset Drive, Waukesha WI 53189..... (262) 547-3281  
[www.stvincentwaukeshacounty.org](http://www.stvincentwaukeshacounty.org)

**Waukesha Service Club Thrift Shop** ..... (262) 547-9528  
1444 S West Ave, Waukesha WI 53189  
[www.waukeshaserviceclub.com](http://www.waukeshaserviceclub.com)

**CONSUMER INFORMATION**

**AARP Tax-Aide Program**  
Free tax preparation to taxpayers with low to moderate income with special attention to those 60+, from February 1 to April 15.  
[www.aarp.org/money/taxes/aarp\\_taxaide/](http://www.aarp.org/money/taxes/aarp_taxaide/)

**Better Business Bureau**..... (414) 847-6000  
10019 W Greenfield Ave, Milwaukee WI 53214  
Complaints and reports on companies.  
[www.bbb.org](http://www.bbb.org)

**Consumer Credit Counseling Services** ..... (414) 482-8801  
1020 N 12<sup>th</sup> Street, 2<sup>nd</sup> floor, Milwaukee WI 53233  
Gives families a way out of their financial difficulties without having to claim personal bankruptcy or continue to pay high interest rates.  
[www.creditcounselingwi.org](http://www.creditcounselingwi.org)

**Department of Agriculture, Trade & Consumer Protection,**  
**Bureau of Consumer Protection** ..... **Hotline (800) 422-7128**  
**Hotline Email:** [DATCPHotline@wisconsin.gov](mailto:DATCPHotline@wisconsin.gov)  
Protects consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps; landlord, tenant complaints.  
[www.datcp.wi.gov](http://www.datcp.wi.gov)



**Fortress Financial Education..... (262) 278-0325**  
104 Markham Rd. Suite #125, Eagle WI 53119  
Education on how to avoid becoming a victim of financial crimes and how to protect your independence as you grow older in your community. Education is also available for professionals on the best way to protect their clients through trainings and resources.  
[www.protectyourfortress.com](http://www.protectyourfortress.com)

**Internal Revenue Service..... (800) 829-1040**  
[www.irs.gov](http://www.irs.gov)

**Lawyer Referral & Information Service Milwaukee County Bar Association..... (262) 274-6768**  
[www.findmilwaukeeelawyers.org](http://www.findmilwaukeeelawyers.org)

**Pet Alert ..... HAWS (262) 542-8851**  
Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.  
[www.hawspets.org/](http://www.hawspets.org/)

**Senior Vitality and Independence (VIP) Ascension SE Wisconsin Hospital - Elmbrook Campus ..... (262) 785-2000**  
19333 W North Ave, Brookfield WI 53045  
Assistance enrolling in SeniorCare, community education and other special events, discounts on Lifeline installation, free newsletters.  
[www.healthcare.ascension.org](http://www.healthcare.ascension.org)

**USAGov..... (844) 872-4681**  
1800 F St., NW Washington DC 20405  
Publications about autos, health, food, finances, nutrition, housing, employment, and education.  
[www.usa.gov/federal-agencies/usagov](http://www.usa.gov/federal-agencies/usagov)

**Wisconsin Department of Revenue** ..... (414) 227-4000  
Homestead & Income Tax Credit Inquiries.  
**Homestead Refund Status** ..... (866) 947-7363  
[www.revenue.wi.gov](http://www.revenue.wi.gov)

**DEMENTIA CARE / MEMORY LOSS**

**GERIATRIC ASSESSMENT**

**Center for Senior Health and Longevity** ..... (414) 219-7300  
**Aurora Summit** Outpatient Bldg- 4<sup>th</sup> flr, Suite 420  
36500 Aurora Dr, Oconomowoc WI 53066  
Medical assessment with recommendations for follow-up. For people 65 years and older, with Medicare and private insurance.  
[www.aurorahealthcare.org/services/senior-living/center-for-senior-health-and-longevity](http://www.aurorahealthcare.org/services/senior-living/center-for-senior-health-and-longevity)

**Latino Geriatric Center** ..... (414) 384-3100  
United Community Center  
1028 South 9th Street, Milwaukee WI 53204  
The Latino Geriatric Center provides services to Latinos age 55 and over who have memory problems, health problems or physical disabilities, through a memory clinic and an adult day center. The Memory Clinic conducts memory evaluations (in Spanish) for older adults. Depending on the results of the initial screening you will receive a referral to see a neurologist in the clinic who will provide a diagnosis and recommend treatment for your primary care physician to follow. UCC also works with the Alzheimer’s Association to aid patients with accessing community resources available to those with Alzheimer’s disease and their families. In addition, support and education groups are provided to family members who care for, or live with, a person with Alzheimer’s disease or other dementias.  
[www.unitedcc.org](http://www.unitedcc.org)

**Froedtert & Medical College of Wisconsin Geriatric Psychiatry Clinic** ..... (262) 502-3300  
North Hills Health Center, W129 N7055 Northfield Dr, Building A, Suite 302, Menomonee Falls WI 53051  
[www.froedtert.com/senior-health](http://www.froedtert.com/senior-health)

**Froedtert & Medical College of Wisconsin Memory Disorder Clinic** (Neurosciences Clinic) ..... **(414) 805-3666**  
9200 West Wisconsin Ave, Milwaukee WI 53226

**Senior Health Center** ..... **(262) 928-7898**  
**ProHealth Care - Waukesha Memorial Hospital**  
721 American Ave #508, Waukesha WI 53188  
Evaluation and follow-up recommendations centering on aging and memory concerns.  
[www.prohealthcare.org/services-senior-care.aspx](http://www.prohealthcare.org/services-senior-care.aspx)

**University of Wisconsin Clinics** ..... **(608) 265-1210**  
2880 University Ave, Madison WI 53705  
Evaluation services for seniors including memory assessment clinic and falls clinic.  
[www.uwhealth.org/treatments/memory-care](http://www.uwhealth.org/treatments/memory-care)

**VA Medical Center** ..... **(414) 384-2000**  
**Geriatric Evaluation and Management**  
5000 W National Ave, Milwaukee WI 53295  
A team approach assessment followed by an interdisciplinary plan of care including treatment, rehabilitation, health promotion and social service intervention.  
[www.milwaukee.va.gov](http://www.milwaukee.va.gov)

**MEMORY CAFES**

An opportunity for individuals with early-stage Alzheimer’s or related dementias, and their care partners, as well as those who worry about memory problems, to come together to share stories, socialize, and create new friendships. Contact the Waukesha County ADRC at (262) 548-7848 for information on meeting times and locations.

**MEMORY SCREENS**

Conducted by specially trained ADRC staff either in-office, during home visits, or at local community events. Contact the Waukesha County ADRC at (262) 548-7848 for more information.

## **DEMENTIA CARE SPECIALIST**

Specially trained ADRC staff members who can provide information, resources, memory screens, dementia-friendly community development training and presentations related to Alzheimer's disease and other related dementias. Contact the Waukesha County ADRC at (262) 548-7848 for more information.

## **ALZHEIMER'S DISEASE & DEMENTIA SERVICES**

**Aging and Disability Resource Center (ADRC) .. (262) 548-7848**  
..... **(866) 677-2372**

514 Riverview Avenue, Waukesha WI 53188  
Information and Assistance - Provide brochures, support group information, assistance, and referrals for families involved with a member who has dementia/Alzheimer's disease.  
[www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)

### **Alzheimer's Association Wisconsin Chapter**

24/7 Toll-Free Helpline ..... **(800) 272-3900**  
Linea Directa En Español ..... **(414) 431-8811**  
Milwaukee Office ..... **(414) 479-8800**  
620 S 76 St, #160, Milwaukee WI 53214  
Information and support for people with dementia, their families, and caregivers.  
[www.alz.org/](http://www.alz.org/)

**Alzheimer's Foundation of America** ..... **(866) 232-8484**  
[www.alzfdn.org](http://www.alzfdn.org)

**Wisconsin Alzheimer's Institute** ..... **(608) 263-2862**  
610 Walnut St Suite 957, Madison WI 53726  
Milwaukee office ..... **(414) 219-5083**  
1020 N 12 St #4180, Milwaukee WI 53233  
[www.wai.wisc.edu](http://www.wai.wisc.edu)

## DENTAL

**Community Smiles Dental** ..... (262) 522-7645  
210 NW Barstow St, Suite 305, Waukesha WI 53188  
Menomonee Falls Office.....(262) 522-7645  
N81 W15062 Appleton Avenue, Menomonee Falls 53151  
Dedicated to providing access to affordable and quality dental  
care in the community  
[www.communitysmiles.org](http://www.communitysmiles.org)

**Gardetto Family Community Dental Clinic**.....(414) 210-2440  
**(St. Ann Center for Intergenerational Care)**  
2450 W North Ave, Milwaukee WI 53205  
For children and adults with disabilities who cannot be treated  
in a standard dental clinic because of expense and  
accessibility. Patients will need a referral from a dentist or  
doctor and must be a resident of Wisconsin.  
[www.stanncenter.org/community/dental-clinic/](http://www.stanncenter.org/community/dental-clinic/)

**Lake Area Free Clinic- Dental Clinic**.....(262) 569-4990  
856 Armour Road, Oconomowoc WI 53066  
Dental services by appointment only to Waukesha County  
residents who are uninsured with income at or below 200% of  
the Federal Poverty Level or patients with Medicaid insurance  
[www.lakeareafreeclinic.org](http://www.lakeareafreeclinic.org)

**Marquette University School of Dentistry**..... (414) 288-6790  
1801 W Wisconsin Ave, Milwaukee WI 53233  
Dental services at reduced costs  
[www.mu.edu/dentistry](http://www.mu.edu/dentistry)

**Waukesha County Technical College Dental Hygiene Clinic**  
..... (262) 691-5224  
327 E Broadway, Waukesha WI 53186  
Preventative dental care for the community in an educational  
environment. All procedures are completed by student dental  
hygienists under the strict supervision of a licensed dentist and  
registered dental hygienist. Clinic closed June, July and  
August.  
[www.wctc.edu/community/student-provided-services/](http://www.wctc.edu/community/student-provided-services/)

**Wisconsin Donated Dental Services .....(414) 755-4188  
..... (888) 338-6852**

Comprehensive dental care for people unable to afford needed care because of limited income clearly linked to a permanent disability, chronic illness or advanced age (65 and over).

Eligibility is based on a completed application and a phone interview done by the referral coordinator. Applications available online

[www.wda.org/wda-foundation/donated-dental-services](http://www.wda.org/wda-foundation/donated-dental-services)

**Wisconsin Recipient Call Center ..... (800) 362-3002**

Provide information to closest dentist that accepts T-19 in your area. Choose “Medicaid” (Option 2) from phone menu.

**Downsizing / Declutter**

**1-800-GOT-JUNK? ..... (800) 468-5865**

Full-service junk removal

[www.1800gotjunk.com/us\\_en](http://www.1800gotjunk.com/us_en)

**Catholic Charities- Hoarding Intervention & Treatment Program ..... (414) 771-2881 ext. 4134**

Assessment and intervention, case management, coaching, and other resources to help those struggling with hoarding.

[www.ccmke.org/Catholic-Charities/Get-Help/Hoarding-Intervention--Treatment-Program.htm](http://www.ccmke.org/Catholic-Charities/Get-Help/Hoarding-Intervention--Treatment-Program.htm)

**Environment Solutions, LLC ..... (800) 990-0346**

Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup.

[www.environmentalsolutionsllc.com/](http://www.environmentalsolutionsllc.com/)

**Home Clean Out Crew .....(262) 208-1343**

Deep cleanings, cleanouts, downsizing, and liquidating.

Specialize in working with senior citizens who plan on moving and downsizing to help them decide what to keep and what not to keep.

[www.homecleanoutcrew.weebly.com](http://www.homecleanoutcrew.weebly.com)

## EDUCATION

### **ADRC HEALTH AND WELLNESS PROGRAMS**

The ADRC of Waukesha County offers a variety of health and wellness workshops throughout the county. All workshops are led by trained leaders to ensure program fidelity. Most of the programs offered meet the highest-level criteria as determined by the National Council on Aging and the Administration for Community Living. High-level evidence-based prevention programs are based on scientific research and are proven to have positive outcomes for safe and healthy aging. In addition to the workshops, the ADRC, in partnership with Public Health, offers a series of monthly one-hour presentations on various health-related topics called *A Cup of Health*.

#### **A Cup of Health**

A monthly series of health-related presentations held throughout Waukesha County. Presentation topics vary each month and are usually one hour in length.

#### **Boost Your Brain and Memory**

Dementia is not a normal part of aging. This program offers a whole person approach to brain health. Physical activity, emotional wellness, intellectual activity, nutrition, spirituality, and social connectedness are all covered in this 8-week workshop.

#### **Healthy Living with Chronic Pain**

Led by trained leaders in a small group setting, the program focuses on helping you feel better, have more control, and do the things you want to do. Each week features various topics focused on your mental, physical, and emotional well-being. Learn, share your experiences, practice new skills, and help others in the process.

#### **Healthy Living with Diabetes**

Healthy Living with Diabetes is an evidence-based workshop for adults of all ages who have type 2 diabetes, pre-diabetes, or live with someone who does. In just 6 weeks, you learn to take charge of your health and get back to doing the things that matter to you.

**Mind Over Matter: Healthy Bowels, Healthy Bladder (MOM)**

MOM is a program designed to help older women build the skills and confidence they need to prevent or improve incontinence symptoms. Incontinence is a common health problem for women and can lead to other problems such as falls, depression, social isolation – even hospitalization or a nursing home stay. But incontinence can be prevented, improved, or even cured – without medicine or surgery – by making some simple changes.

**Savvy Caregiver**

This program is intended to train families and others about the unfamiliar role they face as caregivers of a relative or friend with Alzheimer’s disease or dementia. Participants gain knowledge and confidence to set and achieve caregiver goals. This 12-hour program is delivered in 2-hour sessions over a 6-week period.

**Stepping On**

One in four people aged 65 or older has a fall each year. Don’t be one of them. Stepping On can help you avoid a dangerous and costly fall so you can keep doing the things you love to do. Local guest experts discuss vision, medications, strengthening and balance exercises, and community safety practices. Stepping On has been researched and proven to reduce falls by 31%.

For more information or to sign up for one of the workshops, please call the ADRC at 262-548-7848 or visit [www.waukeshacounty.gov/ADRCWorkshops/](http://www.waukeshacounty.gov/ADRCWorkshops/)

**Accredited Online Colleges and Disability Education**  
[www.accreditedonlinecolleges.org](http://www.accreditedonlinecolleges.org)

**ADRC Resource Lending Library** ..... (262) 548-7848  
514 Riverview Ave, Waukesha WI 53188

**Carroll University** ..... (262) 524-7373  
100 N East Ave, Waukesha WI 53186  
[www.carrollu.edu/](http://www.carrollu.edu/)



- Disability Services**..... (262) 524-7335  
[www.my.carrollu.edu/ics/Departments/Disability\\_Services](http://www.my.carrollu.edu/ics/Departments/Disability_Services)
- Center for Life Enrichment (Shorehaven)**..... (262) 567-8341  
 1305 W Wisconsin Ave, Oconomowoc WI 53066  
 Information, guidance, and encouragement for successful aging.  
[www.shorehavenliving.org](http://www.shorehavenliving.org)
- Children & Youth with Special Health Care Needs, Southeast Children’s Hospital of Wisconsin Regional Center** ..... (414) 266-6333  
 ..... (800) 234-5437  
 8915 W Connell Court, Milwaukee WI 53226  
[www.southeastregionalcenter.org](http://www.southeastregionalcenter.org)
- Community Bridge Program**..... (608) 843-7906  
**(Living Our Visions WI)**  
 504 S Brearly St, Madison WI 53703  
 An individualized program that works with adults with disabilities to help them develop integrated, independent community connections and build social skills.  
[www.lovinc.org](http://www.lovinc.org)
- Elmbrook Church** ..... (262) 786-7051  
 777 S Barker Road, Brookfield WI 53045  
 Programs for older adults and adults with disabilities.  
[www.elmbrook.org](http://www.elmbrook.org)
- Hispanic Health Resource Center (HHRC)**.....(262) 928-4181  
 210 NW Barstow St #109, Waukesha WI 53186  
 Classes en Español  
[www.prohealthcare.org/patients-families/hispanic-health-resource-center](http://www.prohealthcare.org/patients-families/hispanic-health-resource-center)
- Independence First**.....(414) 731-7834  
 540 S 1<sup>st</sup> St, Milwaukee WI 53204  
 Independent Living Skills training classes include topics of money, home, time management, communication skills, how to build self-esteem, how to set goals and make good decisions, dealing with conflict/anger, stress management, assertiveness, and computer training. Individuals set their goals and training assists them to be successful in achieving them.

**James Place ..... (262) 544-9472**

129 W Broadway, Waukesha WI 53186

A Community outreach of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods. Programs: Adults with Disabilities Bible Study, Tutoring, Wonderful Wednesdays for Women-call for schedule, Computer Class in Spanish, “Strong Women” Exercise, Women’s Bible Study, Community Bible Study. Christian Men’s Bible Study. By appointment: counseling services, budget coaching, and ex-offender support. Walk-in services: help to find community resources, health services, resumes and job search, friendship and support, prayer, and spiritual groups.

[www.elmbrook.org/james-place-waukesha](http://www.elmbrook.org/james-place-waukesha)

**La Casa de Esperanza, Inc. .... (262) 547-0887**

**Service Coordinator Hispanic Outreach**

410 Arcadian Ave, Waukesha WI 53186

**LIFE Services ..... (414) 431-5409**

**(Sponsored by Milwaukee Center for Independence MCFI)**

Helps young adults with special needs to create a plan for the next phases of their lives, and gives them the tools they will need to be successful. Career development, life planning, social opportunities and parent engagement.

[www.mcfi.net/programs-services/services-for-adults](http://www.mcfi.net/programs-services/services-for-adults)

**Literacy Council of Greater Waukesha ..... (262) 547-7323**

217 Wisconsin Ave #16, Waukesha WI 53186

Confidential, one-to-one tutoring and mentoring services to individuals who need help with reading, writing, spelling, math, English as a second language, GED and citizenship.

[www.waukeshaliteracy.org](http://www.waukeshaliteracy.org)

**UW Cooperative Extension, Waukesha County . (262) 548-7770**

515 W Moreland Blvd AC G22, Waukesha WI 53188

We teach, learn, lead, and serve, connecting people with the University of Wisconsin, and engaging with them in transforming lives and communities. 4H/youth development program.

[www.waukesha.uwex.edu/ces/cty/waukesha](http://www.waukesha.uwex.edu/ces/cty/waukesha)

**University of Milwaukee at Waukesha** ..... (262) 521-5200  
**Accessibility Services** ..... (262) 521-5041  
1500 N University Drive, Waukesha WI 53188  
Undergraduate degree and non-degree courses on-site and  
online. UW students with disabilities call Student Services for  
more information.  
[www.uwm.edu/waukesha](http://www.uwm.edu/waukesha)

**WI Independent Learning College – Autism Specific**  
..... (414) 378-1318  
P.O. Box 851, Waukesha, WI 53187  
Provides teens and young adults on the autism spectrum.  
Programs include daily living skills, communication,  
recreational therapy, music therapy, prevocational and  
vocational services.

**Waukesha County Technical College (WCTC)** ... (262) 691-5566  
800 Main Street, Pewaukee WI 53072  
[www.wctc.edu](http://www.wctc.edu)  
**Learning in Retirement Program at WCTC** ... (262) 695-3473  
[www.wctc.edu/lir](http://www.wctc.edu/lir)  
**Students with Disabilities** ..... (262) 691-5318  
[www.wctc.edu/student\\_services/students with disabilities/index.php](http://www.wctc.edu/student_services/students_with_disabilities/index.php)

**Wisconsin Talking Book & Braille Library** ..... (414) 286-3045  
813 W Wells St, Milwaukee WI 53233 ..... (800) 242-8822  
Free braille and recorded books and playback equipment for  
Wisconsin residents who are print handicapped.  
[www.talkingbooks.dpi.wi.gov](http://www.talkingbooks.dpi.wi.gov)

## **POST SECONDARY SCHOOLS FOR INDIVIDUALS WITH INTELLECTUAL DIFFERENCES**

**General website:** ..... [www.thinkcollege.net](http://www.thinkcollege.net)

**AbleLight College- Concordia University** ..... (262) 243-2712  
12800 N Lake Shore Drive, Mequon, WI 53097  
[www.AbleLightCollege.org](http://www.AbleLightCollege.org)

**Cutting Edge - Edgewood College** ..... (608) 712-4694  
1000 Edgewood College Dr, Madison WI 53711  
[www.edgewood.edu/cutting-edge](http://www.edgewood.edu/cutting-edge)

**Shepherds College**..... (262) 878-6351  
1805 15<sup>th</sup> Avenue, Union Grove WI 53182  
[www.shepherdscollege.edu/](http://www.shepherdscollege.edu/)

**Project Success - University of Wisconsin Oshkosh**  
..... (920) 424-1033  
800 N Algoma Blvd, Oshkosh WI 54901  
Project Success  
[www.uwosh.edu/projectsuccess](http://www.uwosh.edu/projectsuccess)

**University of Wisconsin Whitewater LIFE** ..... (262) 472-1905  
800 W Main Street, Whitewater, WI 53190  
[www.uww.edu/coeps/departments/life-program](http://www.uww.edu/coeps/departments/life-program)

**ELECTED OFFICIALS**

(Listing is current as of print date: October 2023)

**How to Communicate with your federal and state legislators:**

There are a number of ways to communicate with your elected officials. Contacting your Representative or Senator, or any public official, shows that you care enough about an issue to take the time to convey its importance to people who can help you make a difference. Mail service to the Capitol is significantly delayed due to increased security measures, so it is no longer the best way to quickly reach your elected officials. There are other ways to communicate such as phone, fax, email, personal visits, and attending public forums.

**Identify your State Legislators:**

Call..... (800) 362-9472  
Website..... [www.legis.state.wi.us](http://www.legis.state.wi.us)

**Identify your member of Congress:**

Call..... (202) 224-3121  
Websites ..... [www.house.gov](http://www.house.gov), or [www.senate.gov](http://www.senate.gov)  
E-mail for the White House may be sent to:  
[president@whitehouse.gov](mailto:president@whitehouse.gov).

## Written Correspondence

- **Identify yourself as a constituent:** Lawmakers give more weight to correspondence received from their district or state.
- **Bill numbers and issues:** In the first paragraph identify the bill number and/or the issue on which you want action and state what action you want, if appropriate.
- **Make your message personal:** Tell your own story about how it affects you, your family and community.
- **Ask a question (and get a response!):** By asking a question and seeking a response, in your fax or email, you show that you expect to continue the dialogue with the elected official.
- **Keep it to one page:** Try to deliver your message in one page and be sure your name and return address are clearly printed.

## Visiting a Public Official

- **Prepare:** Plan what you want to say and stick to the issue. Keep your message simple, direct, and brief. Before you visit, learn as much as you can about the issues and the elected official with whom you will meet.
- **Strength in numbers:** Go with a group of people. Designate a spokesperson and an order of speaking.
- **Be on time.**
- **Always say thank you:** Remember to thank the legislator/staff before beginning the rest of your message.
- **Keep your message as focused as possible:** Be specific about bills you would like the legislator to vote in favor of or against. Try to present your key message/topic within five minutes.
- **Know how the issue affects you and/or your community.**
- **Tell your personal story:** You are unique! In telling your story you are conveying your message in the best possible way.
- **Talking to staff is useful:** Meeting with the staff person can be just as useful—or more so—than meeting with the elected official. It is important to educate staff members on your position because they will communicate your message to the official.

- **Bring materials:** Bring educational materials to leave with the legislator for future reference. Be sure to include your business card or contact information.

**United States Senators**

**Ron Johnson (R)**..... (414) 276-7282, (202) 224-5323  
[ronjohnson.senate.gov](http://ronjohnson.senate.gov)

**Tammy Baldwin (D)** ..... (414) 297-4451, (202) 224-5653  
[www.baldwin.senate.gov/contact](http://www.baldwin.senate.gov/contact)

**United States Congressmen**

**Bryan Steil (R)**..... (202) 225-3031  
**District Office**..... (608) 752-4050  
[www.steil.house.gov](http://www.steil.house.gov)

**Scott Fitzgerald (R)**..... (202) 225-5101  
**District Office**..... (262) 784-1111  
[www.fitzgerald.house.gov](http://www.fitzgerald.house.gov)

**State Executive Officers**

**Governor Tony Evers (D)** ..... (608) 266-1212  
[EversInfo@wisconsin.gov](mailto:EversInfo@wisconsin.gov)

**Lieutenant Governor Sarah Rodriguez (D)**  
[ltgov@wisconsin.gov](mailto:ltgov@wisconsin.gov) ..... (608) 266-3516

**Secretary of State Sarah Godlewski (D)**  
 ..... (608) 266-8888

**State Treasurer John Liber (R)** ..... (608) 266-1714

**Attorney General Josh Kaul (D)**..... (608) 266-1221

**Waukesha County State Senators**

**5<sup>th</sup> District**  
**Rob Hutton (R)**..... (608) 266-9960  
[Sen.Hutton@legis.wisconsin.gov](mailto:Sen.Hutton@legis.wisconsin.gov)

**8<sup>th</sup> District**

**Dan Knodl (R)** ..... (608) 266-5830

[Sen.Knodl@legis.wisconsin.gov](mailto:Sen.Knodl@legis.wisconsin.gov)

**13<sup>th</sup> District**

**John Jagler (R)** ..... (608) 266-5660

[Sen.Jagler@legis.wisconsin.gov](mailto:Sen.Jagler@legis.wisconsin.gov)

**28<sup>th</sup> District**

**Julian Bradley (R)** ..... (608) 266-5400

[Sen.Bradley@legis.wisconsin.gov](mailto:Sen.Bradley@legis.wisconsin.gov)

**33<sup>rd</sup> District**

**Chris Kapenga (R)** ..... (608) 266-9174

[Sen.Kapenga@legis.wisconsin.gov](mailto:Sen.Kapenga@legis.wisconsin.gov)

**Waukesha County State Assembly**

**13<sup>th</sup> District**

**Tom Michalski (R)** ..... (608) 266-9960

[Rep.Michalski@legis.wisconsin.gov](mailto:Rep.Michalski@legis.wisconsin.gov)

**15<sup>th</sup> District**

**Joe Sanfelippo (R)** ..... (800) 362-9472

[Rep.Sanfelippo@legis.wisconsin.gov](mailto:Rep.Sanfelippo@legis.wisconsin.gov)

**22<sup>nd</sup> District**

**Janel Brandtjen (R)** ..... (608) 267-2367

[Rep.Brandtjen@legis.wisconsin.gov](mailto:Rep.Brandtjen@legis.wisconsin.gov)

**24<sup>th</sup> District**

**Paul Melotik (R)** ..... (608) 266-3796

[Rep.Melotik@legis.wisconsin.gov](mailto:Rep.Melotik@legis.wisconsin.gov)

**38<sup>th</sup> District**

**Barbara Dittrich (R)** ..... (608) 266-8551

[Rep.Dittrich@legis.wisconsin.gov](mailto:Rep.Dittrich@legis.wisconsin.gov)

**82<sup>nd</sup> District**

**Chuck Wichgers (R)** ..... (608) 266-3363

[Rep.Wichgers@legis.wisconsin.gov](mailto:Rep.Wichgers@legis.wisconsin.gov)

**83<sup>rd</sup> District**

**Nik Rettinger (R)** ..... (608) 266-9960

Rep.Rettinger@legis.wisconsin.gov

**97<sup>th</sup> District**

**Scott Allen (R)**..... (608) 266-8580

Rep.Allen@legis.wisconsin.gov

**98<sup>th</sup> District**

**Adam Neylon (R)**..... (608) 266-5120

Rep.Neylon@legis.wisconsin.gov

**99<sup>th</sup> District**

**Cindi Duchow (R)**..... (608) 266-3007

Rep.Duchow@legis.wisconsin.gov

**Waukesha County Constitutional Officers**

**County Clerk**

**Meg Wartman** ..... (262) 548-7010

mwartman@waukeshacounty.gov

**County Treasurer**

**Pamela F Reeves** ..... (262) 548-7029

preeves@waukeshacounty.gov

**Sheriff**

**Eric Severson** ..... (262) 548-7126

eseverson@waukeshacounty.gov

**Clerk of Circuit Court**

**Monica Paz**..... (262) 896-8525

Monica.Paz@wicourts.gov

**District Attorney**

**Susan L. Oppen** ..... (262) 548-7076

WaukeshaCountyDA@da.wi.gov

**Register of Deeds**

**Jim Behrend**..... (262) 548-7583

jbehrend@waukeshacounty.gov



**Waukesha County Board of Supervisors**

**Larry Bangs** ..... (262)244-5950  
[lbangs@waukeshacounty.gov](mailto:lbangs@waukeshacounty.gov)

**Jim Batzko**..... (262) 820-9688  
[JBatzko@waukeshacounty.gov](mailto:JBatzko@waukeshacounty.gov)

**Michael Crowley**..... (262) 894-0773  
[MCrowley@waukeshacounty.gov](mailto:MCrowley@waukeshacounty.gov)

**Paul L. Decker, County Board Chair**..... (414) 745-3919  
[PDecker@waukeshacounty.gov](mailto:PDecker@waukeshacounty.gov)

**Darryl Enriquez** ..... (262) 993-2225  
[Denriquez@waukeshacounty.gov](mailto:Denriquez@waukeshacounty.gov)

**Tyler J. Foti** ..... (262) 951-1826  
[TFoti@waukeshacounty.gov](mailto:TFoti@waukeshacounty.gov)

**Joel G Gaughan** ..... (262) 221-2570  
[JGaughan@waukeshacounty.gov](mailto:JGaughan@waukeshacounty.gov)

**Jennifer Grant** ..... (262)751-8005  
[JGrant@waukeshacounty.gov](mailto:JGrant@waukeshacounty.gov)

**Keith Hammitt** ..... (414) 422-9267  
[KHammitt@waukeshacounty.gov](mailto:KHammitt@waukeshacounty.gov)

**James A. Heinrich**..... (262) 796-1814  
[JHeinrich@waukeshacounty.gov](mailto:JHeinrich@waukeshacounty.gov)

**Christine M Howard**..... (414) 745-6421  
[CHoward@waukeshacounty.gov](mailto:CHoward@waukeshacounty.gov)

**Darlene M Johnson**..... (414) 916-3876  
[DMJohnson1@waukeshacounty.gov](mailto:DMJohnson1@waukeshacounty.gov)

**Robert L. Kolb**..... (262) 524-2424  
[Rkolb@waukeshacounty.gov](mailto:Rkolb@waukeshacounty.gov)

**Johnny Koremenos** ..... (262) 957-7425  
[JKoremenos@waukeshacounty.gov](mailto:JKoremenos@waukeshacounty.gov)

**Jacob LaFontain**.....(262) 951-8048  
[JLafontain@waukeshacounty.gov](mailto:JLafontain@waukeshacounty.gov)

**Brian Meier**.....(262) 333-9595  
[Bmeier@waukeshacounty.gov](mailto:Bmeier@waukeshacounty.gov)

**Chris Mommaerts**.....(262) 470-5844  
[CMommaerts@waukeshacounty.gov](mailto:CMommaerts@waukeshacounty.gov)

**Richard Morris** ..... (920) 988-7587  
[RMorris@waukeshacounty.gov](mailto:RMorris@waukeshacounty.gov)

**Larry Nelson** ..... (262) 542-4767  
[LSNelson@waukeshacounty.gov](mailto:LSNelson@waukeshacounty.gov)

**Thomas J. Schellinger**..... (262) 782-4496  
[TSchellinger@wauksheacounty.gov](mailto:TSchellinger@wauksheacounty.gov)

**Gary Szpara**..... (414) 943-9312  
[Gszpara@waukeshacounty.gov](mailto:Gszpara@waukeshacounty.gov)

**Terry Thieme**.....(414)719-7288  
[Tthieme@waukeshacounty.gov](mailto:Tthieme@waukeshacounty.gov)

**Jeremy Walz**..... (414) 840-3911  
[JWalz@waukeshacounty.gov](mailto:JWalz@waukeshacounty.gov)

**Matthew E. Weil** .....(262) 352-7185  
[Mweil@waukeshacounty.gov](mailto:Mweil@waukeshacounty.gov)

**Peter M. Wolff** ..... (262) 896-9891  
[peterwolff711@gmail.com](mailto:peterwolff711@gmail.com)

**Waukesha County Executive**

**Paul Farrow**..... (262) 548-7902  
[countyexec@waukeshacounty.gov](mailto:countyexec@waukeshacounty.gov)

**Aging and Disability Resource Center of Waukesha County  
Advisory Board**

**Mary Baer**.....(414) 745-3647  
[maryrbaer@yahoo.com](mailto:maryrbaer@yahoo.com)

**Patricia Carriveau**.....(262) 370-3355  
[pcarriveau1@wi.rr.com](mailto:pcarriveau1@wi.rr.com)

**Pamela Franke** ..... (262) 362-0634  
[pamela@waukeshafoodpantry.org](mailto:pamela@waukeshafoodpantry.org)

**Joel Gaughan**.....(262) 789-9736  
[jgaughan@waukeshacounty.gov](mailto:jgaughan@waukeshacounty.gov)

**Betty Koepsel**.....(262) 510-4463  
[Betty3761@gmail.com](mailto:Betty3761@gmail.com)

**Marj Kozlowski**.....(262) 640-5472  
[Marj.kozlowski@outlook.com](mailto:Marj.kozlowski@outlook.com)

**Donald Richmond**..... (262) 547-7263  
[Marydon99@yahoo.com](mailto:Marydon99@yahoo.com)

**Roman Schulteis**..... (262) 965-7146  
[Roman2Schulteis@yahoo.com](mailto:Roman2Schulteis@yahoo.com)

**Susan Schweda**.....(262) 781-7044  
[slschweda@gmail.com](mailto:slschweda@gmail.com)

**Judith Tharman**.....(262) 691-7342  
[Judith6064@gmail.com](mailto:Judith6064@gmail.com)

**Sandy Wolff**.....(262) 844-2004  
[Jwolff22@wi.rr.com](mailto:Jwolff22@wi.rr.com)

**EMERGENCY MONITORING SERVICES / SAFETY**

**ADT Home Health Security Systems**..... (800) 246-9147

A personal emergency response system. AARP discount and USAA discount.

[www.adt.com/health](http://www.adt.com/health)

**File of Life**..... (800) 814-1788  
High-visibility pouch and card which allows emergency responders to quickly find a patient’s emergency medical contacts, known health issues, medications, allergies, etc.  
[www.folife.org/](http://www.folife.org/)

**Lifeline** ..... (855) 681-5351  
[www.lifeline.com](http://www.lifeline.com)

**Lively**..... (800) 918-8543  
[www.lively.com/](http://www.lively.com/)

**MedicAlert® & Alzheimer’s Assn. Safe Return...**(888) 432-5378  
[www.alz.org/care/dementia-medic-alert-safe-return.asp](http://www.alz.org/care/dementia-medic-alert-safe-return.asp)

**Pet Alert**.....**HAWS (262) 542-8851**  
Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.  
[www.hawspets.org/](http://www.hawspets.org/)

**Silver Alert Wisconsin**  
Silver Alerts notify the public when an at-risk or vulnerable senior goes missing. Similar to an Amber Alert, Silver Alerts will go out by email, text message, or fax through the Wisconsin Crime Alert Network to notify the public that an adult with Alzheimer’s, dementia, or other permanent cognitive impairment is missing. Anyone may subscribe to receive Silver Alerts and Crime Alerts for free by email, text or fax.  
[Wisconsincrimealert.widj.gov](http://Wisconsincrimealert.widj.gov)

**Vial of Life Project**..... (888) 931-1010  
Have your medical information on hand just in case of an emergency. Put one in your wallet, in your glove compartment, and especially on your refrigerator door.  
[www.vialoflife.com](http://www.vialoflife.com)

**VRI**..... (800) 860-4230  
Provide emergency response fall detection, activity monitoring, medication management, and vitals monitoring.  
[www.vricares.com](http://www.vricares.com)

## **EMPLOYMENT ASSISTANCE SERVICES**

### **Creative Employment Opportunities (CEO)..... (414) 277-8506**

101 W Pleasant St, Bottlehouse B Suite 108, Milwaukee WI  
53212

Assist people with disabilities to obtain and maintain  
community employment.

