



# Waukesha County Sheriff's Department

## Supplemental Narratives for Incident W23018048

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### SUPPLEMENTAL NARRATIVE:

**Supplement number:** 43

**Name:** SEITZ RC

**Date:** 10:58:08 04/18/23

SUMMARY / DET. ROSS SEITZ #8643 / 9411

This supplement will summarize the investigation regarding the in custody death of TERRANCE MACK on 3/16/2023.

On Thursday, 3/16/2023, at approximately 09:15 AM, Terrance C. Mack, D.O.B. [REDACTED] an inmate at the Milwaukee County Jail, was found unresponsive in his cell. Life saving measures were attempted by jail correctional officers, jail medical staff, and the Milwaukee Fire Department, however, Mack was pronounced deceased at approximately 09:49 AM. The Milwaukee County Sheriff's Office (MCSO) requested the Waukesha County Sheriff's Office (WKSJ) respond to the Milwaukee County Jail and conduct the investigation into Mack's death.

The following WKSJ personnel responded to the jail, and met with MCSO jail staff to include, Assistant Jail Commander William Duckert, MCSO Captain Telia Evans, and MCSO Lt. Lina Montano:

- Captain Aaron Bogie (Detective Bureau Captain)
- Lieutenant Chad Niles (Detective Bureau Lieutenant)
- Detective Ross Seitz (Lead Investigator)
- Detective Kendra Moonen (Co-Lead)
- Detective Mark Conrad (Interviews)
- Detective David Voigt (Interviews)
- Detective Joseph Mensah (Interviews)
- Detective Chris Kohl (Interviews)
- Detective Nathan Plennes (Next of kin notification)
- Detective Tim Wacker (Next of kin notification)
- Detective Christy Bahr (ID Processing)
- Detective Steve Berg (ID Processing)

Also present at the jail were MCSO Deputy James Carey (liaison), Milwaukee County District Attorney's Office Investigator Erik Gulbrandson, and Milwaukee County Medical Examiner's Office Forensic Investigator Mohammed Batayneh.

Jail staff provided preliminary information regarding Mack's confinement at the jail, leading up to his death. Mack had been confined at the Milwaukee County Jail since 01/30/2023, following an arrest by the Milwaukee Police Department. Initial information provided by jail staff did not indicate any major incidents or medical emergencies involving Mack prior to 3/16/2023. An abbreviated review

of Mack's activities preceding his death was provided. Mack was housed in Pod 3B, and was the sole occupant in cell 31. On 3/15/2023, at approximately 6:00 PM, Mack and the other inmates in Pod 3B were confined to their cells for the evening. At approximately 8:00 PM, a jail nurse entered Pod 3B for the evening medication distribution, commonly referred to as "med pass". Mack was reported to have obtained his medications, and returned to his cell. A review of jail surveillance video, which was still in progress, depicted Mack confined in his cell, standing near the door window at approximately 8:29 PM. Mack was then observed to walk away from his cell door, and the lights in his cell were turned off. Jail staff indicated that inmates are allowed the use of a computer tablet when confined in their cells for the evening. Mack was known to have used a tablet that evening, however, the reports on his tablet activity or usage were still pending. The following morning, 3/16/2023, breakfast was served to each cell in Pod 3B sometime after 6:00 AM. The morning "med pass" was conducted at approximately 9:00 AM, during which time Mack did not respond. Jail staff subsequently checked on Mack and found him unresponsive, at which time life saving efforts began. The Milwaukee Fire Department responded, took over life saving efforts, however, Mack was ultimately pronounced deceased at 9:49 AM. Jail staff secured the scene, and began obtaining records and footage associated with Mack's confinement which would be turned over to WKSO.

