PSYCHOMETRIC TECHNICIAN

FUNCTION OF THE JOB

Under supervision, administers and scores psychological tests for adult, adolescent, and child clinical populations within the Clinical Services Division; and to perform other duties as required.

CHARACTERISTIC DUTIES AND RESPONSIBILITIES

- 1. Receives staff psychologist referrals of clients with mental health, substance use, and/or developmental disabilities who need psychological testing.
- 2. Administers, scores, and organizes results from objective psychological test instruments that assess intellectual abilities, social and emotional functioning, parenting stress, and neurocognitive status.
- 3. Follows testing protocols exactly as instructed.
- 4. Records client behavior during testing. May provide basic crisis intervention and seek support if client is in distress or unstable.
- 5. Operates computerized testing equipment and utilizes pen-and-paper testing kits.
- 6. Collects, compiles, and organizes test data for analysis.
- 7. Prepares and presents detailed oral and written reports.
- 8. Maintains client confidentiality and adheres to confidentiality statutes and requirements.
- 9. Provides administrative support to psychologists.
- 10. Manages psychological test inventories.
- 11. Provides error-free data entry into computerized test protocols and client demographic forms.
- 12. Utilizes an electronic health record, computerized department program software, internet, and database/spreadsheet/word processing programs.
- 13. Works as a multidisciplinary team member.
- 14. Assists psychologists with clinical interviews and feedback sessions.
- 15. Establishes and maintains effective working relationships with clients and their families, service providers, colleagues, and the general public.
- 16. Performs emergency government duties as assigned in event of Waukesha County Emergency Government declaration.
- 17. Performs other duties as required.

QUALIFICATIONS

Essential Knowledge and Abilities

- 1. Working knowledge of mental health disorders and treatment methods.
- 2. Working knowledge of case management principles and methods.
- 3. Working knowledge of the principles, practices, methods, and techniques used in the treatment of mental health disorders.
- 4. Working knowledge of psychological assessments.
- 5. Working knowledge of human services and health resources in the community.
- 6. Working knowledge of confidentiality statutes and requirements, including the Health Insurance Portability and Accountability Act (HIPAA) of 1996.
- 7. Working knowledge and ability to utilize an electronic health record, computerized department program software, internet access, and database/spreadsheet/word processing programs.
- 8. Ability to administer psychological assessments.
- 9. Ability to establish and maintain effective working relationships with clients and their families, service providers, colleagues, and the general public.
- 10. Ability to effectively interact with sensitivity with persons from diverse cultural, socioeconomic,

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QUALIFICATIONS

Essential Knowledge and Abilities (continued)

- educational, racial, ethnic, and professional backgrounds, and persons of all ages and lifestyles.
- 11. Ability to communicate effectively with clients who have mental health disorders.
- 12. Ability to respond appropriately to mental health emergency situations and access crisis intervention services.
- 13. Ability to communicate effectively orally and in writing.

Training and Experience

1. Bachelor's degree from a recognized college or university with a major in psychology or a closely related field.