[www.ceomke.com](http://www.ceomke.com)

### **Division of Vocational Rehabilitation (DVR)..... (262) 956-6830**

2607 N Grandview Blvd #100, Waukesha WI 53188

Evaluation, counseling, training and placement services for  
jobseekers with disabilities.

<http://dwd.wisconsin.gov/dvr>

### **Employment Resources, Inc. (ERI) ..... (608) 246-3444**

..... (855) 401-8549

2701 International Lane, Ste 210, Madison WI 53714

3333 N. Mayfair Road, Suite 112, Wauwatosa WI 53222

Providing employment, benefits, and financial counseling  
services to people with disabilities, including transition-aged  
youth, who are considering or pursuing employment.

[www.eri-wi.org](http://www.eri-wi.org)

### **Equal Employment Opportunity Commission (414) 662-3680**

..... (800) 669-4000

..... TTY (800) 669-6820

310 W Wisconsin Ave, Ste. 500, Milwaukee WI 53203

Enforces Americans with Disabilities Act (ADA). Provides  
information on vocational rehabilitation.

[www.eeoc.gov](http://www.eeoc.gov)

### **Great Lakes ADA Center..... V/TTY (800) 949-4232**

Information, materials, technical assistance and  
training on the Americans with Disabilities Act of 1990 (ADA);  
and other disability rights laws.

[www.adagreatlakes.org](http://www.adagreatlakes.org)

### **IndependenceFirst ..... (414) 291-7520**

540 S 1<sup>st</sup> St, Milwaukee WI 53204

Services and skills training, advocacy, peer mentoring and  
information and referral.

[www.independencefirst.org](http://www.independencefirst.org)

**James Place** ..... (262) 544-9472  
129 W Broadway, Waukesha WI 53186  
A community resource of Elmbrook Church serving downtown  
Waukesha and surrounding neighborhoods.  
[www.elmbrook.org/james-place-waukesha](http://www.elmbrook.org/james-place-waukesha)

**Job Accommodation Network (JAN)** ..... (800) 526-7234  
..... TTY (877) 781-9403  
Explains rights under ADA and work accommodation  
possibilities. Leave a message someone will return your call.  
[www.askjan.org](http://www.askjan.org)

**Opportunities, Inc.** ..... (262) 569-8888  
..... (800) 314-4567  
1745 Executive Drive, Oconomowoc WI 53066  
Provides services for individuals with disabilities for the  
purpose of maximizing their success and enhancing their  
abilities to be independent, contributing members of the  
community.  
[www.oppinc.com](http://www.oppinc.com)

**Pantheon Industries, Inc.**..... (262) 567-2133  
3030 S Calhoun Rd, New Berlin WI 53151  
Offers a full range of employment services for individuals with  
disabilities, ranging from center-based, supported, and  
community integrated employment.  
[www.pantheonindustries.org](http://www.pantheonindustries.org)

**Paragon Employment Services**..... (262) 468-0412  
1746 Executive Dr., Oconomowoc WI 53066  
Helps individuals through referrals from Division of Vocational  
Rehabilitation to obtain competitive integrated employment  
where and individual obtains typical jobs in the community,  
earning at least minimum wage and working among peers  
without disabilities for the maximum hours consistent with a  
person's abilities and preferences.  
**EMPOWER Prevocational Skills Program**  
Focuses on education components to lead to success in  
competitive integrated employment and skill building through  
activities such as volunteer opportunities, business tours, and  
social skills.  
[www.paragoncommunity.com](http://www.paragoncommunity.com)

**SER National..... (262) 899-6788**  
**Senior Community Service Employment Program (SCSEP)**  
134 Wisconsin Avenue, Waukesha WI 53186  
Training program for low-income, disabled, veteran and  
unemployed older adults (55 and older).  
[www.ser-national.org](http://www.ser-national.org)

**Wisconsin Senior Employment (WISE) Program**  
**Sonya Lindquist: Title V Program Coordinator..(608) 901-0019**  
125 N. Executive Dr, Suite 207, Brookfield WI 53005  
[www.gwaar.org](http://www.gwaar.org)

**Workforce Development Center**  
**Waukesha Job Center..... (262) 695-7800**  
Employment & training services for job seekers & employers.  
[www.wfdc.org](http://www.wfdc.org)

**ESTATE RECOVERY PROGRAM (WISCONSIN)**

**Estate Recovery Program (Wisconsin)..... (608) 264-6755**  
The Wisconsin Estate Recovery Program seeks repayment for the cost of certain long-term care services paid for on behalf of members by Medicaid, BadgerCare Plus, COP, or non-Medicaid Family Care or any services provided by WCDP. Recovery is made from the estates of members, from the estates of their surviving spouses, from certain non-probate property, and from liens filed on their homes. Recovery is made after the assets of the member have been accounted for and higher priority expenses have been paid per Wis. Stat. 859.25.

The Money recovered is returned to the programs and used to pay for care for other members. Long-term care services for which the program seeks repayment include, but are not limited to, nursing home services and home care services.

Wisconsin is required by state and federal laws to recover the costs of certain benefits paid for on behalf of health care members. These laws are designed to recover assets from those who got benefits.

Note: Members who are age 55 or older, living in the community, and not receiving services related to long-term care or any services through WCDP will not be affected by estate recovery.

For further information go to  
[www.dhs.wisconsin.gov/medicaid/erp.htm](http://www.dhs.wisconsin.gov/medicaid/erp.htm)

## FINANCIAL ASSISTANCE

**AnnualCreditReport.com** ..... (877) 322-8228

AnnualCreditReport.com is the official site to help consumers to obtain their free credit report.

[www.annualcreditreport.com](http://www.annualcreditreport.com)

**Community Action Coalition (CAC) for South Central Wisconsin, Inc.** ..... (608) 237-1255

2717 N Grandview Blvd, Suite 303, Waukesha WI 53188  
Assist people with identifying and discussing their financial situations, finding appropriate housing and ideas for increasing people's incomes.

[www.cacscw.org](http://www.cacscw.org)

**Department of Health & Human Services** ..... (262) 548-7212

514 Riverview Ave, Waukesha WI 53188

**Moraine Lakes Consortium** ..... (888) 446-1239

Financial assistance may be available through Medicaid and FoodShare.

**Central Document Processing Unit (CDPU)** .....

**Fax (855) 293-1822**

All Financial Assistance documents should be sent to the Central Document Processing Unit (CDPU)

PO Box 5234, Janesville WI 53547

[www.access.wisconsin.gov](http://www.access.wisconsin.gov)



**Energy Services, Inc (ESI) ..... (262) 549-9666**  
.....**For Appointments only (800) 506-5596**  
707 N Grand Ave, Suite 100, Waukesha WI 53186  
Low Income energy assistance program. If you are low/have  
run out of fuel oil or LP gas and are without resources, call ESI  
immediately.

**Foundation for Rural Housing ..... (608) 238-3448**  
.....**(888) 400-5974**  
4506 Regent St, Madison WI 53705  
Provides assistance with past due rental assistance, security  
deposit, mortgage, utility, property tax, and major home  
repairs. Call for eligibility or visit website for application.  
[www.wisconsinruralhousing.org/](http://www.wisconsinruralhousing.org/)

**Hope Center..... (262) 549-8726**  
502 N East Ave, Waukesha WI 53186  
Assistance with transportation to maintain employment, limited  
medical co-pays, and replacement of ID's and birth certificates.  
Call ahead for consultation.  
[www.hopecenterwi.org](http://www.hopecenterwi.org)

**La Casa de Esperanza ..... (262) 547-0887**  
410 Arcadian Ave, Waukesha WI 53186  
Center for Financial Stability offers free financial counseling,  
employment training, and asset-building services to low-  
income individuals and families who are unemployed or  
underemployed.  
[www.lacasadeesperanza.org](http://www.lacasadeesperanza.org)

**Movin' Out, Inc.....(877) 861-6746**  
.....**(608) 251-4446**  
For many income-qualified home buyers, with disabilities  
throughout Wisconsin, Movin' Out can line up favorable  
deferred or forgivable loans for down payments that result in  
smaller first mortgage loans and reduce the amount of cash  
needed for closings.  
[www.movin-out.org/](http://www.movin-out.org/)

**Public Service Commission of WI..... 1 (800) 225-7729**  
Variety of programs available to help households pay for and  
obtain access to basic utility, telecommunications, and internet

services. Consumers who are having trouble paying their energy bills and would like to schedule a payment agreement should call their local utility directly. If a customer cannot reach an agreement with their utility provider, they may contact the Public Service Commission of WI (PSC) Consumer Affairs Department for assistance in negotiating a reasonable agreement.

[www.psc.wi.gov/](http://www.psc.wi.gov/)

**Salvation Army ..... (262) 547-7367**

445 Madison St, Waukesha WI 53188

Emergency grants for utility payments, with conditions & limits.

[www.centralusa.salvationarmy.org/waukesha/](http://www.centralusa.salvationarmy.org/waukesha/)

**Waukesha County Veterans' Services Office..... (262) 548-7732**

514 Riverview Ave #107, Waukesha WI 53188

Information, advocacy and assistance for veterans and their families concerning financial aid and other benefits.

[www.waukeshacounty.gov/veterans](http://www.waukeshacounty.gov/veterans)

**WE Energies ..... (800) 242-9137**

Utility payment plans, reconnections.

[www.we-energies.com](http://www.we-energies.com)

**WHEDA-Property Tax Deferral Loan Program ..... (800) 628-4833**

611 W National Avenue, Suite 110, Milwaukee WI 53204

[www.wheda.com](http://www.wheda.com)

**Wisconsin Funeral and Cemetery Aids Program**

Helps pay for funeral, cemetery, and crematory expenses for eligible Wisconsin decedents. To be eligible, the deceased must be in at least one of the WFCAP eligible Medicaid programs at the time of death. Only funeral home, cemetery, and crematory providers may submit a program application, so family members of the deceased should work with their provider to determine if WCFAP assistance is available for their loved one.

[www.dhs.wisconsin.gov/em/wfcap.htm](http://www.dhs.wisconsin.gov/em/wfcap.htm)

**RENT ASSISTANCE**

**Waukesha Housing Authority**..... (262) 542-2262  
600 Arcadian Ave, Waukesha WI 53188  
Federally funded housing for low-income and adults with disabilities.  
[www.whaonline.com](http://www.whaonline.com)

**FOOD/ MEALS/ NUTRITION**

**FOOD ASSISTANCE**

**Farmers Market Vouchers**

Farmers Market Vouchers are available to qualified seniors 60 years of age (55 for Native Americans) or older who reside in Waukesha County and meet income limits. These vouchers assist seniors in purchasing Wisconsin-grown fruits, vegetables and herbs from certified farmers’ markets and roadside stands from June through October. Please contact the ADRC **(262) 548-7848** starting June 1<sup>st</sup> for more information about vouchers.

**FoodShare Program (Moraine Lakes Consortium)**

..... (888) 446-1239  
Health and Human Services offers assistance with the Quest Card. Call for eligibility requirements. (If your Wisconsin Quest Card is lost, stolen or damaged, or you have questions regarding your balance, call the Customer Service ARU, 1-877-415-5164)  
[www.access.wisconsin.gov](http://www.access.wisconsin.gov)

**FOOD PANTRIES**

Providing food to limited income households through community food pantries. Income guidelines followed. Contact the local food pantry for assistance. Hours may be subject to change. Call your local food pantry to determine if there are delivery options. General website:  
[www.waukeshafoodpantry.org](http://www.waukeshafoodpantry.org)

**Abundant Life Food Pantry** ..... (262) 965-5177  
995 S Sawyer Rd, Oconomowoc WI 53066  
Sunday noon- 2 pm; Wednesday 5-6:30 pm  
Oconomowoc school district only.

**Butler Food Pantry** ..... (262) 781-9521  
St Agnes Church 12801 W Fairmount Ave, Butler WI 53007  
Offers short-term emergency assistance.  
Monday noon-2 pm and 5-6:30 pm  
[www.stagnesparish.org](http://www.stagnesparish.org)

**Eagle Community Food Pantry** ..... (262) 594-5200  
St Theresa Church 136 W Waukesha Road, Eagle WI 53119  
Wednesday 9:00-10:00 am

**Food Pantry of Waukesha County** ..... (262) 542-5300  
1301 Sentry Dr, Waukesha WI 53186  
Monday through Friday 1:00–3:00 pm  
Additional hours Monday 6-8 pm; Saturday 9:30-11:30 am  
[www.waukeshafoodpantry.org](http://www.waukeshafoodpantry.org)

**Hartland Area Food Pantry** ..... (262) 367-6373  
555 S Industrial Dr, Hartland WI 53029  
Wednesday 1:30-3:00 pm; Saturday 10:00–11:00 am  
[www.hartlandareafoodpantry.org](http://www.hartlandareafoodpantry.org)

**Kettle Moraine Food Pantry** ..... (262) 968-6466  
All Saints Lutheran Church  
705 W Tomlin Rd (Hwy E), Wales WI 53183  
Tuesday, Thursday, Saturday 10:00–11:00 am

**Menomonee Falls Food Pantry** ..... (262) 251-6848  
Mailing Address: PO Box 238, Menomonee Falls WI 53052  
N85 W15382 Menomonee River Pkwy  
Menomonee Falls WI 53051  
Tuesday and Thursday 12:00–2:00 pm; 5:00–7:00 pm  
[www.fallsfoodpantry.org](http://www.fallsfoodpantry.org)

**Mukwonago Food Pantry** ..... (262) 363-3452  
325 Eagle Lake Ave, Mukwonago WI 53149  
Monday- Thursday 9 am- noon  
2<sup>nd</sup> Saturday of the month 9 am- noon  
[www.mukwonagofoodpantry.org](http://www.mukwonagofoodpantry.org)

**Muskego Food Pantry** ..... (262) 679-6448  
S81 W19150 Apollo Drive, Muskego WI 53150  
Food Distribution: Thursday 1:00–5:30 pm; Donations can be  
dropped off Thursday 9 am-5:30 pm.

**New Berlin Food Pantry** ..... (262) 789-8040  
New Berlin Community Center (use east entrance)  
14750 W Cleveland Ave, New Berlin WI 53151  
Serves New Berlin, Brookfield & Elm Grove  
Wednesday noon-5:00 pm

**North Lake Food Pantry** ..... (262) 966-0366  
..... (262) 966-2191  
Blessed Teresa of Calcutta  
W314 N7462 State Hwy 83, North Lake WI 53064  
Tuesday & Saturday 8:30-9:30 am  
[www.stteresaofcalcutta.org/svdp--helping-those-in-need--  
foodpantry](http://www.stteresaofcalcutta.org/svdp--helping-those-in-need--foodpantry)

**Oconomowoc Food Pantry** ..... (262) 567-7054  
W359 N5848 Brown St, Oconomowoc WI  
Photo ID and dated proof of current address required for every  
visit.  
Tuesday & Thursday 1:30-2:30pm, 6:30-7:30pm; Saturday  
9:30-10:30am  
[www.oconomowocfoodpantry.org](http://www.oconomowocfoodpantry.org)

**Pewaukee Food Pantry** ..... (262) 893-8241  
Gethsemane United Methodist Church (Lower Level)  
Mailing Address: PO Box 51, Pewaukee WI 53072  
642 Main St, Pewaukee 53072  
Wednesday and Saturday 10:00–11:00 am  
[www.pewaukeefoodpantry.com](http://www.pewaukeefoodpantry.com)

**Salvation Army, Waukesha** ..... (262) 547-7367  
445 Madison St, Waukesha WI 53188  
Tuesday and Wednesday 1- 4 pm, Friday 9 am-noon  
Eligible to receive food once per month.  
[www.centralusa.salvationarmy.org/waukesha](http://www.centralusa.salvationarmy.org/waukesha)

**Sussex Outreach Services–Food Pantry**..... (262) 246-9860  
N64 W23760 Main St., Sussex WI 53089  
Donation drop off: Monday—Friday 9:00 am–12:00  
Food Distribution: Monday 5:30–7:00 pm;  
Wednesday 1:00-2:30 pm; Saturday 10:00–12:00  
[www.sussexareasos.org](http://www.sussexareasos.org)

**FREE MEAL SITES**

**Community Banquet:**  
**St James Catholic Church** ..... (262) 251-3944  
W220 N5588 Town Line Rd, Menomonee Falls WI 5305  
Free meal on the second and fourth Thursday of every month  
5:30 - 7:00 pm  
**No Reservations necessary**

**Outreach Meals:**  
**Hope Center**..... (262) 549-8726  
502 N East Ave, Waukesha WI 53186  
Breakfast M-F 9:00 am, lunch M-F 12:00 (noon), evening  
meal served Monday, Wednesday and Friday 5:30 pm.  
**Loaves and Fishes** meals take place on Sundays at 2pm.  
[www.hopecenterwi.org](http://www.hopecenterwi.org)

**Salvation Army, Waukesha** ..... (262) 547-7367  
445 Madison St, Waukesha WI 53188  
Community Meal Tuesday, Thursday & Saturday 5:00 pm  
[www.usc.salvationarmy.org/waukesha](http://www.usc.salvationarmy.org/waukesha)

## ONLINE GROCERY DELIVERY/ PICKUP

Many grocery stores now provide curbside pickup or delivery service for your convenience. Call your preferred local store to inquire about which services they may offer in your area. Minimum order size and service fees may apply.

### **ALDI**

[www.aldi.us/en/grocery-delivery/](http://www.aldi.us/en/grocery-delivery/)

### **AmazonFresh**

EBT and Quest Cards accepted for online payment.

[www.amazon.com](http://www.amazon.com)

### **Brewers Organics ..... (414) 483-3191**

Organic produce delivery serving SE Wisconsin.

[www.brewersorganics.com/](http://www.brewersorganics.com/)

### **Instacart ..... (888) 246-7822**

### **..... Senior Support (844) 981-3433**

Offers delivery from a variety of community grocers, pet stores, drug stores, and bulk stores. A computer is needed for this service.

[www.instacart.com/](http://www.instacart.com/)

### **Meijer ..... (877) 363- 4537**

Online ordering for curbside pickup or delivery available.

[www.meijer.com/](http://www.meijer.com/)

### **Pick 'n Save / Metro Market ..... call your nearest location**

Online ordering for curbside pickup available.

[www.picknsave.com/](http://www.picknsave.com/)

[www.metromarket.net/](http://www.metromarket.net/)

### **Sendik's ..... call your nearest location**

Offers online ordering service for curbside pickup. Phone orders and home delivery offered from select locations.

Credit/Debit card required. 24-hour advanced notice required.

[www.sendiks.com/](http://www.sendiks.com/)

**Shipt**..... (888) 807-5537  
Offers online ordering and delivery service from Meijer and Target stores.  
[www.shipt.com/](http://www.shipt.com/)

**Walmart**..... call your nearest location  
EBT and Quest Cards accepted for online payment.  
[www.walmart.com](http://www.walmart.com)

**Woodman's**..... call your nearest location  
Offers online ordering, and pickup/delivery service  
[www.shopwoodmans.com](http://www.shopwoodmans.com)

**HOME DELIVERED MEALS**

**Aging and Disability Resource Center** ..... (262) 548-7848  
514 Riverview Avenue, Waukesha WI 53188  
**Home Delivered Meals:** Nutritious hot meals are delivered to homebound adults 60 years and older who meet eligibility requirements. Assessment required.  
**Hours/Days:** Meals will be delivered between 11:00 am & 1:00 pm, Monday-Friday.  
**Eligibility:** Homebound persons 60 years and older who cannot leave home under normal circumstances.

**PRIVATE MEAL DELIVERY PROVIDERS**

There are several private providers serving Waukesha County. If you are interested in a home-delivered meal, contact the provider nearest you.

**Blue Apron**..... (646) 891-4349  
Ingredient and recipe meal kit delivery service  
[www.blueapron.com/](http://www.blueapron.com/)

**Dousman Home Meals** ..... (262) 965-2429  
**Serving:** Dousman, Wales, Summit, Genesee Depot, Delafield, North Prairie & surrounding areas



**HelloFresh** ..... (646) 846-3663  
Ingredient and recipe meal kit delivery service.  
[www.hellofresh.com/](http://www.hellofresh.com/)

**Homestyle Direct** ..... (866) 735-0921  
113 Main, Kimberly ID 83341  
Nutritionally balanced meals delivered to your door, ready to heat and eat.  
[www.homestyledirect.com](http://www.homestyledirect.com)

**Horizon Home Care and Hospice** ..... (414) 586-6220  
**Serving:** Brown Deer, Butler, Germantown, Greenfield, Menomonee Falls, Milwaukee, and West Allis  
[www.horizonhomecareandhospice.org/in-home-care/meals-on-wheels/](http://www.horizonhomecareandhospice.org/in-home-care/meals-on-wheels/)

**Milwaukee County Delivered Meals** ..... (414) 289-6874  
[County.Milwaukee.gov/EN/DHHS/Older-Adult-Services/Senior-Centers—Dining](http://County.Milwaukee.gov/EN/DHHS/Older-Adult-Services/Senior-Centers—Dining)

**Mom’s Meals** ..... (877) 508-6667  
Nutritionally balanced meals are prepared, packaged and shipped fresh, ready to heat and eat. Diabetic, renal diet, carbohydrate-controlled meals also available and gluten-free, low sodium and vegetarian.  
[www.momsmeals.com](http://www.momsmeals.com)

**Seattle Sutton Healthy Eating** ..... (800) 442-3438  
[www.seattlesutton.com](http://www.seattlesutton.com)

**Silver Cuisine** ..... (844) 404-3663  
[www.silvercuisine.com](http://www.silvercuisine.com)

**NUTRITION COUNSELING**

**Nutrition Education Program** ..... (262) 548-7877  
Waukesha County University of Wisconsin-Extension  
Classes available for low-income families, individuals, youth, and the elderly.  
[www.waukeshacounty.gov/UWEX/Foodwise/](http://www.waukeshacounty.gov/UWEX/Foodwise/)

**Waukesha County Public Health Center** ..... (262) 896-8430  
..... (800) 540-3620  
..... TTY (262) 896-8234  
514 Riverview Avenue, Waukesha WI 53188

**PRIVATE IN-HOME MEAL PREP**

**Caring Senior Service**.....(414) 395-8106  
W156N8327 Pilgrim Rd #406, Menomonee Falls WI 53051  
Caregivers prepare and encourage proper diet and nutrition based on each client’s individual needs.  
[www.caringseniorservice.com/milwaukee/services/meal-preparation](http://www.caringseniorservice.com/milwaukee/services/meal-preparation)

**Chefs for Seniors**.....(262) 492-4611  
30710 Chapman Ln, Waterford WI 53185  
A personal chef cooks meals in home that can be packaged to be reheated throughout the week while providing companionship to the senior client.  
[www.chefsforseiors.com/southeastern-wi](http://www.chefsforseiors.com/southeastern-wi)

**SENIOR DINING CENTERS**

**Aging and Disability Resource Center (ADRC)**.. (262) 548-7826  
514 Riverview Avenue, Waukesha 53188

**Senior Dining** - Nutritious meals are served at **7 dining centers** throughout Waukesha County. Social opportunities, recreational and educational activities as well as information on services, resources and community events for older people are included.

**Eligibility:** Persons 60 years and older. For reservations, call the dining center before 11:00 AM one working day in advance, or the ADRC at (262) 548-7826. Transportation may be available by senior taxi or RideLine, for \$1.00 each way.

**Brookfield**, Brookfield Community Center ..... (262) 782-1636  
2000 N Calhoun Rd, 53005 ..... Monday-Friday 12:00

**Menomonee Falls**, Menomonee Falls Community Center  
..... (262) 251-3406  
W152 N8645 Margaret Rd, 53051 ..... Monday-Friday 12:00

**Mukwonago**, Birchrock Apartments..... (262) 363-4458  
280 Birchrock Way, 53149..... Monday-Thursday 12:00

**New Berlin**, Our Lord's United Methodist Church  
..... (414) 529-8320  
5000 S Sunnyslope Rd, 53151 ..... Monday-Friday 12:00

**Oconomowoc**, Oconomowoc Community Center . (262) 567-5177  
220 West Wisconsin Avenue, Oconomowoc 53066  
.....Monday-Friday 12:00

**Sussex**, Sussex Civic Center..... (262) 246-6747  
N64W23760 Main St, 53089..... Monday-Friday 12:00

**Waukesha**, La Casa Village..... (262) 547-8282  
1431 Big Bend Road, 53189..... Monday-Friday 12:00

## HEARING / VISION IMPAIRMENT

**Adaptive Technology Resources** ..... (800) 770-8474  
W175N1163 Stonewood Dr, Suite 232, Germantown WI 53022  
Company specializes in providing customized technology solutions to promote independence and success in home, work and school environments. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.  
[www.adaptivetr.com](http://www.adaptivetr.com)

**American Printing House for the Blind (APH)** .... (800) 223-1839  
Independent living products and services for people who are blind and visually impaired.  
[www.aph.org](http://www.aph.org)

**Audio & Braille Literacy Enhancement, Inc**..... (414) 286-3039  
(ABLE) Central Library Building, 803 W Wells St, Milwaukee WI 53233  
Transcribes print materials into Braille and audio/digital format for anyone with a disability that prevents them from reading standard print.  
[www.ablenow.org](http://www.ablenow.org)

**CapTel, Inc.**..... (877) 300-5928  
CapTel phones are adaptive communication equipment federally funded for those with hearing loss and those who are deaf or hard of hearing. Users can receive a phone at no charge with no monthly fees or contracts if they submit a Third-Party Certification of Eligibility. Phones can connect to Bluetooth hearing aids and also have a call captioning service so the user can see words spoken on the phone.  
[www.captel.com](http://www.captel.com)

**CommLink (A Division of HEAR WI)** ..... (414) 604-7231  
..... **Videophone (414) 395-2117**  
Offers high quality interpreting services through licensed sign language interpreters as well as Spanish interpreters for medical appointments, business meetings, legal proceedings, emergencies and everyday events.  
[www.commlinkasl.com](http://www.commlinkasl.com)

**Deaf Linx**  
Information on deafness, deaf culture, American Sign Language (ASL) and all other related topics.  
[www.deaflinx.com](http://www.deaflinx.com)

**HEAR WI** ..... (414) 604-2200  
..... **TTY (414) 604-7217**  
10243 W National Ave, West Allis WI 53227  
Educational programs on hearing loss in older adults, senior hearing screening, information, and referral. Hearing assistance products available for all ages.  
[www.hearwi.org](http://www.hearwi.org)

**Office for the Blind and Visually Impaired**..... (888) 879-0017  
Provide services to teach skills of independent living with vision loss.  
[www.dhs.wisconsin.gov/blind/contact.htm](http://www.dhs.wisconsin.gov/blind/contact.htm)

**Office for the Deaf and Hard of Hearing, Center for  
Communication, Hearing & Deafness**  
**Deaf and Hard of Hearing Specialist ..... (262) 565-6349**  
**Disability Benefit Specialist Videophone..... (262) 347-3045**  
10243 W. National Ave, West Allis WI 53227  
Deaf/Hard of Hearing Specialists supporting the DHS  
[www.dhs.wisconsin.gov/odhh](http://www.dhs.wisconsin.gov/odhh)

**Telecommunications Equipment Purchase Program (TEPP)**  
..... **(608) 231-3305**  
..... **Videophone (608) 234-4781**  
Public Service Commission, PO Box 7854, Madison WI 53707  
TEPP issues vouchers for equipment needed in order to use  
basic telephone services to Wisconsin residents who are deaf,  
hard of hearing, speech impaired or mobility or motion  
impaired.  
[Psc.wi.gov/pages/ForConsumers/TEPP.aspx](http://Psc.wi.gov/pages/ForConsumers/TEPP.aspx)

**Vision Forward Association ..... (414) 615-0100**  
912 N Hawley Rd, Milwaukee WI 53213  
The Badger Association and the Center for Blind and Visually  
Impaired Children have merged to create a comprehensive  
vision resource organization for children, adults and families  
living with changing vision.  
<http://vision-forward.org>

**Wisconsin Lions Foundation ..... (877) 463-6953**  
Hearing Aid Program  
Providing hearing instruments for adults and children who  
could otherwise not afford them.  
[www.wlf.info](http://www.wlf.info)

**Wisconsin Telecommunication Relay System ..... 7-1-1**  
[www.wisconsinrelay.com](http://www.wisconsinrelay.com)

**Wisconsin Council of the Blind and Visually Impaired**  
..... **(608) 255-1166**  
..... **(800) 783-5213**  
[www.wcblind.org](http://www.wcblind.org)

## HOME HEALTH CARE / HOMEMAKER

Home Health Care agencies offer a wide variety of services ranging from errands, housekeeping, companionship, and meal preparation to personal care such as bathing, assistance with dressing and undressing, toileting, and medication management. Some agencies also may provide transportation and skilled nursing care.

**The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.**

### **Questions to ask when hiring a person or agency for your loved one**

1. What services do you provide (in detail)?
2. What services do you NOT provide?
3. How long have you (your employees) been providing this service?
4. What is the skill level of the provider- do they have specialized training or education?
5. What are your fees? Do you have any sliding-fee considerations?
6. Does your agency have experience working with \_\_\_\_\_ (name your long term care program or insurance coverage)
7. Do you have any references that I can speak to about your services?
8. Am I required to enter into any contract with your agency?
9. Are you licensed and insured?
10. Are you listed with the Better Business Bureau?
11. Who will be my key contact at your business?
12. Do you provide services on nights, weekends or holidays?
13. Do you conduct criminal background checks on your employees?
14. Is there anything else that you would like to share with me about your agency/services?

**ADL Supportive Home Care ..... (262) 363-4400**  
318 N Rochester St, Mukwonago WI 53149  
[www.adlsupportivehomecare.com](http://www.adlsupportivehomecare.com)

- Allay Home & Hospice** ..... (262) 787-2980  
 ..... (262) 735-8645  
 325 N Corporate Dr # 260, Brookfield WI 53045  
[www.allayhh.com](http://www.allayhh.com)
- Almost Family**..... (920) 922-8098  
 63 W Pioneer Rd, Fond du Lac, WI 54935  
[www.lhcgroup.com](http://www.lhcgroup.com)
- Always Best Care Senior Services**..... (262) 439-8616  
**Free Consultation Number**..... (262) 721-0765  
 16869 W Greenfield Ave, New Berlin WI 53151  
<http://www.alwaysbestcare.com>
- Amada Senior Care** ..... (262) 395-7928  
 16655 W Bluemound Rd, Suite 290, Brookfield WI 53005  
[www.amadaseniorcare.com/milwaukee-senior-care](http://www.amadaseniorcare.com/milwaukee-senior-care)
- ANS Home Health Services** ..... (414) 481-9800  
 1551 S 108 St, West Allis WI 53214  
[www.anshomecare.com](http://www.anshomecare.com)
- Ascension At Home**..... (414) 310-7195  
 135 S 84<sup>th</sup> Street, Suite 150, Milwaukee WI 53214  
[www.acensionathome.com](http://www.acensionathome.com)
- ASSIST@HOME Quality Care** ..... (262) 754-3805  
 220 Regency Ct, Suite L102, Brookfield WI 53045  
[www.assistathomecare.com](http://www.assistathomecare.com)
- Assisting Hands Home Care** ..... (262) 721-1155  
 210 Regency Court, Suite 220, Brookfield WI 53045  
[www.assistinghands.com/24/wisconsin/menomonee/](http://www.assistinghands.com/24/wisconsin/menomonee/)
- Aurora at Home Health Care Services** ..... (800) 862-2201  
[www.aurorahealthcare.org/services/home-care/](http://www.aurorahealthcare.org/services/home-care/)
- Bridges Home Healthcare**..... (262) 673-6600  
 1121 E Sumner St, Hartford WI 53027  
[www.bridgeshh.com](http://www.bridgeshh.com)

**BrightStar of Greater Waukesha & Lake Country** ..... (262) 408-5873  
N27 W23957 Paul Road, Suite 100, Pewaukee WI 53072  
[www.brightstarcare.com/greater-waukesha](http://www.brightstarcare.com/greater-waukesha)

**Caring Senior Service of Milwaukee** ..... (414) 395-8106  
W156N8327 Pilgrim Rd #406, Menomonee Falls WI 53051  
[www.caringseniorservice.com/milwaukee](http://www.caringseniorservice.com/milwaukee)

**Catholic Charities** ..... (262) 547-2463  
717 N. East Ave, Waukesha WI 53186  
[www.ccmke.org](http://www.ccmke.org)

**Celestial Care** ..... (414) 395-4286  
11625 West Bluemound Road, Wauwatosa WI 53226  
[www.celestialcareinc.com](http://www.celestialcareinc.com)

**Centerwell Home Health** ..... (414) 327-4553  
10150 W National Ave, #150, West Allis WI 53227  
[www.centerwellhomehealth.com](http://www.centerwellhomehealth.com)

**Christian Family Solutions** ..... (888) 685-9522  
W175 N11120 Stonewood Dr, Germantown WI 53022  
..... (800) 438-1772  
16535 W Bluemound Road #305, Brookfield WI 53005  
[www.christianfamilysolutions.org](http://www.christianfamilysolutions.org)

**ComForCare Home Care** ..... (262) 446-2000  
1020 James Dr. Suite F, Hartland WI 53029  
[www.comforcare.com/wisconsin/waukesha](http://www.comforcare.com/wisconsin/waukesha)

**Comfort Keepers**  
**Greenfield**  
4811 S 76<sup>th</sup> St, Suite 300, Greenfield WI 53220  
..... (414) 207-6894  
**Waukesha**  
2717 N Grandview Blvd #106, Waukesha WI 53188  
..... (262) 542-5800  
[www.comfortkeepers.com](http://www.comfortkeepers.com)



- Comprehensive Home Care LLC** ..... (414) 585-0083  
 2800 W Forest Ave Milwaukee, WI 53215  
[www.comprehensivehomecarellc.com](http://www.comprehensivehomecarellc.com)  
 A bilingual home care agency.
  
