

Who We Are

This wraparound approach empowers families with children with complex needs, involved in multiple systems of care to gain full access to the variety of supports and services available to meet their needs. By increasing collaboration between families and service providers, parents gain a voice in the decisions about the services they receive and take ownership in the development of a service plan. Parents and children gain a voice in the decisions about the services they receive and take ownership.

The Family Team

The CST process helps to meet each child and family's unique needs through the creation and efforts of a family team. The family team is comprised of service providers, family, and others invested in the lives of the family toward working together to coordinate services and meeting the family's identified needs. Bringing players to the table as a team can help to create more strength-based and comprehensive service plans as well as avoid duplication of efforts and role confusion.



Our mission is to collaborate with families, schools, and community partners to support the wellbeing, quality of life, and inclusion of children and adolescents with significant mental health and behavioral issues.

How We Can Help

- Families enrolled in CST will be assigned a **Service Coordinator**. The Service Coordinator functions like a case manager and will meet with the family to complete a strength-based needs assessment, and will work with the family to identify members of their team. The Service Coordinator will work ongoing with the family and team.
- The family develops a **family team** that includes individuals important in the child and family's life. Examples may include relatives, neighbors, teachers, social workers, therapists, DHHS staff, and other community partners. The family team will meet on an ongoing basis to support the child and family in meeting their identified needs and goals.
- A **plan of care** is developed with the family team to identify family needs and priorities. The plan of care is developed with prioritized goals and timelines, and assigns team members to specific tasks to streamline interventions.

Program Eligibility

- A child or adolescent who is a resident of **Waukesha County**.
- A child and family who are willing to participate in services to assist with identified needs.
- A child or adolescent with mental health and/or substance use issues whose symptoms interfere with one or more major life activities, as identified by the CST assessment.
- Must be involved with two or more service systems such as mental health, special education, juvenile justice, child welfare, or long term care.
- Youth that are at risk for out-of-home placement due to their severe emotional and behavioral issues.

The CST Coordinating Committee

The CST Coordinating Committee meets to provide feedback to continued development of the CST program and other county-based program services for youth.

The committee meets throughout the year and values the feedback of our consumers and community partners. Please contact the CST Coordinator for more information regarding upcoming meetings.



**Waukesha County Department of
Health and Human Services
Adolescent and Family Division**

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**Waukesha County
Coordinated
Services Team
(CST) Initiative**