

**Your Bridge to Support** 

#### Aging and Disability **Resource Center of** Waukesha County

514 Riverview Ave Waukesha, WI 53188

262-548-7848 Local: Toll Free: Fax: TTY:

866-677-2372 262-896-8273 7-1-1

www.waukeshacounty.gov/adrc After hours call **IMPACT 2-1-1** 211, or toll free

1-866-211-3380

#### National Alliance on Mental Illness of Southeast Wisconsin (NAMI)

• Mental Health • Education Support Groups 262-524-8886

**Veteran's Services** Benefits (incl. dependents and survivors) 262-548-7732

**Moraine Lakes Consortium** BadgerCare Plus Medicaid

FoodShare 888-446-1239

**Alzheimer's Association** Support and Education 800-272-3900 (24/7Helpline) www.alz.org/sewi

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### **Happy New Year** from ADRC!

As we look forward to 2025, it gives us the opportunity to reflect on the year behind us. We are grateful for the ADRC Advisory Board and ADRC staff who contributed to success during this past year.



Some of the accomplishments in 2024 include:

- Implemented a pilot Vehicle Modification Program which • provides a wheelchair or scooter device lift for your vehicle to increase independence. This pilot program has been a success and helped 16 households and will continue into 2025.
- In recognition of World Elder Abuse Awareness Day in June, a • community educational event was held titled "Let's Talk About Scams"
- Outreached over 1,600 members of the community in ADRC • presentations and resource fairs alone! On top of this number, we also conducted caregiver support groups and classes, health promotion workshops, Medicare presentations, community memory screenings, Medicare open enrollment workshops, youth transition presentations, and more!
- Increased collaboration with Law Enforcement, Adult Protective Services, and local hospitals to improve systems of care for individuals who may be experiencing a crisis or in need of an emergency protective placement.
- The ADRC management team completed the Waukesha County • Aging Plan, outlining how we will utilize Older Americans Act Funds in the next three years.

The ADRC staff are dedicated professional staff who provide excellent customer service. If you are in need of assistance or know someone who could benefit from services provided by the ADRC please call our office at 262-548-7848.

We look forward to serving you in 2025!

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**January 11—New Berlin Winter Fest** @ **various sites**, **8 am - 6 pm**. Bring the family for some winter fun for New Berlin's 6<sup>th</sup> annual Winter Fest! The New Berlin Library will be hosting fireside stories and trivia, ARC (Activity & Recreation Center) will be hosting Sheepshead and the first annual Snowball Smash Pickleball Tournament, and Malone Park will feature a sled dog meet and greet, arctic mini golf, food trucks, live music, bonfire, candlelight hike, and fireworks! For a full schedule of events, visit <u>www.newberlinwi.gov</u>.

**January 11—DelaFREEZE** @ **downtown Delafield**, **10 am - 3 pm**. Come experience the 7<sup>th</sup> annual DelaFREEZE event featuring 20 ice sculptures being sculpted in real time! There will also be games, hot chocolate, a winter market, and more.

January 11—Overview of ADRC Programs to Caregivers and Seniors @ St. Matthews in Oconomowoc, 1p—2pm.

#### SNEAK PEEK IN FEBRUARY

**February 1—Camp Quad Candlelight Hike** @ **Camp Quad** (6886 County Rd Q, Hartford WI), **5:30 - 8:30 pm**. Presented by Tall Pines Conservancy of Nashotah, come along and journey through this beautiful property along a picturesque <sup>3</sup>/<sub>4</sub> mile route in the Kettle Moraine Forest. The walk will conclude with a chili and cornbread dinner. Registration is \$10 for adults, \$5 for children 12 and under, and free for children 2 and under. Advance registration is required and can be done so at <u>https://lp.constantcontactpages.com/ev/reg/7n3r5tr</u>

**February 4**—Waukesha Resource Fair\* @ Waukesha Public Library, 11a—1p. Come and visit this Waukesha Public Library community resource fair! \*ADRC will be in attendance at this resource fair.

#### Blue Text = ADRC presentation

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	AND MUCH MORE!	PARKS + LAKE ACCESS BU		REGULAR \$130 PER VEHICLE	**************************************
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#### January 10th is Cut your Energy Costs Day!