- Exceptional Health Network** ..... (414) 499-7720  
 8200 W Brown Deer Rd, Suite #210, Milwaukee WI 53223  
[www.exceptionalhealthnetwork.com](http://www.exceptionalhealthnetwork.com)
  
- Good People, LLC** ..... (800) 608-8003  
 1029 N Jackson St #1209, Milwaukee WI 53202  
 Live-in caregiver & companion referral agency  
[www.goodpeople.us](http://www.goodpeople.us)
  
- Hannah Home Health Care, Inc.** ..... (262) 363-2500  
 318 N Rochester St, Mukwonago WI 53149  
[www.hannahhomehealth.com](http://www.hannahhomehealth.com)
  
- Health Network of Wisconsin** ..... (414) 763-5154  
 10625 W North Ave, Suite 312, Wauwatosa WI 53226  
[www.healthnetworkofwisconsin.com](http://www.healthnetworkofwisconsin.com)
  
- Holding Hands Homecare** ..... (414) 255-6609  
 4811 S 76<sup>th</sup> St #129, Greenfield WI 53220  
[www.holdinghandshomecare.com](http://www.holdinghandshomecare.com)
  
- Holistic Home and Hospice** ..... (414) 231-3130  
 8777 W Forest Home Avenue, Greenfield WI 53228  
[www.holistichh.com](http://www.holistichh.com)
  
- Home Care Services (HCS)** ..... (262) 657-8467  
 Live In Caregiving Only  
[www.homecarewisconsin.com](http://www.homecarewisconsin.com)
  
- Home Helpers of Greater Milwaukee** ..... (262) 214-6941  
 1001 W. Glen Oaks Ln, Suite #104, Mequon WI 53092  
[www.homehelpershomecare.com/milwaukee](http://www.homehelpershomecare.com/milwaukee)
  
- Home Helpers of Lake Country** ..... (262) 379-3382  
 555 S Industrial Dr, Hartland WI 53029  
[www.homehelpershomecare.com/lake-country](http://www.homehelpershomecare.com/lake-country)

**Home Instead Senior Care of Waukesha Co. .... (262) 436-4663**  
100 S Main Street, Suite G01, Oconomowoc WI 53066  
[www.homeinstead.com](http://www.homeinstead.com)

**Horizon Home Care & Hospice, Inc..... (414) 365-8300**  
11400 W Lake Park Dr, Milwaukee WI 53224  
[www.horizonhomecareandhospice.org](http://www.horizonhomecareandhospice.org)

**IndependenceFirst ..... (414) 291-7520**  
540 South 1st Street, Milwaukee WI 53204  
Personal care workers for people with disabilities.  
[www.independencefirst.org](http://www.independencefirst.org)

**Interim Healthcare.....(920) 674-6855**  
104 W Linden Dr Unit A, Jefferson WI 53549  
[www.interimhealthcare.com/jeffersonwi/home](http://www.interimhealthcare.com/jeffersonwi/home)

**KPI Home Healthcare ..... (414) 333-3984**  
139 E Wisconsin Ave, Oconomowoc WI 53066  
[www.kpihomehealth.com](http://www.kpihomehealth.com)

**Life@Home (Shorehaven) ..... (262) 560-6960**  
1306 W Wisconsin Ave, Oconomowoc WI 53066  
[www.shorehavenliving.org/lifeathome/](http://www.shorehavenliving.org/lifeathome/)

**Med Group Home Health Care..... (414) 755-2009**  
2111 N Dr. Martin Luther King Dr, Milwaukee WI 53212  
[www.medgrouphomehealthcare.com](http://www.medgrouphomehealthcare.com)

**Metro Home Health Care..... (414) 431-8777**  
7001 S Howell Avenue Suite 200, Oak Creek WI 53134  
[www.metrohomecarellc.com](http://www.metrohomecarellc.com)

**MCFI (Milwaukee Center for Independence) Home Care**  
..... (414) 290-0050  
..... (888) 381-5696  
2020 W Wells St, Milwaukee WI 53233  
[www.mcfihomecare.org](http://www.mcfihomecare.org)

**Procare Plus** ..... (888) 540-2273  
..... (262) 567-2200  
1222 N Breezeland Rd, Oconomowoc WI 53066  
[www.procareplus.net](http://www.procareplus.net)

**Professional Home Care Services, Inc** ..... (414) 541-6010  
10827 W Lincoln Ave, West Allis WI 53227  
[www.phcsonline.com](http://www.phcsonline.com)

**ProHealth Home Care, Inc** ..... (877) 453-9272  
..... (262) 928-7444  
2000 Pewaukee Rd, Waukesha WI 53188  
[www.prohealthhomecare.org/medical-services/home-health](http://www.prohealthhomecare.org/medical-services/home-health)

**ProMedica Home Health** ..... (414) 944-2000  
..... (866) 216-5708  
10200 Innovation Drive #400, Milwaukee WI 53226  
[www.promedicahomehealth.org/Milwaukee](http://www.promedicahomehealth.org/Milwaukee)

**Quality Home Health Care** ..... (414) 315-3717  
W125S7554 Coventry Ln, Muskego WI 53150  
[www.qualityhomehealthcarewi.com](http://www.qualityhomehealthcarewi.com)

**Rent-A-Daughter, LLC**..... (262) 754-0550  
N87W16430 Appleton Ave., Menomonee Falls WI 53051  
[www.rent-a-daughter.com](http://www.rent-a-daughter.com)

**Right at Home**  
**Germantown Office** ..... (262) 255-2222  
W177 N9886 Rivercrest Dr Suite 262, Germantown WI 53022  
[www.rightathome.net/menomonee-falls](http://www.rightathome.net/menomonee-falls)  
**Milwaukee Office** ..... (262) 347-3005  
9600 West Greenfield Ave, West Allis WI 53214  
[www.rightathome.net/milwaukee-waukesha](http://www.rightathome.net/milwaukee-waukesha)

**Senior Helpers**..... (414) 228-4600  
3904 S 27<sup>th</sup> Street, Milwaukee WI 53221  
[www.seniorhelpers.com/wi/milwaukee](http://www.seniorhelpers.com/wi/milwaukee)

**Seniors Helping Seniors** ..... (262) 225-7978  
N63 W23524 Silver Springs Drive, Sussex WI 53089  
[www.seniorshelpingseniors.com](http://www.seniorshelpingseniors.com)

- St. Camillus Supportive Home Services**..... (414) 258-2418  
 10100 W Bluemound Rd, Wauwatosa WI 53226  
[www.stcam.com](http://www.stcam.com)
- Supportive Home Living Services, Inc** ..... (262) 544-0687  
 238 W Broadway #2, Waukesha WI 53186  
[www.supportivehomeservices.com](http://www.supportivehomeservices.com)
- Synergy HomeCare**..... (414) 763-8368  
 4810 S. 76<sup>th</sup> St, Suite 102, Greenfield WI 53220  
[www.synergyhomecare.com](http://www.synergyhomecare.com)
- Talem Home Care**.....(414) 206-2090  
 10335 West Oklahoma Ave Suite 204, Milwaukee WI 53227  
[www.talemhomecare.com](http://www.talemhomecare.com)
- TheKey**..... (414) 964-8000  
 409 E Silver Spring Dr Suite A, Whitefish Bay WI 53217  
[www.thekey.com](http://www.thekey.com)
- There's No Place Like Home** ..... (262) 518-8543  
**A Place for Mom**  
 3375 S Ann Louise Dr., New Berlin WI 53146  
[www.aplaceformom.com/community/theres-no-place-like-home-1347345](http://www.aplaceformom.com/community/theres-no-place-like-home-1347345)
- Touching Hearts at Home**..... (262) 787-1803  
 21430 W Greenfield Ave, New Berlin WI 53146  
[www.touchinghearts.com/milwaukee](http://www.touchinghearts.com/milwaukee)
- Transitions At Home, Inc.**..... (262) 723-2700  
 N6359 US Highway 12, Elkhorn WI 53121  
[www.transitionssouth.org](http://www.transitionssouth.org)
- Village Caregiving- Southern WI**..... (414) 331-0800  
 345 W Washington Ave, Unit 311, Madison WI 53073  
[www.villagecaregiving.com](http://www.villagecaregiving.com)

**Visiting Angels** ..... (262) 695-4418  
120 Park Ave, Pewaukee WI 53072  
[www.visitingangels.com/pewaukee](http://www.visitingangels.com/pewaukee)

## **CHORES / ERRANDS**

Non-medical home care services such as home cleaning, window washing, snow removal, leaf raking, storms and screens, lawn mowing, errands, friendly visitors, and transportation to assist older persons to remain in their residence. Call for details.

**“AT YOUR SERVICE” Inc** ..... (262) 354-3700  
888 Thackeray Trail, Suite 209, Oconomowoc WI 53066  
[www.weare-atyourservice.com](http://www.weare-atyourservice.com)

**Clean Sweep** ..... (414) 852-2799  
Commercial and residential, weekly and bi-weekly cleaning service.

**Environment Solutions, LLC** ..... (800) 990-0346  
Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup services.  
[www.environmentalsolutionsllc.com/](http://www.environmentalsolutionsllc.com/)

**Eras Senior Network** ..... (262) 549-3348  
2607 N Grandview Blvd, Suite 150, Waukesha WI 53188  
Volunteers donate service such as window washing, yard work, snow removal, lawn mowing, leaf raking, grocery shopping, errands, and transportation to healthcare appointments and/or pharmacy. In-home assessment is required before service can be requested. No charge, donations encouraged. Based on volunteer availability.  
[www.eras.org](http://www.eras.org)

**Peace of Mind Concierge Service** ..... (262) 432-2365  
W177 N9856 Rivercrest Dr Suite100, Germantown WI 53022  
[www.pomcs.com/](http://www.pomcs.com/)

**Procare Plus** ..... (262) 567-2200  
..... (888) 540-2273  
1222 N Breezeland Rd, Oconomowoc WI 53066  
[www.procureplus.net](http://www.procureplus.net)

**ServiceMaster Clean** ..... (262) 239-7784  
2215 S 162<sup>nd</sup> St., New Berlin WI 53151  
Professional commercial, janitorial, and residential cleaning services.  
[www.servicemasterclean.com](http://www.servicemasterclean.com)

**HAIR AND FOOT CARE**

**HAIR CARE**

**Arcadian Avenue Authentic Barber Shop** ..... (262) 549-0927  
S15W22792 Arcadian Ave, Waukesha WI 53186  
Men’s haircuts and shaves. Convenient parking, walk-ins welcome, home visits if needed.  
<http://waukeshabarber.com>

**I’m Hair for You** ..... (414) 217-7702  
Julie Ann At Jacques Studio  
2985 Brookfield Rd #1, Brookfield WI 53045  
30 years of experience. Perms, color, cuts, and styles. Will travel to your home or can be done at Julie’s salon.

**Mary’s Design Studio**..... (262) 364-9747  
Hair stylist for 31 years. Will travel to your home.

**Seasons Salon LLC**.....(262) 782-5566  
17345 W Captiol Dr Suite #17, Brookfield WI 53045  
Specializing in senior care, Season Salon specializes in shampoo sets, perms, hair cuts, and color for both men and women. Will travel to your home or services can be done at the salon.

**FOOT CARE**

**ProHealth Care Diabetes Center** ..... (262) 928-4695  
Education classes and counseling, evaluation, diabetes support group, foot care clinic, walking program. Waukesha and Oconomowoc locations.  
[www.prohealthcare.org](http://www.prohealthcare.org)

**Toe Nail Trimmers** ..... (262) 719-0336  
3270 Center Road, Cedarburg WI 53012  
Foot and nail care services by certified RNs. Locations  
throughout the county or in-home care for homebound  
[www.toenailtrimmersrn.com](http://www.toenailtrimmersrn.com)

## HOME MAINTENANCE / MODIFICATION

**101 Mobility of Greater Milwaukee Area** ..... (262) 524-0900  
206 Enterprise Road, Suite 100, Delafield WI 53018  
[www.101mobility.com/milwaukee](http://www.101mobility.com/milwaukee)

**1-800-GOT-JUNK?** ..... (800) 468-5865  
Full service junk removal  
[www.1800gotjunk.com](http://www.1800gotjunk.com)

**Access Elevator** ..... (262) 784-8500  
..... (920) 257-6060  
4445 W Forest Home Ave, Milwaukee WI 53219  
[www.AllAboutAccess.com](http://www.AllAboutAccess.com)

**Amramp** ..... (888) 715-7598  
ADA compliant, rent or buy. Residential entry ramps, portable  
ramps, threshold and transition ramps, portable, roll-in  
showers, vertical & inclined lifts, free-standing, overhead  
patient lifts, pool and hot tub lifts, automatic door openers,  
other unique assistive devices.  
[www.amramp.com](http://www.amramp.com)

**Adaptive Technology Resources (ATR)** ..... (800) 770-8474  
W175N1163 Stonewood Dr, Suite 232, Germantown WI 53022  
Company specializes in providing customized technology  
solutions to promote independence and success in home.  
Solutions range from simple mainstream options to highly  
customized and sophisticated recommendations. On site  
evaluations and training provided.  
[www.adaptivetr.com](http://www.adaptivetr.com)

**Bridgeway Independent Living Designs, LLC** .... (262) 671-2032  
..... (888) 482-BILD  
9209 W Bluemound Rd, Milwaukee WI 53226  
[www.bildnow.com](http://www.bildnow.com)

**Center for Assistive Technology and Environmental Access (CATEA)**

National public website on Assistive Technology.  
[www.catea.gatech.edu](http://www.catea.gatech.edu)

**Discount Ramps**..... (888) 651-3431  
[www.discountramps.com](http://www.discountramps.com)

**Hekkers Handy Hands** ..... (262) 370-4198  
Grab bars, hand-held showers, shower chair assembly, and minor home modifications.

**The Home Consortium**..... (262) 896-8170  
Down payment assistance, and low-interest housing rehabilitation loans. Available for Jefferson, Washington, Waukesha, and Ozaukee Counties.

**La Casa de Esperanza** ..... (262) 547-0887  
410 Arcadian Ave, Waukesha WI 53189  
Weatherization is a free\* (\*a 15% owner contribution may be required by the owner if heat is provided as part of rent) service provided to the owner or tenant of a home who has qualified to receive Energy Assistance through the Wisconsin Home Energy Assistance Program (WHEAP). Weatherization services are funded by the Dept of Energy and administered by the Wisconsin Dept of Administration.  
[www.lacasadeesperanza.org](http://www.lacasadeesperanza.org)

**Miller Mobility Products, LLC**..... (262) 549-4900  
36336 N Summit Village Way, Oconomowoc WI 53066  
[www.millermobility.com](http://www.millermobility.com)

**Mr. Handyman**..... (262) 549-7700  
CAPS-certified business, offering home improvement and help to adapt homes for aging and special needs.  
[www.mrhandyman.com](http://www.mrhandyman.com)

**TLC Repair Service LLC**.....(262) 227-3161  
W254N4935 McKerrow Dr, Pewaukee WI 53072



**US Dept of Agriculture Rural Development..... (202) 720-2791**  
**Local Office:** W6529 Forest Avenue, Fond du Lac WI 54937  
..... **(920) 907-2976**  
[www.rd.usda.gov](http://www.rd.usda.gov)  
Email: [RD.FondduLac@wi.usda.gov](mailto:RD.FondduLac@wi.usda.gov)

**WHEDA (Wisconsin Housing Economic Development Authority) ..... (800) 334-6873**  
[www.wheda.com](http://www.wheda.com)

**HOSPICE / PALLIATIVE CARE**

Provision of end-of-life care to the patient and support, respite, direction, comfort and follow up bereavement support to those closely involved.

**AccentCare Hospice & Palliative Care..... (800) 379-5105**  
6737 W Washington St, #2150, West Allis WI 53214  
[www.accentcare.com](http://www.accentcare.com)  
**AccentCare Inpatient Hospice Center- Lutheran Home**  
..... **(800) 379-5105**  
7500 W North Ave, Wauwatosa WI 53213  
**AccentCare Inpatient Hospice Center- Oak Creek..... (414) 240-2904**  
2700 Honadel Blvd, Oak Creek WI 53154

**Agrace..... (262) 468-4409**  
1227 Corporate Center Dr, Ste 202, Oconomowoc, WI, 53066  
Residential hospice and in-home hospice and palliative care  
[www.agrace.org](http://www.agrace.org)

**Allay Home & Hospice ..... (262) 787-2980**  
325 N Corporate Dr #260, Brookfield WI 53045  
[www.allayhh.com](http://www.allayhh.com)

**Angels Grace Hospice ..... (262) 468-0115**  
N74W35908 Servants Way, Oconomowoc WI 53066  
Residential hospice for end-of-life care for all ages.  
[www.prohealthcare.org](http://www.prohealthcare.org)

**Ascension At Home** ..... (414) 310-7195  
135 S 84<sup>th</sup> St. Suite 150, Milwaukee WI 53214  
[www.compassus.com/services/home-health/ascension-at-home-together-with-compassus](http://www.compassus.com/services/home-health/ascension-at-home-together-with-compassus)

**AseraCare Hospice** ..... (262) 785-1356  
..... (800) 598-5132  
2204 E. Moreland Blvd. Suite 101, Waukesha WI 53186  
[www.locations.amedisys.com/wi/waukesha/aseracare-hospice-care.html](http://www.locations.amedisys.com/wi/waukesha/aseracare-hospice-care.html)

**Aurora at Home**.....(414) 327-2295  
Hospice and palliative care to provide the best quality of life for homebound patients who are critically or chronically ill.  
[www.aurorahealthcare.org/services/home-care/](http://www.aurorahealthcare.org/services/home-care/)

**Aurora At Home Zilber Family Hospice** ..... (888) 206-6955  
..... (414) 615-5900  
1155 Honey Creek Parkway, Wauwatosa WI 53213  
Residential hospice. In-patient unit.  
[www.care.aurorahealthcare.org/locations/aurora-zilber-family-hospice-wauwatosa](http://www.care.aurorahealthcare.org/locations/aurora-zilber-family-hospice-wauwatosa)

**Badger Hospice**..... (262) 222-1012  
125 N Executive Dr Suite 100, Brookfield WI 53005  
[www.badgerhospice.org](http://www.badgerhospice.org)

**Brighton Hospice Wisconsin**..... (262) 794-3980  
300 N Executive Dr Suite 110, Brookfield WI 53005  
Offers respite care, general inpatient care, continuous care, and routine home care.  
[www.brightonhospice.com](http://www.brightonhospice.com)

**CenterWell Home Health**..... (414) 327-4553  
..... (833) 453-1107  
10150 W National Ave #150, West Allis WI 53227  
[www.centerwellhomehealth.com](http://www.centerwellhomehealth.com)

**Compassionate Care Hospice of WI, LLC** ..... (414) 257-1708  
16655 W Bluemound Road Suite 275, Brookfield WI 53005  
[www.locations.amedisys.com/wi/brookfield/compassionate-care-hospice.html](http://www.locations.amedisys.com/wi/brookfield/compassionate-care-hospice.html)

- Compassus**..... (414) 800-9453  
 2525 North 124th Street Suite 103, Brookfield WI 53005  
[www.compassus.com/locations/wisconsin/milwaukee](http://www.compassus.com/locations/wisconsin/milwaukee)
- Horizon Home Care and Hospice** ..... (414) 365-8300  
 Hospice, in-home care.  
 11400 W Lake Park Dr, Milwaukee WI 53224  
[www.horizonhomecareandhospice.org](http://www.horizonhomecareandhospice.org)
- Legacy Hospice** ..... (262) 879-8014  
 850 Elm Grove Rd Suite 21, Elm Grove, WI 53122  
[www.legacyhospicecares.com](http://www.legacyhospicecares.com)
- Lutheran Home Inpatient Unit**.....(414) 258-6170  
 7550 W North Avenue, Wauwatosa WI 53226  
[www.thelutheranhome.org/](http://www.thelutheranhome.org/)
- ProHealth Palliative Care** ..... (262) 928-4898  
[www.prohealthcare.org/medical-services/palliative-care](http://www.prohealthcare.org/medical-services/palliative-care)
- ProMedica Hospice** ..... (414) 944-2000  
 ..... (866) 216-5708  
 Hospice and in-home rehabilitation, therapies.  
 10200 W Innovation Drive #400, Milwaukee WI 53226  
[www.promedicahomehealth.org/milwaukee](http://www.promedicahomehealth.org/milwaukee)
- Rainbow Hospice Care** ..... (920) 674-6255  
 Serves Western Waukesha counties.  
 1225 Rimmel Drive, Johnson Creek, WI 53094  
[www.rainbowhospicecare.org](http://www.rainbowhospicecare.org)
- St. Camillus Home Care & Hospice**..... (414) 258-2418  
 10101 W Wisconsin Ave, Wauwatosa WI 53226  
[www.stcam.com/home-health-hospice-services](http://www.stcam.com/home-health-hospice-services)
- St. Croix Hospice** ..... (262) 796-0600  
 13255 W. Bluemound Rd Suite #103, Brookfield WI 53005  
[www.stcroixhospice.com/brookfield-wi](http://www.stcroixhospice.com/brookfield-wi)

**Vitas Healthcare** ..... (888) 853-3617  
 ..... (414) 257-2600  
 12000 W Park Pl Suite 200, Milwaukee WI 53224  
**Vitas Inpatient Hospice Ruth Hospice Unit** .. (414) 607-4452  
 8300 W Beloit Rd, West Allis WI 53219  
[www.vitas.com](http://www.vitas.com)

**HOSPITALS**

**Ascension**

**Columbia St. Mary’s Milwaukee Hospital**.....(414) 291-1000  
 2301 North Lake Dr., Milwaukee WI 53211  
**Elmbrook** ..... (262) 785-2000  
 19333 W North Ave, Brookfield WI 53045  
**Sacred Heart Rehabilitation**.....(414) 585-6750  
 2301 North Lake Dr., Milwaukee WI 53211  
**St. Francis**..... (414) 647-5000  
 3237 S 16 St, Milwaukee WI 53215  
**St. Joseph**..... (414) 447-2000  
 5000 W Chambers, Milwaukee WI 53210  
**Waukesha** ..... (262) 420-1600  
 2325 Fox Run Blvd, Waukesha WI 53188

**Aurora**

**St. Luke’s Medical Center** ..... (414) 649-6000  
 2900 W Oklahoma Ave, Milwaukee WI 53215  
**Aurora Sinai Medical Center**..... (414) 219-2000  
 945 N 12 St, Milwaukee WI 53233  
**Aurora West Allis Medical Center** ..... (414) 328-6000  
 8901 W Lincoln Ave, West Allis WI 53227  
**Aurora Medical Center-Summit** ..... (262) 434-1000  
 36500 Aurora Dr, Summit WI 53066  
[www.aurorahealthcare.org](http://www.aurorahealthcare.org)

**Froedtert**

**Community Memorial Hospital**..... (262) 251-1000  
 W180 N8085 Town Hall Rd, Menomonee Falls WI 53051  
[www.communitymemorial.com](http://www.communitymemorial.com)  
**Froedtert Community Hospital New Berlin**... (262) 796-0001  
 4805 S Moorland Rd, New Berlin WI 53151

**Froedtert Community Hospital Pewaukee .... (262) 956-6150**  
209 Pewaukee Rd, Pewaukee WI 53072  
**Froedtert & Medical College of Wisconsin ... (414) 805-3000**  
9200 W Wisconsin Ave, Milwaukee WI 53226  
[www.froedtert.com](http://www.froedtert.com)

**Milwaukee Rehab Hospital at Greenfield.....(414) 441-0500**  
3200 S. 103<sup>rd</sup> Street, Milwaukee WI 53227  
[www.milwaukee-rehabhospital.com](http://www.milwaukee-rehabhospital.com)

**ProHealth Care**

**Oconomowoc Memorial Hospital ..... (262) 569-9400**  
791 Summit Ave, Oconomowoc WI 53066  
[www.prohealthcare.org](http://www.prohealthcare.org)

**Rehabilitation Hospital of WI ..... (262) 521-8800**  
1625 Coldwater Creek, Waukesha WI 53188  
[www.rehabhospitalwi.com](http://www.rehabhospitalwi.com)

**Waukesha Memorial Hospital ..... (262) 928-1000**  
725 American Ave, Waukesha WI 53188  
[www.prohealthcare.org](http://www.prohealthcare.org)

**Waukesha Memorial Hospital Mukwonago... (262) 363-1901**  
240 Maple Ave., Mukwonago WI 53149

**Rogers Memorial Hospital ..... (262) 646-4411**  
34700 Valley Rd, Oconomowoc WI 53066 ..... (800) 767-4411  
[www.rogershospital.org](http://www.rogershospital.org)

**VA Medical Center, Milwaukee ..... (414) 384-2000**  
Clement J. Zablocki VA Medical Center  
5000 W National Avenue, Milwaukee WI 53295  
[www.milwaukee.va.gov](http://www.milwaukee.va.gov)

**Waukesha County Mental Health Ctr-Inpatient... (262) 548-7950**  
1501 Airport Rd, Waukesha WI 53188  
[www.waukeshacounty.gov](http://www.waukeshacounty.gov)

# **HOUSING**

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.

## **EMERGENCY SHELTERS**

**Family Promise of Western Waukesha County.. (262) 968-2321**

139 E North Street, Waukesha WI 53188

[www.familypromisewaukeshawi.org](http://www.familypromisewaukeshawi.org)

**Hebron Housing Services..... (262) 549-8720 ext. 4**

1166 Quail Court, Suite 400, Pewaukee WI 53072

[www.hebronhouse.org](http://www.hebronhouse.org)

**Juno House..... (262) 549-8720**

812 N East Ave, Waukesha WI 53186

Families (men included with family only), single women and children.

**Siena House Shelter..... (262) 549-8720**

1519 Summit Ave, Waukesha WI 53188

Single, adult men.

**Hope Center..... (262) 549-8726**

502 N East Avenue, Waukesha WI 53186

Provides daytime shelter for men, women and children.

[www.hopecenterwi.org](http://www.hopecenterwi.org)

**Salvation Army, Waukesha ..... (262) 547-7367**

445 Madison St, Waukesha WI 53188

Men only.

[www.waukeshasalvationarmy.org](http://www.waukeshasalvationarmy.org)

**The Women's Center ..... (262) 547-4600**

**(Domestic violence and/or sexual assault/abuse)**

..... **24 Hour Crisis Line (262) 542-3828**

..... **Toll Free (888) 542-3828**

505 N East Ave, Waukesha WI 53186

[www.twcwaukesha.org](http://www.twcwaukesha.org)

## HOUSING RESOURCES AND SENIOR PLACEMENT SERVICES

Companies that help families identify appropriate placement for senior housing options at no charge, may have limited options, providing referrals to only those facilities who are under contract. Please be aware that some agencies may charge a referral fee to the facility that you ultimately decide upon. This may result in an “application charge” to the consumer.

**A Place for Mom** ..... (866) 589-2794  
[www.aplaceformom.com](http://www.aplaceformom.com)

**Amada Senior Care** ..... (262) 395-7928  
16655 W Bluemound Rd, Suite 290, Brookfield WI 53005  
[www.amadaseniorcare.com/milwaukee-senior-care/](http://www.amadaseniorcare.com/milwaukee-senior-care/)

**CarePatrol of Greater Milwaukee and Southeastern WI**  
..... (262) 223-6060  
<http://SEwisconsin.CarePatrol.com>

**Oasis Senior Advisors** ..... (262) 777-0462  
..... (888) 455-5838  
[www.OasisSeniorAdvisors.com/milwaukee](http://www.OasisSeniorAdvisors.com/milwaukee)

**Vesta Senior Network, LLC**..... (414) 253-1435  
7830 W Wisconsin Ave, Milwaukee WI 53213  
[www.vestaseniornetwork.com](http://www.vestaseniornetwork.com)

**HUD (US Dept. of Housing and Urban Development)**  
..... (414) 297-3214  
[www.hud.gov](http://www.hud.gov)

**Waukesha Housing Authority**  
600 Arcadian Ave, Waukesha WI 53186..... (262) 542-2262  
..... (877) 404-6818  
Section 8 Housing Choice Vouchers (portable vouchers) in Waukesha County are independently administered and managed by the Waukesha Housing Authority. Interested parties should seek information about the waitlist on the WHA website at: [www.whaonline.com](http://www.whaonline.com)

**WI Housing Search ..... (877) 428-8844**

Housing locator service funded by WI Housing & Economic Development Authority (WHEDA), WI DHS, and WI Div. of Housing. Helps people find safe affordable housing.  
[www.wihousingsearch.org/](http://www.wihousingsearch.org/)

**INDEPENDENT LIVING**

Independent Senior Living facilities offer housing designed for older adults. Most facilities have recreation rooms / common areas to socialize and some have organized activities and also offer meal plans that can be purchased. Although these communities are designed for independent older adults, individuals can arrange for supportive services. Some of these facilities may offer below market rates based on income requirements. The following is a list of potential questions to ask of a new landlord or housing complex. This is not a complete list and not all these questions will apply in each individual rental situation.

These questions can be used for Independent or Subsidized housing complexes.

- Are there units available? If not, is there a wait list? How long is the waitlist?
- How much is rent and how is it calculated? Is there a minimum rent?
- Is there an age requirement?
- Can people with disabilities of any age apply? If so, what proof do you need?
- What is the security deposit?
- Is there a mandatory lease period?
- Is there a fee for the application?
- Any other requirements before or after the application process?
- Can you mail me an application?
- Can an application be completed online?
- How many units do you have?
- What type of units do you have? (1 bedroom, 2 bedroom, family size unit, condos)
- How many of the units are ADA and/or Wheelchair compliant?
- Are there elevators?
- Is it possible to tour an apartment or the building?



- Are there photos available online?
- Is there off street parking?
- Does your facility offer van service to a grocery store?
- Are there common areas for socialization?

(Listed alphabetically by community)

**Brookfield**

**Capitol Hill ..... (262) 790-1845**  
 17390 Crest Hill Dr, Brookfield WI 53045  
 55+

**Congregational Home ..... (262) 781-0550**  
 13900 W Burleigh, Brookfield WI 53005  
 55+

**Fox Brook Senior Apartments ..... (262) 790-0033**  
 18915 Thomson Dr, Brookfield WI 53045  
 55+

**Regal Crest West..... (262) 782-0346**  
 13275 W Burleigh, Brookfield WI 53005  
 55+

**ProHealth Care Regency Senior Comm..... (262) 780-0321**  
 777 N Brookfield Rd, Brookfield WI 53045  
 62+

**Ruby Commons ..... (262) 782-1948**  
 17560 W North Ave, Brookfield WI 53045  
 55+

**Willow Brook Court ..... (262) 780-1000**  
 17285 W River Birch Dr, Brookfield WI 53045  
 All ages

**Butler**

**Butler Square..... (262) 781-0061**  
 12809 W. Hampton Ave, Butler WI 53007  
 55+

**Hampton Regency Apartments** .....(414) 271-4116  
12999 W Hampton Ave, Butler WI 53007  
62+

**Delafield**

**Hillside Woods I**..... (262) 646-3441  
3280 Hillside Dr, Delafield WI 53018  
55+

**Hillside Woods II**..... (262) 646-4800  
3270 Hillside Dr, Delafield WI 53018  
55+

**Dousman**

**Village on the Square**..... (262) 965-7390  
**Three Pillars Senior Living**  
375 State Rd 67, Dousman WI 53118  
55+

**Hartland**

**Breezewood Village I**..... (262) 367-2868  
400 Sunnyslope Dr, Hartland WI 53029  
62+

**Breezewood Village II**..... (262) 367-2868  
450 Sunnyslope Dr, Hartland WI 53029  
55+ or with disabilities

**Heritage Lake Country**.....(262) 205-7682  
2975 Village Square Drive, Hartland WI 53029  
55+

**River Oaks Apartments**..... (262) 369-5351  
550 Cottonwood Ave, Hartland WI 53029  
55+

**Menomonee Falls**

**The Arboretum**..... (262) 253-0909  
W180N7890 Town Hall Rd, Menomonee Falls WI 53051

- Alta Mira II** ..... (262) 719-3884  
W129N6845 Northfield Dr, Menomonee Falls WI 53051  
55+
- Dickson Hollow**.....(262) 599-8300  
W156N4881 Pilgrim Rd., Menomonee Falls WI 53051  
55+
- Grace Commons**.....(262) 252-9600  
W195N9550 Rolling Meadow Cir, Menomonee Falls WI  
53051  
55+
- Highlands at Wildwood Lake Senior Apts ....** (262) 251-9999  
N77W17700 Lake Park Dr, Menomonee Falls WI 53051  
55+
- Menomonee Place** ..... (262) 255-4441  
N84W17147 Menomonee Ave, Menomonee Falls WI 53051  
55+
- Mill Pond Senior Village**..... (262) 502-1650  
W164N9091 Water St, Menomonee Falls WI 53051  
55+
- Riverwalk Senior Housing** ..... (414) 704-1772  
W165N9080 Hale Ave, Menomonee Falls WI 53051  
55+
- Village at the Falls** ..... (262) 253-0770  
W129 N6889 Northfield Dr, Menomonee Falls WI 53051  
55+
- Wildwood Highlands** ..... (262) 251-9000  
N78W17445 Wildwood Dr, Menomonee Falls WI 53051  
55+

**Mukwonago**

- BirchRock Apartments**..... (262) 363-9009  
280 Birchrock Way, Mukwonago WI 53149  
55+

**Lakeview Terrace ..... (608) 308-4214**  
309 & 315 Gibson St, Mukwonago WI 53149  
62+ or with disabilities

**Muskego**

**Heritage Muskego.....(414) 250-7718**  
S64W13780 Janesville Rd., Muskego WI 53150  
55+

**Muskego School Apartments.....(262) 777-0708**  
S75W17476 Janesville Rd., Muskego WI 53150  
55+

**ProHealth Care Regency Senior Comm..... (262) 679-0888**  
W181S8540 Lodge Blvd, Muskego WI 53150  
55+

**Steeple View ..... (414) 525-5500**  
12455 W Janesville Rd, Muskego WI 53150  
55+

**Stoney Creek Adult Community ..... (414) 422-4686**  
S69W14142 Tess Corners Dr, Muskego WI 53150  
55+

**Tudor Oaks ..... (414) 529-0100**  
S77W12929 McShane Dr, Muskego WI 53150  
62+

**Woodview Senior Apartments ..... (262) 679-7644**  
S87W18193 Woods Rd, Muskego WI 53150  
55+

**New Berlin**

**City Center at Deer Creek.....(262) 754-0081**  
3535 S Deer Creek Parkway, New Berlin WI 53151  
55+

**Deer Creek Village..... (262) 641-9410**  
3601 S 147 St, New Berlin WI 53151  
55+

**Heritage City Center Senior Apartments.....(262) 710-1831**

14901 W Library Lane, New Berlin WI 53151

55+

**High Ridge Manor..... (262) 789-9588**

13445 West National Avenue, New Berlin WI 53151

62+

**Parkwood Highlands Senior Apartments..... (262) 821-5106**

13800 W Park Central Blvd, New Berlin WI 53151

55+

**ProHealth Care Regency Senior Community**

..... (262) 789-1699

13750 W National Ave, New Berlin WI 53151

62+

**Oconomowoc**

**Berkshire-Oconomowoc ..... (262) 567-9001**

210 S Main St, Oconomowoc WI 53066

55+

**Evin at Oconomowoc.....(262) 360-3846**

1101 Silver Lake St., Oconomowoc WI 53066

55+

**Lake Terrace/Shorehaven ..... (262) 567-8341**

1380 W Wisconsin Ave, Oconomowoc WI 53066

55+

**Oconomowoc School Apartments ..... (262) 354-0633**

623 Summit Ave, Oconomowoc WI 53066

**Parkland Commons ..... (262) 567-8777**

427 West 2<sup>nd</sup> Street, Oconomowoc WI 53066

62+

**Wilkinson Manor..... (262) 569-8196**

919 East Summit Avenue, Oconomowoc WI 53066

62+

**Pewaukee**

**Hawthorne Place Apartments..... (262) 691-8899**  
1105 Hawthorne Place, Pewaukee WI 53072  
55+

**Kirkland Crossings ..... (262) 695-5800**  
700 Quinlan Dr, Pewaukee WI 53072  
55+

**Quail Pointe ..... (262) 695-9200**  
1088 Quail Ct, Pewaukee WI 53072  
50+

**The Silvernail Senior Apartments ..... (262) 896-2100**  
2451 Silvernail Rd, Pewaukee WI 53072  
55+

**Sussex**

**Stonegate..... (262) 820-0911**  
N68 W24955 Stonegate Ct, Sussex WI 53089

**Sussex Mill Apartments ..... (262) 820-1118**  
W240 N6345 Maple Ave, Sussex WI 53089  
55+

**Waukesha**

**Avalon Square ..... (262) 446-9300**  
222 Park Pl, Waukesha WI 53186  
62+

**Berkshire at Kensington ..... (262) 548-1449**  
1800 Kensington Dr, Waukesha WI 53188  
55+

**Berkshire-Sunset..... (262) 548-0131**  
S30 W24890 Sunset Dr, Waukesha WI 53189  
55+

**Brookfield Highlands Senior Apartments..... (262) 798-9898**  
20825 George Hunt Circle Suite 712, Waukesha WI 53186  
55+

- Highlands South Apartments** ..... (262) 347-0690  
1505 Big Bend Rd, Waukesha WI 53189
- Hillcrest Park Senior Apartments** ..... (262) 548-8898  
1802 Shepherd Ct (office location), Waukesha WI 53186  
55+
- Main Street Plaza Apartments** ..... (844) 926-2374  
234 W Main St, Waukesha WI 53186
- Monterey & Hillcrest Apartments** ..... (262) 549-1212  
2725 N University Dr, Waukesha WI 53188
- Morningside Hills Apartments** ..... (262) 542-4515  
309 Sheffield Rd, Waukesha WI 53186  
All Ages
- Mountain Village Apartments** ..... (262) 746-5044  
304 W North St Waukesha WI 53188  
All Ages
- New Perspective Waukesha**.....(262) 383-4890  
1701 E Broadway, Waukesha WI 53186  
55+
- P.a.D.D.S. at Moreland Grove** ..... (262) 549-2400  
790 W Moreland Blvd #100, Waukesha WI 53188  
55+
- Pine Point Apartments**..... (262) 970-0248  
156 S Grand Ave, Waukesha WI 53186
- River's Edge Apartments** ..... (262) 547-4488  
100 Corrina Blvd, Waukesha WI 53186, all ages.
- Summit Woods** ..... (262) 521-1388  
2501 Summit Ave, Waukesha WI 53188  
55+
- West Grove Apartments**..... (262) 544-6900  
2105 Kensington Dr, Waukesha WI 53188

**LOW INCOME / SUBSIDIZED HOUSING**

Subsidized housing, sometimes referred to as low-income housing, provides immediate relief to tenants in the form of a rent subsidy. Tenants apply to receive a subsidy in which they generally pay a pre-determined percentage of their gross adjusted income. The remaining rent is paid directly to the landlord as a subsidy. There are many types of subsidies available and their characteristics are unique to each project/building. The listings to follow are all project-based vouchers meaning the subsidy is tied directly to the building and is not portable. Applications can be completed online, or contact the apartment complex directly.