#### SCENE INVESTIGATION

WKSO Detectives Bahr and Berg, along with Forensic Investigator Batayneh, responded to Pod 3B to begin processing and documenting the scene. WKSO Detectives Mensah and Kohl also responded to Pod 3B to conduct inmate interviews. Pod 3B was observed to be a double tier, 48 cell unit, housing only men. At the time of this investigation, there were 60 inmates (including Mack) that were housed in Pod 3B. Mack was identified as being the only inmate assigned to cell 31, which was located on the upper tier. Multiple items of medical equipment were observed on the floor outside of cell 31, consistent with the life saving efforts performed on Mack. A red extension cord was observed to be plugged into a wall outlet near the outside of cell 31. This extension cord ran from the wall outlet, into cell 31, under the door. Upon entry into cell 31, Mack was observed to be lying supine on the floor, with his feet nearest the cell door. Mack was partially clothed, wearing orange jail issued pants, and no shirt. An Automated External Defibrillator (AED) was observed on the cell bunk, near Mack, with the related pads affixed to his chest. Additional items of medical equipment, associated with the life saving efforts, were observed inside of cell 31. A [REDACTED] machine was observed within the cell, however, it was not plugged into the extension cord previously mentioned. What appeared to be an undisturbed breakfast tray, was observed on the sink within the cell. No obvious signs of injury or trauma were observed on Mack.

Photographs and video documentation were obtained of the previous observations. Cell 31 was also documented as having running water in both the sink and toilet. The intercom system was functioning appropriately. The extension cord was also checked for functionality, and when plugged in to the [REDACTED] machine, it did power on the unit.

After documenting the scene, Mack's body was turned over to the custody of the Milwaukee County Medical Examiner's Office for transport to their office.

Items of evidence collected from Cell 31 included: the jail issued computer tablet, the jail AED, 2 used [REDACTED] the [REDACTED] machine, and miscellaneous paperwork.

At approximately 1:50 PM, Cell 31 was sealed with evidence tape by Detective Bahr, pending the autopsy of Mack.

#### INTERVIEWS OF POD 3B INMATES

Detectives Mensah and Kohl conducted interviews of the remaining 59 inmates housed in Pod 3B. Of these interviews, 3 inmates were documented as providing information relevant to Mack. Reginald Carver, Cell 33, indicated that Mack was in good spirits. The only concern Carver recalled Mack mentioning to jail staff and other inmates was his desire to return to a cell on the lower tier. Curtis Hill, Cell 35, indicated that he was transferred to Pod 3B during the early morning hours of 3/16/23. Hill indicated that he believed he may have seen Mack standing by his cell door at approximately 2:00 AM. Obed Lopez, Cell 46, was identified as one of the two Pod Workers for Pod 3B. Lopez indicated that he was the inmate that delivered Mack's breakfast to his cell. Lopez stated that when he entered Mack's cell, he believed Mack was asleep, therefore, he placed Mack's breakfast on the sink within the cell. The remaining inmates either chose not to provide information to investigators, or did not have any information relevant to this investigation.

#### INTERVIEWS OF JAIL CORRECTIONAL STAFF

Interviews were conducted with the following Milwaukee County Jail correctional staff:

- Capt. Telia Evans
- Lt. Mohamed Awad
- Lt. Giovanni Quantrell
- Lt. Mary Sawczuk
- Sgt. Jolena Kirkendoll
- Sgt. Lauren Pachmayer
- CO Cristian Bustamante
- CO Alexis Owens-Davis
- CO Sharone Beckless
- CO Denice Coleman
- CO Darrick McWay
- CO Angelia Balsamo
- CO Matthew Johnston
- CO Derick Murray
- CO Cassandra Jordan
- CO Myna Lock
- CO Teasha Branzolewski

Many of these individuals only involvement with Mack, was responding to the medical emergency and assisting with the life saving efforts. Interviews of note are documented below.

#### INTERVIEW WITH CO COLEMAN

CO Coleman was identified as the CO working Pod 3B at the time that Mack was

found unresponsive in his cell. CO Coleman indicated that on 3/16/2023, she began her shift at 6:00 AM. Breakfast was served to each cell at approximately 7:00 AM, including Mack's. There was no indication of an issue with Mack at that time, as the Pod Worker would have placed the meal in the cell. CO Coleman recalled that during the morning "med pass", Mack did not exit his cell to receive his medications. CO Coleman went to check on Mack and observed him lying in his bed, on his stomach, with blankets over him. CO Coleman attempted to get a response from Mack, and after being unable to do so, she radioed for assistance. CO Coleman indicated that Mack did have a [REDACTED] machine in his cell, however, it was not turned on during her contact with him. CO Coleman did not recall any additional noteworthy interactions or observations of Mack.

