PRINCIPAL HUMAN RESOURCES ANALYST

FUNCTION OF THE JOB

Under direction, to perform advanced professional work in the implementation and administration of a comprehensive human resources information system (HRIS); and to perform other duties as required.

CHARACTERISTIC DUTIES AND RESPONSIBILITIES

- 1. Functions as lead administrator of the human resources information system (HRIS); manages system replacement, upgrades, and enhancements; establishes and maintains system security; directs changes in system workflows and processes; manages the position control function; ensures data accuracy and integrity; and develops and implements user policies and procedures.
- 2. Analyzes and evaluates HRIS operational issues; troubleshoots and resolves problems; analyzes future HRIS needs; recommends, implements, and participates in the development of modifications or enhancements to the system.
- 3. Maintains HRIS database files and tables; develops complex and comprehensive queries and custom end user reports to meet County needs; compiles acquisition of complex data reports, summaries, and logs requested County staff; programs custom functions and creates automated queries, filters, and reports.
- 4. Researches and analyzes in collaboration with County leadership and HRIS end users to identify issues, improvements, and modifications needed to existing systems and databases; evaluates alternatives and makes appropriate recommendations.
- 5. Serves as lead liaison between human resources, information technology, vendors, and other stakeholders for HRIS design, implementation, system configuration, and business process optimization.
- 6. Acts as primary liaison to HRIS end users providing technical support, troubleshooting, and general guidance; trains employees in the use of the system and creates training documentation; oversees and guides support staff assisting with assigned liaison and training responsibilities to end users.
- 7. Communicates HRIS policy, procedure, and program changes to all levels of employees; and conducts training sessions on these changes.
- 8. Functions as lead on Countywide policy, procedure, and program development and administration; leads regular reviews of current policy and procedure.
- 9. Analyzes current and proposed County, State, and Federal legislation, regulations, and guidelines to determine impact on the County; and recommends and implements required changes to existing policies and programs.
- 10. Participates as a member of the County's collective bargaining team; partners with and supports the Human Resources Manager, Senior Human Resources Analyst, and legal counsel in working through and investigating collective bargaining issues; provides data analysis through creation of data reports and cost analysis.
- 11. Interprets policies, procedures, collective bargaining agreements and federal and state human resources and labor statutes, rules, and regulations; and advises department heads, managers, and supervisors in their application.
- 12. Administers the pay-for-performance system; manages reporting, data collection, data validation, and analysis; manages County-wide communications related to the annual pay-for-performance process; makes recommendations to departments, Human Resources Manager, and County Executive; presents annual pay-for-performance report to County Board committees.
- 13. Manages Affordable Care Act (ACA) reporting and compliance; analyzes ACA eligibility and enrollment; prepares monthly and year-end reporting.
- 14. Conducts classification and compensation studies of various positions in conjunction with departments annual plan.

CHARACTERISTIC DUTIES AND RESPONSIBILITIES (continued)

- 15. Prepares and maintains accurate and detailed records, and makes presentations, and recommendations to departments, staff, and committees.
- 16. Establishes and maintains effective working relationships with employees, departments, union representatives, County Executive, County Board, attorneys, other government agencies, and the public.
- 17. Performs other duties as required.

QUALIFICATIONS

Essential Knowledge and Abilities

- 1. Thorough knowledge of the operation and use of HRIS.
- 2. Comprehensive knowledge of the principles and practices of labor relations and human resource administration.
- 3. Comprehensive knowledge of federal and state labor and employment laws and regulations.
- 4. Considerable knowledge of research methods, practices, and sources of information.
- 5. Considerable knowledge of computerized department program software, Internet access, database, spreadsheet, and word processing programs.
- 6. Considerable knowledge of the various duties, responsibilities, requirements, and qualifications of various levels of job classifications.
- 7. Ability to research and analyze complex information; organize data; evaluate alternatives; and make appropriate recommendations.
- 8. Ability to participate in and/or lead work groups; and coordinate, develop, and implement projects.
- 9. Ability to identify, analyze, and resolve problems.
- 10. Ability to plan, organize, and prioritize multiple work assignments and projects.
- 11. Ability to maintain accurate and detailed records and prepare and present comprehensive reports and recommendations.
- 12. Ability to utilize word processing, database, and spreadsheet programs.
- 13. Ability to establish and maintain effective working relationships with employees, departments, union representatives, County Executive, County Board, attorneys, other governmental agencies, and the public.
- 14. Ability to communicate effectively both orally and in writing and with groups or on a one-to-one basis.
- 15. Ability to effectively interact with sensitivity with persons from diverse cultural, socioeconomic, educational, racial, ethnic, and professional backgrounds, and persons of all ages and lifestyles.

Training and Experience

- 1. Graduation from a recognized college or university with a bachelor's degree in human resources management, information system management, or a closely related field.
- 2. Three (3) years of professional work experience in human resources information system administration or related experience.
- 3. A master's degree in one (1) of the areas listed above may be substituted for one (1) year of work experience.