**The following is a list of apartments that receive some form of housing assistance. Please contact each building to learn more about available apartments, waitlists and pet policies.**

(Listed alphabetically by community)

**Butler**

**Hampton Regency Apartments ..... (414) 271-4116**  
12999 W Hampton Ave, Butler WI 53007  
62+  
[www.lowincomerentalsmilwaukee.com/property/hampton-regency](http://www.lowincomerentalsmilwaukee.com/property/hampton-regency)

**Delafield**

**Knoll Crest Apartments ..... (262) 646-4457**  
674 Division St, Delafield WI 53018  
62+ or with disabilities  
[www.meridiangroupinc.net](http://www.meridiangroupinc.net)

**Eagle**

**Eagle Meadows ..... (262) 965-2667**  
201 N Parkview Dr, Eagle WI 53119  
62+ or with disabilities

**Hartland**

**Breezewood Village I..... (262) 367-2868**  
400 Sunnyslope Dr, Hartland WI 53029  
62+ or with disabilities



**Breezewood Village II** ..... (262) 367-2868  
450 Sunnyslope Dr, Hartland WI 53029  
55+ or with disabilities

**Menomonee Falls**

**Greenbrier Village Apartments** ..... (414) 774-0153  
N85 W14052 Fond du Lac Ave, Menomonee Falls, WI  
53051

**Messner Manor** ..... (262) 251-6055  
N90 W17421 St Francis Dr, Menomonee Falls WI 53051  
62+ or with disabilities  
[www.messnermanorapts.com](http://www.messnermanorapts.com)

**Mukwonago**

**Lakeview Terrace** ..... (608) 308-4214  
309 & 315 Gibson St, Mukwonago WI 53149  
62+ or with disabilities  
[www.wisconsinmanagement.com](http://www.wisconsinmanagement.com)

**New Berlin**

**High Ridge Manor** ..... (262) 789-9588  
13445 W National Ave, New Berlin WI 53151  
62+  
[www.Lsswis.org](http://www.Lsswis.org)

**Oconomowoc**

**Hickory View Commons Sr Apartments** ..... (262) 367-1515  
211 S Concord Rd, Oconomowoc WI 53066  
62+ or with disabilities  
[www.stonewoodcompanies.com](http://www.stonewoodcompanies.com)

**Jeffworth Apartments** ..... (262) 569-8196  
519 S Worthington St, Oconomowoc WI 53066  
[www.wilkinson-manor.business.site](http://www.wilkinson-manor.business.site)

**Parkland Commons** ..... (262) 567-8777  
427 W 2<sup>nd</sup> St, Oconomowoc WI 53066  
62+ or with disabilities

**Wilkinson Manor**..... (262) 569-8196  
919 E Summit Ave, Oconomowoc WI 53066  
62+ or with disabilities  
[www.wilkinson-manor.business.site](http://www.wilkinson-manor.business.site)

**Sussex**

**Bristol Court**..... (262) 246-3623  
W246 N6500 Pewaukee Rd, Sussex 53089  
62+ or disability of any age with confirmed SSDI

**Stonegate**..... (262) 820-0911  
N68 W24955 Stonegate Ct, #101, Sussex WI 53089  
[www.stonegateapartmentliving.com](http://www.stonegateapartmentliving.com)

**Waukesha**

**Berkshire at Kensington** ..... (262) 548-1449  
1800 Kensington Dr, Waukesha WI 53188  
55+  
[www.berkshireseniorcommunities.com/kensington](http://www.berkshireseniorcommunities.com/kensington)

**East Terrace Apartments** ..... (262) 544-9757  
801 N East Ave, Waukesha WI 53186  
62+, wait list if under 62

**Hickory Communities**..... (414) 246-2304  
1219 S Grandview Blvd, Waukesha WI 53188  
Accepts people with development disabilities, physical disabilities, chronic mental illness and older adults.

**Hillcrest Apartments** ..... (262) 549-1212  
1804 S Grand Ave, Waukesha WI 53186  
[www.hillcrest-wi.com](http://www.hillcrest-wi.com)

**La Casa Village I & II** ..... (262) 547-2856  
1431 & 1441 Big Bend Rd, Waukesha WI 53189  
[www.lacasadeesperanza.org/CommunityPrograms/Senior Housing](http://www.lacasadeesperanza.org/CommunityPrograms/SeniorHousing)

**River North Apartments** ..... (844) 231-8565  
134 W North St, Waukesha WI 53188  
Single persons only, efficiency apartment.

- Saratoga Heights** ..... (262) 542-2262  
 120 Corrina Blvd, Waukesha WI 53186  
 Some units 62+  
[www.whaonline.com](http://www.whaonline.com)
- Senior House** ..... (262) 446-9144  
 825 Pleasant St, Waukesha WI 53186  
[www.monroegroup.com/monroe-group-application.pdf](http://www.monroegroup.com/monroe-group-application.pdf)
- Sunset Apartments**..... (262) 547-1829  
 1528 Big Bend Rd, Waukesha WI 53189  
[www.metapts.com/Sunset#](http://www.metapts.com/Sunset#)
- Sunset Heights Apartments**..... (262) 240-9406  
 1926 Madera St, Waukesha WI 53189  
 Some units 62+  
[www.metapts.com/Sunset#](http://www.metapts.com/Sunset#)
- Westwood Heights** ..... (262) 547-6216  
 1705 Elder St, Waukesha WI 53188
- Willow Park** ..... (262) 548-9786  
 1001-1021 Delafield St, Waukesha WI 53188  
 62+ or with disability

## **RESIDENTIAL CARE APARTMENT COMPLEXES**

Assisted living options are classified as a **Residential Care Apartment Complex (RCAC)** or “Assisted Living”. An RCAC is a type of “assisted living” where five or more adults reside.

Apartments must each have a lockable entrance and exit; a kitchen, including a stove (or microwave oven); and individual bathroom, sleeping and living areas. This living option also provides to persons who reside within the facility, a maximum of no more than 28 hours per week of the following services:

- **Supportive Services:** Activities related to general housekeeping, transportation to access community services and recreational activities.
- **Personal Assistance:** Services related to activities of daily living, e.g., dressing, eating, bathing and grooming. The most common meal plan utilized by tenants of the RCACs is that consisting of two meals per day. Some provide 3 meals.
- **Nursing Services:** Health monitoring, medication administration and medication management.
- **Emergency Assistance:** An RCAC shall ensure that a tenant’s health and safety are protected in the event of any emergency and shall be able to provide emergency assistance 24 hours a day.

RCACs are **not** for those persons who have a **physician activated** Health Care Power of Attorney unless they will reside within an apartment with a competent spouse. RCAC’s are also **not** for people who are so medically complicated that they require a higher level of daily care. Certified RCACs are inspected annually, via unannounced surveys and complaint investigations.

### **RCAC DIRECTORY**

For more information on RCAC directories and profiles (including citations), please visit:

[www.dhs.wisconsin.gov/guide/waukesha.htm#a](http://www.dhs.wisconsin.gov/guide/waukesha.htm#a)

**Brookfield**

**Congregational Home ..... (262) 781-0550**  
3140 Lilly Road, Brookfield WI 53005  
Capacity: 28 Apartments  
[www.congregationalhome.org](http://www.congregationalhome.org)

**Congregational Home ..... (262) 781-0550**  
13900 W Burleigh Rd, Brookfield WI 53005  
Capacity: 29 Apartments  
[www.congregationalhome.org](http://www.congregationalhome.org)

**ProHealth Care Regency Senior Cmty. .... (262) 780-0321**  
777 N Brookfield Rd, Brookfield WI 53045  
Capacity: 84 Apartments  
[www.regencyseniorcommunities.com/communities/regency-brookfield/](http://www.regencyseniorcommunities.com/communities/regency-brookfield/)

**Ruby Commons ..... (262) 782-1948**  
17560 W North Ave., Brookfield WI 53045  
Capacity: 50 Apartments  
[www.capricommunities.com/locations/ruby-commons](http://www.capricommunities.com/locations/ruby-commons)

**Dousman**

**Compass Point ..... (262) 965-7180**  
365 Sunset Dr, Dousman WI 53118  
Capacity: 75 Apartments  
[www.threepillars.org/Communities/Assisted-Living.htm](http://www.threepillars.org/Communities/Assisted-Living.htm)

**Elm Grove**

**Heritage Elm Grove ..... (262) 205-7573**  
800 Wall Street, Elm Grove WI 53122  
Capacity: 20 Apartments  
[www.heritagesenior.com/elm-grove/](http://www.heritagesenior.com/elm-grove/)

**Hartland**

**Heritage Lake Country ..... (262) 205-7573**  
2975 Village Square, Hartland WI 53029  
Capacity: 46 Apartments  
[www.heritagesenior.com/lake-country/](http://www.heritagesenior.com/lake-country/)

**Matthews of Hartland** ..... (262) 369-1870  
300 E North Shore Dr, Hartland WI 53029  
Capacity: 20 Apartments  
[www.matthewsseniorliving.com](http://www.matthewsseniorliving.com)

**Menomonee Falls**

**The Arboretum V, LLC** ..... (262) 253-0909  
W180 N7890 Town Hall Rd, Menomonee Falls WI 53051  
Capacity: 95 Apartments  
[www.sinceriseniorliving.com/the-arboretum/](http://www.sinceriseniorliving.com/the-arboretum/)

**Dickson Hollow** ..... (262) 599-8300  
W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051  
Capacity: 42 Apartments  
[www.preshomes.org/our-communities/dickson-hollow](http://www.preshomes.org/our-communities/dickson-hollow)

**Grace Commons I**..... (262) 252-9600  
W195N9550 Rolling Meadows Cir, Menomonee Falls WI 53051  
Capacity: 32 Apartments  
[www.capricommunities.com/location/grace-commons/](http://www.capricommunities.com/location/grace-commons/)

**Menomonee Place**..... (262) 255-4441  
N84 W17147 Menomonee Ave, Menomonee Falls 53051  
Capacity: 84 Apartments  
[www.enlivant.com/communities/wisconsin/menomonee-place-menomonee-falls](http://www.enlivant.com/communities/wisconsin/menomonee-place-menomonee-falls)

**Mukwonago**

**Linden Ridge** ..... (262) 363-6830  
841 E Veterans Way, Mukwonago WI 53149  
Capacity: 57 Apartments  
[www.lindengrove.org/neighborhoods/mukwonago/](http://www.lindengrove.org/neighborhoods/mukwonago/)

**Muskego**

**Heritage Muskego** ..... (414) 250-7721  
S64W13780 Janesville Rd, Muskego WI 53150  
Capacity: 36 Apartments  
[www.heritagesenior.com/muskego](http://www.heritagesenior.com/muskego)

**ProHealth Care Regency Senior Comm..... (262) 679-0888**  
W181 S8540 Lodge Blvd, Muskego WI 53150  
Capacity: 96 Apartments  
[www.regencyseniorcommunities.com/communities/regency-newberlin/](http://www.regencyseniorcommunities.com/communities/regency-newberlin/)

**Tudor Oaks ..... (414) 529-0100**  
S77 W12929 McShane Dr, Muskego WI 53150  
Capacity: 83 Apartments  
[www.tudoroaks.net/living-options/assisted-living/](http://www.tudoroaks.net/living-options/assisted-living/)

### **New Berlin**

**Heritage At Deer Creek ..... (262) 205-7776**  
3585 S 147<sup>th</sup> St, New Berlin WI 53151  
Capacity: 43 Apartments  
[www.heritagesenior.com/new-berlin](http://www.heritagesenior.com/new-berlin)

**ProHealth Care Regency Senior Community New Berlin**  
..... (262) 789-1699  
13750 W National Ave, New Berlin WI 53151  
Capacity: 128 Apartments  
[www.regencyseniorcommunities.com/communities/regency-newberlin/](http://www.regencyseniorcommunities.com/communities/regency-newberlin/)

### **Oconomowoc**

**Evin at Oconomowoc Senior Living..... (262) 320-3846**  
1101 Silver Lake Street, Oconomowoc WI 53066  
[www.evinsenior.com/assisted-living](http://www.evinsenior.com/assisted-living)

**Lake Country Landing..... (262) 567-4912**  
2255 N Stonehedge Trail, Oconomowoc WI 53066  
Capacity: 60 Apartments  
[www.nshorehc.com/locations/lake-country-landing-assisted-living/](http://www.nshorehc.com/locations/lake-country-landing-assisted-living/)

**Lake Terrace Apartments East..... (262) 560-6913**  
1340 West Wisconsin Ave, Oconomowoc WI 53066  
Capacity: 30 Apartments  
[www.shorehavenliving.org/independent-living/](http://www.shorehavenliving.org/independent-living/)

**Shorehaven Tower** ..... (262) 567-8341  
1305 W Wisconsin Ave, Oconomowoc WI 53066  
Capacity: 61 Apartments  
[www.shorehavenliving.org/assisted-living/shorehaven-tower/](http://www.shorehavenliving.org/assisted-living/shorehaven-tower/)

**Wilkinson Woods V, LLC** ..... (262) 842-5107  
999 E Summit Ave, Oconomowoc WI 53066  
Capacity: 51 Apartments  
[www.sinceriseniorliving.com/wilkinson-woods/](http://www.sinceriseniorliving.com/wilkinson-woods/)

## **Pewaukee**

**Cecelia Place** ..... (262) 695-6408  
1061 Cecelia Dr, Pewaukee WI 53072  
Capacity: 57 Apartments  
[www.ceceliaplace.com](http://www.ceceliaplace.com)

**Kirkland Crossings** ..... (262) 695-5802  
700 Quinlan Dr, Pewaukee WI 53072  
Capacity: 40 Apartments  
[www.preshomes.org/our-communities/kirkland-crossings](http://www.preshomes.org/our-communities/kirkland-crossings)

**Matthews of Pewaukee** ..... (262) 695-6413  
1109 Cecilia Dr, Pewaukee WI 53072  
Capacity: 26 Apartments  
[www.matthewsseniorliving.com](http://www.matthewsseniorliving.com)

## **Sussex**

**The Courtyard at Sussex** ..... (262) 932-2800  
W235N6350 Hickory Drive, Sussex WI 53089  
Capacity: 58 Apartments  
[www.thecourtyardatsussex.com](http://www.thecourtyardatsussex.com)

## **Waukesha**

**Avalon Square** ..... (262) 446-9300  
222 Park Pl, Waukesha WI 53186  
Capacity: 50 Apartments  
[www.preshomes.org/our-communities/avalon-square](http://www.preshomes.org/our-communities/avalon-square)



**Linden Heights RCAC.....(262) 524-6400**

427 N University Dr, Waukesha WI 53188

Capacity: 60 Apartments

[www.lindengrove.org/neighborhoods/waukesha/](http://www.lindengrove.org/neighborhoods/waukesha/)

**New Perspective Waukesha .....(262) 955-1998**

1701 East Broadway, Waukesha WI 53186

[www.npseniorliving.com/communities/waukesha](http://www.npseniorliving.com/communities/waukesha)

**Oak Hill Terrace RCAC..... (262) 548-1457**

1805 Kensington Dr, Waukesha WI 53188

Capacity: 35 Apartments

[www.sinceriseniorliving.com/oak-hill-terrace/assisted-living/](http://www.sinceriseniorliving.com/oak-hill-terrace/assisted-living/)

**Summit Woods ..... (262) 521-1388**

2501 Summit Ave, Waukesha WI 53188

Capacity: 52 Apartments

[www.capricommunities.com/location/summit-woods/](http://www.capricommunities.com/location/summit-woods/)

**The Waters of Pewaukee..... (262) 336-2158**

W239 N2540 Dahlia Blvd, Waukesha WI 53188

Capacity: 115 Apartments

[www.thewaters.com/locations/the-waters-pewaukee](http://www.thewaters.com/locations/the-waters-pewaukee)

## **COMMUNITY BASED RESIDENTIAL FACILITY**

A **Community Based Residential Facility (CBRF)** is a place where five or more adults reside in a community setting. Services provided include room and board, supervision, support services, and may include up to three hours of nursing care per week. CBRFs range in size from 5 to 257 beds. AFHs can admit any of the populations listed in the legend below. The minimum age requirement for residing in a CBRF is 18 years old. State licensing specialists inspect CBRFs every two years via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received by the department.

**CLASS A Ambulatory (AA)** - serves only residents who are ambulatory, mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

**CLASS A Semi-Ambulatory (AS)** - serves only residents who are ambulatory or semi-ambulatory, mentally, and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

**CLASS A Non-Ambulatory (ANA)** - serves residents who are ambulatory, semi-ambulatory or non-ambulatory but only if they are mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

**CLASS C Ambulatory (CA)** - serves only residents who are ambulatory but one or more of whom are not mentally capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

**CLASS C Semi-Ambulatory (CS)** - serves only residents who are ambulatory or semi-ambulatory but one or more of whom are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CLASS C Non-Ambulatory (CNA) - serves only residents who are ambulatory, semi-ambulatory or non-ambulatory but one or more of who are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

**CBRF DIRECTORY**

For more information on CBRF directories and profiles (including citations), please visit:  
[www.dhs.wisconsin.gov/guide/waukesha.htm#a](http://www.dhs.wisconsin.gov/guide/waukesha.htm#a)

**Legend**

- Advanced Age = AA
- Alcohol & Other Drug Addiction = AODA
- Correctional Clients = CORR
- Dementia/Alzheimer's = ALZ
- Developmental Disabilities = DD
- Emotionally Disturbed / Mental Illness = EDM I
- Physical Disabilities = PD
- Pregnant = PREG
- Traumatic Brain Injury = TBI
- Terminally Ill = TERM

**Brookfield**

**Auberge at Brookfield ..... (262) 641-9020**  
 1105 Davidson Rd, Brookfield WI 53045  
 Capacity: 95                      Class: CAN  
 Serves: AA, ALZ  
[www.frontiermgmt.com/communities/the-auberge-at-brookfield/](http://www.frontiermgmt.com/communities/the-auberge-at-brookfield/)

**Azura at Mierow Farm Brookfield ..... (262) 287-9855**  
 16020 - 16040 Washington Dr, Brookfield WI 53005  
 Capacity: 108                      Class: CNA  
 Serves: AA, TERM, ALZ  
[www.azuraliving.com](http://www.azuraliving.com)

**Bonnie Lane ..... (262) 649-3301**  
 18535 Bonnie Ln, Brookfield WI 53045  
 Capacity: 8                              Class: AA  
 Serves: DD                              [www.pwho.com/homes/](http://www.pwho.com/homes/)

**Brookdale Brookfield Capitol Drive** ..... (262) 781-5220  
15100 W Capitol Dr, Brookfield WI 53005  
Capacity: 24                      Class: CNA  
Serves: AA, ALZ

**Brookdale Brookfield AL** ..... (262) 893-1851  
660 Woelfel Rd, Brookfield WI 53045  
Capacity: 95                      Class: CN  
Serves: AA, PD, ALZ  
[www.brookdale.com/en/communities/brookdale-brookfield-al.html](http://www.brookdale.com/en/communities/brookdale-brookfield-al.html)

**Comfort Care Group Home 2**..... (414) 334-3497  
17150 Ruby Ln, Brookfield WI 53005  
Capacity: 8                      Class: CNA  
Serves: AA, DD, PD, TERM, ALZ, EDM1, TBI

**Congregational Home** ..... (262) 781-0590  
13900 W Burleigh, Brookfield WI 5300  
Capacity: 21                      Class: CAN  
Serves: AA, ALZ  
<https://congregationalhome.org/>

**Father Solanus Casey CBRF** ..... (920) 220-9609  
16790 W North Ave, Brookfield WI 53005  
Capacity: 8                      Class: CNA  
Serves: DD, PD

**Heartis Village Brookfield** ..... (262) 232-6888  
16040 W Greenfield Ave, Brookfield WI 53005  
Capacity: 15                      Class: CNA  
Serves: AA, ALZ  
[www.heartis.com/locations/brookfield/](http://www.heartis.com/locations/brookfield/)

**Hillsdale Home** ..... (414) 322-1472  
2310 Hillsdale Dr East, Brookfield WI 53005  
Capacity: 6                      Class: CNA  
Serves: AA, DD, PD, EDM1, TBI

**Housing Matters II..... (414) 350-1552**

21470 Lees Ct., Brookfield WI 53045

Capacity: 8                      Class: AA

Serves: AA, DD, PD, EDMI, TBI, ALZ

**Lakewood Alzheimer's Special Care Center (262) 373-0848**

4065 N Calhoun Rd, Brookfield WI 53005

Capacity: 65                      Class: CNA

Serves: AA, ALZ

[www.sunshineretirementliving.com/lakewood-assisted-living-brookfield/](http://www.sunshineretirementliving.com/lakewood-assisted-living-brookfield/)

**Regency Brookfield Memory Care ..... (262) 649-4824**

777 N Brookfield Rd, Brookfield WI 53045

Capacity: 11                      Class: CNA

Serves: AA, ALZ

[www.regencyseniorcommunities.com/communities/regency-brookfield/](http://www.regencyseniorcommunities.com/communities/regency-brookfield/)

**Robin's Landing at Brookfield ..... (262) 402-6700**

2800 N Calhoun Rd, Brookfield WI 53005

Capacity: 52                      Class: CNA

Serves: AA, DD, ALZ, EDMI

[www.robinslandingseniorliving.com](http://www.robinslandingseniorliving.com)

**St. Angela Merici CBRF..... (262) 336-3547**

16780 W North Ave, Brookfield WI 53005

Capacity: 8                      Class: CNA

Serves: DD, PD

**St. Maria Crescentia CBRF ..... (920) 220-9609**

16770 W North Ave, Brookfield WI 53005

Capacity: 8                      Class: CNA

Serves: DD, PD

**Vesta Memory Care ..... (414) 234-5550**

3965 Bradee Rd, Brookfield WI 53005

Capacity: 8                      Class: CNA

Serves: ALZ                      [www.vestamemorycare.com](http://www.vestamemorycare.com)

**Butler**

**Butler House** ..... (888) 484-5045  
12605 W Courtland Ave, Butler WI 53007  
Capacity: 8                      Class: CNA  
Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDMI,  
TBI

**Dousman**

**Hanson House** ..... (262) 965-2162  
240 Wolf Dr, Dousman WI 53118  
Capacity: 14                      Class: CS  
Serves: DD  
[www.pwho.com/homes/](http://www.pwho.com/homes/)

**Riverside Lodge**..... (262) 965-7397  
420 N Main St, Dousman WI 53118  
Capacity: 75                      Class: CNA  
Serves: AA, ALZ  
<https://www.threepillars.org/living-care-options/assisted-living-memory-care/>

**Elm Grove**

**Heritage of Elm Grove** ..... (262) 205-7758  
800 Wall St, Elm Grove WI 53122  
Capacity: 89                      Class: CNA  
Serves: AA, ALZ  
[www.heritagesenior.com/elm-grove/](http://www.heritagesenior.com/elm-grove/)

**Sunrise Terrace Assisted Living** ..... (262) 337-3386  
1820 Westmoor Terrace, Elm Grove WI 53122  
Capacity: 8    Class: CS  
Serves: AA, ALZ

**Woodside Terrace Assisted Living** ..... (262) 337-3386  
1820 Westmoor Terrace, Elm Grove WI 53122  
Capacity: 8    Class: CS  
Serves: AA, ALZ

**Hartland**

**Bradford Home** ..... (262) 361-4669  
644 Bradford Way, Hartland WI 53029  
Capacity: 8                      Class: AA (Female Only Facility)  
Serves: DD  
[www.pwho.com/homes/](http://www.pwho.com/homes/)

**Hartland Place** ..... (262) 367-1311  
444 Merton Ave, Hartland WI 53029  
Capacity: 36                      Class: CNA  
Serves: AA, PD, TERM, ALZ  
[www.hartlandplace-assistedliving.com](http://www.hartlandplace-assistedliving.com)

**Hartland Terrace** ..... (262) 369-4391  
327B North Ave, Hartland WI 53029  
Capacity: 22                      Class: CNA  
Serves: AA, ALZ  
[www.hartlandterrace.com](http://www.hartlandterrace.com)

**Heritage Lake Country** ..... (262) 367-2975  
2975 Village Square Dr, Hartland WI 53029  
Capacity: 72                      Class: CNA  
Serves: AA, ALZ  
[www.heritagesenior.com/lake-country/](http://www.heritagesenior.com/lake-country/)

**Menomonee Falls**

**The Arboretum** ..... (262) 253-0909  
W180 N7890 Town Hall Rd, Menomonee Falls WI 53051  
Capacity: 78                      Class: CNA  
Serves: AA, ALZ  
[www.sinceriseniorliving.com/the-arboretum/](http://www.sinceriseniorliving.com/the-arboretum/)

**The Auberge at Oak Village** ..... (262) 532-0800  
W128 N6900 Northfield Dr, Menomonee Falls WI 53051  
Capacity: 56                      Class: CNA  
Serves: AA, ALZ  
[www.frontiermgmt.com/communities/the-auberge-at-oak-village/](http://www.frontiermgmt.com/communities/the-auberge-at-oak-village/)

**Dickson Hollow** ..... (262) 599-8300  
W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051  
Capacity: 20                      Class: CNA  
Serves: AA, ALZ  
[www.preshomes.org/our-communities/dickson-hollow](http://www.preshomes.org/our-communities/dickson-hollow)

**Elite Adult Family Home, Inc 3** ..... (414) 213-2724  
N88 W17630 Christman Rd, Menomonee Falls WI 53051  
Capacity: 8                      Class: AA (Male Only Facility)  
Serves: AA, DD, ALZ, EDMI, TBI

**Grace Commons II** ..... (262) 252-9600  
W195 N9550 Rolling Meadows Cir, Menomonee Falls WI  
53051  
Capacity: 24                      Class: CNA  
Serves: AA, PD, TERM, ALZ  
[www.capricommunities.com/location/grace-commons/](http://www.capricommunities.com/location/grace-commons/)

**Grace Commons III** ..... (262) 252-9600  
W195 N9550 Rolling Meadows Cir, Menomonee Falls WI  
53051  
Capacity: 28                      Class: CNA  
Serves: AA, PD, TERM, ALZ,  
[www.capricommunities.com/location/grace-commons/](http://www.capricommunities.com/location/grace-commons/)

**Heritage Court** ..... (262) 781-6930  
N48 W14250 Hampton Ave, Menomonee Falls WI 53051  
Capacity: 36                      Class: CNA  
Serves: ALZ  
[www.heritagesenior.com/menomonee-falls/](http://www.heritagesenior.com/menomonee-falls/)

**Hawthorne House (HIL)** ..... (262) 703-0544  
N60 W15734 W Hawthorne Dr, Menomonee Falls WI  
53051  
Capacity: 8                      Class: CNA  
Serves: AA, DD, PD  
[www.hil-wi.com/locations/](http://www.hil-wi.com/locations/)



**Riverview Village Senior Living ..... (262) 255-2557**

W176 N9430 Rivercrest Dr, Menomonee Falls WI 53051

Capacity: 48                      Class: CNA

Serves: AA, ALZ

[www.riverviewvillageliving.com](http://www.riverviewvillageliving.com)

**Vista Pointe ..... (262) 251-1976**

W180 N8200 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 25                      Class: CNA

Serves: AA, PD, TERM, ALZ

[www.vistapointeassistedliving.com](http://www.vistapointeassistedliving.com)

**Vista Pointe II ..... (262) 251-1231**

W180 N8220 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 26                      Class: CNA

Serves: AA, PD, TERM, ALZ

[www.vistapointeassistedliving.com](http://www.vistapointeassistedliving.com)

**Vista Pointe I ..... (262) 689-1711**

W180 N8240 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 26                      Class: CNA

Serves: AA, PD, TERM, ALZ

[www.vistapointeassistedliving.com](http://www.vistapointeassistedliving.com)

**Mukwonago**

**Birchrock Castle ..... (262) 363-9295**

210 McDivitt Ln, Mukwonago WI 53149

Capacity: 20                      Class: CNA

Serves: AA, PD, TERM, ALZ

[www.castlewi.com/locations/birchrock-castle-community/](http://www.castlewi.com/locations/birchrock-castle-community/)

**Brolen Meadows ..... (262) 873-0034**

1340 Main St, Mukwonago WI 53149

Capacity: 20                      Class: CNA

Serves: AA, PD, TERM, ALZ, EDMI

**LindenCourt Mukwonago ..... (262) 363-6830**

845 County Rd NN East, Mukwonago WI 53149

Capacity: 24                      Class: CNA

Serves: AA, ALZ

[www.lindengrove.org/neighborhoods/mukwonago](http://www.lindengrove.org/neighborhoods/mukwonago)

**Muskego**

**Bayview Assisted Living** ..... (262) 679-0246  
S77 W18690 Janesville Rd, Muskego WI 53150  
Capacity: 17                      Class: CNA  
Serves: AA, PD, TERM, ALZ, CORR  
[www.bay-muskego.com/services/memory-care/](http://www.bay-muskego.com/services/memory-care/)

**Caring Alternatives of Muskego** ..... (414) 305-9533  
W182 S8320 Pioneer Dr, Muskego WI 53150  
Capacity: 34                      Class: CNA  
Serves: AA, PD, TERM, ALZ  
[www.caringalternatives.net/caring-alternatives-of-muskego](http://www.caringalternatives.net/caring-alternatives-of-muskego)

**CHI Cares Muskego** ..... (414) 525-0307  
S68 W12699 Bristlecone Ln, Muskego WI 53150  
Capacity: 6                      Class: CNA  
Serves: AA, DD, PD, EDMI, TBI

**Heritage Muskego** ..... (414) 425-7155  
S64 W13780 Janesville Rd, Muskego WI 53150  
Capacity: 85                      Class: CNA  
Serves: AA, TERM, ALZ  
[www.heritagesenior.com/muskego/](http://www.heritagesenior.com/muskego/)

**Tudor Oaks Windsor Gardens** ..... (414) 529-0100  
S77 W12929 McShane Dr, Muskego WI 53150  
Capacity: 22                      Class: CNA  
Serves: ALZ  
[www.tudoroaks.net](http://www.tudoroaks.net)

**New Berlin**

**Autumn Leaf** ..... (262) 788-9974  
12850 W Euclid Ave, New Berlin WI 53151  
Capacity: 10                      Class: ANA  
Serves: AA, DD, PD  
[www.autumnlivinginc.com](http://www.autumnlivinginc.com)

**Elizabeth Residence New Berlin** ..... (414) 858-4300  
4461 S Sunny Slope Rd, New Berlin WI 53151  
Capacity: 30                      Class: CNA  
Serves: AA, ALZ                      [www.elizabethresidence.com](http://www.elizabethresidence.com)

**Golden Oaks Assisted Living ..... (262) 544-1189**

21600 W Cleveland Ave, New Berlin WI 53146

Capacity: 16                      Class: AS

Serves: AA, ALZ, EDMI

[www.goldenoaksnewberlin.com](http://www.goldenoaksnewberlin.com)

**The Grand Hills Castle ..... (262) 347-4479**

13050 W Cleveland Ave, New Berlin WI 53151

Capacity: 48                      Class: CNA

Serves: AA, PD, TERM, ALZ

[www.castlewi.com/locations/grand-hills-castle/](http://www.castlewi.com/locations/grand-hills-castle/)

**Heritage Court Deer Creek ..... (262) 789-6600**

3585 S 147 St, New Berlin WI 53151

Capacity: 33                      Class: CNA

Serves: ALZ

[www.heritagesenior.com/new-berlin](http://www.heritagesenior.com/new-berlin)

**Linden Court New Berlin ..... (262) 796-3660**

13705 W Fieldpointe Dr, New Berlin WI 53151

Capacity: 49                      Class: CNA

Serves: AA, ALZ

[www.lindengrove.org/neighborhoods/new-berlin](http://www.lindengrove.org/neighborhoods/new-berlin)

**Rainbow Terrace (CLE) ..... (262) 782-5777**

15831 W Santa Rosa Blvd, New Berlin WI 53151

Capacity: 8                      Class: AS

Serves: AA, PD, ALZ, EDMI

[www.cle-ccls.com/OurHomes](http://www.cle-ccls.com/OurHomes)

**Renaissance Memory Care of New Berlin... (414) 791-9935**

21903 W National Ave, New Berlin WI 53146

Capacity: 8                      Class: CNA

Serves: ALZ

[www.rslmemorycare.com](http://www.rslmemorycare.com)

**Robin's Landing at New Berlin ..... (262) 784-9550**

2900 S Moorland Rd, New Berlin WI 53151

Capacity: 44                      Class: CNA

Serves: AA, DD, TERM, ALZ, EDMI

[www.robinslandingseniorliving.com](http://www.robinslandingseniorliving.com)

**Sky Residential Brookside** ..... (262) 821-1406  
2405 S Brookside Pkwy, New Berlin WI 53151  
Capacity: 8                      Class: CNA  
Serves: AA, DD, AODA, PD, TERM, ALZ, EDMI, TBI  
[www.skyresidential.com](http://www.skyresidential.com)

**Skyline House (HIL)** ..... (414) 235-3359  
5265 S Skyline Dr, New Berlin WI 53151  
Capacity: 6                      Class: CNA  
Serves: DD, PD  
[www.hil-wi.com/locations/](http://www.hil-wi.com/locations/)

**Victorian Home** ..... (262) 385-6690  
19700 W Cleveland Ave, New Berlin WI 53146  
Capacity: 8                      Class: CNA  
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

**Oconomowoc**

**Andrew Home** ..... (262) 468-0366  
909 Old Tower Rd, Oconomowoc WI 53066  
Capacity: 8                      Class: AA (Female Only Facility)  
Serves: DD  
[www.pwho.com/homes/](http://www.pwho.com/homes/)

**Azura Memory Care of Oconomowoc** ..... (262) 567-4101  
540 E Forest St, Oconomowoc 53066  
Capacity: 44                      Class: CNA  
Serves: AA, ALZ  
[www.azuramemory.com/locations/oconomowoc-memory-care/](http://www.azuramemory.com/locations/oconomowoc-memory-care/)

**Evin at Oconomowoc Specialty Care** ..... (262) 320-3846  
1101 Silver Lake St, Oconomowoc WI 53066  
Capacity: 22                      Class: CNA  
Serves: AA, PD, TERM, ALZ  
[www.evinsenior.com](http://www.evinsenior.com)

**Hillside Terrace ..... (262) 567-8341**

1305 W Wisconsin Ave., Oconomowoc WI 53066

Capacity: 14                      Class: CNA

Serves: AA, ALZ

[www.shorehavenliving.org/assisted-living-hillside-terrace](http://www.shorehavenliving.org/assisted-living-hillside-terrace)

**Lang Home ..... (262) 567-5835**

1234 Newport Dr, Oconomowoc WI 53066

Capacity: 8                      Class: AA

Serves: DD

[www.pwho.com/homes/](http://www.pwho.com/homes/)

**Riverline Home ..... (262) 468-5095**

1314 N Riverline Dr, Oconomowoc WI 53066

Capacity: 8                      Class: AA

Serves: DD

[www.pwho.com/homes/](http://www.pwho.com/homes/)

**Shorehaven Memory Care ..... (262) 567-8341**

1305 W Wisconsin Ave, Oconomowoc WI 53066

Capacity: 26                      Class: CNA

Serves: AA, ALZ

[www.shorehavenliving.org/assisted-living/shorehaven-memory-care](http://www.shorehavenliving.org/assisted-living/shorehaven-memory-care)

**Stepping Stone ..... (262) 569-4822**

700-702 Hickory Creek Dr, Oconomowoc WI 3066

Capacity: 8                      Class: CS

Serves: DD

[www.pwho.com/homes/](http://www.pwho.com/homes/)

**Towner Crest Arbor Memory Care ..... (414) 793-8014**

1205 E Lisbon Rd, Oconomowoc WI 53066

Capacity: 20                      Class: CNA

Serves: AA, ALZ

[www.preshomes.org/our-communities/towner-crest](http://www.preshomes.org/our-communities/towner-crest)

**Towner Crest Commons Assisted Living ... (414) 793-8014**

1205 E Lisbon Rd, Oconomowoc WI 53066

Capacity: 32                      Class: CNA

Serves: AA

[www.preshomes.org/our-communities/towner-crest](http://www.preshomes.org/our-communities/towner-crest)

**The View at Pine Ridge** ..... (262) 468-7711  
1010 Pine Ridge Ct, Oconomowoc WI 53066  
Capacity: 26                      Class: CNA  
Serves: AA, ALZ  
[www.theviewcommunities.com](http://www.theviewcommunities.com)

