### **BUSINESS MANAGER**

#### FUNCTION OF THE JOB

Under direction, to plan, coordinate, and manage the financial and administrative operations for a department; to manage a departmental administrative division; and to perform other duties as required.

#### CHARACTERISTIC DUTIES AND RESPONSIBILITIES

- 1. Manages a division of a large multi-unit department, and directs and coordinates department-wide general business functions such as financial management, budgeting, records management, payroll, automation, and general administrative procedures.
- Develops and prepares a detailed department budget including projections of expenditures and revenues; analysis of alternative funding sources; analysis of program and operating costs; development of fee schedules and service rates; and preparation and presentation of detailed justifications.
- 3. Monitors the execution of the operating budget; analyzes variances from projected amounts; and recommends corrective action.
- 4. Develops, implements, and maintains department financial policies, procedures, and activities covering receipts, disbursements, cash management, checking and investment accounts, journal entries, fund transfers, internal control, and manages departmental accounts receivable collections.
- 5. Researches, develops, and implements department wide policies and procedures on general administrative functions, such as payroll, records management, and purchasing, and ensures efficient performance of these functions.
- 6. Manages business automation efforts within the department, including research, evaluation, and redesign of equipment, software, and work processes, and coordination with other departments or agencies.
- 7. Obtains and analyzes a wide variety of detailed and complex data regarding financial or operational performance; analyzes trends; recommends appropriate changes; develops or supervises the preparation of detailed and complex financial and statistical reports.
- 8. Prepares, coordinates, and monitors the department's capital projects, including project budget development, review and evaluation of RFP and responses, and tracking of project expenditures.
- 9. Administers grants including preparation of detailed applications and financial and statistical reports.
- 10. May coordinate and facilitate the department strategic plan process; may perform operational audits or program evaluations and recommend appropriate changes to department staffing, services, or business practices; may assist department managers to develop, measure, and monitor goals.
- 11. May coordinate department functions with other departments and outside agencies; monitors performance of contracted agencies; ensures department services and information are accurate, timely, and complete to meet the needs of other agencies or departments.
- 12. Serves as a representative of the department to various committees, officials, agencies, or the public; furnishes information to inquirers regarding the work and procedures of the office with authority to commit to action.
- 13. Monitors and assesses the impact of proposed and enacted state and federal legislation and executive initiative and plans for any needed operational change in department.
- 14. Selects, assigns, evaluates, supervises, and trains employees, and handles personnel problems of division staff.
- 15. Establishes and maintains effective public and working relationships with various committees, County departments and staff, other governmental agencies, and the public.
- 16. Performs other duties as required.

## QUALIFICATIONS

# Essential Knowledge and Abilities

- 1. Thorough knowledge of the modern principles and practices of governmental fiscal reporting, accounting, and payroll procedures.
- 2. Thorough knowledge of governmental appropriation and budgeting principles and practices, including planning, monitoring, and evaluating.
- 3. Comprehensive knowledge of business administration principles and practices including staffing, communications, management controls, project planning, purchasing, and records management.
- 4. Comprehensive knowledge of automated business technology, applications and capabilities, and the effect of automation on work processes.
- 5. Considerable knowledge of modern office practices, procedures, and equipment.
- 6. Working knowledge of federal, state, and local laws, codes, and regulations, and their effect on the financial or business operations of the department.
- 7. Working knowledge of the principles and practices of strategic planning, performance measurement, and program evaluation.
- 8. Ability to organize and analyze a wide variety of detailed and complex financial and/or operational information; evaluate the effectiveness of programs and/or procedures; and make appropriate recommendations.
- 9. Ability to develop and implement detailed policies and procedures, and to exercise judgment and discretion in the application and interpretation of departmental policies, rules, and regulations.
- 10. Ability to communicate effectively both verbally and in writing; prepare and present detailed reports and recommendations; and maintain accurate and complete records.
- 11. Ability to plan, organize, train, assign, and evaluate the work of others.
- 12. Ability to prioritize and coordinate multiple assignments with minimal supervision.
- 13. Ability to utilize a variety of automated business tools such as word-processing, financial spreadsheet and data base applications.
- 14. Ability to establish and maintain effective working relationships with various committees, County departments and staff, other governmental agencies, and the public.
- 15. Ability to effectively interact with sensitivity with persons from diverse cultural, socioeconomic, educational, racial, ethnic, and professional backgrounds, and persons of all ages and lifestyles.

## Training and Experience

- 1. Graduation from a recognized college or university with a bachelor's degree in business or public administration, accounting, finance, or a closely related field.
- 2. Four (4) years of responsible professional work experience in accounting, budget preparation, financial analysis, auditing of business operations, or a closely related field.
- 3. A master's degree in an area listed above may be substituted for one (1) year of the work experience requirement.