#### INTERVIEW WITH CO BALSAMO

CO Balsamo was identified as working Pod 3B from 2:00 AM to 6:00 AM on 3/16/2023. CO Balsamo indicated that the only thing noteworthy from her shift in Pod 3B was a medical emergency called at approximately 3:00 AM for an inmate in Cell 3. CO Balsamo did not recall any interactions with Mack, but did recall that an extension cord was plugged into an outlet near his cell, which ran into his cell for a [REDACTED] machine. CO Balsamo confirmed that the extension cord was plugged in during her cell inspections that morning.

#### INTERVIEW WITH CO MURRAY

CO Murray was identified as one of the first responding correctional officers to the emergency call in Pod 3B. CO Murray indicated that he was in Third Floor Control when the medical emergency call came across the jail radios. CO Murray and CO Beckless grabbed an AED and an orange oxygen bag and responded into the pod. CO Murray stated that upon entering the pod, CO Coleman directed him to the upper tier. Upon his approach to Cell 31, CO Murray observed LPN Ebony Rogers ("med pass" nurse) performing [REDACTED] on Mack. As CO Murray was preparing the [REDACTED] for use, additional jail medical staff entered the cell and applied the [REDACTED]. CO Murray assisted with [REDACTED] on Mack. When the Milwaukee Fire Department arrived to take over life saving efforts, CO Murray remained in the pod to assist with cell inspections. CO Murray indicated that during his contact with Mack, he did not observe any gross deformities, marks, cuts, or indications on Mack, which would clearly identify the cause for his unresponsiveness. CO Murray further stated that Mack's body did not feel as warm as what you'd expect from a very recent medical issue, and indicated that Mack's chest felt somewhat stiff during chest compressions.

#### INTERVIEW WITH CO BRANZOLEWSKI

CO Branzolewski was identified as working Pod 3B from approximately 10:00 PM on 3/15/2023 to 2:00 AM on 3/16/2023. CO Branzolewski indicated that she and CO Bustamante conducted cell inspections that evening, and recalled nothing relevant involving Mack. CO Branzolewski advised that cell inspections were conducted every 30 minutes, with the same CO taking two 30 minute cell inspections in a row, then alternating so that the other CO took the next two 30 minutes cell inspections. The CO's would alternate taking these checks throughout their shift, barring any unforeseen emergencies.

#### INTERVIEW OF JAIL MEDICAL STAFF

Medical staff assigned to provide care for the inmates at the Milwaukee County Jail are employed by Wellpath. The following jail medical staff were interviewed:

- NP Supervisor Tammi Brandt
- NP Kelly Schill
- RN Samantha Markwardt
- RN Ashley Watson
- RN Barbara Carpenter
- RN Whitney Henderson
- LPN Ebony Rogers
- LPN Tynika Thomas
- RN Whitney Henderson

Interviews of note are documented below.

#### INTERVIEW OF LPN ROGERS

LPN Rogers was conducting "med pass" in Pod 3B at approximately 9:00 AM on 3/16/2023. Rogers indicated that she arrived in Pod 3B with a medication cart, at which time she would indicate to the assigned CO (Coleman) which inmates needed to be released from their cells to receive medications. Rogers stated that when it was time for Mack to come downstairs, he was not responding to CO Coleman's intercom communications. As that was occurring, Rogers said she saw another inmate walking past Mack's cell, and Rogers requested that inmate check on Mack. Rogers said the inmate knocked on Mack's door, however, Mack did not respond. Rogers stated that this was unusual for Mack to refuse to take his medications. Rogers continued dispensing medications to the other inmates, and when finished, she asked CO Coleman what the issue with Mack was. CO Coleman was unsure, went to check on Mack, and Rogers observed CO Coleman unsuccessfully trying to get a response from Mack. Rogers stated that she approached Mack's cell, entered it, and observed Mack in his bunk, lying on his stomach. Rogers touched Mack's foot, found that it was cold, and directed CO Coleman to radio for a medical emergency. Rogers shook Mack, again with no response, then grabbed his sleeping mat and flipped it over causing Mack to roll to his back. Rogers observed that a large amount of saliva had pooled where Mack's head had been, and also noted an indentation on his arm where his head was resting, which lead her to believe he had been in that same position for some time. Rogers delivered a [REDACTED] with no response, noted no signs of breathing, then began [REDACTED] on Mack. Rogers indicated that she performed [REDACTED] prior to additional staff arriving and relieving her. After being relieved, Rogers returned to the first floor to maintain control of the medication cart. Rogers stated that she recalled seeing a [REDACTED] machine in Mack's cell, however, it had not been in use. Rogers recalled several past interactions with Mack, noting that he was always positive. Rogers recalled that Mack was prescribed [REDACTED] but Rogers stated that Mack never appeared "sickly" or depressed.