Get a **FREE** pack of energy-saving products and discover the benefits firsthand. With essentials like LED lightbulbs and energy-efficient showerheads, dusk-to-dawn nightlights, and pipe wrap insulation, you can effortlessly enhance your home's efficiency and save money on energy bills. Limit 1 per household per year.

https://focusonenergymarketplace.com/free

Different energy saving options below:





## We may be apart, but we're not alone.

## Someone who cares is just a phone call away.

If you or someone you love is feeling isolated or anxious in these challenging times, hearing a friendly voice on the phone may help. That's why we created the AARP Friendly Voice program a trained, caring group of volunteers standing by ready to chat, listen, or just say hello.

It's easy. Request a call by dialing AARP at **1-888-281-0145** for English or **1-888-497-4108** for Spanish, between 9 a.m. and 5 p.m. local time.

Older adults are at increased risk for **loneliness** and social isolation because they are more likely to live alone, endure the loss of family and friends, have a chronic illness, and/or suffer from hearing loss. Loneliness and social isolation. in turn, have been shown to have significant adverse effects on health, including an increased risk of depression, anxiety, dementia, heart disease, suicide, and stroke.

#### **The Aging and Disability Resource Center Presents**

# **Savvy Caregiver Training**

Increase Your Confidence, Knowledge, & Skills



## Are you caring for someone with Alzheimer's disease or another form of progressive dementia?

Savvy Caregiver is a proven curriculum developed by Dr. Kenneth Hepburn and colleagues at the University of Minnesota. Grounded in research this educational series teaches strategies, practical real -world skills, and helps to reduce stress, both in the caregiver and the person for whom care is being provided. Savvy Caregiver increases the caregiver's sense of competence, and well-being even though there may be little experience. The course will cover:

- understanding the career of caregiving
- different types of dementia
- how the decline in cognition affects behavior
- dealing with the feelings that arise while caregiving
- fitting tasks and activities to the person's abilities
- decision making skills





January 15th - February 19th , 2025

 6 Wednesdays, 10:00 am-Noon

Please register by calling Jennifer Harders at the Aging & Disability Resource Center 262-548-7650

#### Location:

Virtual (Microsoft Teams)

Presented by Jennifer Harders Dementia Care Specialist

#### Free event

For more information call the ADRC at (262) 548-7650, or jharders@waukeshacounty.gov

## Younger Onset Dementia Caregiver Support Group

Are you caring for someone who has been diagnosed with a form of dementia prior to the age of 65? Join us for conversations about dementia, caregiver strategies and community resources.

## WHEN: 2nd Wednesday of each month 3:00-4:30 pm

<u>Upcoming Meetings:</u> January 8 February 12 March 12

WHERE: Health and Human Services Center 514 Riverview Avenue, Room 113 Waukesha, WI 53188



For more information contact Jennifer Harders at 262-548-7650

# Monday Coffee Connect

Virtual Support to Fill Your Caregiving Cup

## Caring for someone living with dementia?

Connect with local dementia specialists virtually from the comfort of your home!

Join to ask questions, gain support, and brainstorm strategies to get through this time together with local Aging & Disability Resource Center (ADRC) Dementia Care Specialists.

Come with a cup of coffee or tea to interact via Zoom. Video or by phone.

Fill your cup and start your week off right!

Mondays\* 10:00 – 11:00 am \*Group does not meet on holidays

Register by calling 262-548-7354 or email kglaser@waukeshacounty.gov

After registering you will receive connection info. Please don't hesitate to call for help with Zoom!

Offered on a rotating basis by Dementia Care Specialists from ADRC of Waukesha County, ADRC of La Crosse County, ADRC Eagle Country and ADRC of the Southwest

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#### Winter Snowflakes, Sniffles, and Staying Healthy

Dan Michaels, Community Health Educator, Waukesha County Public Health

Winter, what a wonderful time of the year. With the holidays, wonderful food, and the beauty of the white glistening snow sparkling on the treetops. How nice. But...winter is also filled with coughing, sneezing, running noses and feeling icky. As we age our bodies don't work as well as they used to and that includes our immune systems, which makes fighting off germs more difficult. That is why many vaccines are recommended for older adults and others with weakened immune systems. In addition to vaccines there are other things we can do to help avoid getting sick. Let's discuss some ways to give bacteria, viruses and other germs the *cold* shoulder and have them *flu* away from us so we can stay healthy.



Waukesha County Public Health

**One of the best ways to avoid getting sick**, you probably have heard and said many times. **"Wash your hands!"** It might sound like a broken record, but I'll *spin* it again. Yes, washing our hands is a fantastic way of getting bacteria and viruses away from us. It's simple but true. Just imagine how many things you touch throughout the day that someone may have touched, coughed or sneezed on, and then think how many times you have eaten or touch your face with your hands. Yeah...it's a really good idea to **wash your hands with warm water and soap, for at least 20 seconds, especially during cold and flu season**. Hand sanitizer is a good back up, but best practice is good old fashion soap and water.