**The View at Pine Ridge II** ..... (262) 468-7711  
1030 Pine Ridge Ct, Oconomowoc WI 53066  
Capacity: 46                      Class: CNA  
Serves: AA, PD, ALZ  
[www.theviewcommunities.com](http://www.theviewcommunities.com)

**Pewaukee**

**Arbor View Communities of Pewaukee** ..... (262) 691-7400  
W232 N3471 Hunters Ridge Rd, Pewaukee WI 53072  
Capacity: 31                      Class: CNA  
Serves: PD, TERM, ALZ  
[www.arborviewpewaukee.com](http://www.arborviewpewaukee.com)

**Autumn Bay of Pewaukee** ..... (262) 691-9622  
539 E Wisconsin Ave, Pewaukee WI 53072  
Capacity: 22    Class: CNA  
Serves: AA, PD, TERM, ALZ, EDMI, TBI

**Heritage Court Waukesha** ..... (262) 542-3434  
1831 Meadow Lane, Pewaukee WI 53072  
Capacity: 38                      Class: CNA  
Serves: ALZ  
[www.heritagesenior.com/waukesha](http://www.heritagesenior.com/waukesha)

**Deer Haven (HIL)** ..... (262) 695-7135  
N26 W26286 Quail Hollow Rd, Pewaukee WI 53072  
Capacity: 8                      Class: CNA  
Serves: DD  
[www.hil-wi.com/locations/](http://www.hil-wi.com/locations/)

**Kirkland Crossings** ..... (262) 695-5802  
700 Quinlan Dr, Pewaukee WI 53072  
Capacity: 20                      Class: CNA  
Serves: AA, ALZ  
[www.preshomes.org/our-communities/kirkland-crossings](http://www.preshomes.org/our-communities/kirkland-crossings)

**Legacy Assisted Living** ..... (262) 696-8252  
N26 W26511 College Ave, Pewaukee WI 53072  
Capacity: 32                      Class: CNA  
Serves: AA, DD, TERM, ALZ  
[www.legacypewaukee.com](http://www.legacypewaukee.com)

**Lynnwood of Delafield** ..... (262) 367-9677  
W302 N1632 Maple Ave, Pewaukee WI 53072  
Capacity: 10                      Class: CNA  
Serves: AA, PD, ALZ

**Matthews of Pewaukee** ..... (262) 695-6413  
1109 Cecilia Dr, Pewaukee WI 53072  
Capacity: 20                      Class: CNA  
Serves: AA, PD, TERM, ALZ  
[www.matthewsseniorliving.com](http://www.matthewsseniorliving.com)

## **Sussex**

**Brookdale Sussex** ..... (262) 820-0330  
W240 N6351 Maple Ave, Sussex WI 53089  
Capacity: 20                      Class: CNA  
Serves: AA, ALZ  
[www.brookdale.com/en/communities/brookdale-sussex.html](http://www.brookdale.com/en/communities/brookdale-sussex.html)

**The Courtyard at Sussex** ..... (262) 914-9892  
W235 N6350 Hickory Dr, Sussex WI 53089  
Capacity: 58                      Class: CNA  
Serves: AA, PD, TERM, ALZ  
[www.thecourtyardatsussex.com](http://www.thecourtyardatsussex.com)

## **Waukesha**

**Avalon Square, Inc** ..... (262) 547-6741  
222 Park Place, Waukesha WI 53186  
Capacity: 27                      Class: CNA  
Serves: AA, ALZ  
[www.preshomes.org/our-communities/avalon-square](http://www.preshomes.org/our-communities/avalon-square)

- Clarion Manor (CLE)** ..... (262) 798-1825  
 21325 Clarion Ln, Waukesha WI 53186  
 Capacity: 8                      Class: AS  
 Serves: AA, PD, ALZ, EDMI  
[www.cle-ccls.com/OurHomes](http://www.cle-ccls.com/OurHomes)
- Di Lana House**..... (262) 408-2102  
 W274 S4025 Timber Trail, Waukesha WI 53189  
 Capacity: 8                      Class: CS (Male Only Facility)  
 Serves: AA, DD, ALZ, EDMI
- Downing Home** ..... (262) 424-9085  
 610 Downing Dr, Waukesha WI 53186  
 Capacity: 8                      Class: AA  
 Serves: DD  
[www.pwho.com/homes/](http://www.pwho.com/homes/)
- Fleetfoot (HIL)** ..... (262) 408-2811  
 1316-1318 Fleetfoot Dr, Waukesha WI 53186  
 Capacity: 8                      Class: AA  
 Serves: DD  
[www.hil-wi.com/locations/](http://www.hil-wi.com/locations/)
- Hydrite (St. Coletta of WI)** ..... (920) 220-9609  
 2309 Rustic Woods Court, Waukesha WI 53188  
 Capacity: 8                      Class: CNA  
 Serves: AA, DD, PD  
[www.stcolettawi.org/our-homes/](http://www.stcolettawi.org/our-homes/)
- Iberias House of Hope** ..... (262) 955-3391  
 1920 Madera St, Waukesha WI 53189  
 Capacity: 8                      Class: ANA  
 Serves: DD, PD
- Linden Court Waukesha** ..... (262) 524-6400  
 2330 Michigan Ave, Waukesha WI 53188  
 Capacity: 48                      Class: CNA  
 Serves: AA, ALZ  
[www.lindengrove.org/neighborhoods/waukesha](http://www.lindengrove.org/neighborhoods/waukesha)



**The Lodges at LindenGrove ..... (262) 524-6400**

425 N University Dr., Waukesha WI 53188

Capacity: 20                      Class: CNA

Serves: AA, PD

[www.lindengrove.org/neighborhoods/waukesha/](http://www.lindengrove.org/neighborhoods/waukesha/)

**Marion House ..... (262) 547-0870**

401 S Prairie Ave, Waukesha WI 53186

Capacity: 8                      Class: CNA

Serves: AA, DD, PD, CORR, EDMI

[www.voamnwi.org/residential-care](http://www.voamnwi.org/residential-care)

**Mission Creek at Waukesha ..... (262) 832-1020**

3217 Fiddlers Creek Dr, Waukesha WI 53188

Capacity: 97                      Class: CNA

Serves: AA, PD, TERM, ALZ

[www.missioncreekofeden.com](http://www.missioncreekofeden.com)

**New Perspective Waukesha ..... (262) 955-1998**

1701 E Broadway, Waukesha WI 53186

Capacity: 60                      Class: CNA

Serves: AA, PD, TERM, ALZ

[www.npseniorliving.com/communities/waukesha/](http://www.npseniorliving.com/communities/waukesha/)

**Norris (St. Coletta of WI) ..... (920) 220-9609**

405 Prairie Song Dr, Waukesha WI 53188

Capacity: 8                      Class: CNA

Serves: AA, DD, PD

[www.stcolettawi.org/our-homes/](http://www.stcolettawi.org/our-homes/)

**Oak Hill Terrace ..... (262) 548-1457**

1805 Kensington Dr, Waukesha WI 53188

Capacity: 128                      Class: CNA

Serves: AA, ALZ

[www.sinceriseniorliving.com/oak-hill-terrace/](http://www.sinceriseniorliving.com/oak-hill-terrace/)

**Oakdale Drive (CCLS) ..... (920) 261-1345**

1606 Oakdale Dr, Waukesha WI 53186

Capacity: 8                      Class: AA

Serves: DD

[www.cclswi.org](http://www.cclswi.org)

- Samson House** ..... (262) 542-8118  
 611 N Grand Ave, Waukesha WI 53186  
 Capacity: 8                      Class: AA  
 Serves: DD, AODA, ALZ, EDMI, TBI
- Summit House** ..... (414) 928-5550  
 910 Summit Ave, Waukesha WI 53188  
 Capacity: 5                      Class: AA  
 Serves: AA, DD, EDMI  
[www.voamnwi.org/residential-care](http://www.voamnwi.org/residential-care)
- Victoria Drive (CCLS)** ..... (262) 955-3554  
 1425 Victoria Dr, Waukesha WI 53186  
 Capacity: 8                      Class: AA  
 Serves: DD  
[www.cclswi.org](http://www.cclswi.org)
- The Waters of Pewaukee** ..... (262) 771-0656  
 W239 N2540 Dahlia Blvd, Waukesha WI 53188  
 Capacity: 16                      Class: CNA  
 Serves: ALZ  
<https://www.thewaters.com/locations/the-waters-pewaukee/>
- Welsh Court (CCLS)** ..... (262) 547-6267  
 2704-2706 Welsh Ct, Waukesha WI 53188  
 Capacity: 8                      Class: AA  
 Serves: DD  
[www.cclswi.org](http://www.cclswi.org)

## **ADULT FAMILY HOMES**

**Adult Family Homes (AFHs)** are ideal for persons who seek small congregate care settings. An AFH is defined as “a place where one to four adults who are not related to the operator reside and receive care, treatment, or services that are above the level of room and board and that may include up to seven hours per week of nursing care per resident.” AFHs can admit any of the populations listed in the legend below. The minimum age requirement for residing in an AFH is 18 years. State licensing specialists inspect AFHs every two years, via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received.

### **ADULT FAMILY HOME (AFH) DIRECTORY**

For more information on AFH directories and profiles (including citations), please visit:

[www.dhs.wisconsin.gov/guide/waukesha.htm#a](http://www.dhs.wisconsin.gov/guide/waukesha.htm#a)

### **Legend**

Advanced Age = AA

Alcohol & Other Drug Addiction = AODA

Correctional Clients = CORR

Dementia/Alzheimer’s = ALZ

Developmental Disabilities = DD

Emotionally Disturbed / Mental Illness = EDM I

Physical Disabilities = PD

Pregnant = PREG

Traumatic Brain Injury = TBI

Terminally Ill = TERM

### **Brookfield**

**All for 1 Inc..... (414) 430-2053**

1170 Georges Ave, Brookfield WI 53045

Serves: AA, DD, PD, TERM, ALZ, EDM I, TBI

**At Home Residential Services LLC ..... (414) 380-1334**

2385 N Calhoun Rd, Brookfield WI 53005

Serves: AA, DD, PD, TERM, ALZ, EDM I, TBI

**Community Living of Brookfield LLC ..... (414) 817-2055**

460 Leanore Lane, Brookfield WI 53005

Serves: AA, DD, AODA, PD, TERM, ALZ, EDMI, TBI

**Hawthorne Lane House..... (262) 455-2990**

1005 Hawthorne Lane, Brookfield WI 53005

Serves: AA, DD, AODA, ALZ, EDMI

**Holmes Adult Family Home LLC ..... (262) 902-1553**

4465 N 144<sup>th</sup> St, Brookfield WI 53005

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

**Housing Matters ..... (414) 350-1552**

21450 Lees Ct, Brookfield WI 53045

Serves: AA, DD, PD, ALZ, EDMI, TBI

**Marshall Home ..... (262) 439-9329**

2635 N 130<sup>th</sup> St, Brookfield WI 53005

Serves: DD

**Staples Adult Family Home, LLC ..... (262) 439-8033**

4455 N 148th St, Brookfield WI 53005

Serves: AA, DD, PD, ALZ, EDMI, TBI

**Staples Adult Family Home Lone Elm ..... (262) 794-3428**

3955 Lone Elm Dr, Brookfield WI 53005

Serves: AA, DD, PD, ALZ, EDMI

**Tender Years Adult Family Home LLC..... (262) 389-0290**

16760 Wild Cherry Court, Brookfield WI 53005

Serves: AA, DD, ALZ, EDMI, TBI

**Butler**

**Shays Safe Haven.....(262) 689-0028**

12835 W Lancaster Ave., Butler WI 53007

Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDMI, TBI

**Dousman**

**Burke Home** ..... (262) 468-0627  
244 Wolf Dr, Dousman WI 53118  
Serves: DD

**Richard Home** ..... (262) 468-0627  
242 Wolf Dr, Dousman WI 53118  
Serves: DD

**Hartland**

**Family to Family AFH**.....(414) 514-1802  
447 Merton Ave, Apt 1, Hartland WI 53029  
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

**Holmes Adult Family Home** ..... (262) 902-1553  
409 Hill N Dale Circle, Hartland WI 53029  
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

**Menomonee Falls**

**At Home Residential Services** ..... (414) 380-1334  
N87 W15300 Kings Highway, Menomonee Falls WI 53051  
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

**Brighter Days LLC** ..... (414) 940-6933  
N91 W16756 Laurel Ln, Menomonee Falls WI 53051  
Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

**Community Living of Menomonee Falls**.....(414) 817-2055  
W163 N9442 Cheyenne Dr, Menomonee Falls WI 53051  
Serves: AA, DD, PD, Term, AODA, EDMI, ALZ, TBI

**Elizabeth’s Loving Care** ..... (414) 587-6414  
N92 W17353 Forest Dr., Menomonee Falls WI 53051  
Serves: AA, DD, AODA, PD, TERM, ALZ, EDMI, TBI

**Home Again Adult Family Care** ..... (262) 252-5513  
W216 N5522 Adamdale Dr, Menomonee Falls WI 53051  
Serves: DD, EDMI

**Home Cares Adult Facility Home** ..... (414) 574-6778  
W152 N5480 Beaver Dr, Menomonee Falls WI 53051  
Serves: AA, DD, PD, TERM, ALZ, CORR, EDMI, TBI, PREG

**Liberty House 4 ..... (414) 943-9322**

N89 W15935 Cleveland Ave, Menomonee Falls WI 53051

Serves: DD, PD, ALZ, EDMI, TBI

**Liberty House 5 ..... (414) 293-9345**

N61 W14855 Wigwam Dr, Menomonee Falls WI 53051

Serves: AA, DD, PD, ALZ, EDMI, TBI

**Living Made Easy Homes Site 4 ..... (414) 979-5801**

N62 W15681 Skyline Dr, Menomonee Falls WI 53051

Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDMI, TBI, PREG

**Next Step in Residential Services- Water ..... (262) 784-1840**

W164 N9470 Water St, Menomonee Falls WI 53051

Serves: AA, DD, PD, EDMI, TBI

**Muskego**

**Serenity Gardens ..... (414) 915-5002**

S65 W13866 Sherwood Circle, Muskego WI 53150

Serves: AA, DD, PD, TERM, ALZ

**New Berlin**

**All for 1 Phase 1 ..... (262) 794-3216**

12700 W Cleveland Ave, New Berlin WI 53151

Serves: AA, DD, AODA, PD, TERM, ALZ, EDMI, TBI

**Brookfield Adorable Homes II ..... (414) 544-2209**

1739 S Craftsman Dr., New Berlin WI 53146

Serves: AA, DD, PD, ALZ, EDMI, TBI

**Castle Manor IV ..... (262) 439-9151**

13720 W Park Ave, New Berlin WI 53151

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

**Castle Manor V ..... (414) 426-1125**

1634 S Wildwood Dr, New Berlin 53151

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

**Castle Manor VII ..... (414) 426-1125**

3680 S Brentwood Rd, New Berlin WI 53151

Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI

**Johannesen Adult Family Home** ..... (262) 292-9127  
21400 Hidden Valley Dr, New Berlin WI 53146  
Serves: DD

**Oconomowoc**

**Matt and Nancy Garcia** ..... (262) 719-6093  
778 Byron Dr, Oconomowoc WI 53066  
Serves: DD

**Pewaukee**

**Douang Phrasavath** ..... (414) 379-9713  
W269 N1933 Meadowbrook Rd, Pewaukee WI 53072  
Serves: AA, DD, PD, ALZ

**Meadowridge Homes, A** ..... (262) 750-9876  
1415 Sunnyridge Rd Unit A, Pewaukee WI 53072  
Serves: DD

**Meadowridge Homes, B** ..... (262) 737-6005  
1415 Sunnyridge Rd Unit B, Pewaukee WI 53072  
Serves: DD

**Meadowridge Homes, C** ..... (262) 696-6535  
1415 Sunnyridge Rd Unit C, Pewaukee WI 53072  
Serves: DD, PD, EDMI, TBI

**Waukesha**

**Booth House (VOA-WI)** ..... (262) 332-1051  
903 Summit Ave, Waukesha WI 53188  
Serves: AA, DD, CORR, EDMI

**Brookfield Adorable Homes I** ..... (414) 522-4763  
21950 Davidson Rd., Waukesha WI 53186  
Serves: AA, DD, PD, ALZ, EDMI, TBI

**Brown House** ..... (262) 263-8437  
1519 Pleasantview Ave, Waukesha WI 53188  
Serves: AA, DD, EDMI

**Brown House Luxury Living Home A** ..... (262) 263-8437  
421 Century Oak Dr, Waukesha WI 53188  
Serves: AA, DD, PD, ALZ, EDMI

- Brown House Luxury Living Home B** .....(262) 263-8437  
 419 Century Oak Dr, Waukesha WI 53188  
 Serves: AA, DD, PD, ALZ, EDMI
- Canaan (HIL)**..... (262) 524-8467  
 443 Freeman St, Waukesha WI 53189  
 Capacity: 4            Class: CNA  
 Serves: DD, EDMI
- Comfort Care Group Home**..... (414) 334-3497  
 2020 Chapman Dr, Waukesha, WI 53189  
 Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI
- Connected Family Home Care** ..... (414) 350-7281  
 336 Richard St, Waukesha WI 53189  
 Serves: AA, DD, PD
- Grace Home AFH (St Coletta of WI)** ..... (920) 220-9609  
 2812 Summit Ave, Waukesha WI 53188  
 Serves: AA, DD, PD
- Green Valley (CFH)** ..... (262) 574-5916  
 1128 Green Valley, Waukesha WI 53189  
 Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI
- Holmes Adult Family Home** ..... (262) 902-1553  
 1007 Aurora St, Waukesha WI 53186  
 Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI
- Joy Home Care** ..... (708) 625-7981  
 1908 N Chapman Dr, Waukesha WI 53189  
 Serves: AA, DD, AODA, PD, ALZ, EDMI, TBI
- Julian AFH (St Coletta of WI)**..... (920) 220-9609  
 2812 Summit Ave, Waukesha WI 53188  
 Serves: AA, DD, PD
- Kingdom Homes Cambridge** ..... (262) 349-4513  
 201 Cambridge Ave, Waukesha WI 53188  
 Serves: AA, DD, PD, ALZ



- Kingdom Homes Cleveland** ..... (262) 278-4021  
 1434 Cleveland Ave, Waukesha WI 53186  
 Serves: DD, PD
- Manhattan (CFH)** ..... (262) 544-8266  
 2031 Manhattan Dr, Waukesha WI 53186  
 Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI
- Michigan (CFH)** ..... (262) 524-9836  
 1505 Michigan Ave, Waukesha WI 53188  
 Serves: AA, DD, PD, TERM, ALZ, EDMI, TBI
- Next Step in Resdntl. Srvc. Catherine** ..... (262) 349-9577  
 1132 Catherine St, Waukesha WI 53186  
 Serves: AA, DD, EDMI, TBI
- Oakdale 2 (CCLS)** ..... (262) 521-9860  
 1737 Oakdale Dr, Waukesha WI 53189  
 Serves: DD
- Riley's House (Greco)** ..... (414) 698-5461  
 1010 Oakland Ave, Waukesha WI 53186  
 Serves: AA, DD, PD, ALZ, EDMI, TBI
- Wright Stride LLC** ..... (262) 349-4126  
 316 Harrison Ave, Waukesha WI 53186  
 Serves: DD, AODA, EDMI

## **NURSING HOMES**

To learn more about Nursing Home ratings and their history of citations go to Division of Quality Assurance:

[www.dhs.wisconsin.gov/guide/cir.htm](http://www.dhs.wisconsin.gov/guide/cir.htm)

### **Brookfield**

- Aria of Brookfield** ..... (262) 782-0230  
 18740 W Bluemound Rd, Brookfield WI 53045
- Care-Age of Brookfield** ..... (262) 821-3939  
 1755 N Barker Rd, Brookfield WI 53045

**Congregational Home** ..... (262) 781-0550  
13900 W Burleigh, Brookfield WI 53005

**Franciscan Woods** ..... (262) 785-1114  
19525 W North Ave, Brookfield WI 53045

**Delafield**

**Clearview Home**..... (262) 646-3361  
935 Main St, Delafield WI 53018

**Dousman**

**Masonic Center for Health & Rehab, Inc**..... (262) 965-7245  
400 N Main St, Dousman WI 53118

**Menomonee Falls**

**LindenGrove- Menomonee Falls** ..... (262) 253-2700  
W180 N8071 Town Hall Rd, Menomonee Falls WI 53051

**Menomonee Falls Health Care Center**..... (262) 255-1180  
N84 W17049 Menomonee Ave, Menomonee Falls WI  
53051

**Mukwonago**

**LindenGrove- Mukwonago**..... (262) 363-6830  
837 County Rd NN E, Mukwonago WI 53149

**Muskego**

**The Bay at Muskego Health/Rehab Center** ... (262) 679-0246  
S77 W18690 Janesville Rd, Muskego WI 53150

**Tudor Oaks Health Center** ..... (414) 529-0100  
S77 W12929 McShane Dr, Muskego WI 53150

**New Berlin**

**LindenGrove- New Berlin**..... (262) 796-3660  
13755 W Fieldpointe Dr, New Berlin WI 53151  
Skilled Nursing and Rehabilitation Services

**Oconomowoc**

**Lake Country Health & Rehab Center**..... (262) 560-2400  
2195 N Summit Village Way, Oconomowoc WI 53066

**Shorehaven Health & Rehabilitation Ctr..... (262) 567-8341**  
1305 W Wisconsin Ave, Oconomowoc WI 53066

**Waukesha**

**Aria of Waukesha ..... (262) 547-2123**  
1451 Cleveland Ave, Waukesha WI 53186

**Crossroads Care Center of Pewaukee ..... (262) 523-0933**  
N26 W23977 Watertown Rd, Waukesha WI 53188

**Kensington Care & Rehab. Center ..... (262) 548-1400**  
1810 Kensington Dr, Waukesha WI 53188

**LindenGrove- Waukesha ..... (262) 524-6400**  
425 N University Dr, Waukesha WI 53188

**INSURANCE**

**HEALTH INSURANCE MARKETPLACE**

**The Health Insurance Marketplace** offers plans that cover essential health benefits, pre-existing conditions, and more.  
..... **(800) 318-2596**  
[www.healthcare.gov/](http://www.healthcare.gov/)

**Covering Wisconsin..... (414) 270-4677**  
Federally certified and state licensed Health Insurance Marketplace Navigators who are able to help connect WI residents with appropriate insurance coverage.  
[www.coveringwi.org](http://www.coveringwi.org)

**MEDICARE / MEDICAID / SOCIAL SECURITY**

**ACCESS**

An online tool that can help determine if you are eligible to receive benefits from FoodShare, Medicaid, BadgerCare, SeniorCare and other programs. Access is available at [www.access.wisconsin.gov](http://www.access.wisconsin.gov)

**Enrollment Services Center..... (800) 291-2002**  
The Enrollment Specialist can help you see which Health

Maintenance Organization (HMO) your doctors are with, enroll you in a Medicaid HMO, change you to a different Medicaid HMO or opt you out of the Medicaid HMO.

**HMO Ombudsmen..... (800) 760-0001**

The Ombudsmen will answer questions and look into complaints about access to good medical care if you have BadgerCare Plus or Medicaid SSI.

**Katie Beckett Program..... (414) 345-6338**

Special eligibility process that allows certain children with long term disabilities or complex medical needs, living at home, to obtain a Medicaid card.

[www.dhs.wisconsin.gov/kbp/index.htm](http://www.dhs.wisconsin.gov/kbp/index.htm)

**Medicare ..... (800) 633-4227**

..... (800) MEDICARE

[www.medicare.gov](http://www.medicare.gov)

**Title 19/Medicaid/BadgerCare**

**Forward Health-Member Services ..... (800) 362-3002**

..... fax (855) 293-1822

**Moraine Lakes Consortium-Application ..... (888) 446-1239**

[www.access.wisconsin.gov](http://www.access.wisconsin.gov)

**Medigap Helpline (State of Wisconsin)..... (800) 242-1060**

Helps you make wise insurance decisions. Provided by the Wisconsin Board on Aging and Long Term Care. Information on Long Term Care Insurance available with no connection to any insurance company.

[www.dhs.wisconsin.gov/aging/medigap.htm](http://www.dhs.wisconsin.gov/aging/medigap.htm)

**Medigap Prescription Drug Helpline..... (855) 677-2783**

**Disability Rights WI – Drug Benefit Helpline..... (800) 926-4862**

**Office of the Commissioner of Insurance..... (608) 266-3585**

PO Box 7873, Madison WI 53707-7873 ..... (800) 236-8517

Street Address: 125 S Webster St, Madison WI 53703

To make a complaint about your auto, life or private health insurance.

[www.oci.wi.gov](http://www.oci.wi.gov)

**SeniorCare Customer Service Hotline** ..... (800) 657-2038  
Prescription drugs for Wisconsin seniors  
[www.dhs.wisconsin.gov/seniorcare](http://www.dhs.wisconsin.gov/seniorcare)

**Social Security Administration**..... (866) 220-7885  
..... **Fax (1-833) 597-0052**  
To apply for or report changes to Medicare, Disability and Supplemental Security Income (SSI).  
[www.ssa.gov](http://www.ssa.gov)

**LAW ENFORCEMENT**

**EMERGENCIES**..... **CALL 9-1-1**  
**SUICIDE RISK EMERGENCY** ..... **CALL 9-8-8**

**Non-Emergency:**

**Waukesha County:**..... (262) 446-5070  
Waukesha County Sheriff’s Department

**Village of:**..... (262) 446-5070  
Big Bend, Butler, Chenequa, Dousman, Eagle, Hartland, Lac La Belle, Lannon, Menomonee Falls, Merton, Nashotah, North Lake, North Prairie, Oconomowoc Lake, Pewaukee, Summit, Sussex

**Town of:**..... (262) 446-5070  
Brookfield, Delafield, Eagle, Genesee, Genesee Depot, Lisbon, Merton, Ottawa, Stone Bank, Vernon, Waukesha

**City of:**..... (262) 446-5070  
Brookfield, Delafield, New Berlin, Pewaukee

**Village of Elm Grove** Police Dept ..... (262) 786-4141  
**Village of Mukwonago** Police Dept..... (262) 363-6435  
**Town of Mukwonago** Police Dept..... (262) 363-5188  
**City of Muskego** Police Dept ..... (262) 679-4130  
**City of Waukesha** Police Dept ..... (262) 524-3831  
**State Patrol Dispatch** ..... (262) 785-4770

# LEGAL SERVICES

## FRAUD / IDENTITY THEFT

**Consumer Financial Protections Bureau ..... 1-855-411-2372**  
[www.consumerfinance.gov](http://www.consumerfinance.gov)

**Department of Agriculture, Trade & Consumer Protection,  
Bureau of Consumer Protection ..... (800) 422-7128**  
**Email: [DATCPHotline@wisconsin.gov](mailto:DATCPHotline@wisconsin.gov)**

Protects Consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps, questionable food, landlord, tenant complaints, motor vehicle repairs and home improvement.

[www.datcp.wi.gov](http://www.datcp.wi.gov)

**Do Not Call Registry ..... 1-888-382-1222**  
Removes phone number from telemarketing calls  
[www.donotcall.gov](http://www.donotcall.gov)

**Federal Trade Commission Hotline ..... (877) 382-4357**  
To report on fraud, identity theft, or unfair or deceptive business practices.  
[www.ftc.gov/](http://www.ftc.gov/)

**Financial Industry Regulatory Authority  
Securities Helpline for Seniors..... 1-844-574-3577**  
[www.finra.org/investors/have-problem](http://www.finra.org/investors/have-problem)

**Free Credit Report..... 1-877-322-8228**  
[www.annualcreditreport.com](http://www.annualcreditreport.com) (one per year)

**James Place ..... (262) 544-9472**  
129 W Broadway, Waukesha WI 53186  
A community resource of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods.  
[www.elmbrook.org/james-place-waukesha](http://www.elmbrook.org/james-place-waukesha)

**Legal Action of Wisconsin: Elder Rights Project**

..... (414) 278-7722  
633 W Wisconsin Ave, Suite 2000, Milwaukee WI 53203  
Provides free, statewide legal aid to elder abuse victims.  
[www.legalaction.org/services/elder-rights-project-abuse-in-later-life-victims](http://www.legalaction.org/services/elder-rights-project-abuse-in-later-life-victims)

**Securities and Exchange Commission..... (800) 732-0330**

**US Department of Health & Human Services**

**Medicare Fraud Hotline..... (800) 633-4227**  
To report potential fraud, waste, abuse and mismanagement in Dept. of Health & Human Services' programs.  
[www.oig.ssa.gov/report](http://www.oig.ssa.gov/report)

**US Social Security Admin. Fraud Hotline..... (800) 269-0271**

To report potential fraud, waste or abuse of Social Security.  
Office of the Inspector General, Social Security Administration.  
[www.oig.ssa.gov/report](http://www.oig.ssa.gov/report)

**Waukesha County Sheriff's Department ..... (262) 446-5070**

**Wisconsin Elder Abuse Hotline..... (833) 586-0107**

**GUARDIANSHIP SERVICES**

**EasterSeals Southeast Wisconsin**

**Guardianship Services..... (414) 449-4444**  
[www.eastersealswise.com/wi-se](http://www.eastersealswise.com/wi-se)

**Guardianship Support Center (GWAAR) ..... (855) 409-9410**

[www.gwaar.org/guardianship-resources](http://www.gwaar.org/guardianship-resources)

**MD Advocacy Services, Inc. .... (262) 349-9268**

PO Box 736, Waukesha WI 53187  
Corporate Guardianship and Representative services  
[mdadvocacy@wi.rr.com](mailto:mdadvocacy@wi.rr.com)

**Supportive Community Services ..... (414) 226-5335**

620 S 76 St #140, Milwaukee WI 53214  
[www.scswi.org](http://www.scswi.org)

## **LANDLORD / TENANT CONCERNS**

**Department of Agriculture, Trade & Consumer Protection,  
Bureau of Consumer Protection ..... (800) 422-7128  
Email: [DATCPHotline@wisconsin.gov](mailto:DATCPHotline@wisconsin.gov)**

Protects Consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps, questionable food, landlord, tenant complaints, motor vehicle repairs and home improvement.

[www.datcp.wi.gov](http://www.datcp.wi.gov)

## **LEGAL ASSISTANCE**

**American Bar Association Commission on Law & Aging  
..... (202) 662-8690  
[www.americanbar.org/groups.law\\_aging.html](http://www.americanbar.org/groups.law_aging.html)**

**Coalition of Wisconsin Aging Groups ..... (800) 488-2596  
30 W Mifflin St., Madison WI 53718  
[www.cwaqwisconsin.org](http://www.cwaqwisconsin.org)**

**Equal Employment Opportunity Commission ... (800) 669-4000  
Place a claim or discuss a claim.  
[www.eeoc.gov](http://www.eeoc.gov)**

**Free Legal Answers  
[www.wi.freelegalanswers.org](http://www.wi.freelegalanswers.org)**

**James Place ..... (262) 544-9472  
129 W Broadway, Waukesha WI 53186  
A community resource of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods that offers immigration services and help applying for citizenship.  
[www.elmbrook.org/james-place-waukesha](http://www.elmbrook.org/james-place-waukesha)**

**Lawyer Referral & Information Service  
Waukesha County Bar Association ..... (414) 274-6768  
[www.findmilwaukeeelawyers.org](http://www.findmilwaukeeelawyers.org)**



**Legal Action of Wisconsin..... (800) 947-2529**  
633 W Wisconsin Ave, Suite 2000, Milwaukee WI 53203  
Legal advocacy services for Milwaukee and Waukesha  
County.

**Legal Action- Elder Rights Project..... (844) 614-5468**  
[www.legalaction.org](http://www.legalaction.org)

**Legal Advocacy Project ..... (262) 896-8243**  
515 W Moreland Blvd G72, Waukesha WI 53188

**The Women’s Center..... (262) 547-4600**  
505 N East Ave, Waukesha WI 53186  
Service in obtaining restraining & harassment orders,  
advocacy with regard to domestic sexual and child abuse.  
[www.twcwaukesha.org/](http://www.twcwaukesha.org/)

**Legal Services for Immigrants ..... (414) 643-8570 Ext 4414**  
[www.ccmke.org/Catholic-Charities/Get-Help/Legal-Services-for-Immigrants.htm](http://www.ccmke.org/Catholic-Charities/Get-Help/Legal-Services-for-Immigrants.htm)

**Marquette Volunteer Legal Clinic..... (414) 288-6912**  
Marquette University Law School, P.O. Box 1881  
Milwaukee WI 53201  
[www.law.marquette.edu/mvlc/](http://www.law.marquette.edu/mvlc/)

**Mediation Resolutions LLC ..... (262) 825-3037**  
[mediationresolutions@outlook.com](mailto:mediationresolutions@outlook.com)

**National Academy of Elder Law Attorneys, Inc**  
..... (703) 942-5711  
[www.naela.org](http://www.naela.org)

**US Citizenship and Immigration Services ..... (800) 375-5283**  
[www.uscis.gov](http://www.uscis.gov)

**Waukesha County Family Division ..... (262) 548-7544**  
515 W Moreland Blvd C112, Waukesha WI 53188  
Legal clinic, family only.  
[www.waukeshacounty.gov/familycourt](http://www.waukeshacounty.gov/familycourt)

## TRUST ASSISTANCE

**Life Navigators**.....(414) 774-6255  
7203 W Center St, Wauwatosa WI 53210  
Life Navigators' mission is to improve the quality of life for individuals with developmental and related disabilities, their families, and the community through information, education, advocacy, and life planning services.  
[www.lifenavigators.org](http://www.lifenavigators.org)

**Wisconsin Pooled and Community Trusts (WisPACT)**  
..... (608) 268-6006  
..... (833) 653-6503  
226 Corporate Dr., Madison WI 53714  
The WisPACT Trusts help provide for the special needs of people with a disability while safeguarding their public benefits and placement on government waiting lists.  
[www.wispact.org](http://www.wispact.org)

## LIBRARIES

Bridges Library System serves the public libraries of Jefferson and Waukesha counties. All libraries listed in this guide are Bridges Libraries. Many local libraries offer delivery. Volunteers deliver library materials (large print books, audio books, cassettes, CD, etc.) to those who are unable to get to the library. Individuals may inquire about library services by contacting their local library.