#### INTERVIEW WITH RN SAMANTHA MARKWARDT

RN Markwardt was one of the first jail medical staff members to arrive to Mack's cell following the emergency radio call. Markwardt stated that upon entering the cell, [REDACTED] were already in progress. Markwardt checked for a pulse, finding none, then applied the [REDACTED] to Mack's [REDACTED]. The [REDACTED]

indicated [REDACTED] was advised, at which time [REDACTED] continued. Markwardt performed [REDACTED] then switched to giving [REDACTED] with the [REDACTED]. Jail staff continued these life saving efforts until the Milwaukee Fire Department arrived and took over. Markwardt indicated that her initial impression of Mack was that he was beyond life saving efforts. His skin appeared to have a [REDACTED] and his [REDACTED]. Markwardt stated that Mack was not warm to the touch, and she believed that rigor had set in slightly. Markwardt advised that she knew Mack to use a [REDACTED] machine, and was medicated for a [REDACTED], and possibly [REDACTED]. Markwardt recalled that a few months earlier, Mack had complained of [REDACTED], but could not recall anything further.

#### INTERVIEW WITH NP SUPERVISOR TAMMI BRANDT

NP Brandt also responded to the radio call for a medical emergency in Pod 3B, and assisted with the life saving efforts on Mack. Brandt performed [REDACTED], noting that Mack's chest seemed stiff and did not recoil effectively. Brandt was subsequently relieved by other jail staff and the Milwaukee Fire Department. Brandt informed me that Mack was known to be diagnosed with [REDACTED] and also utilized a [REDACTED] machine. Brandt observed the [REDACTED] machine in Mack's cell, but confirmed that it had not been in use. Brandt indicated that she had seen Mack as a patient on 3/14/2023, however, was hesitant to provide me with details due to possible HIPAA concerns (later determined to be a [REDACTED]). Brandt did indicate that during this visit, Mack was very pleasant and he did not relay any immediate concerns regarding his health or wellbeing.

#### NEXT OF KIN NOTIFICATION

On 3/16/2023, Detectives Wacker and Plennes responded to the 516 W. Wright St, Milwaukee, to notify Mack's family of his death. The residence was believed to be the home of Thelma Mills, originally thought to be Mack's mother, but, later determined to be his aunt. Contact was made with Mills who confirmed that Mack had a [REDACTED] along with [REDACTED]. Mills indicated that she spoke with Mack the previous evening he seemed fine, and did not relay any immediate health concerns. Information was obtained that Mack's family had a history [REDACTED], to include his older brother dying from [REDACTED]. Additional information indicated that Mack had recently received a [REDACTED] for a [REDACTED] diagnosis, and Mack was still having [REDACTED]. Contact information was provide to Mack's family, should they learn of any additional information or have any questions regarding the investigation.

#### AUTOPSY

On 3/17/2023, an autopsy was performed on Mack at the Milwaukee County Medical Examiner's Office by Deputy Chief Medical Examiner Dr. P. Douglas Kelley. Dr. Kelley did not observe any signs of trauma to Mack, but he advised that he would need to review Mack's toxicology report and conduct a histology review prior to making a final determination of Mack's cause and manner of death.

#### REVIEW OF JAIL MEDICAL RECORDS

Mack was arrested by members of the Milwaukee Police Department on 1/28/2023 for

active warrants through MCSO. Mack remained in the custody of MPD from 1/28/2023 to 1/30/2023. During the booking process with MPD, Mack self reported that he had [REDACTED], which required daily medications. Mack was routinely transported to area hospitals for medical clearance/medication administration, during which times he was also identified as having [REDACTED].