Another way to avoid getting sick is to avoid opportunities to become sick. For example, if you know some one is sick, you may want to avoid visiting them until they are better. Also encourage friends and family members who are sick to stay home and fully recover before visiting you. This is especially important if you have a weakened immune system. It's a simple tip but very effective. Friends and family members will understand.

This last disease prevention technique is primarily for those with known weakened immune systems. Avoid buffets, at a buffet anyone can touch the food and utensils creating a chance of getting germs from these items. Also do not share food off your or a friend's plate because you could be sharing germs along with your meal. For most people including older adults it's fine to go to a buffet, this tip was included to help those that know they have a weakened immune system. But anyone can use these techniques if you would like to be extra cautions.

Winter, a season of snowflakes and sniffles brings beauty and a greater risk for illness, especially for older adults and those with weakened immune systems. So, let's stay healthy! Wash your hands often, avoid being with sick people, and be cautious with shared food and buffets. Vaccines are great for disease prevention, these additional precautions can also help reduce your exposure to germs. Stay warm, stay healthy, and don't let those germs *bug* your wonderful winter season.

## **Healthy Living with Chronic Pain**

Does ongoing pain keep you from doing the things you love? Healthy Living with Chronic Pain may be for you!



"Living with arthritis pain – constant nagging pain – is so debilitating. Healthy Living with Chronic Pain taught me strategies to manage my pain. Having a little control feels great."

### What is Healthy Living with Chronic Pain?

Healthy Living with Chronic Pain is an evidence-based program developed at Stanford University for adults of all ages who have chronic pain or live with someone who does. In just 6 weeks, you learn:

- Goal setting and problem solving
- Practicing healthy eating, relaxation techniques, and fitness for exercise and fun
- Coping with stress and depression
- Medication usage & evaluating treatments
- Quality sleep and fatigue management
- Communicating effectively with friends, family, and your medical team

### Upcoming phone workshop

February 12th-March 19th Wednesdays 11:00-11:45am

Email <u>cklepp@waukeshacounty.gov</u> or call 262-444-9102 for more information about the workshop.





## **COMMUNITY HEALTH EDUCATION CLASSES**

#### **Healthy Living with Diabetes**

In-person workshop

#### Wednesdays, January 15 to February 19, noon to 2:30 p.m.

ProHealth Oconomowoc Memorial Hospital

Healthy Living with Diabetes is a proven program designed to help you learn how to better manage your diabetes through monitoring, nutrition, exercise and managing your symptoms.

🎷 ProHealth Care

To register visit <u>www.ProHealthCare.org/Classes</u>

Or call 262-928-4059

#### **Boost Your Brain and Memory**

In-Person at the Big Bend Village Library- W230S9185 Nevins Street Big Bend, WI 53103

#### Thursday mornings, 9:30-11:00am; February 13th – April 3rd

A Brain Fitness Program offering a whole-person approach to helping individuals live healthier, remember things better, pay closer attention, and be more organized. This is an 8-week workshop that covers: physical health, emotional health, intellectual activity, nutrition, spirituality, and social engagement and how they all play a role in our Brain Health.

To register, call 262-444-9102 or email <u>cklepp@waukeshacounty.gov</u>



Helping with Love (CLASS IS DELIVERED IN SPANISH ONLY)

#### Mondays, from March 3rd to April 7th 6 sessions in person)

10:00 a.m. – 12:00 p.m.

ProHealth Care's Hispanic Health Resource Center

Caring for a loved one with some type of dementia can be both physically and mentally exhausting. In this program, people who care for someone with dementia or at-risk of developing dementia learn about its development, symptoms, stages, types, and treatments as well as how to best take care of oneself and their loved one during difficult changes and phases of the illness.

> Registration at: 262-928-4181 with Tania or Martha

Ayudando con Amor (LA CLASE SE IMPARTE SOLO EN ESPAÑOL)

Lunes, del 3 de marzo al 7 de abril (6 sesiones presenciales)

10:00 a. m. – 12:00 p. m.

Centro de recursos de salud hispanos de ProHealth Care

Cuidar a un ser querido con algún tipo de demencia puede resultar agotador tanto física como mentalmente. En este programa, las personas que cuidan a alguien con demencia o en riesgo de desarrollar demencia aprenden sobre su desarrollo, síntomas, etapas, tipos y tratamientos, así como cómo cuidar mejor de sí mismos y de su ser querido durante los cambios y fases difíciles. de la enfermedad.