**Bridges Library System**..... (262) 896-8080  
**Inclusive Services Librarian**..... (262) 896-8245  
741 N Grand Ave Suite 210, Waukesha WI 53186  
[www.bridgeslibrarysystem.org](http://www.bridgeslibrarysystem.org)

**Alice Baker Memorial Public Library**..... (262) 594-2800  
820 E Main St, Eagle WI 53119  
[www.alicebaker.lib.wi.us](http://www.alicebaker.lib.wi.us)

**Big Bend Public Library**..... (262) 662-3571  
W230S9175 Nevins Street, Big Bend WI 53103  
[www.bigbend.lib.wi.us](http://www.bigbend.lib.wi.us)

- Brookfield Public Library** ..... (262) 782-4140  
 1900 N Calhoun Rd, Brookfield WI 53005  
[www.brookfieldlibrary.com](http://www.brookfieldlibrary.com)
- Butler Public Library** ..... (262) 783-2535  
 12808 W Hampton Ave, Butler WI 53007  
[www.butler.lib.wi.us](http://www.butler.lib.wi.us)
- Delafield Public Library** ..... (262) 646-6230  
 500 Genesee St, Delafield WI 53018  
[www.delafieldlibrary.org](http://www.delafieldlibrary.org)
- Elm Grove Public Library** ..... (262) 782-6717  
 13600 Juneau Blvd, Elm Grove WI 53122  
[www.elmgrovelibrary.org](http://www.elmgrovelibrary.org)
- Hartland Public Library** ..... (262) 367-3350  
 110 E Park Ave, Hartland WI 53029  
[www.villageofhartland.com/520/Library](http://www.villageofhartland.com/520/Library)
- Menomonee Falls Public Library** ..... (262) 532-8900  
 W156N8436 Pilgrim Rd, Menomonee Falls WI 53051  
[www.menomoneefallslibrary.org/](http://www.menomoneefallslibrary.org/)
- Mukwonago Community Library** ..... (262) 363-6411  
 511 Division Street, Mukwonago WI 53149  
[www.mukwonagolibrary.org/](http://www.mukwonagolibrary.org/)
- Muskego Public Library** ..... (262) 971-2100  
 S73W16663 Janesville Rd, Muskego WI 53150  
[www.cityofmuskego.org/library](http://www.cityofmuskego.org/library)
- New Berlin Public Library** ..... (262) 785-4980  
 15105 Library Ln, New Berlin WI 53151  
[www.newberlinlibrary.org](http://www.newberlinlibrary.org)
- Oconomowoc Public Library** ..... (262) 569-2193  
 200 W South St, Oconomowoc WI 53066  
[www.oconomowoclibrary.org/](http://www.oconomowoclibrary.org/)
- Pewaukee Public Library** ..... (262) 691-5670  
 210 Main St, Pewaukee WI 53072  
[www.pewaukeelibrary.org](http://www.pewaukeelibrary.org)
- Sussex, Pauline Haass Public Library** ..... (262) 246-5180  
 N64W23820 Main St, Sussex WI 53089  
<http://phplonline.org>
- Town Hall Library- Merton/North Lake** ..... (262) 966-2933  
 N76W31429 Hwy VV, North Lake WI 53064  
[www.townhalllibrary.org](http://www.townhalllibrary.org)
- Waukesha Public Library** ..... (262) 524-3680  
 321 Wisconsin Ave, Waukesha WI 53186  
[www.waukeshapubliclibrary.org](http://www.waukeshapubliclibrary.org)

## LOW INCOME MEDICAL SERVICES

**Community Outreach Health Clinic** .....(262) 257-3393  
W180 N8085 Town Hall Rd, Menomonee Falls WI 53052  
**Cost:** \$10 donation. Tuesday and Thursday 5:00-8:00 pm

**Eagle's Wing Free Clinic**.....(262) 385-9211  
555 Bayview Road, Ste #4, Mukwonago WI 53149  
First Thursday 5:00-8:00 pm; Call for appointment and other days/times.  
[www.eagleswingfreeclinic.org](http://www.eagleswingfreeclinic.org)

**Lake Area Free Clinic**..... (262) 569-4990  
856B Armour Rd, Oconomowoc WI 53066  
Tuesday and Thursday 5:00-8:00 pm  
[www.lakeareafreeclinic.org](http://www.lakeareafreeclinic.org)

**Waukesha Community Health Center** ..... (262) 408-2530  
Sixteenth Street Community Health Centers  
309 E North Street, Waukesha WI 53188  
Bilingual primary medical care for patients of all ages, and all insurance types. Also providing culturally sensitive services in the areas of alcohol and other drug abuse treatment and mental health services. Patients with private insurance, BadgerCare and uninsured are all welcome.  
[www.sschc.org](http://www.sschc.org)

**Waukesha Family Practice Center** ..... (262) 548-6903  
210 NW Barstow #201, Waukesha WI 53188  
Nurse practitioners and resident physicians make house calls. Spanish available. Two home visits required.  
[www.waukeshafp.org](http://www.waukeshafp.org)

**Waukesha Free Clinic** ..... (262) 544-6777  
237 Wisconsin Ave, Waukesha WI 53186  
Low income uninsured medical.  
[www.waukeshafreeclinic.org](http://www.waukeshafreeclinic.org)

## MEDICAL EQUIPMENT / SUPPLIES

**101 Mobility of the Waukesha County** ..... (262) 392-8418  
206 Enterprise Drive, Suite 100, Delafield WI 53018  
[www.101mobility.com/waukeshacounty](http://www.101mobility.com/waukeshacounty)

**Ability Independence** ..... (262) 697-9277  
6918 Sheridan Rd, Kenosha WI 53143  
Accessible design & modifications.  
[www.abilityindependence.com](http://www.abilityindependence.com)

**AbleData** ..... (844) 837-2869  
Information on assistive and rehab equipment.  
[www.abledata.acl.gov](http://www.abledata.acl.gov)

**AccessAbility Home Medical** ..... (877) 486-9900  
1995 E Norse Ave, Cudahy WI 53110  
Wheelchairs, scooters, and lift chairs.  
[www.hmestore.net](http://www.hmestore.net)

**Access Elevator** ..... (262) 784-8500  
Straight stair lifts, curved stair lifts, vertical platform lifts, patient ceiling lifts, wheelchair ramps, mobility scooters, lift chairs, home elevators, bathroom modifications, grab bars.  
[www.AllAboutAccess.com](http://www.AllAboutAccess.com)

**Access Mobility Vans** ..... (414) 727-2525  
Wheelchair van sales and service, and vehicle hand controls  
[www.accessmobilityvans.com](http://www.accessmobilityvans.com)

**ActiveForever** ..... (800) 377-8033  
Mobility, low vision aids, power scooters, wheelchairs, rollators, fitness and physical therapy products, orthopedics, exercise equipment, diabetes supplies, Med-E-Lert Automatic Pill Dispensers.  
[www.activeforever.com](http://www.activeforever.com)

**ActivStyle** ..... (800) 651-6223  
[www.activstyle.com](http://www.activstyle.com)

- Aids for Arthritis**..... (800) 654-0707  
[www.aidsforarthritis.com](http://www.aidsforarthritis.com)
- Assistive Technology Resource Center (AT)** ..... (800) 228-5457  
 For people with disabilities, including the vendor or manufacturers of the devices. Assistive technology assessments.  
[www.uwstout.edu/svri/tech.cfm](http://www.uwstout.edu/svri/tech.cfm)
- Aurora At Home** ..... (800) 862-2201  
 Complete supply of home medical equipment with delivery, set up instruction and maintenance.  
[www.aurorahealthcare.org/services/aurora-at-home/home-medical-supplies](http://www.aurorahealthcare.org/services/aurora-at-home/home-medical-supplies)
- Center for Assistive Technology and Environmental Access (CATEA)** ..... (800) 726-9119  
[www.catea.gatech.edu](http://www.catea.gatech.edu)
- Discount Mobility Products LLC** ..... (414) 321-3500  
 8230 W Lincoln Ave, West Allis WI 53219  
 Used and new scooters, lift chairs, wheelchairs, wheeled walkers, ramps, patient lifts. Refurbished and sanitized mobility and medical equipment.  
[www.discountmobilityproducts.net/index.htm](http://www.discountmobilityproducts.net/index.htm)
- DiscountRamps.com** ..... (888) 651-3431  
[www.discountramps.com](http://www.discountramps.com)
- Dose Health LLC**.....(844) 300-6212  
[www.dosehealth.com](http://www.dosehealth.com)
- Group Medical Supply** ..... (952) 361-5480  
[www.groupmedicalsupply.com](http://www.groupmedicalsupply.com)
- HandiRamp**.....(847) 247-2359  
 .....(800) 876-7267  
 5600 99<sup>th</sup> Ave Suite A, Kenosha WI 53144  
[www.handiramp.com](http://www.handiramp.com)

- Home Care Medical** ..... (262) 786-9870  
 ..... (800) 369-6939  
 5665 S Westridge Dr, #100, New Berlin WI 53151  
[www.homecaremedical.com](http://www.homecaremedical.com)
- Home Delivery Incontinence Supplies (HDIS) ....** (800) 269-4663  
[www.hdis.com](http://www.hdis.com)
- Independent Living Supplies, LLC** ..... (414) 329-3962  
 6100 W Bluemound Rd, Wauwatosa WI 53213 (877) 629-4357  
[www.ils-hme.com](http://www.ils-hme.com)
- J & B Medical Supply Co, Inc** ..... (800) 980-0047  
 Incontinence Supplies (Title 19).  
[www.jandbmedical.com](http://www.jandbmedical.com)
- MetroCare Home Medical & Rehab** ..... (262) 250-0820  
 ..... (800) 227-3820  
 9225 N 76 St, Milwaukee WI 53223  
[www.metrocarewi.com](http://www.metrocarewi.com)
- Miller Mobility Products, LLC** ..... (262) 549-4900  
 36336 N Summit Village Way, Oconomowoc WI 53066  
[www.millermobilityproducts.com](http://www.millermobilityproducts.com)
- Moreland Plaza Pharmacy** ..... (262) 542-4488  
 36336 N Summit Village Way, Oconomowoc WI 53066
- National Seating and Mobility** ..... (866) 248-0756  
 12020 W Feerick St, Unit D, Wauwatosa WI 53222  
 Customized wheelchairs and adaptive seating systems.  
[www.nsm-seating.com](http://www.nsm-seating.com)
- On The Go Mobility** ..... (800) 601-7267  
 ..... (414) 228-7100  
 7289 N Teutonia Ave, Milwaukee WI 53209  
[www.onthegomobility.com](http://www.onthegomobility.com)

**Orbit Medical** ..... (414) 784-2072  
2925 S 160<sup>TH</sup>, New Berlin WI 53151  
Power wheelchairs.  
[www.orbitmedical.com](http://www.orbitmedical.com)

**Oxygen One, Inc.**..... (262) 521-2202  
1900 Pewaukee Rd, Suite F, Waukesha WI 53188  
[www.oxygenone.com](http://www.oxygenone.com)

**Snore No More** ..... (414) 906-1655  
CPAP and oxygen supplies  
[www.snorenomorecpapstore.com](http://www.snorenomorecpapstore.com)

**ValuCare Pharmacy** ..... (262) 544-6622  
501 S. Grand Ave, Waukesha WI 53186

**MEDICAL EQUIPMENT LENDING PROGRAMS**

New and used medical equipment (wheelchairs, walkers, canes, tub chairs and other items) are available. Donations are welcome.

**IndependenceFirst** ..... (414) 291-7520  
540 S 1<sup>st</sup> St, Milwaukee WI 53204  
Call ahead to schedule appointment.

**Katy's Kloset** ..... (262) 746-9034  
**A Service of Team Up With Families**  
404 Wilmont Dr, Unit D, Waukesha WI 53189  
Lending of assistive devices & medical equipment for children & adults.  
[www.teamupwithfamilies.org](http://www.teamupwithfamilies.org)

**Small Stones Wellness Center**..... (414) 805-0998  
Offers wig and accessory loans to patients suffering hair loss due to effects of chemotherapy. Available at the following Froedtert locations: Oak Creek, Wauwatosa, and West Bend  
[www.froedtert.com/cancer/small-stones](http://www.froedtert.com/cancer/small-stones)



## MEDICATION SETUP/DELIVERY

**Genoa Pharmacy** ..... (262) 955-8811  
514 Riverview Ave, Waukesha WI 53188  
Located within Waukesha County Human Services  
Department  
Service primarily Waukesha County Mental Health Clinic  
patients.

**Guardian Pharmacy Wisconsin** ..... (414) 727-5750  
[www.guardianpharmacy.com](http://www.guardianpharmacy.com)  
Bubble packing and delivery.

**Moreland Plaza Pharmacy** ..... (262) 542-4488  
827 W Moreland Blvd, Waukesha WI 53188  
Bubble packing and delivery.  
[www.morelandplazapharmacy.com](http://www.morelandplazapharmacy.com)

**Welltopia Pharmacy** ..... (262) 429-9429  
136 N Main Street, Thiensville WI 53092  
Bubble packing and delivery.  
[www.welltopiarx.com/all-in-one/](http://www.welltopiarx.com/all-in-one/)

## MENTAL HEALTH / ALCOHOL & SUBSTANCE USE MENTAL HEALTH

**Aurora Psychiatric Hospital** ..... (414) 454-6600  
1220 Dewey Ave., Wauwatosa WI 53213  
Covers a variety of behavioral health care for children,  
adolescents, and adults struggling with mental health or  
substance issues. Offers both inpatient and outpatient  
programs.  
[www.aurorahealthcare.org/locations/hospital/aurora-  
psychiatric-hospital](http://www.aurorahealthcare.org/locations/hospital/aurora-psychiatric-hospital)

- IMPACT 2-1-1** ..... **211**  
 ..... **(866)-211-3380**  
 Emotional support through supportive listening, crisis response, suicide prevention, and comprehensive information and referral to community resources. Services provided 24-hours a day, 7 days a week. Interpreter services available.
- Friendships Unlimited** ..... **(262) 549-6123**  
 412 North St, Waukesha WI 53186  
 Drop-in recovery center for adults with mental illness. Open to Waukesha County residents only.
- Granite Hills Hospital** ..... **(414) 667-4800**  
 1706 South 68<sup>th</sup> St., West Allis WI 53214  
 Offers both inpatient and outpatient programs to address mental and behavioral health.  
[www.granitehillshospital.com](http://www.granitehillshospital.com)
- Mental Health America** ..... **(800) 969-6642**  
[www.mentalhealthamerica.net](http://www.mentalhealthamerica.net)
- Mental Health America of Wisconsin** ..... **(414) 276-3122**  
 600 W Virginia #502, Milwaukee WI 53204  
 Advocacy, education, information, and service.  
[www.mhawisconsin.org](http://www.mhawisconsin.org)
- Mental Health Center-Waukesha County Department of Health and Human Services** ..... **(262) 548-7950**  
 1501 Airport Rd, Waukesha WI 53188  
**Inpatient services:** The Waukesha County Mental Health Center (MHC) inpatient service is a 16 bed psychiatric hospital providing assessment, intervention, diagnosis and treatment for adults experiencing acute mental health symptoms. Services are accessible on both a voluntary and involuntary basis. The MHC has specialized services to address the hospitalization needs of adults placed under the emergency detention process. The MHC is also certified to provide alcohol detoxification services when needed.

**National Alliance on Mental Illness of Southeast WI (NAMI)**  
..... (262) 524-8886  
2717 N Grandview Blvd, Suite 205, Waukesha WI 53188  
Support, education and advocacy for individuals and families  
affected by mental illness. Peer-to-Peer and Family-to-Family  
education/support programs. Homelessness prevention  
program, support & advocacy for Chapter 51 involuntary  
commitment process.  
[www.namisoutheastwi.org](http://www.namisoutheastwi.org)

**ProHealth Care Behavioral Health (262) 928-2396**  
721 American Ave #501, Waukesha WI 53188  
Emergency Referral and Assessment..... (262) 928-4036  
Behavior is a primary concern. Psychiatry, psychotherapy and  
counseling services.  
[www.prohealthcare.org/medical-services/behavioral-mental-health/](http://www.prohealthcare.org/medical-services/behavioral-mental-health/)

**Rogers Memorial Hospital** ..... (262) 646-4411  
..... (800) 767-4411  
34700 Valley Rd, Oconomowoc WI 53066  
Psychiatric assessment and treatment for seniors and people  
with eating disorders, substance abuse, anxiety disorder,  
depression and obsessive-compulsive disorder (hoarding).  
Inpatient/outpatient mental health treatment.  
[www.rogershospital.org](http://www.rogershospital.org)

**Spring City Corner Clubhouse** ..... (262) 549-6460  
247 Wisconsin Ave, Waukesha WI 53186  
Empowers individuals socially and vocationally challenged by  
mental illness to achieve or retain the confidence and skills  
necessary to lead vocationally productive and socially  
satisfying lives.

**Suicide and Crisis Lifeline**..... 988  
Nationwide three-digit number to connect directly with mental  
health professionals.

**Suicide Prevention Lifeline (National) ... (800) 273-TALK (8255)**  
[www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

**Uplift WI** ..... (534) 202-5438  
Free, confidential peer support for Wisconsinites.

**Veterans Crisis Line**..... (800) 273-8255, # 1  
[www.veteranscrisisline.net](http://www.veteranscrisisline.net)

**Waukesha County Department of Health & Human Services  
Mental Health & Substance Use Services**  
..... (262) 548-7666  
514 Riverview Ave, Waukesha WI 53188

**Outpatient Clinic:** Provides mental health and substance use services to individuals of all ages including individual, group and family therapy, psychiatric evaluation, consultation and medication management, emergency mental health assessment and case management services. Initial assessments are done on a walk-in basis. **Call (262) 548-7666** Monday – Friday from 8:00 am–4:30 pm to speak to an admissions specialist. They can provide current walk-in hours and answer your questions.

**Crisis Intervention:** Suicide assessment, crisis de-escalation, support and stabilization services. During business hours **call (262) 548-7666**, for crisis intervention assistance. After hours and on weekends call IMPACT 2-1-1 by dialing 211 or 262-547-3388 for crisis intervention assistance.

**Inpatient Services:** The Waukesha County Mental Health Center (MHC) inpatient service is a 16-bed psychiatric hospital providing assessment, intervention, diagnosis and treatment for adults experiencing acute mental health symptoms. Services are accessible on both a voluntary and involuntary basis. The MHC has specialized services to address the hospitalization needs of adults placed under the emergency detention process. The MHC is also certified to provide alcohol detoxification services when needed.  
Located at 1501 Airport Road, Waukesha WI 53188

**Community Support Program (CSP)**: Provides treatment, rehabilitation, outreach, and support services to adults with a long-term mental illness. Program goals include reducing incidence of inpatient stays and improving the person's quality of life in the community. A case manager coordinates support services and assists in the management of the client's mental illness.

**Treatment & Support Services Unit (TSSU)**: A highly structured psychosocial rehabilitation outpatient program serving clients with major mental illness. It provides a wide range of group therapies, psychiatric services, and medication management. Case management services assist the client in the development of an individualized treatment plan. This unit also includes Comprehensive Community Services (CCS), which provides a client centered community intervention to assist individuals in a variety of community settings promoting independence and recovery skills.

**Wisconsin Family Ties** ..... (800) 422-7145  
16 North Carroll St, #230, Madison 53703  
For families with children and adolescents who have emotional, behavioral, and mental health disorders.  
[www.wifamilyties.org](http://www.wifamilyties.org)

## **RESIDENTIAL MENTAL HEALTH AND SUBSTANCE ABUSE OPTIONS**

**Aspen Center (LSS)** ..... (414) 246-2730  
2000 West Bluemound Road, Waukesha WI 53186  
Residential services for alcohol and drug addiction.

**Bethany Recovery Center** ..... (262) 565-5265  
N14W23755 Stone Ridge Dr, Suite 265, Waukesha WI 53188  
Residential recovery services for women and their families.  
[www.bethany.org/locations/us/wisconsin/waukesha](http://www.bethany.org/locations/us/wisconsin/waukesha)

**Cephus Halfway House** ..... (262) 549-9449  
325 Sentinel Drive, Waukesha, WI 53189  
Residential AODA treatment and Correctional Clients; male only.

- Denoon Recovery**..... (262) 933-4242  
 S22 W22660 Broadway, Waukesha WI 53186  
 Provides customized and comprehensive outpatient drug and alcohol addiction treatment.  
[www.denoonrecovery.com](http://www.denoonrecovery.com)
- Meta House**..... (414) 962-1200  
 2625 N Weil St, Milwaukee WI 53212  
 Helps women struggling with drug and alcohol addiction reclaim their lives and rebuild their families.  
[www.metahouse.org](http://www.metahouse.org)
- OCD Center at Cedar Ridge**..... (262) 646-4411  
 3011 N Cedar Ridge Rd., Oconomowoc WI 53066  
 Residential mental health treatment.  
[www.rogersbh.org/locations/oconomowoc/cedar-ridge](http://www.rogersbh.org/locations/oconomowoc/cedar-ridge)
- Rogers Memorial Hospital Delafield B**..... (262) 646-4411  
 W325 Oakwood Dr., Delafield WI 53018  
 Residential mental health treatment.  
[www.rogersbh.org/locations/oconomowoc/eating-disorder-center-delafield](http://www.rogersbh.org/locations/oconomowoc/eating-disorder-center-delafield)
- Rogers Mem. Hospital- Turtle Pond Rec Ctr** ..... (262) 646-4411  
 34700 Valley Rd., Oconomowoc WI 53066  
 Residential mental health treatment.  
[www.rogersbh.org/locations/oconomowoc](http://www.rogersbh.org/locations/oconomowoc)
- SALS Houses** ..... (262) 549-2121  
 Sober, Alternative, Living, Spaces  
 Transitional sober living for men in recovery.  
[www.salshouses.org](http://www.salshouses.org)
- WisHope Recovery Center** ..... (262) 701-7257  
 232 Wisconsin Ave, Unit A, Waukesha WI 53186  
 Offers holistic, evidence-based and individualized addiction treatment and recovery solutions for individuals with substance abuse or mental health disorders.

## **ALCOHOL, DRUG AND OTHER ADDICTIONS**

**Addiction Resource Council .. 24 Hr Crisis Line (262) 524-7920**  
..... **Business Line (262) 524-7921**  
N27W23960 Paul Rd, Suite 5, Pewaukee WI 53072  
Assessment and referral, crisis intervention, and educational  
services in a confidential, non-threatening environment.  
[www.arcouncil.net](http://www.arcouncil.net)

**Al-Anon Family Groups of SE Wisconsin..... (414) 257-2415**  
Summit Place, 6737 W Washington St, #2125 (First Floor)  
West Allis WI 53214  
[www.alanon-wi.org](http://www.alanon-wi.org)

**Alcoholics Anonymous Central Office ..... (414) 771-9119**  
7429 W Greenfield Ave, West Allis WI 53214  
[www.aamilwaukee.com](http://www.aamilwaukee.com)

**ProHealth Care Behavioral Medicine Center ..... (262) 928-2396**  
**Assessment and Referral (24 hours)..... (262) 928-4036**  
721 American Ave #501, Waukesha WI 53188  
24-hour assessment and referrals, psychiatry, psychotherapy  
and counseling services.  
[www.prohealthcare.org](http://www.prohealthcare.org)

**Sixteenth Street Clinic ..... (262) 408-2530**  
309 E North St., Waukesha WI 53188  
[www.sschc.org](http://www.sschc.org)

**Waukesha County Department of Health and Human Services**  
**Mental Health & Substance Use Services..... (262) 548-7666**  
514 Riverview Avenue Waukesha 53188  
**Outpatient Clinic:** provides mental health and substance use  
services to individuals of all ages including individual, group  
and family therapy, psychiatric evaluation, consultation and  
medication management, emergency mental health  
assessment and case management services. Contact the  
admissions specialist Monday-Friday 8:00 am–4:30 pm to  
answer questions and help find the right services to meet your  
needs.

**Women’s Health and Recovery Project (WHARP)**

..... (262) 548-7211

Assisting women with substance use disorders and complex needs with a collaborative referral to community resources. A navigator and a peer specialist work one-on-one with women to provide support, meet family needs, and overcome obstacles that would typically be a barrier to women in their recovery journey.

**Wisconsin Council on Problem Gambling, Inc .. (920) 437-8888**

..... **Helpline (800) Gamble-5; (800) 426-2535**

1585 Allouez Ave, Green Bay WI 54311

[www.wi-problemgamblers.org](http://www.wi-problemgamblers.org)

**Women for Sobriety**

Online forum

[www.womenforsobriety.org](http://www.womenforsobriety.org)

**MOVING**

**1-800-GOT-JUNK? ..... (800) 468-5865**

Full-service junk removal

[www.1800gotjunk.com](http://www.1800gotjunk.com)

**Environment Solutions, LLC .....(800) 990-0346**

..... **(414) 213-5090**

Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup services.

[www.environmentalsolutionsllc.com/](http://www.environmentalsolutionsllc.com/)

**Premier Cleanout Specialists ..... (262) 725-2370**

[www.premiercleanoutspecialistsllc.com](http://www.premiercleanoutspecialistsllc.com)

**Segues Senior Move Specialists ..... (262) 442-4200**

W142 N9764 Amber Dr, Germantown WI 53022

[www.segues.net](http://www.segues.net)

**Smart Moves .....(414) 526-5242**

4305 S 108<sup>th</sup> St., Greenfield WI 53228

[www.smartmovesforseniors.com](http://www.smartmovesforseniors.com)



**Two Men and a Truck “Movers Who Care”** ..... (262) 607-8724  
1291 Hickory St, Suite D, Pewaukee WI 53072  
5% senior discount Monday–Thursday  
[www.twomenandatruckwaukesha.com](http://www.twomenandatruckwaukesha.com)

**Universal Services** ..... (262) 257-0250  
Helping seniors make easy moves for over a decade. Call for  
free in-home evaluation.  
[www.universalserviceswi.com](http://www.universalserviceswi.com)

**PETS / WILDLIFE**

**Elmbrook Humane Society** ..... (262) 782-9261  
20950 Enterprise Ave, Brookfield WI 53045  
Pet adoption, pet care, lost and found pets, training classes,  
24-hour emergency road call service for sick or injured wildlife  
and stray animals for the City of Brookfield, Villages of Elm  
Grove, Chenequa, Nashotah, Village of Lannon and the Towns  
of Brookfield and Delafield. Safekeeping for animals at no  
charge for up to two weeks in situations of disaster and  
domestic abuse.  
[www.ebhs.org](http://www.ebhs.org)

**Humane Animal Welfare Society of Waukesha County  
(HAWs)** ..... (262) 542-8851  
701 Northview Rd, Waukesha WI 53188  
Pet adoption, pet care, lost and found pets, training classes  
and consultations, educational tours and programs, and  
rescue of injured animals, spay/neuter services for low-income  
residents and for feral cats.  
[www.hawspets.org](http://www.hawspets.org)

**HAWS Safe Keep Program:** provides a temporary, short-term solution to the problem of pets being displaced, abandoned or relinquished due to emergency or home-related circumstances.

**Pet Alert**

Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.

**Wildlife in Need Center, Inc.** ..... **(262) 965-3090**  
W349S1480 S Waterville Rd, Suite B, Oconomowoc WI 53066  
Cares for and treats injured wildlife, and provides educational services.  
[www.helpingwildlife.org](http://www.helpingwildlife.org)

**PHYSICIAN SERVICES (IN HOME)**

**HarmonyCares Medical Group** ..... **(414) 255-0300**  
In-home & assisted living visits, no visits to hospitals or nursing homes  
2514 S 102 St, Suite 160, West Allis WI 53227  
[www.harmonycaresmedicalgroup.com](http://www.harmonycaresmedicalgroup.com)

**Village Primary Care Providers** ..... **(262) 875-4892**  
1111 Delafield St Suite 327, Waukesha WI 53188  
In-home & assisted living visits for medical checkups, wound care, and medications.  
[www.villagepcp.com](http://www.villagepcp.com)

**PRIVATE CARE MANAGEMENT**

**Amada Senior Care** ..... **(262) 395-7928**  
16655 West Bluemound Rd., Suite 290, Brookfield WI 53005  
[www.amadaseniorcare.com/milwaukee-senior-care](http://www.amadaseniorcare.com/milwaukee-senior-care)

**By Your Side Care Management, LLC** ..... **(262) 246-2100**  
PO Box 132 Jackson, WI 53037  
[www.byyoursidecm.com](http://www.byyoursidecm.com)

**Care Right, Inc.**..... (262) 422-3443  
[www.carerightinc.com](http://www.carerightinc.com)

**Christian Family Solutions Elder Care**..... (800) 438-1772  
16535 W Bluemound Rd #305, Brookfield WI 53005  
Care management, consultation and caregiving to older adults.  
[www.christianfamilysolutions.org](http://www.christianfamilysolutions.org)

**Dementia Support Specialist, LLC** ..... (262) 777-1178  
3234 N. 42nd St, Milwaukee WI 53216  
[www.wallsrichmondmanagement.com/services.html](http://www.wallsrichmondmanagement.com/services.html)

**Senior Planning Group, Inc** ..... (262) 670-8888  
125 N. Executive Dr, Suite 210, Brookfield WI 53005  
Social, legal and financial issues of aging.  
[www.seniorplanninginc.com](http://www.seniorplanninginc.com)

**TheKey (Stowell Associates)** ..... (414) 964-8000  
409 E Silver Spring Dr, Whitefish Bay WI 53217  
Care management, consultation and caregiving to older adults  
and adults with disabilities.  
[www.stowellassociates.com](http://www.stowellassociates.com)

**Treland Care Management LLC**.....(414) 581-3481  
1122 Windsor Drive, Waukesha WI 53186  
[www.trelandcaremanagement.com](http://www.trelandcaremanagement.com)

**PUBLIC HEALTH**

**Centers for Disease Control and Prevention (CDC)**  
..... (800) 232-4636  
..... TTY (262) 896-8234  
CDC works to protect America from health, safety, and  
security threats, both foreign and in the U.S. The CDC fights  
disease and supports communities and citizens to do the  
same.  
[www.cdc.gov/](http://www.cdc.gov/)

**Statewide Poison Center/Children’s Hospital** .... (800) 222-1222  
..... TTY (414) 266-2542

**Waukesha County Public Health Center ..... (262) 896-8430**  
..... **(800) 540-3620**  
..... **TTY (262) 896-8234**

514 Riverview Avenue, Waukesha WI 53188

The Public Health Division is committed to preventing disease and promoting health for all citizens in Waukesha County.

Public Health staff provide the following services:

- Childhood and adult immunizations, including flu, pneumonia, and COVID-19 vaccines.
- Tuberculosis skin testing.
- International travel immunizations.
- Health screenings such as blood pressure checks, total cholesterol and lipid panels, blood glucose, sexually transmitted infection testing, and pregnancy screening.
- Case management for pregnant women and children.
- WIC (Women, Infants, and Children) supplemental nutrition program

Call for program details and/or appointment. Some fees may apply.

[www.waukeshacounty.gov/publichealth](http://www.waukeshacounty.gov/publichealth)

**Wisconsin Department of Health Services ..... (608) 266-1865**  
..... **TTY (800) 947-3529**

1 West Wilson Street, Madison, WI 53703

DHS works with local counties, health care providers, community partners, and numerous other programs that aid and protect the citizens of our state.

[www.dhs.wisconsin.gov/](http://www.dhs.wisconsin.gov/)

## **PUBLICLY FUNDED LONG TERM CARE PROGRAMS**

### **General information:**

Long-term care programs provide people with the assistance they need in order to remain as independent as possible. Whether assistance is needed as a result of aging, physical disability, or intellectual/developmental disability, long-term care programs can help meet a wide range of needs. Services available through these programs can include personal care, housekeeping, job coaching, and nursing. Long-term care programs offer these services in a variety of settings, such as in the home, workplace, group home, residential facility, or nursing home.

There are multiple long-term care programs offered in the State of Wisconsin. One of the main goals of these programs is to help people access the services and supports they require to meet their needs. The State of Wisconsin contracts with Managed Care Organizations, which are agencies responsible for facilitating the services offered through long-term care programs. Individuals participating in any of the long-term care programs may be required to pay a cost share in order to remain enrolled in the program.

Long-term care offers services to the following populations with long-term conditions:

- Frail older adults (65 years or older)
- Adults with physical, intellectual, and/or developmental disabilities (18 years or older)

Please note that children with physical and/or intellectual/developmental disabilities can start planning the transition to adult services as soon as they turn 17 years and 6 months.

For more information about long-term care options and eligibility requirements, please contact the Aging and Disability Resource Center of Waukesha County at (262) 548-7848 or (866) 677-2372.

Website: [www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)

**Individuals with concerns or complaints about Publicly Funded Long Term Care programs should contact:**

**For participants age 60 and up:**

**Wisconsin Board on Aging and Long Term Care**

..... (800) 815-0015

1402 Pankratz St, Suite 111, Madison WI 53704

[www.longtermcare.wi.gov/](http://www.longtermcare.wi.gov/)

**Regional Ombudsman**

**Patti Noble:** Email: [patricia.noble@wisconsin.gov](mailto:patricia.noble@wisconsin.gov)

**For participants age 18 – 59:**

**Disability Rights Wisconsin** ..... (414) 773-4646

..... (800) 928-8778

6737 W Washington St. #3230, Milwaukee WI 53214

[www.disabilityrightswi.org/](http://www.disabilityrightswi.org/)

**FAMILY CARE**

Family Care is a comprehensive long-term care program that offers individual case management. Once enrolled in Family Care, you would be assigned a care team consisting of a care manager and a registered nurse. Your team would assist you in developing an individualized service plan that focuses on your long-term care needs.

Waukesha County offers a choice of three Managed Care Organizations that facilitate Family Care services: Community Care, Inclusa, and My Choice Wisconsin.

For more information about Family Care, please call the ADRC or go to: [www.dhs.wisconsin.gov/lc/lcindex.htm](http://www.dhs.wisconsin.gov/lc/lcindex.htm)

**FAMILY CARE PARTNERSHIP**

Family Care Partnership provides a full range of long-term care, primary, acute, and preventive care delivered through interdisciplinary teams that include a registered nurse, licensed social worker, nurse practitioner, rehabilitation and recreation therapists, dietitian and doctor who work together to ensure your social, personal and medical care needs are met.

The Family Care Partnership program is offered by two Managed Care Organization in Waukesha County: Community Care and My Choice Wisconsin.

For more information about Family Care Partnership, please call the ADRC or go to:

[www.dhs.wisconsin.gov/wipartnership/index.htm](http://www.dhs.wisconsin.gov/wipartnership/index.htm)

**PACE (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY)**

PACE is offered to individuals aged 55 years and older. The program is offered by one Managed Care Organization: Community Care. PACE integrates long-term care, health and medical services, and prescription drug management. Medicaid and Medicare drug services are managed by PACE which means that participants do not need a separate Medicare Part D plan. A PACE care team includes a registered nurse, PACE Center Coordinator, home care coordinator, physical/occupational/recreational therapist and a dietician.

For more information about PACE, please call the ADRC or go to:

[www.dhs.wisconsin.gov/familycare/pace.htm](http://www.dhs.wisconsin.gov/familycare/pace.htm)

**MANAGED CARE ORGANIZATIONS (MCOs)**

**Community Care, Inc** ..... (262) 953-8500  
..... (866) 992-6600  
1801 Dolphin Dr, Waukesha WI 53186  
[www.communitycareinc.org](http://www.communitycareinc.org)

**Inclusa**..... (877) 622-6700  
2607 North Grandview Blvd., Suite 103, Waukesha WI 53188  
By appointment only  
[www.inclusa.org/](http://www.inclusa.org/)

**My Choice Wisconsin** ..... (414) 287-7600  
..... (877) 489-3814  
10201 W. Innovation Dr, Suite 100, Wauwatosa WI 53226  
[www.mychoicewi.org/](http://www.mychoicewi.org/)

**IRIS (INCLUDE, RESPECT, I SELF DIRECT)**

IRIS is Wisconsin’s Medicaid long-term support Self-Directed Waiver Program. It is available in Wisconsin with the same eligibility requirements as Family Care and Family Care Partnership. In IRIS, you direct your own services and supports rather than being managed by an MCO. The State contracts with an Independent Consultant Agency (ICA) and a Fiscal Employment Agent (FEA) that are available to assist you in managing your care plan. The ICA oversees a group of Independent Consultants (IC) who help you to plan for the support and services you need within the cost of your allocated budget (which is determined by the Long-Term Care Functional Screen). Everyone in IRIS will receive help from a Fiscal Employer Agent (FEA). The ADRC will offer you options and you will choose which fiscal employer agent you want to work with. The fiscal employer agent does background checks on workers you hire, processes payroll, manages the amount of federal and state taxes to take out of your workers’ checks, and helps with other employer tasks.

For more information about IRIS:

..... 1-888-515-IRIS (4747)  
Email: [dhsiris@wisconsin.gov](mailto:dhsiris@wisconsin.gov)  
[www.dhs.wisconsin.gov/iris/index.htm](http://www.dhs.wisconsin.gov/iris/index.htm)

**IRIS INDEPENDENT CONSULTANT AGENCIES (ICAs)**

**Advocates4U, LLC** ..... (414) 755-2020  
..... (877) 739-2203  
11051 N Towne Square Rd, Mequon WI 53092  
[www.irisadvocates4u.org/](http://www.irisadvocates4u.org/)

**Connections** ..... (844) 520-1712  
6737 W. Washington St. Suite 2275, West Allis WI 53214  
[www.connectionswis.org](http://www.connectionswis.org)

**First Person Care Consultants** ..... (414) 336-2448  
2020 W Wells St., Milwaukee WI 53233  
[www.firstpersoncare.com](http://www.firstpersoncare.com)



**TMG** ..... (608) 255-6441  
..... (844) 864-8987  
1 S. Pinckney St, Suite 320, Madison WI 53703  
[www.tmgwisconsin.com](http://www.tmgwisconsin.com)

## **IRIS Fiscal Employment Agents (FEAs)**

**iLife Financial Management Services** ..... (888) 800-5599  
6100 N. Baker Rd, Suite 100A, Glendale WI 53209  
[www.ilifefms.com](http://www.ilifefms.com)

**GT Independence** ..... (877) 659-4500  
5150 N. Port Washington Rd Suite 102, Milwaukee, WI 53217  
[www.gtindependence.com](http://www.gtindependence.com)

**Outreach Health Services** ..... (715) 494-9440  
204 E 3rd St Suite 110, PO Box 945, Osceola, WI 54020  
[www.outreachhealth.com/wi](http://www.outreachhealth.com/wi)

**Premier Financial Management Services** ..... (855) 224-5810  
10425 W North Ave Suite 345, Wauwatosa WI 53226  
[www.premier-fms.com](http://www.premier-fms.com)

## **RECREATION**

**Adaptive Water Skiing** ..... (262) 720-7031  
**Kurt Roskopf**  
Wheelchair users, special needs and disabled/injured.