On 1/30/2023, Mack was turned over to the custody of the Milwaukee County Jail. Mack's initial medical screening identified him as having [REDACTED] and [REDACTED], along with self reported [REDACTED]. During Mack's confinement, he was prescribed [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] at various times. Mack was also administered [REDACTED] for a [REDACTED]. While Mack was confined, there was one instance on 2/8/2023, where a medical emergency was called for him due to having [REDACTED]. Mack was examined, and it was determined that he was not suffering from a medical emergency. Additionally, on 2/27/2023, Mack was seen by [REDACTED] reference [REDACTED]. Mack self reported that he had [REDACTED]. Mack was counseled and it was determined he could remain in his housing unit. On 3/5/2023, Mack was again seen by [REDACTED]. It was determined that Mack had not previously been prescribed any similar medications, and the current issues stemmed from Mack feeling upset about the recent death of his mother. At differing times, Mack also reported concerns about [REDACTED] and [REDACTED]. Mack was examined regarding these complaints, and they were found not to be immediate concerns. The jail medical records also indicated that at various times, Mack refused to take his prescribed medications.

#### 24 HOUR ACTIVITY & VIDEO REVIEW

A primary emphasis was placed on reviewing the 24 hours of Mack's activity, prior to being found deceased within his cell. It should be noted that since 2/10/2023, Mack was housed in Pod 3B. Originally, Mack was assigned to Cell 22 on the lower tier. On 3/10/22, Mack was reassigned to Cell 31 on the upper tier.

Throughout the day preceding his death, 3/15/2023, Mack was regularly observed moving about the pod without any apparent physical restriction. Mack routinely socialized with other inmates, and was observed utilizing the jail phones located within the pod. Mack appeared to receive his morning medications at approximately 9:09 AM. He ate his lunch at approximately 11:14 AM. Mack was observed showering at 11:30 AM. His blood pressure was taken by a nurse visiting the pod at approximately 12:51 PM. At approximately 5:03 PM, Mack received a dinner tray, however, he appeared to give the food to another inmate. All of the inmates, including Mack, were confined to their cells for the evening at approximately 5:55 PM. A short time later, Mack was provided a computer tablet to use within his cell. At approximately 8:02 PM, Mack exited his cell to receive the evening "med pass". Mack appeared to give one of the pills he was prescribed back to the nurse, and ingested the remaining medication. As Mack returned to his cell, he paused near Cell 21, and appeared to possibly slide an unknown item under the cell door to the inmate inside. Once back within his cell, Mack's last observed activity on jail video was his

cell light turning off at 9:29 PM.

Mack's computer tablet activity was reviewed and it documented that his last outgoing message was sent at 8:16 PM. Mack referenced that he was still experiencing [REDACTED] (on 3/14/2023) and was "trying to sleep it off". The tablet log history indicated that Mack logged off of the tablet at 9:19 PM.

All of the correctional officer cell inspections were reviewed from the time of Mack's last activity on 3/15/2023 until he was found deceased on the morning of 3/16/2023. With the exception of one cell inspection, all of them appeared to have been documented and performed appropriately. The one cell inspection in question occurred at approximately 11:08 PM by CO Branzolewski. The cell inspection previous to this was also performed by CO Branzolewski at approximately 10:38 PM. During that check, CO Branzolewski paused at Cell 31, and visually inspected the cell interior while using a flashlight to illuminate it. During the 11:08 PM cell inspection, CO Branzolewski appeared to pass by several cells without inspection, including Mack's cell. CO Branzolewski appeared to "cut the corner" when passing Mack's cell (Cell 31 was a corner cell), and did not approach his cell door or appear to visually inspect the cell interior or Mack. The next cell inspection was conducted at 11:41 PM by CO Bustamante, who paused and utilized a flashlight to illuminate the interior of Mack's cell.

