PATROL SUPERINTENDENT

FUNCTION OF THE JOB

Under supervision, to plan, coordinate, and supervise an integrated maintenance and repair program for State and County maintained roads and highways; performs other duties as required.

CHARACTERISTIC DUTIES AND RESPONSIBILITIES

- 1. Plans, coordinates, and supervises the daily activities related to the maintenance and repair of county and state roads and highways to include scheduling and implementing various road projects; communicates between involved parties; sets up the crew and safe work zones; monitors progress of projects.
- 2. Evaluates and determines appropriate staffing levels, methods of road maintenance, and proper equipment for varying work projects.
- 3. Manages and orders an extensive and varied inventory of materials, supplies, fuel, chemicals, and equipment.
- 4. Plans, coordinates, and reviews the work of employees and contractors; handles routine personnel issues and recommends corrective action; assists in the testing, interviewing, and selection of applicants.
- 5. Manages a variety of equipment including determining availability, preventive maintenance scheduling, addressing safety issues, and ensuring sufficient staff is trained to operate.
- 6. Investigates and resolves complaints by the public, law enforcement agencies, and other internal and external departments, and staff concerning road conditions or necessary repairs.
- 7. Trains and instructs new and current employees in proper work procedures and safety practices.
- 8. Supervises the minor maintenance of sub-station buildings and equipment.
- 9. Establishes and maintains effective working relationships with supervisors, staff, law enforcement and other outside agencies, WI DOT, contractors and vendors, other County departments and staff, and the public.
- 10. Determines appropriate staffing levels on a twenty-four (24) hour basis for emergency activity coverage; operates automatic vehicle locator/GPS and maintenance support software; assigns, dispatches, and monitors crews as needed.
- 11. May be called upon at any time to respond to emergency situations such as snowstorms, windstorms, flooding, traffic accidents, and/or fires.
- 12. Maintains accurate and detailed records regarding projects completed, time and material costs, and usage amounts of certain environmentally hazardous materials.
- 13. Determines, develops, implements, and acquires resources to accomplish goals and objectives.
- 14. Coordinates with law enforcement agencies, WI DOT, local communities, and County emergency department on State and County maintained roads and highways emergencies.
- 15. Within prescribed guidelines, manages and administers the divisions operational budget; assists Highway Operations Manager with the division's annual operating and capital improvement budgets.
- 16. Maintains prompt, predictable, and regular attendance.
- 17. May represent department in Emergency Operations Center or media relations in absence of Highway Operations Manager or Public Works Director.
- 18. May serve as Highway Operations Manager in their absence.
- 19. Performs other duties as requires.

QUALIFICATIONS

Essential Knowledge and Abilities

- 1. Comprehensive knowledge of the modern practices, methods, materials, tools, and equipment used in the maintenance and repair of roads, highways, roadsides, and signs.
- 2. Comprehensive knowledge of administrative, managerial, budgetary, and supervisory principles and

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QUALIFICATIONS

Essential Knowledge and Abilities (continued)

practices.

- 3. Comprehensive knowledge of the maintenance and repair requirements for roads and highways.
- 4. Comprehensive knowledge of occupational hazards and safe work practices to avoid and prevent accidents.
- 5. Considerable knowledge of the operation and care of road maintenance equipment and vehicles.
- 6. Considerable knowledge of estimating projects which include routine road maintenance and emergency road repairs.
- 7. Considerable knowledge of Diggers Hotline.
- 8. Considerable knowledge of the division, department, and County's electronic devices and computerized systems.
- 9. Ability to learn and utilize the division, department, and County's electronic devices and computerized systems to effectively perform duties and responsibilities.
- 10. Ability to estimate, plan, and execute road projects within budgets.
- 11. Ability to plan, organize, assign, direct, train, and review the work of other employees.
- 12. Ability to analyze situations, make appropriate decisions, and take appropriate action in a timely and efficient manner.
- 13. Ability to plan, organize, and supervise multiple projects at the same time.
- 14. Ability to safely operate tools, vehicles, and equipment necessary to perform duties and responsibilities.
- 15. Ability to keep accurate and detailed records.
- 16. Ability to follow, carryout, and provide verbal and written instructions.
- 17. Ability to research, prepare, and present reports and recommendations, both verbally and in writing.
- 18. Ability to be available on a twenty-four (24) hour on-call schedule as dictated by emergencies and weather conditions.
- 19. Ability to withstand exposure to favorable and unfavorable weather conditions.
- 20. Ability to work independently and as a member of a team.
- 21. Ability to communicate effectively, verbally and in writing.
- 22. Ability to establish and maintain effective working relationships with supervisors, staff, law enforcement and other outside agencies, WI DOT, contractors and vendors, other County departments and staff, and the public.
- 23. Ability to effectively interact with sensitivity with persons from diverse cultural, socioeconomic, educational, racial, ethnic, and professional backgrounds, and persons of all ages and lifestyles.

Training and Experience

- 1. High School Diploma or GED.
- 2. Five (5) years of work experience in the maintenance, design, repair, or construction of roads, bridges, and highways, two (2) years of which were in a lead or supervisory capacity.
- 3. Graduation from a recognized school or university with an associates degree or higher in supervisory management or a closely related field may be substituted for the two (2) years of lead/supervisory experience.
- 4. Valid Class B Commercial Driver's License.
- 5. Valid Wisconsin Class A Commercial Driver's License with air brake endorsement within six (6) months of hire.