**ARCh (Association for the Rights of Citizens with handicaps)**  
..... (262) 542-9811  
419 Frederick St, Waukesha WI 53186  
Provides information about leisure activities for parents and family members of people with disabilities. ARCh's A.B.L.E. program provides parents and caregivers with a rare and much-needed break from the constant responsibilities of caring for an individual with significant needs.  
[www.archchangeslives.org/](http://www.archchangeslives.org/)

**Art Links 333** .....ACAP (262) 521-1120  
333 W Main St, Waukesha WI 53186  
Music, drama, fiber arts, mosaics and computer art classes.  
[www.acapwaukesha.org](http://www.acapwaukesha.org)

**Blind Outdoor Leisure Development (BOLD)**..... (262) 605-8981  
[www.wisconsinbold.com](http://www.wisconsinbold.com)

**Charles Z Horwitz Planetarium**..... (262) 896-8423  
(Retzer Nature Center)  
S14W28167 Madison St, Waukesha WI 53188  
[www.waukeshaschools.com/planet](http://www.waukeshaschools.com/planet)

**Donna Lexa Community Art Centers, Inc.**..... (262) 521-2292  
247 Wisconsin Ave, Waukesha WI 53187  
Classes in the visual arts for seniors and adults with physical and cognitive disabilities, scholarships available if eligible.  
[www.donnalexa.org](http://www.donnalexa.org)

**EasterSeals Southeast Wisconsin**..... (414) 449-4444  
Respite and recreation services. Adults 16 and older with disabilities.  
[www.eastersealswise.com](http://www.eastersealswise.com)

**Empower Kickboxing & Fitness**..... (262) 505-5088  
2405 N 124<sup>th</sup> Street, Brookfield, WI 53005  
The Empowerment Disabilities Program offers classes for individuals with special needs with class times set aside on Tuesdays, Thursdays, and Saturdays. This program focuses on providing a sense of well-being through kickboxing and fitness that includes strength training, nutrition, self-confidence, and positive reinforcement.  
[www.empowerkickboxing&fitness.com](http://www.empowerkickboxing&fitness.com)

**Express L.I.F.E.** ..... (414) 937-2100  
(Sponsored by Milwaukee Center for Independence, MCFI)  
Special 13-30 club for young people with special needs under age 30. Evening and weekend activities: explore the city, enjoy dinner and a movie, cheer on Milwaukee's sports teams and celebrate our unique creativity.  
[www.mcfi.net/Express-LIFE.htm](http://www.mcfi.net/Express-LIFE.htm)

**Healing Harmonies Music Therapy ..... (262) 289-1022 ext 700**  
11711 West North Avenue, Wauwatosa WI 53226  
[www.hhmusictherapy.com](http://www.hhmusictherapy.com)

**Lake Country Fine Arts School and Gallery ..... (262) 367-2900**  
112 W Capitol Dr, Hartland WI 53029  
Adaptive Clay Classes and art therapy, call for rates.  
[www.lakecountryfinearts.com](http://www.lakecountryfinearts.com)

**LifeStriders - Therapeutic Riding Center ..... (262) 565-6124**  
S11W29667 Summit Ave (US Hwy 18), Waukesha WI 53188  
Adults with special needs. Also in Spanish  
[www.lifestriders.org](http://www.lifestriders.org)

**Music Therapy Services of Waukesha County... (262) 367-6663**  
1125 James Dr, Hartland WI 53029  
[www.musictherapy.freesevers.com](http://www.musictherapy.freesevers.com)

**Road Scholar ..... (800) 454-5768**  
Travel and education programs.  
[www.roadscholar.org](http://www.roadscholar.org)

**Special Olympics WI and the Greater Milwaukee Area**  
..... (262) 241-7786  
..... (800) 924-5202  
10224 N Port Washington Rd, Mequon WI 53092  
Provides persons with intellectual disabilities year-round sports training and competition.  
[www.specialolympicswisconsin.org](http://www.specialolympicswisconsin.org)

**Waukesha County Dept of Parks & Land Use .... (262) 548-7790**  
515 W Moreland Blvd, Waukesha WI 53188  
[www.waukeshacounty.gov/parks](http://www.waukeshacounty.gov/parks)

**Waukesha Parks, Recreation & Forestry Dept ... (262) 524-3737**  
1900 Aviation Dr, Waukesha WI 53188  
**Schuetze Recreation Center ..... (262) 524-3714**  
1120 Baxter St, Waukesha WI 53186  
**Senior Activity Coordinator ..... (262) 524-3712**  
[www.ci.waukesha.wi.us/parks](http://www.ci.waukesha.wi.us/parks)

**Waukesha Senior Calendar**

Helps seniors (55+) find out about community events.

[www.waukeshaseniorecalendar.org](http://www.waukeshaseniorecalendar.org)

**Wisconsin Adaptive Sports Association.....(414) 430-6543**

715 Talon Trail, Brookfield WI 53045

Promotes community collaboration of adaptive sports and recreation opportunities to those with physical disabilities and visual impairments.

[www.wasa.org](http://www.wasa.org)

**Wisconsin State Parks – Wisconsin Dept of Natural Resources**

Adaptive equipment and accessible cabins. Cross-country sit skis, adaptive kayaks.

[www.dnr.wi.gov/topic/parks/camping/cabin.html](http://www.dnr.wi.gov/topic/parks/camping/cabin.html)

**CAMPS**

**Camp Evergreen ..... (920) 452-4221**

2776 N 31<sup>st</sup> Place, Sheboygan WI 53083

Adults and children with disabilities.

[www.campevergreensheboygan.org](http://www.campevergreensheboygan.org)

**Camp LuWiSoMo..... (920) 622-3350**

W5421 Aspen Rd, Wild Rose WI 54984

Adults with intellectual and developmental disabilities.

[www.luwisomo.org](http://www.luwisomo.org)

**Camp Pow Wow ..... (262) 542-9811**

Office: 419 Frederick St, Waukesha WI 53186

8 week summer camp sponsored by ARCh. Camp information is out in March, return in April. Located in Menomonee Park, residential and day camp for all ages and disabilities.

[www.archchangeslives.org/](http://www.archchangeslives.org/)

**EasterSeals Southeast Wisconsin ..... (414) 449-4444**

Camp for ages 7-21 with disabilities.

[www.eastersealswise.com](http://www.eastersealswise.com)

**Special Touch Ministries** ..... (715) 258-2713  
PO Box 25, Waupaca WI 54981  
Children & adults with intellectual & physical disabilities.  
[www.specialtouch.org](http://www.specialtouch.org)

**Wisconsin Badger Camp** ..... (608) 348-9689  
Children and adults with developmental disabilities.  
PO Box 723, Platteville WI 53818  
[www.badgercamp.org](http://www.badgercamp.org)

**Wisconsin Lions Camp** ..... (715) 677-4969  
Adults blind or visually impaired, adults deaf or hard of hearing, youth with mild cognitive disabilities, youth with Type 1 or Type 2 diabetes.  
[www.wisconsinlionscamp.com](http://www.wisconsinlionscamp.com)

**Wisconsin United Methodist Camps** ..... (608) 837-3388  
..... (877) 947-2267  
750 Windsor St, Ste 203, Sun Prairie WI 53590  
Adults with special needs. Held at Pine Lake in Westfield, WI.  
[www.wiumcamps.org](http://www.wiumcamps.org)

**SENIOR PROGRAMMING/FITNESS**

Multi-purpose and drop-in Senior Centers provide recreational, social, and educational activities for older adults.

**Brookfield Senior Community Center** ..... (262) 796-6675  
2000 N Calhoun Rd, Brookfield WI 53005  
[www.ci.brookfield.wi.us](http://www.ci.brookfield.wi.us)

**Kettle Moraine Senior Center** ..... (262) 968-6300, Ext 5326  
Brandybrook Community Center  
S11W29980 Summit Ave, Waukesha WI 53188  
[www.kmsd.edu](http://www.kmsd.edu)

**Menomonee Falls Community/Senior Center** ..... (262) 255-8460  
W152N8645 Margaret Road, Menomonee Falls WI 53051  
[www.fallsschools.org](http://www.fallsschools.org)

- Muskego Parks & Recreation Department** ..... (262) 679-4108  
 W182S8200 Racine Ave, Muskego WI 53150  
[www.cityofmuskego.org](http://www.cityofmuskego.org)
- New Berlin Senior Citizen’s Club** ..... (262) 785-2725  
 14750 W Cleveland, New Berlin WI 53151  
[www.newberlin.org](http://www.newberlin.org)
- Oconomowoc Area Senior Center** ..... (262) 567-4288  
 210 S Main St, Oconomowoc WI 53066  
[www.oconomowocseniors.org](http://www.oconomowocseniors.org)
- Shorehaven Center for Life Enrichment**..... (262) 354-1375  
 1306 W Wisconsin Ave, Oconomowoc WI 53066  
 Information, guidance and encouragement for successful aging.  
[www.shorehavenliving.org](http://www.shorehavenliving.org)
- Silver Sneakers**.....(866) 584-7389  
 Health and fitness program designed for adults 65+ that is included with many Medicare plans.  
[www.silversneakers.com](http://www.silversneakers.com)
- Sussex Civic Center**..... (262) 246-5200  
 N64 W23760 Main St, Sussex WI 53089  
[www.villagesussex.org](http://www.villagesussex.org)
- Three Pillars Wellness Connection**..... (262) 965-7017  
 400 North Main St, Dousman WI 53118  
 Offers specialized programming and equipment exclusively designed around the functional fitness and total wellness for active adults aged 55 and up.  
[www.threepillars.org](http://www.threepillars.org)
- Waukesha Parks, Recreation & Forestry Dept...** (262) 524-3737  
 1900 Aviation Dr, Waukesha WI 53188
- Schuetze Recreation Center** ..... (262) 524-3714  
**Senior Activity Coordinator**..... (262) 524-3712  
 1120 Baxter St, Waukesha WI 53186  
[www.waukesha-wi.gov](http://www.waukesha-wi.gov)

## **TRAVEL**

**Abilities Travel Club..... (414) 578-0376**

9118 W Lisbon Ave #1, Milwaukee WI 53222

Outings and trips geared towards the elderly and people with disabilities.

[abilitiestravelclub.godaddysites.com](http://abilitiestravelclub.godaddysites.com)

**Able Trek Tours..... (800) 205-6713**

PO Box 384, Reedsburg WI 53959

Day trip and vacation opportunities for adults with special needs.

[www.abletrektours.com](http://www.abletrektours.com)

**Adventures for L.I.F.E. Travel..... (414) 937-2100**

(Sponsored by Milwaukee Center for Independence, MCFI)

2020 W Wells St, Milwaukee WI 53233

Provides opportunities for teens & adults with special needs to enjoy a variety of traveling adventures in a safe, supportive environment.

[www.mcfi.net/LIFE-Programs.htm](http://www.mcfi.net/LIFE-Programs.htm)

**Going Beyond Travel..... (262) 512-1252**

12024 N Wasaukee Rd, Mequon 53097

Trips, tours, and vacations for adults with special needs. One-on-one services available. Wheelchair accessible mini-motor coach available for organizations to charter.

[www.goingbeyondtravel.com](http://www.goingbeyondtravel.com)

**Lamers Tour & Travel..... (800) 832-0807, Ext 10927**

..... (920) 832-9922

1825 Novak Dr, Menasha, WI 54952

Special needs tours for adults with developmental disabilities.

[www.lamerstour.com](http://www.lamerstour.com)

**TSA Cares**..... (855) 787-2227, #2  
A free helpline designed to assist travelers with disabilities and medical conditions, prior to getting to the airport. Call TSA Cares 72 hours before traveling with questions about screening policies and procedures, and to learn what to expect at security checkpoints.  
[www.tsa.gov/traveler-information/travelers-disabilities-and-medical-conditions](http://www.tsa.gov/traveler-information/travelers-disabilities-and-medical-conditions)

**Ventures Travel, LLC** ..... (866) 692-7400  
3600 Holly Lane N #95, Plymouth MN 55447  
Supervised travel vacations for older teens and adults with disabilities.  
[www.venturestravel.org](http://www.venturestravel.org)

**REPRESENTATIVE PAYEE SERVICES**

**Representative Payee Program**..... (800) 772-1213  
..... TTY (800) 325-0778  
A representative payee is someone approved by the Social Security Administration (SSA) to help a person who receives Social Security or SSI manage their money. Information about the Representative Payee Program can be found on the SSA website or by calling.  
[www.ssa.gov/payee](http://www.ssa.gov/payee)

**Equality Payee Services** ..... (414) 375-4760 ext. 1  
12605 W. North Ave, Suite 307, Brookfield WI 53005  
[amanda@equalitypayee.com](mailto:amanda@equalitypayee.com)

**MCFI Representative Payee**..... (414) 290-7813  
2020 W Wells Street, Milwaukee WI 53233  
[www.ilifefms.com](http://www.ilifefms.com)

**RESPIRE**

**Respite Care (Caregiver Assistance)**  
Relief time for an individual that is providing care for a sick, aging, or a person with a disability in respite. If you are providing care, you are a caregiver. Respite is possible when the individual who is being cared for is temporarily placed under someone else's care.



Respite is a name for a break for caregivers. This care can be short-term or occasional and is available in several forms: in-home care, adult day care, residential-based care, or camps. For details on respite options and possible financial assistance, call the ADRC at (262) 548-7848.

**SOCIAL SECURITY**

**Social Security** ..... (800) 772-1213  
..... **Local (866) 220-7885**  
local office: 267 South Street, Waukesha WI 53186  
[www.ssa.gov](http://www.ssa.gov)

**TAX ASSISTANCE**

**AARP Tax-Aide** ..... (888) 227-7669  
Free, volunteer-run tax counseling for seniors and low-income taxpayers.  
[www.aarp.org](http://www.aarp.org)

**Internal Revenue Service** ..... (800) 829-1040  
[www.irs.gov](http://www.irs.gov)  
To find a Volunteer Income Tax Assistance (VITA) or Tax Counseling for the Elderly (TCE) site near you (800) 906-9887  
[www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers](http://www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers)

**La Casa De Esperanza (VITAS)** ..... (262) 832-1534  
Free, volunteer-run tax counseling for seniors and low-income taxpayers.  
[www.lacasadeesperanza.org/CommunityPrograms/IncomeTaxAssistance](http://www.lacasadeesperanza.org/CommunityPrograms/IncomeTaxAssistance)

**MyFreeTaxes (United Way)** ..... (866) 698-9435  
[www.myfreetaxes.com](http://www.myfreetaxes.com)

**TECHNOLOGY**

**Adaptive Technology Resources (ATR)** ..... (262) 375-2020  
..... (800) 770-8474  
W175N11163 Stonewood Dr Ste 232, Germantown WI 53022  
Specializes in providing customized technology solutions to

promote independence and success in home, work, and school environments. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.  
[www.adaptivetr.com/](http://www.adaptivetr.com/)

**CapTel, Inc..... (877) 300-5928**

CapTel phones are adaptive communication equipment federally funded for those with hearing loss and those who are deaf or hard of hearing. Users can receive a phone at no charge with no monthly fees or contracts if they submit a Third-Party Certification of Eligibility. Phones can connect to Bluetooth hearing aids and also have a call captioning service so the user can see words spoken on the phone.  
[www.captel.com](http://www.captel.com)

**Generations Online**

A beginner computer training program. The website has many helpful tutorials, user guides and other helpful information to assist people with using tablets, smartphones, and various virtual platforms to assist you in getting connected and into the homes of your loved ones virtually. The tutorials can guide someone who has never touched a computer before to learn the internet, email, and the basic tools needed to participate in the cyber world.

[www.generationsonline.org](http://www.generationsonline.org)  
[www.generationsonline.org/apps](http://www.generationsonline.org/apps)

**GrandPad**

Is designed with seniors in mind – the innovative device comes with features for connecting with loved ones, without the complicated features of other tablets. The large buttons and intuitive interface make the GrandPad a simple tablet for seniors who are ready to start video chatting and sharing memories with family and friends around the world.

[www.grandpad.net](http://www.grandpad.net)

**Learning in Retirement Program**

Offers computer / device training for a variety of topics including android, iPhone/iPad, Google/Gmail, and Windows  
10. [www.wctc.edu/lir](http://www.wctc.edu/lir)

**SafeInHome.....(855) 476-6665**

A trusted provider of remote supports, assistive and sensor technology for individuals with intellectual and developmental disabilities. Services encourage independence, decision-making, self-determination, and safety utilizing a person-centered approach in the least restrictive environment.  
[www.safeinhome.com](http://www.safeinhome.com)

**University of Whitewater-Intergenerational Technology Services (IGeTS).....(262) 472-1837**

UW-Whitewater Community Engagement Center  
1206 W. Main St, Room 124, Whitewater, WI 53190  
Offers FREE technology services to Individuals enrolled in IRIS, Family Care, Family Care Partnership, or PACE aged 50+ and living in Walworth, Jefferson, Rock, or Waukesha county OR individuals aged 60+ living in Walworth, Jefferson, Rock, or Waukesha county.  
[www.uww.edu/igets](http://www.uww.edu/igets)

**Viewclix**

A tablet combined with a digital picture frame. With ViewClix, family members can use the video calling function to reach out to family members. When not in use, the device acts like a digital picture frame. Family members can regularly send updated photos to the device for display to their loved ones.  
[www.viewclix.com](http://www.viewclix.com)

**TELEPHONES (GOVERNMENT PHONES)**

**Lifeline Phones**

Lifeline is a federal program that lowers the monthly cost of cell phone services. Applying for the service can provide consumers with a free phone and limited cell phone services each month. There could be some costs to the services based on income and the service(s) requested. Additional minutes can be purchased each month.

**Qualifications**

A consumer may qualify for Lifeline if:  
Participating in a government assistance program such as:  
Food Stamps or Supplemental Nutrition Assistance Program (SNAP), Medicaid, Section 8 or Federal Public Housing, Supplemental Security Income, Low Income Home Energy Assistance, Temporary Assistance for Needy Families, National Free School Lunch Program, and many more  
OR  
Falling at or below the Federal Poverty Guidelines which can be checked on the lifeline support website.

**To Apply**

Submit online application:  
<https://nationalverifier.servicenow.com/lifeline>  
OR

Submit paper application from the link below.  
[https://www.lifelinesupport.org/wp-content/uploads/lifeline/documents/LI\\_Application\\_NVstates.pdf](https://www.lifelinesupport.org/wp-content/uploads/lifeline/documents/LI_Application_NVstates.pdf) .

Mail the paper application to:  
Lifeline Support Center  
P.O. Box 9100  
Wilkes-Barre, PA 18773

**Enroll**

Once the consumer applies, and is approved, the consumer selects a provider within their area. Local area providers can be found here:  
<https://data.usac.org/publicreports/CompaniesNearMe/Download/Report>

**TRANSPORTATION & DRIVING EVALUATIONS**  
**DRIVING EVALUATIONS**

**AARP Driver Safety Information Line ..... (800) 350-7025**  
Online or in-person course options.  
[www.aarpdriversafety.org](http://www.aarpdriversafety.org)

**Adaptive Driving Specialists ..... (414) 721-8636**  
4737 N Elkhart Ave, Whitefish Bay WI 53211  
Provides specialized driver evaluation and training to

individuals with functional impairments due to injury, aging, medical issues, or congenital conditions.

[www.adaptivedrivingspecialists.com](http://www.adaptivedrivingspecialists.com)

**Dementia and Driving Resource Center (Alzheimer's Assoc)**

[www.alz.org/help-support/caregiving/safety/dementia-driving](http://www.alz.org/help-support/caregiving/safety/dementia-driving)

**Froedtert Health Community Memorial Hospital (262) 251-1001  
Pre-driving Assessment—PT/OT Department (414) 777-7700**

NOTE: This is not an on-the-road evaluation. Therapists will perform an objective clinical assessment for individuals experiencing physiological, musculoskeletal, or neurological changes that may affect the ability to safely operate a motor vehicle. Requires a doctor's order. At patient's expense.

**ProHealth Care Driver Screening ..... (262) 928-8830**

ProHealth Care offers a driver screening – an off-road assessment to identify the readiness for on-the-road driving.

[www.prohealthcare.org/medical-services/rehabilitation/occupational-therapy](http://www.prohealthcare.org/medical-services/rehabilitation/occupational-therapy)

**Senior Driver Resource ..... (262) 210-3707**

A web-based, self-assessment tool used to identify possible safe driving risk factors. Screens drivers for memory issues, vision, reflexes, medical history, and rules of the road.

<http://seniordriverresource.com/>

**Wisconsin Dept. of Transportation, Division of Motor Vehicles (DMV) 2019 Golf Rd, Pewaukee WI 53072**

[www.dot.wisconsin.gov](http://www.dot.wisconsin.gov)

**Bureau of Driver Services ..... (608) 264-7447**

[www.dot.wisconsin.gov/drivers/contact.htm](http://www.dot.wisconsin.gov/drivers/contact.htm)

Forms and information also available at DMV service centers.

[www.dot.wi.gov](http://www.dot.wi.gov)

**SPECIALIZED TRANSPORTATION**

Programs subsidized through the ADRC of Waukesha County

**RideLine - Van service, up to entry door.**

**Application for Certification ..... (262) 548-7848**

[www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)

**RideLine Reservations..... (262) 333-3302**

Accessible vans provide specialized transportation for adults with disabilities and older persons. Trips based on priorities: 1) medical, 2) nutrition, 3) work-related, 4) social and respite.

**Days/Hours:** 6 am - 6 pm Monday-Friday. No Saturday, Sunday, or Holiday transport.

**Cost:** Fare determined by origin, destination, and ability to pay.

**Eligibility:** Waukesha County residents only. Individual must be non-ambulatory, age 60 years and older, require the use of a wheelchair or scooter OR persons age 18 –59 years who use a wheelchair or scooter AND submit appropriate disability designation form. Must be approved by the ADRC prior to reservation.

**Reservations:** At least 1 to 2 days advance notice required.

**Shared-Fare Taxi Program - Service – door to door**

Subsidized fares for registered riders with taxi card.

**Eligibility:** Waukesha County residents only. Individual must be a non/limited driver, 60 years of age or older OR non-driver, between ages 18-59 and submit appropriate disability designation form. Passenger must be able to enter or exit a car with little or no assistance. Trips within taxi service provider area. Must be approved by the ADRC prior to reservation.

**Cost:** Rates are determined by each individual taxi provider. Fare rates are subject to change without notice. Waukesha County ADRC subsidizes each fare at \$6 per one-way ride. A list of providers is available below.

**Application for Registration ..... (262) 548-7848**

[www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)

**Elmbrook Senior Taxi, Inc (262) 785-1200**

**Service Areas:** City and Town of Brookfield, Butler, Elm Grove Mayfair Mall & 201 North Mayfair Rd. (St Josephs Out-patient Center)

**Days/Hours:** Monday-Friday 8:00 am–5:00 pm; last pickup 4:30 pm; Saturday 9 am- 4 pm.

[www.elmbrookseniortaxi.org](http://www.elmbrookseniortaxi.org)

**Lake Country Cares Cab, Inc..... (262) 695-2670**  
**Service Areas:** Delafield, Hartland, Nashotah, parts of Merton and Pewaukee. **Days/Hours:** Monday–Friday 8:30 am-5:00 pm  
[www.lcccabs.com](http://www.lcccabs.com)

**Muskego Senior Taxi ..... (262) 679-4754**  
**Service Areas:** Muskego, some areas outside Muskego  
**Days/Hours:** Monday-Friday, 9:00 am–4:00 pm  
[www.muskegoseniortaxi.wordpress.com](http://www.muskegoseniortaxi.wordpress.com)

**New Berlin Senior Taxi ..... (262) 814-1611**  
**Service Areas:** City of New Berlin, Brookfield Square, Mayfair area and West Allis Medical centers  
**Service Hours:** Monday-Friday 9am – 4:30pm; **Office Hours:** 9 am to 12 noon

**Oconomowoc Silver Streak, Inc ..... (262) 567-6404**  
**Service Areas:** City and Town of Oconomowoc and Aurora Hospital- Summit  
**Days/Hours:** Monday-Friday 8:30 am–5:00 pm  
[www.oconosilverstreak.org](http://www.oconosilverstreak.org)

**Seniors on the Go (Mukwonago) ..... (262) 363-5700**  
**Service Areas:** City and Town of Mukwonago, Vernon, Big Bend and Eagle.  
**Days/Hours:** Monday-Saturday 6:00 am- 6:00 pm  
[www.seniorsonthegowi.com](http://www.seniorsonthegowi.com)

**WI Transportation LLC ..... (262) 333-3302**  
**Service Areas:** Waukesha County  
**Days/Hours:** Monday-Saturday 6:00 am- 6:00 pm

**Shuttle**

Call for additional information

**Menomonee Falls Senior Shuttle Reservations . (262) 251-4230**

Bus transportation within Village of Menomonee Falls

**Days/Hours:** Monday-Thursday: 9:00 am–2:00 pm & 4:00 pm–5:00 pm, Friday: 9:00 am–2:00 pm

**Eligibility:** Ambulatory, Waukesha County residents 60 years of age and older, or age 18 – 59 with a disability designation.

**Reservations:** 24 hour notice required.

**OTHER SPECIALIZED TRANSPORTATION SERVICES**

**At Home Caring Angels ..... (414) 587-3428**

1344 Whiterock Avenue, Waukesha WI 53186

Non-emergency medical transportation for patients in Waukesha County who require specialized transportation. Will also transport in parts of Milwaukee and Walworth Counties.

[www.athomecaringangels.com](http://www.athomecaringangels.com)

**Disabled American Veterans (DAV) Shuttle**

..... **(414) 384-2000Ext 47274**

For Veterans Only. Free for veterans to and from their appointments at the Zablocki Medical Center, and also will take discharged patients home from the V.A. hospital if prior arrangements are made. At least 2 weeks advance notice require. Must be ambulatory.

**Go Riteway Connection ..... (800) 236-5450**

..... **(414) 570-5200**

**Reservations:** 24-hour notice recommended.

Door to door service. Airport, limousine, and motor coach service, and wheelchair accessible vans.

[www.goriteway.com](http://www.goriteway.com)

**Eras Senior Network ..... (262) 549-3348**

2607 N Grandview Blvd, Suite 150, Waukesha WI 53188

Volunteers donate service to individuals who need transportation to healthcare appointments, grocery store, pharmacy, or bank. In-home assessment is required before service can be requested. No charge, donations encouraged. Services based on volunteer availability.

[www.eras.org](http://www.eras.org)



**Veyo--Reservations ..... (866) 907-1493**

Non-Emergency Medical Transportation for eligible Medicaid and BadgerCare Plus members.

**ProHealth Care (PHC) Transportation Services . (262) 928-7618  
(Waukesha and Oconomowoc Memorial  
Hospital/ProHealth Medical Group Clinics)**

725 American Ave, Waukesha 53188

**Last resort service** for clients using PHC medical & health care programs at Waukesha

Memorial Hospital, Oconomowoc Memorial Hospital, Rehab Hospital of WI, and all ProHealth Care Group clinics

**Days/Hours:** Monday-Friday, no appointments before 7:30 am and no later than 3:30 pm. No holidays. Arrangements for service dates & times are initiated with PHC hospital department/clinic staff.

**Eligibility:** Requests Screened. Service is only accessible through department or facility staff.

**Reservations:** 2 working days in advance.

Ask about a prepaid transportation voucher for medical purposes to other locations outside of ProHealth Care facilities.

**St. Coletta's Transportation Services ..... (262) 230-1390**

Transportation services available for medical transports to/from Waukesha County hospitals and clinics.

**Days/Hours:** M-F 6:30 am-5 pm, weekend transportation available upon request.

[transportation@stcolettawi.org](mailto:transportation@stcolettawi.org)

[www.waukeshacounty.gov](http://www.waukeshacounty.gov)

**Waukesha Co. Volunteer Transportation Service .....  
..... (262) 548-7284**

514 Riverview Dr, Waukesha WI 53188

For clients of Waukesha County Health & Human Services.

[www.waukeshacounty.gov](http://www.waukeshacounty.gov)

**Waukesha Metrolift**

**Certification:** for persons with disabilities..... (262) 524-3636

**Reservations:** At least one day in advance ..... (262) 524-3635

Origin to destination service for the City of Waukesha; and within a 3/4 mile radius of a fixed route that operates outside the City of Waukesha.

**Days/Hours:** Monday-Friday 5:15am-12:00am; Saturday 6:10am-11:45pm; Sunday 7:00am-10:15pm

[www.waukeshametro.org](http://www.waukeshametro.org)

**Waukesha Metro Transit..... (262) 524-3636**

212 E St Paul Dr, Waukesha WI 53188

Fixed route system for persons able to use mass transit buses. Serves City of Waukesha, with service to the Milwaukee Regional Medical Center via Bluemound Rd and to WCTC, Pewaukee. Buses are wheelchair accessible.

**Days/Hours:** Monday-Friday 5:15am-12:00am; Saturday 6:10am-11:45pm; Sunday 7:00am-10:15pm

[www.waukeshametro.org](http://www.waukeshametro.org)

**WI Transportation LLC..... (262) 333-3302**

14665 W Lisbon Rd., Brookfield WI 53005

**Wisconsin Coach Lines ..... (877) 324-7767**

..... (262) 542-8861

Waukesha to/from Milwaukee; Waukesha to/from Chicago O’Hare, 7 days/week.

[www.wisconsincoach.com](http://www.wisconsincoach.com)

**Private Pay Wheelchair Accessible Transportation**

**Phoenix Transportation Brookfield..... (262) 373-0165**

**Safeline Transportation Services Milwaukee ..... (414) 236-5075**

**Tootl Transport ..... (414) 376-2222**

**Transtar Medical Transport ..... (800) 972-8080**

**For additional Specialized Transportation providers:** Look in the Yellow Pages under Transportation-Service for Disabled, or Transportation-Ambulance Service.

## **WHEELCHAIR VANS-SALES & RENTALS**

**A&J Mobility**..... (262) 623-6236  
..... 800) 517-1024

3058 Helsan Dr, Richfield WI 53076

Wheelchair accessible van rentals. Sells new or used vans, automotive adaptive equipment, lifts, hand-controls and vehicle accessibility conversions.

[www.aandjmobility.com](http://www.aandjmobility.com)

**Mobility Works**..... (262) 522-0707  
..... (877) 275-4915

N8W22195 Johnson Dr, Waukesha WI 53186

Sells pre-owned vans, equipment, hand controls, lifts. Rents wheelchair accessible vehicles on a daily, weekly and monthly basis.

[www.mobilityworks.com](http://www.mobilityworks.com)

## **VETERAN SERVICES**

**Center for Veterans Issues**..... (414) 345-4249

741 N. Grand Ave, Waukesha WI 53186

Assistance with homelessness/ housing issues and legal concerns.

### **DAV Volunteer for Veterans**

Makes it easy to help American veterans or for veterans to get help. Needs range from running errands and helping with chores and home maintenance to performing basic tasks or group projects. Veterans can submit needs and volunteers can find opportunities on this website. DAV is a nonprofit charity that provides a lifetime of support for veterans of all generations.