At approximately 7:13 AM, breakfast was delivered to Mack's cell by inmate Lopez. At approximately 9:13 AM, Mack was found unresponsive in his cell by CO Coleman and LPN Rogers. Immediately thereafter, jail staff began entering the pod and attempting life efforts on Mack. At 9:22 AM, the Milwaukee Fire Department entered the pod and took over the treatment of Mack. Mack was pronounced deceased at 9:49 AM, consistent with MFD personnel exiting his cell at 9:50 AM. The scene was secured by jail staff until WKSJ personnel arrived in the pod at 11:28 AM. Throughout my review of this video footage, at no time did Mack appear to be in any medical distress. He regularly socialized with multiple inmates, and was seen walking around the pod, to include up and down the stairs on multiple occasions, without any apparent difficulty. His jail phone and video calls were also reviewed in the days preceding his death, and there was no apparent indication by Mack that he was suffering from an immediate medical issue, which was corroborated by Mack's family.

#### FINDINGS

On 3/16/2023, at approximately 9:13 AM, Terrance Mack was found unresponsive within Pod 3B, Cell 31, at the Milwaukee County Jail. Life saving efforts were attempted by correctional staff, jail medical staff, and the Milwaukee Fire Department, however Mack was later pronounced deceased at 9:49 AM.

Mack's activity at the jail was reviewed from his initial confinement on 1/30/2023 until his death. Medical records indicated that Mack was diagnosed with [REDACTED]. Mack was administered several medications for his confirmed diagnoses, some of which he occasionally refused to take. Mack was also provided a [REDACTED] machine, reference [REDACTED], however, it is



unclear if he regularly utilized it. During Mack's confinement, there were three documented times where jail staff requested immediate medical assistance for Mack, two of which were related to Mack's [REDACTED]. All three times, Mack was evaluated by medical staff and it was determined that he was not in medical distress.

Mack regularly communicated with friends and family through phone calls, video calls, and tablet messaging. A review of these communications did not identify any immediate medical concerns, voiced by Mack, which would account for his sudden death. Mack's family was also interviewed, and confirmed that Mack had not relayed any immediate concerns regarding his health.

In the 24 hours prior to his death, jail footage documented Mack regularly moving around Pod 3B without any apparent limitation, and he often appeared to socialize with other inmates. The inmates and correctional officers who had contact with Mack did not report any immediate concerns with his behavior, or indicate that Mack had relayed any concerns regarding his health.

Mack's last confirmed activity was his cell light turning off at 9:29 PM on 3/15/2023. Following this last documented activity, it is unclear when Mack would have suffered the medical emergency causing his death. When Mack was found unresponsive at 9:13 AM on 3/16/2023, multiple jail and medical staff members reported observations of Mack's body which led them to believe Mack had been deceased for some time. From 9:29 PM on 3/15/2023 to 9:13 AM on 3/16/2023, jail correctional staff conducted cell inspections in Pod 3B every 30 minutes, approximately. Through a review of these checks, only one cell inspection was found to have possibly been missed, that being at 11:08 PM on 3/15/2023. This potentially missed check would have placed the elapsed time between completed checks on Mack's cell at approximately 63 minutes.

Wisconsin Administrative Code, Department of Corrections, Chapter 350.18 Security, mandates that the jail shall have policies and procedures relating to jail security, including all of the following components:

- (1) INMATE SUPERVISION. The jail shall have a system providing for well-being checks of inmates. Policies and procedures shall provide that all inmates are personally observed by jail security staff at staggered intervals not to exceed the following
  - (a) 60 minutes
  - (b) 15 minutes for inmates housed on suicide watch

A follow-up interview was conducted with CO Branzolewski regarding this cell inspection. CO Branzolewski reviewed the jail surveillance video of this cell inspection, and indicated that she could not recall this specific check. CO Branzolewski further stated that although she could not recall the details of this cell inspection, the only reason she would not have physically approached the cell door was if Mack was standing at the cell window, or he was giving CO Branzolewski an audible stimulus to indicate he was not in distress. CO Branzolewski indicated that she would not have skipped an assigned cell inspection.

At the time of this summary, the final cause and manner of Mack's death has yet to be determined by Dr. Kelley. When those findings are provided, they will be attached to this investigation and documented in a supplemental report.

The findings of this investigation, along with all of the related documents and evidence, will be turned over to the Milwaukee County District Attorney's Office for their review.

Respectfully submitted,

Detective Ross Seitz #8643

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