[www.volunteerforveterans.org](http://www.volunteerforveterans.org)

**Milwaukee VA Medical Center**..... (414) 384-2000

5000 W. National Ave, Milwaukee WI 53295

**Veterans Hospital Telephone Triage Nurse Advice Line**

..... (414) 384-2000 #3

**U.S. Department of Veterans Affairs** ..... (800) 827-1000  
810 Vermont Ave, NW – Washington, DC 20420  
Concerns or complaints about services at VA facilities.  
[www.va.gov](http://www.va.gov)

**Veterans Crisis Line**..... (800) 273-8255, press 1  
..... 988, press 1  
..... Text 838255

**Waukesha County Veterans’ Services**..... (262) 548-7732  
514 Riverview Ave #107, Waukesha WI 53188  
Information, advocacy and assistance for veterans and their families concerning financial aid and other benefits.  
[www.waukeshacounty.gov/veterans](http://www.waukeshacounty.gov/veterans)

**Wisconsin Military Family Assistance Center**  
..... (800) 292-9464, Press 3  
..... (262) 542-5117  
311 Walton Ave, Waukesha WI 53186  
Provides resources and makes referrals to Veteran’s agencies as well as those within the service member or family member’s community as needed.  
[www.wisconsinmilitary.org](http://www.wisconsinmilitary.org)

**VOLUNTEER OPPORTUNITIES**

**Create the Good- AARP**  
Search for local and virtual volunteer opportunities based off interests.  
[www.createthegood.aarp.org](http://www.createthegood.aarp.org)

**Eras Senior Network, Inc** ..... (262) 549-3348  
2607 N Grandview Blvd, Suite 150, Waukesha WI 53188  
**RSVP (Retired and Senior Volunteer Program)**  
[www.eras.org](http://www.eras.org)

**United Way of Greater Milwaukee & Waukesha County**  
..... (414) 263-8100  
Search for local and virtual volunteer opportunities based off of interests, skills, and availability.  
[www.unitedwaygmwc.org/Volunteer](http://www.unitedwaygmwc.org/Volunteer)

**VolunteerMatch**  
Search for local and virtual volunteer opportunities based off of interests, skills, and availability.  
[www.volunteermatch.org](http://www.volunteermatch.org)

**Waukesha County Department of Health & Human Services**  
Volunteer Program Specialist ..... (262) 548-7848  
Volunteer options may include Meals on Wheels, volunteer driver, alcohol/drug recovery group facilitator, teen court juror, volunteer guardian, volunteer reception center, administrative assistance, and many more. Visit website or call for current opportunities.  
[www.waukeshacounty.gov/WCVolunteer](http://www.waukeshacounty.gov/WCVolunteer)

**Waukesha County Master Gardner Program..... (262) 548-7788**  
[www.waukeshacounty.gov/uwex/hort/mg](http://www.waukeshacounty.gov/uwex/hort/mg)

**Waukesha County Parks Department ..... (262) 548-7801**  
A variety of seasonal and one-time volunteer opportunities for volunteers to enjoy the outdoors while giving back to their community.  
[www.waukeshacounty.gov/parkvolunteers](http://www.waukeshacounty.gov/parkvolunteers)

# INDEX

101 Mobility of Greater Milwaukee Area.....	77, 139
1-800-GOT-JUNK .....	36, 77, 150
2-1-1 .....	144
A Place for Mom .....	85
A&J Mobility .....	177
AARP .....	17
AARP Driver Safety.....	170
AARP Tax-Aide.....	30, 167
ABC for Health, Inc .....	16
Abilities Travel Club .....	165
Ability Independence.....	139
Able Trek Tours .....	165
AbleData .....	139
AbleLight College-Concordia University .....	41
Abundant Life Food Pantry.....	58
Abuse/Neglect.....	11
ACAP .....	14
AccentCare Hospice & Palliative Care .....	79
AccentCare Lutheran Home.....	79
AccentCare Oak Creek .....	79
Access Elevator .....	77, 139
Access Mobility vans.....	139
AccessAbility Home Medical and Rehab .....	139
Access-WI State Benefits.....	129
Accredited Online Colleges and Disability Education .....	38
ActiveForever.....	139
ActivStyle .....	139
Adaptive Community Approach Program (ACAP).....	14
Adaptive Driving Specialists .....	170
Adaptive Technology Resources (ATR) .....	77
Adaptive Technology Resources ATR.....	167
Adaptive Technology Resources ATR.....	28, 65
Adaptive Water Skiing.....	159
Addiction Resource Council .....	149
ADL Supportive Home Care.....	68
ADRC.....	11, 12, 24, 34, 62
ADRC Advisory Board.....	49
ADRC Caregiver Lending Library .....	38
ADRC Health and Wellness Programs .....	37
ADRC Senior Dining .....	64

ADRC Volunteer Program .....	179
ADRC Waukesha County .....	17
ADRCs .....	13
ADT Home Health Security Systems .....	49
Adult Day Services .....	14
Adult Day Services of SE WI-Riverview Cntr .....	14
Adult Family Homes .....	121
Adventures for L.I.F.E. Travel.....	165
Advocacy .....	16
Advocacy and Benefits Counseling for Health .....	16
Advocates 4U.....	158
AFCSP .....	24
AFH.....	121
Agrace.....	79
Aids for Arthritis.....	140
Al-Anon Family Groups of SE WI .....	149
Alcohol, Drug and other Addictions .....	149
Alcoholics Anonymous .....	149
ALDI.....	61
All for 1 Inc. ....	121, 124
Allay Home & Hospice.....	69, 79
Almost Family.....	69
ALS .....	25
Alta Mira II.....	89
Always Best Care Senior Services .....	69
Alzheimer's Association Wisconsin Chapter.....	25, 34
Alzheimer's Family Caregiver Support Program (AFCSP).....	24
Alzheimer's Foundation of America .....	34
Amada Senior Care.....	69, 85, 152
Amazon Fresh.....	61
American Bar Assoc Commission on Law & Aging.....	134
American Cancer Society.....	25
American Printing House for the Blind (APH) .....	65
American Stroke Association.....	25
Amramp .....	77
Amyotrophic Lateral Sclerosis (ALS) Assn .....	25
Andrew Home (Prader Willi Homes of Ocon.....	114
Angels Grace Hospice.....	79
Annual Credit Report.com .....	53, 54
ANS Home Health Services .....	69
Arbor View Communities of Pewaukee .....	116
Arboretum .....	88, 100, 109

Arcadian Avenue Authentic Barber Shop .....76

ARCh ..... 17, 159, 162

Aria of Brookfield.....127

Aria of Waukesha.....129

Art Links 333.....160

Ascension At Home.....69, 80

Ascension Hospitals.....82

Ascension-Senior VIP .....31

AseraCare Hospice .....80

Aspen Center (LSS).....147

ASSIST@HOME.....69

Assisting Hands Home Care .....69

Assistive Technology Resource Center.....140

Assoc. Rights of Citizens with handicaps (ARCh) ..... 17, 159, 162

At Home Caring Angels.....174

At Home Residential Services.....123

At Home Residential Services LLC .....121

AT YOUR SERVICE Inc.....75

Auberge at Brookfield.....105

Auberge at Oak Village, The .....109

Audio & Braille Literacy Enhancement, Inc.....65

Aurora at Home.....80

Aurora at Home Health Care Services .....69

Aurora Hospitals .....82

Aurora Psychiatric Hospital .....143

Aurora Visiting Nurse Association .....140

Autism Society of Southeastern WI .....25

Autumn Bay of Pewaukee .....116

Autumn Leaf.....112

Avalon Square ..... 92, 102, 117

Azura at Mierow Farm Brookfield .....105

Azura Memory Care of Oconomowoc.....114

Badger Hospice .....80

BadgerCare.....130

Bayview Assisted Living.....112

Behavioral Health, ProHealth .....145

Behavioral Medicine Center, ProHealth.....149

Berkshire at Kensington .....92, 96

Berkshire-Oconomowoc.....91

Berkshire-Sunset .....92

Bethany Recovery Center .....147

Better Business Bureau .....17, 30



BirchRock Apartments.....	89
Birchrock Castle .....	111
Blind Outdoor Leisure Development.....	160
Blue Apron .....	62
Board of Supervisors.....	47
Bonnie Lane.....	105
Boost Your Brain and Memory .....	37
Booth House (VOA-WI).....	125
BPDD.....	20
Bradford Home.....	109
Brain Injury Alliance of WI .....	25
Brain Injury Resource Center of WI Inc .....	25
Breezewood Village I.....	88, 94
Breezewood Village II.....	88, 95
Brewers Organics.....	61
Bridges Home Healthcare .....	69
Bridges Library System .....	136
Bridgeway Independent Living Designs, LLC .....	77
Brighter Days LLC.....	123
Brighton Hospice Wisconsin.....	80
BrightStar of Greater Waukesha & Lake Country .....	70
Bristol Court .....	96
Brolen Meadows .....	111
Brookdale Brookfield .....	106
Brookdale Brookfield Capitol Dr .....	106
Brookdale Sussex .....	117
Brookfield Adorable Homes I.....	125
Brookfield Adorable Homes II.....	124
Brookfield Adult Center .....	14
Brookfield Highlands Senior Apartments .....	92
Brookfield Senior Community Center .....	163
Brookfield Senior Dining Center .....	64
Brown House.....	125
Brown House Luxury Living Home A.....	125, 126
Bureau of Aging and Disability Resources.....	17
Bureau of Assisted Living.....	12
Bureau of Consumer Protection .....	30, 132, 134
Bureau of Driver Services .....	171
Bureau of Nursing Home Resident Care .....	12
Burke Home .....	123
Butler Food Pantry .....	58
Butler House .....	108

Butler Square .....87

By Your Side Care Management.....152

CAC .....54

Camp Evergreen.....162

Camp LuWiSoMo.....162

Camp Pow Wow .....162

Camps .....162

Canaan (HIL) .....126

Capitol Hill.....87

CapTel Inc .....66, 168

Care Right Inc.....153

Care-Age of Brookfield.....127

Caregiver Action Network.....25

Caregiver Misconduct Registry.....11, 26

CarePatrol of Greater Milwaukee and Southeastern WI .....85

Caring Alternatives of Muskego.....112

Caring Senior Service .....64, 70

CaringBridge .....26

Carroll University.....38

Castle Manor IV, V, VII.....124

Catholic Charities .....70

Catholic Charities- Hoarding .....36

CBRF .....104

CDC .....153

CDPU.....54

Cecelia Place .....102

Celestial Care .....70

Center for Assistive Tech and Environmental Access .....78, 140

Center for Financial Wellness .....30

Center for Life Enrichment (Shorehaven).....39

Center for Senior Health and Longevity.....32

Center for Veterans Issues.....177

CenterWell Home Health.....70, 80

Central Document Processing Unit .....54

Cephus Halfway House.....147

Charles Z Horwitz Planetarium.....160

Chef's for Seniors .....64

CHI Cares Muskego.....112

Children & Youth with Special Health Care Needs .....26, 39

Chores/Errands.....75

Christian Family Solutions.....70

Christian Family Solutions Elder Care .....153

Chronic Pain Self-Management.....	37
Circle of Friends Adult Day Services .....	15
CIS.....	135
City Center at Deer Creek .....	90
Clarion Manor (CLE) .....	118
Clean Sweep.....	75
Clearview Home.....	128
Clement J. Zablocki VA Medical Center .....	83
Clerk of Circuit Court.....	46
Clothing and Household Goods.....	29
Coalition of Wisconsin Aging Groups .....	17, 134
ComForCare Home Care .....	70, 71
Comfort Care Group Home .....	126
Comfort Care Group Home 2 .....	106
Comfort Keepers .....	70
Commissioner of Insurance.....	130
CommLink.....	66
Community Action Coalition for South Central WI .....	54
Community Banquet.....	60
Community Based Residential Facility .....	104
Community Bridge Program .....	39
Community Care .....	157
Community Care Adult Day Health.....	15
Community Living of Brookfield .....	122
Community Living of Menomonee Falls.....	123
Community Outreach Health Clinic.....	138
Community Smiles Dental .....	35
Community Support Program .....	147
Compass Point.....	99
Compassionate Care Hospice.....	80
Compassus Hospice .....	81
Comprehensive Community Services CCS .....	147
Congregational Home .....	87, 106, 128
Congressmen.....	44
Connected Family Home Care .....	126
Connections .....	158
Consumer Financial Protections Bureau .....	132
Consumer Information.....	30
Consumer Product Safety Commission .....	17
Consumer Protection.....	132, 134
County Clerk .....	46
County Executive .....	48

County Treasurer .....46

Courtyard at Sussex, The (CBRF).....117

Covering Wisconsin .....129

Create the Good-AARP.....178

Creative Employment Opportunities (CEO).....51

Credit Report Free .....132

Crossroads Care Center of Pewaukee.....129

Curative Care Network.....15

CWAG.....17, 134

Dane County ADRC.....13

DAV Volunteer for Veterans .....177

Deaf Linx.....66

Deaf/Hard of Hearing .....65

Declutter .....36

Deer Creek Village.....90

Deer Haven (HIL).....116

Dementia and Driving Resource Center.....171

Dementia Care Specialist.....24, 34

Dementia Care/Memory Loss.....32

Dementia Services.....34

Dementia Support Specialist.....153

Denoon Recovery .....148

Dental .....35

Dental Hygiene Clinic, WCTC .....35

Depart of Agriculture, Trade & Consumer Protection...30, 132, 134

Depart of Veterans' Affairs .....178

DHHS of Waukesha .....54

Di Lana House .....118

Diabetes Center .....76

Dickson Hollow .....89, 100, 110

Directions to ADRC .....4

Disability Rights WI – Drug Benefit Helpline.....130

Disability Rights Wisconsin .....17, 156

Disabled American Veterans.....174

Discount Mobility Products LLC.....140

Discount Ramps.....78, 140

District Attorney.....46

Division of Quality Assurance.....11, 17

Division of Vocational Rehabilitation (DVR).....51

DMV Division of Motor Vehicles .....171

Do Not Call Registry.....132

Dodge County ADRC.....13

Donna Lexa Art Centers .....	160
Dose Health LLC .....	140
Douang Phrasavath.....	125
Dousman Home Meals.....	62
Down Syndrome Association of WI .....	26
Downing Home (Prader Willi Homes of Ocon .....	118
Downsizing.....	36
DQA .....	17
Driving Evaluation .....	170
DVR .....	51
Eagle Community Food Pantry.....	58
Eagle Meadows.....	94
Eagle's Wing Free Clinic .....	138
East Terrace Apartments .....	96
EasterSeals Southeast WI.....	15, 160, 162
EasterSeals Southeast WI Guardianship Services .....	133
Edgewood College-Cutting Edge .....	42
Education/Health Promotion.....	37
Elder Rights Project, Legal Action of WI .....	133, 135
Eldercare Locator .....	26
Elected Officials .....	42
Elite Adult Family Home, Inc. ....	110
Elizabeth Residence New Berlin.....	112
Elizabeth's Loving Care.....	123
Elmbrook Church .....	39
Elmbrook Humane Society.....	151
Elmbrook Senior Taxi, Inc. ....	172
Emergency Monitoring Services/Safety .....	49
Emergency Shelters .....	84
Employment Assistance Services.....	51
Employment Resources, Inc.....	51
Empower Kickboxing & Fitness .....	160
EMPOWER Prevoc. Skills Prog.....	52
Empowering Caregivers .....	26
Energy Assistance .....	55
Energy Services, Inc ESI.....	55
Enrollment Services Center.....	129
Environment Solutions LLC .....	75, 150
Environment Solutions, LLC .....	36
Equal Employment Opportunity Commission.....	51, 134
Equality Payee Services.....	166
Eras Senior Network .....	28, 75, 174, 178

ERI.....51

Estate Recovery Program (Wisconsin).....53

Evin.....101

Evin at Oconomowoc .....91

Exceptional Health Network .....71

Express L.I.F.E. ....160

Fair Employment Law .....18

Fair Housing Council.....18

Family Care.....156

Family Care Partnership.....156

Family Caregiver Alliance.....26

Family Promise of Western Waukesha County .....84

Family to Family AFH.....123

Farmers Market Vouchers.....57

Father Solanus Casey CBRF .....106

FCC .....18

Federal Citizen Information Center.....31

Federal Communications Commission .....18

Federal Trade Commission .....18

File of Life .....50

Financial Assistance .....54

Financial Industry Regulatory Authority .....132

First Person Care Consultants .....158

Fleetfoot (HIL).....118

Food Assistance .....57

Food Pantries.....57

Food Pantry of Waukesha County.....58

FoodShare .....57, 129

Foot Care.....76

Fortress Financial Education.....18, 31

Forward Health-Member Services.....130

Foundation for Rural Housing .....55

Foxbrook Senior Apartments.....87

Franciscan Woods .....128

Fraud .....132

Fraud Hotline .....133

Friendly Talk .....28

Friendships Unlimited.....144

Froedert & Medical College of WI Memory Disorder Clinic .....33

Froedert Hospitals.....82

Froedert & Medical College of WI Geriatric Psychiatry Clinic .....32

Gardetto Family Community Dental Clinic.....35

Generations Online .....	168
Genoa Pharmacy .....	143
Geriatric Assessment .....	32
Going Beyond Travel.....	165
Golden Oaks Assisted Living.....	113
Good People .....	71
Goodwill Industries .....	15, 29
Go-Riteway Connection .....	174
Government Phone .....	169
Governor .....	44
Grace Commons .....	89, 100
Grace Commons II .....	110
Grace Commons III .....	110
Grace Home AFH (St. Coletta).....	126
Grand Hills Castle .....	113
GrandPad.....	168
Granite Hills Hospital.....	144
Great Lakes ADA Center.....	51
Greater Wisconsin Agency on Aging Resources (GWAAR).....	18
Green Valley (CFH).....	126
Greenbrier Village Apartments .....	95
Group Medical Supply .....	140
GT Independence .....	159
Guardian Pharmacy Wisconsin .....	143
Guardianship Services .....	133
Guardianship Support Center (GWAAR).....	133
GWAAR .....	18, 133
Hair and Foot Care.....	76
Hampton Regency Apartments .....	88, 94
HandiRamp .....	140
Hannah Home Health Care, Inc .....	71
Hanson House .....	108
HarmonyCares Medical Group .....	152
Hartland Area Food Pantry.....	58
Hartland Place.....	109
Hartland Terrace .....	109
HAWS .....	50, 151
Hawthorne House (HIL).....	110
Hawthorne Lane House.....	122
Hawthorne Place Apartments.....	92
Healing Harmonies Music Therapy.....	161
Health Insurance Marketplace.....	129

Health Network of WI .....71

Healthy Living with Diabetes .....37

HEAR WI .....66

Hearing Aid Program-WI Lions Foundation .....67

Heartis Village Brookfield .....106

Hebron Housing Services.....84

Hekkers Handy Hands .....78

HelloFresh .....63

Helping Hands Community Adult Day Center .....15

Heritage at Deer Creek .....101, 113

Heritage Court Waukesha .....116

Heritage Court-Menomonee Falls .....110

Heritage Elm Grove.....99

Heritage Lake Country .....88, 99, 109

Heritage Muskego .....90, 100, 112

Heritage of Elm Grove.....108

Hickory Communities .....96

Hickory View Commons Sr Apartments.....95

High Ridge Manor .....91, 95

Highlands at Wildwood Lake Senior Apts .....89

Highlands South Apartments.....93

HIL Skyline House.....114

Hillcrest Apartments .....96

Hillcrest Park Senior Apartments.....93

Hillsdale House .....106

Hillside Terrace (Shorehaven).....115

Hillside Woods I .....88

Hillside Woods II .....88

Hispanic Health Resource Center .....19, 39

HMO Ombudsmen .....130

Holding Hands Homecare .....71

Holistic Home and Hospice .....71

Holmes Adult Family Home .....122, 123, 126

Home Again Adult Family Care .....123

Home Care Assistance .....74

Home Care Medical .....141

Home Care Services (HCS) .....71

Home Cares Adult Facility Home .....123

Home Clean Out Crew .....36

Home Delivered Meals.....62

Home Delivery Incontinence Supplies .....141

Home Health Care/Homemaker Services.....68



Home Helpers of Greater Milwaukee .....	71
Home Helpers of Lake Country .....	71
Home Instead Senior Care (Waukesha) .....	72
Home Maintenance/Modification .....	77
Homestead & Income Tax Credit.....	32
Homestyle Direct.....	63
Hope Center.....	55, 60, 84
Hope Center Clothing Shop.....	29
Horizon Home Care and Hospice .....	63, 72, 81
Hospice/Palliative Care .....	79
Hospitals .....	82
<u>Housing</u> .....	84
Housing Discrimination Hotline.....	19
Housing Matters .....	122
Housing Matters II .....	107
Housing Resources and Senior Placement .....	85
HUD .....	85
Humane Animal Welfare Society/Waukesha Co (HAWS).....	151
Hydrite (St. Coletta .....	118
Iberias House of Hope.....	118
Identity Theft .....	132
iLife Financial Management Services .....	159
I'm Hair for You .....	76
IMPACT 2-1-1 .....	144, 146
Inclusa.....	157
IndependenceFirst .....	19, 39, 51, 72, 142
Independent Living .....	87
Independent Living Supplies, LLC .....	141
Information and Complaint Message Center .....	11
Instacart .....	61
Insurance .....	129
Interim Healthcare.....	72
Internal Revenue Service .....	31, 167
IRIS (Include, Respect, I Self Direct) .....	158
IRIS Fiscal Employment Agents (FEAs) .....	159
IRIS Independent Consultant Agencies (ICAs).....	158
IRS.....	31, 167
IRS National Taxpayer Advocate Helpline.....	19
J & B Medical Supply Co, Inc .....	141
James Place .....	40, 52, 132, 134
Jefferson County ADRC .....	13
Jeffworth Apartments .....	95

Job Accommodation Network.....52

Johannesen Adult Family Home.....125

Joy Home Care .....126

Julian AFH (St. Coletta) .....126

Juno House Shelter.....84

Katie Beckett Program .....130

Katy’s Kloset .....142

Kenosha County ADRC .....13

Kensington Care & Rehab. Center .....129

Kettle Moraine Food Pantry.....58

Kettle Moraine Senior Center .....163

Kingdom Homes Cambridge .....126

Kingdom Homes Cleveland.....127

Kirkland Crossings .....92, 102, 116

Knoll Crest Apartments .....94

KPI Home Healthcare .....72

L.I.F.E. Academy .....40

La Casa de Esperanza.....19, 40, 55, 78

La Casa De Esperanza (VITAS).....167

La Casa Village.....96

La Casa Village Senior Dining Center .....65

Lake Area Free Clinic.....138

Lake Area Free Clinic- Dental Clinic.....35

Lake Country Cares Cab, Inc. ....173

Lake Country Caring .....29

Lake Country Fine Arts School and Gallery.....161

Lake Country Health & Rehab.....128

Lake Country Landing .....101

Lake Terrace Apartments East.....101

Lake Terrace/Shorehaven.....91

Lakeview Terrace.....90, 95

Lakewood Alzheimer’s Special Care Center.....107

Lamers Tour & Travel .....165

Landlord/Tenant Concerns.....134

Lang Home .....114, 115

Latino Geriatric Center .....16, 32

Law Enforcement .....131

Lawyer Referral & Information Service .....31, 134

Learning in Retirement.....41

Learning in Retirement at WCTC .....169

Legacy Assisted Living.....117

Legacy Hospice .....81

Legal Action of WI, Elder Rights Project.....	133, 135
Legal Advocacy Project.....	135
Legal Answers Free .....	134
Legal Assistance .....	134
Legal Services.....	132
Legal Services for Immigrants .....	135
Leisure and Recreation .....	159
Liberty House 4 .....	124
Liberty House 5 .....	124
Libraries .....	136
Life Navigators .....	136
Life@Home .....	72
Lifeline .....	50
Lifeline Phones.....	169
LifeStriders-Therapeutic Riding Center .....	161
Linden Court Mukwonago .....	111
Linden Court Waukesha.....	118
Linden Court-New Berlin .....	113
Linden Heights .....	103
Linden Ridge.....	100
LindenGrove-Menomonee Falls .....	128
LindenGrove-Mukwonago .....	128
LindenGrove-New Berlin .....	128
LindenGrove-Waukesha.....	129
Literacy Council of Greater Waukesha .....	40
Lively.....	50
Living Made Easy Homes Site 4.....	124
Long Term Care .....	20, 155
Low Income Medical Services .....	138
Low Income/Subsidized Apartment Complexes.....	94
Lutheran Home Inpatient Unit.....	81
Lynwood of Delafield .....	117
Main Street Plaza Apartments.....	93
Managed Care Organizations.....	157
Manhattan (CFH) .....	127
Marion House.....	119
Marquette Legal Clinic- Volunteer .....	135
Marquette University School of Dentistry.....	35
Marshall Home.....	122
Mary's Design Studio .....	76
Masonic Healthcare Center for Health and Rehab. Inc.....	128
Matt and Nancy Garcia Adult Family Home.....	125

Matthews of Hartland .....100

Matthews of Pewaukee .....102, 117

MCFI .....40, 72

MCFI-Representative Payee .....166

MCOs.....157

MD Advocacy Services, Inc.....133

Meadowridge Homes .....125

Meal Sites .....60

Med Group Home Health Care.....72

Med Machines.....139

Mediation Resolutions, LLC .....135

Medicaid .....129, 130

Medical Equipment Lending Programs.....142

Medical Equipment/Supplies .....139

MedicAlert® & Alzheimer’s Assn. Safe Return .....50

Medicare .....129, 130

Medicare Fraud Hotline .....133

Medication & Health Test Reminders .....28

Medication Setup/Delivery.....143

Medigap .....130

Medigap Prescription Drug Hotline .....130

Meijer .....61

Memory Cafes.....33

Memory Screens.....33

Menomonee Falls Health Care Center .....128

Menomonee Falls Pantry .....58

Menomonee Falls Senior Center .....163

Menomonee Falls Senior Dining Center .....64

Menomonee Falls Senior Shuttle .....174

Menomonee Place .....89, 100

Mental Health America .....144

Mental Health America of WI.....144

Mental Health Center–Waukesha County .....144, 146

Mental Health Services .....143

Messner Manor.....95

Meta House.....148

Metro Home Health Care .....72

MetroCare Home Medical & Rehab.....141

Michigan (CFH).....127

Mill Pond Senior Village .....89

Miller Mobility Products, LLC .....78, 141

Milwaukee County ADRC.....13

Milwaukee County Delivered Meals.....	63
Milwaukee Rehab Hospital at Greenfield.....	83
Milwaukee VA Medical Center.....	177
Mind Over Matter .....	38
Mission Creek at Waukesha.....	119
Mobility Works.....	177
Mom's Meals.....	63
Monterey & Hillcrest Apartments .....	93
Moraine Lakes Consortium.....	54, 57, 130
Moreland Plaza Pharmacy .....	141, 143
Morningside Hills Apartments.....	93
Mountain Village Apartments.....	93
Movin' Out, Inc .....	55
Moving .....	150
Mr. Handyman.....	78
MS Society.....	27
Mukwonago Food Pantry .....	59
Mukwonago Senior Dining Center .....	65
Music Therapy Services of Waukesha County .....	161
Muskego Food Pantry .....	59
Muskego Park & Recreation Dept .....	164
Muskego School Apartments.....	90
Muskego Senior Taxi.....	173
My Choice WI.....	157
MyFreeTaxes .....	167
NAMI.....	145
NAMI Southeast WI.....	26, 145
National Academy of Elder Law Attorneys, Inc.....	135
National Caregiving Foundation .....	27
National Domestic Violence Hotline.....	11
National Family Caregiver Support Program (NFCSP).....	24
National Multiple Sclerosis Society.....	27
National Seating and Mobility .....	141
New Berlin Food Pantry .....	59
New Berlin Senior Citizen's Club .....	164
New Berlin Senior Taxi.....	173
New Perspective Waukesha.....	93, 103
Next Step in Day Services.....	16
Next Step in Resdntl Svcs Catherine.....	127
Next Step in Residential Services Water .....	124
NFCSP.....	24
Norris (St. Coletta) .....	119

North Lake Food Pantry .....59

Nursing Homes .....127

Nutrition Counseling.....63

Nutrition Education Program .....63

Oak Hill Terrace .....103

Oakdale 2 .....127

Oakdale Drive (CCLS) .....119

Oasis Senior Advisors .....85

OCD Center at Cedar Ridge .....148

OCI .....19, 130

Oconomowoc Area Senior Center .....164

Oconomowoc Food Pantry.....58, 59

Oconomowoc Memorial Hospital.....28

Oconomowoc School Apartments .....91

Oconomowoc Silver Streak, Inc .....173

Oconomowoc Sr Dining Center .....65

Office for the Blind and Visually Impaired.....66

Office for the Deaf and Hard of Hearing .....67

Office of Caregiver Quality .....12

Office of the Commissioner of Insurance.....19

Ombudsman .....20, 156

On The Go Mobility .....141

Online Grocery Delivery/Pickup.....61

Opportunities, Inc. ....52

Orbit Medical.....142

Outreach Health Services .....159

Oxygen One, Inc. ....142

Ozaukee County ADRC .....13

P.a.D.D.S. at Moreland Grove.....93

PACE (Program of All-Inclusive Care for the Elderly) .....157

Pantheon Industries, Inc .....52

Paragon Employment Services .....52

Parent to Parent of Wisconsin .....27

Parents Place.....19, 27

Parkinson's .....28

Parkland Commons.....91, 95

Parkwood Highlands Senior Apartments .....91

Partnership .....156

Peace of Mind Concierge Service .....75

Pet Alert .....31, 50, 152

Pets/Wildlife .....151

Pewaukee Food Pantry .....59

Phoenix Transportation .....	176
Phone Reassurance.....	28
Physician Service.....	152
Pick 'n Save / Metro Market.....	61
Pine Point Apartments.....	93
Poison Center .....	153
Police Dept.....	131
Post Secondary Schools for I/ID.....	41
Prader Willi Homes of Oconomowoc .....	108, 114, 115
Pre-driving Assessment .....	171
Premier Cleanout Specialists .....	150
Premier Financial Management Services .....	159
Private Care Management.....	152
Private Home Delivered Meal Providers .....	62
Procure Plus .....	73, 75
Professional Home Care Services, Inc .....	73
ProHealth Care .....	33
ProHealth Care Diabetes Center .....	76
ProHealth Care Driver Screening .....	171
ProHealth Care Hospitals.....	83
ProHealth Care Transportation Services .....	175
ProHealth Home Care, Inc .....	73
ProHealth Palliative Care .....	81
ProMedica Home Health .....	73
ProMedica Hospice .....	81
Public Health.....	64, 153, 154
Public Service Commission of WI.....	19, 55
Publicly Funded Long Term Care .....	155
Quail Pointe .....	92
Quality Home Health Care.....	73
Questions to ask when hiring personal care workers/agency .....	68
Racine County ADRC.....	13
Rainbow Hospice Care.....	81
Rainbow Terrace (CLE).....	113
Regal Crest West .....	87
Regency Brookfield Memory Care.....	107
Regency Senior Communities, Brookfield .....	87, 99
Regency Senior Communities, Muskego (ProHealth).....	90, 101
Regency Senior Community New Berlin.....	91, 101
Register of Deeds .....	46
Renaissance Memory Care of New Berlin .....	113
Rent Assistance .....	57

Rent-A-Daughter, LLC .....73

Representative Payee Services .....166

Residential Care Apartment Complexes (RCACs) .....98

Residential Options-Mental Health and Substance Abuse.....147

Respite Care .....166

ReStore (Waukesha Habitat for Humanity) .....29

Retzer Nature Center .....160

Richard Home .....123

RideLine.....171

Riley’s House (Greco) .....127

River North Apartments .....96

River Oaks Apartments .....88

River’s Edge Apartments.....93

Riverline Home (Prader Willi Homes of Ocon.....115

Riverside Lodge .....108

Riverview Village.....111

Riverwalk Senior Housing .....89

Road Scholar .....161

Robin’s Landing at Brookfield.....107

Robin’s Landing New Berlin .....113

Rogers Mem. Hospital Turtle Pond Recovery Ctr.....148

Rogers Memorial Hospital .....83, 145

Rogers Memorial Hospital Delafield .....148

RSVP (Retired and Senior Volunteer Program).....178, 179

Ruby Commons .....87

Safe Return.....50

SafelnHome .....169

Safeline Transportation Services.....176

SAGE.....20

SALS Houses.....148

Salvation Army.....56, 60, 84

Samson House .....120

Saratoga Heights .....97

Savvy Caregiver.....38

Savvy Senior.....27

Schmitz, Joan .....20

Schuetze Recreation Center .....161, 164

Seasons Salon LLC .....76

Seattle Sutton .....63

Securities and Exchange Commission .....133

Segues Senior Move Specialists .....150

Senators .....44



Sendik's .....	61
Senior Community Service Employment Program (SCSEP).....	53
Senior Dining Centers .....	64
Senior Driver Resource .....	171
Senior Health Center .....	33
Senior Helpers .....	73
Senior House .....	97
Senior Planning Group, Inc .....	153
Senior Programming/Fitness .....	163
Senior Vitality and Independence (VIP).....	31
SeniorCare Customer Service Hotline .....	131
Seniors Helping Seniors .....	73
Seniors on the Go .....	173
SER National.....	53
Serenity Gardens .....	124
ServiceMaster Clean .....	76
Shared-Fare Taxi Program.....	172
Shays Safe Haven .....	122
Shepherds College.....	42
Sheriff .....	46
Shipt.....	62
Shorehaven Center for Life Enrichment.....	164
Shorehaven Health & Rehabilitation Center .....	129
Shorehaven Memory Care .....	115
Shorehaven Tower .....	102
Shuttles .....	174
Siena House Shelter .....	84
Silver Alert Wisconsin.....	50
Silver Cuisine .....	63
Silver Sneakers .....	164
Silvernail Senior Apartments .....	92
Sixteenth Street Clinic .....	149
Sky Residential Brookside.....	114
Skyline House (HIL) .....	114
Small Stones Wellness Center .....	142
Smart Moves .....	150
Snore No More .....	142
Social Security .....	129, 167
Special Olympics.....	161
Special Touch Ministries .....	163
Specialized Transportation .....	171, 174
Spring City Corner Clubhouse.....	145

St. Angela Merici CBRF .....107

St. Ann Center for Intergenerational Care .....16, 35

St. Camillus Hospice .....81

St. Camillus Supportive Home Services .....74

St. Coletta’s Intergenerational Center..... 16

St. Croix Hospice .....81

St. Maria Cresentia CBRF.....107

St. Vincent De Paul Society of Waukesha .....30

Staples Adult Family Home LLC.....122

Staples Adult Family Home Lone Elm .....122

State Assembly .....45

Steeple View .....90

Stepping On.....38

Stepping Stone .....115

Stonegate .....92, 96

Stoney Creek Adult Community .....90

Stowell Associates .....153

Suicide and Crisis Lifeline .....145

Suicide Prevention Lifeline .....145

Summit House (Volunteers of America) .....120

Summit Woods.....93, 103

Sunrise Terrace Assisted Living.....108

Sunset Apartments.....97

Sunset Heights Apartments.....97

Supportive Community Services .....133

Supportive Home Living Services, Inc.....74

Sussex Area Outreach Services.....29

Sussex Civic Center .....164

Sussex Food Pantry.....60

Sussex Mills Apartments .....92

Sussex Senior Dining Center .....65

Synergy HomeCare.....74

Talem Home Care.....74

Tax Assistance.....167

Tele-Care, Oconomowoc Hospital.....28

Telecommunications Equipment Purchase Program (TEPP) .....67

Telephones .....169

Tender Years Adult Family Home LLC .....122

TEPP .....67

The Bay at Muskego Health/Rehab Center .....128

The Courtyard at Sussex.....102

The Home Consortium .....78

The Key.....	153
The Lodges at LindenGrove.....	119
The View at Pine Ridge II.....	116
There's No Place Like Home.....	74
Three Pillars Senior Living.....	88
Three Pillars Wellness Connection.....	164
Title 19.....	130
TLC Repair Service LLC.....	78
TMG.....	159
Toe Nail Trimmers.....	77
Tootl Transport.....	176
Touching Hearts at Home.....	74
Towner Crest Arbor Memory Care.....	115
Towner Crest Commons Assisted Living.....	115
Transitions at Home Inc.....	74
Transportation.....	170
Transtar Medical Transport.....	176
Travel.....	165
Treatment & Support Services Unit (TSSU).....	147
Treland Care Management.....	153
Tricia's Troops Cancer Connection.....	27
Trualta.....	27
TSA Cares.....	166
Tudor Oaks.....	90, 101, 128
Tudor Oaks Windsor Gardens.....	112
Two Men and a Truck.....	151
United Way of Greater Milwaukee & Waukesha County.....	179
Universal Services.....	151
University of WI Clinics at University Station.....	33
University of WI Oshkosh-Project Success.....	42
University of WI Whitewater-LIFE.....	42
University of WI-Waukesha.....	41
US Citizenship and Immigration Services.....	135
US Dept of Agriculture Rural Development.....	79
UW Cooperative Extension, Waukesha County.....	40
VA Hosp Telephone Triage Nurse Advice Line.....	177
VA Medical Center.....	33, 83
ValuCare Pharmacy.....	142
Ventures Travel.....	166
Vesta Memory Care.....	107
Veteran Services.....	177
Veterans Crisis Line.....	146, 178

Veterans' Services Office .....20, 56, 178

Veyo .....175

Vial of Life Project .....50

Victoria Drive (CCLS).....120

Victorian Home .....114

View at Pine Ridge.....116

Viewclix.....169

Village at the Falls.....89

Village Caregiving-Southern WI .....74

Village on the Square.....88

Village Primary Care Providers .....152

Vision Forward Association .....67

Visiting Angels .....75

Vista Pointe.....111

Vista Pointe I.....111

Vista Pointe II.....111

Vista Senior Network, LLC .....85

Vitas Innovative Hospice .....82

Vitas-Ruth House Hospice .....82

Volunteer Center.....179

Volunteer Opportunities .....178

VolunteerMatch.....179

VRI.....50

Walmart .....62

Walworth County ADRC.....13

Washington County ADRC.....13

Waters of Pewaukee, The .....103, 120

Waukesha Community Health Center .....138

Waukesha County ADRC.....13

Waukesha County Bar Association .....31, 134

Waukesha County Business Alliance .....20

Waukesha County Depart of Health & Human Services .....146

Waukesha County Dept of Parks & Land Use .....161

Waukesha County Family Division .....135

Waukesha County Federated Library System .....136

Waukesha County Human Services AODA Clinic .....149

Waukesha County Master Gardner Program.....179

Waukesha County Mental Health Ctr .....83

Waukesha County Parks Dept .....179

Waukesha County Sheriff's Department.....131, 133

Waukesha County Technical College (WCTC).....41

Waukesha County Volunteer Trans Service.....175

Waukesha Family Practice Center .....	138
Waukesha Free Clinic .....	138
Waukesha Housing Authority .....	57, 85
Waukesha Job Center .....	53
Waukesha Memorial Hospital .....	33
Waukesha Metro Transit .....	176
Waukesha Metrolift .....	176
Waukesha Parks, Recreation & Forestry Dept .....	161, 164
Waukesha Senior Calendar .....	162
Waukesha Service Club Thrift Shop .....	30
WCTC .....	41
WE Energies .....	56
Well Badger Resource Center .....	27
Well Spouse Association .....	27
Welsh Court (CCLS) .....	120
West Grove Apartments .....	93
Westwood Heights .....	97
WHA .....	57, 85
WHEDA (Wisc Housing Economic Development Auth) .....	79
WHEDA-Property Tax Deferral Loan Program .....	56
WI Adult Center .....	16
WI Alzheimer's Institute .....	34
WI Badger Camp .....	163
WI Board for People with Developmental Disabilities .....	20
WI Board on Aging and Long Term Care .....	20
WI Coach Lines .....	176
WI Council of the Blind and Visually Impaired Council .....	67
WI Council on Problem Gambling, Inc .....	150
WI Depart of Revenue .....	32
WI Dept of Health Services, Div of Quality Assurance .....	11
WI Dept of Transportation .....	171
WI Donated Dental Services .....	36
WI FACETS .....	21
WI Family Assistance Center for Education, Training & Support .....	21
WI Family Caregiver Support Programs .....	28
WI Family Ties .....	147
WI Housing Search .....	86
WI Independent Learning College .....	41
WI Lions Camp .....	163
WI Lions Foundation .....	67
WI Military Family Assistance Center .....	178
WI Parkinson's Association .....	28

WI Pooled and Community Trusts .....136

WI Recipient Call Center .....36

Wi Senior Employment Program .....53

WI Talking Book & Braille Library .....41

WI Telecommunication Relay System .....67

WI United Methodist Camps.....163

Widows or Widowers (WOW).....28

Wildlife in Need Center .....152

Wildwood Highlands.....89

Wilkinson Manor .....91, 96

Wilkinson Woods .....102

Willow Brook Court.....87

Willow Park .....97

Wisconsin Adaptive Sports Association.....162

Wisconsin Dept. of Health Services .....154

Wisconsin Elder Abuse Hotline .....133

Wisconsin Funeral and Cemetery Aids Program .....56

WISE Senior Employment Program .....53

WisHope Recovery Center.....148

WisPACT .....136

Women for Sobriety .....150

Women’s Center, The .....12, 21, 84, 135

Women’s Health and Recovery Project (WHARP) .....150

Woodman’s.....62

Woodview Senior Apartments .....90

Workforce Development Center .....53

Wright Stride LLC.....127