> Inscripciones al: 262-928-4181 con Tania o Martha

## **ADRC Senior Dining Centers in Waukesha County**

Brookfield Community Center 2000 N Calhoun Rd Brookfield (262) 782-1636	Menomonee Falls Community Center W152 N8645 Margaret Rd Menomonee Falls (262) 251-3406	Birchrock Apartments 280 Birchrock Way Mukwonago (262) 363-4458	New Berlin Senior Dining: Our Lord's Methodist Church 5000 Sunnyslope Rd New Berlin (414) 529-8320
Oconomowoc Community Center 220 W Wisconsin Ave Oconomowoc (262) 567-5177	Sussex Community Center N64 W23760 Main St Sussex (262) 246-6747	La Casa Village Apartments 1431 Big Bend Rd Waukesha (262) 547-8282	ALL MEALS ARE SERVED AT 12:00/NOON Call the location to reserve a lunch!

#### How Can I Eat at a Dining Center?

Senior Dining Centers are open to ANYONE age 60 or older (and their spouse, regardless of age) with NO INCOME REQUIREMENT! <u>Advanced reservations are required</u> by noon at least the business day prior. Call the dining center where you wish to attend.

#### What if I Need Transportation there?

Transportation to the dining centers may be available through the ADRC <u>Shared-Fare Taxi</u> and <u>RideLine</u> programs **for \$1.00 each way**. This fare subsidy must be authorized in advance by calling the ADRC at (262) 548-7848.



For my New Years Resolution, I'm giving up eating deli meat...

But I can't quit cold turkey.

## January 2025 Menu Waukesha County Senior Dining and Home Delivered Meals

Monday	Tuesday	Wednesday	Thursday	Friday		
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SUBJECT 7 WITHOU 1% MILK I ALT= LOV	OTE: MENU TO CHANGE T NOTICE NCLUDED N SUGAR NATIVE	New Years Holiday No Meals Today	Sweet & Sour Chicken w/pineapple, green & red peppers over Brown Rice Pacific Blend Veggies Mandarin Oranges Blueberry Muffin	Tuna Pasta Salad Tomato & Onion Salad Creamy Dill Cucumber Salad Wheat Dinner Roll/ butter Chilled Apricots		
6 7		8	9	10		
National Shortbread Day Meatballs in Mushrom & Onion Gravy Mashhed Potatoes Roasted Rosemary Butternut Squash Pear Half Multigrain Bread/butter Lorna Doone Cookies	Lemon Rosemary Chicken on the bone American Potato Salad Baked Beans Buttermilk Biscuit with butter Seasonal Fresh Fruit	Baked Mostaccioli Sicilian Grande Veggies Romaine lettuce salad with dressing Garlic Breadstick/ butter Chef's Choice Fruit Frosted Cake Alt: Jello	Turkey, Broccoli and Brown Rice Casserole Sunshine Carrots Grape Tomatoes Citrus Fruit Salad Chocolate Milk	Split Pea Soup/ crackers BBQ pork on a Wheat Bun Buttered Red Potatoes Peaches Butterscotch Pudding Alt: Diet Pudding		
13	14	15	16	17		
Chicken Noodle Casserole Caribbean Blend Veggies Carrot Raisin Salad Biscuit/butter Sugar Cookie Alt: Diet Cookie	Smothered Pork Loin Buttered Parsley Potatoes Creamed Corn Peach Half Multigrain Bread/ butter Baker's Choice Cookie Alt: Diet Jello	Swedish Meatballs over Noodles Honey Ginger Carrots Broccoli Salad Whole Wheat Bread/ butter Fresh Apple	Fish Patty on a Bun with lettuce & cheese Tartar sauce/Ketchup Ranch Potato Wedges Creamy Coleslaw Fresh Orange	Honey Mustard Chicken Scalloped Potatoes WI Blend Veggies Fresh Fruit Wheat Roll/Butter Vanilla Pudding Alt: Diet Pudding		
20	21	22	23	24		
Martin Luther King Jr Day No Meals Today	Chicken Stew with Veggies & Dumplings Rosemary Roasted Potatoes Marinated Veggie Salad Multigrain Bread/butter Warm Peaches with Cinnamon	Ring Bologna American Fried Potatoes/ketchup Chickpea Salad Rye Bread/butter Seasonal Fresh Fruit Chocolate Milk	National Pie Day Roast Turkey Sweet Potatoes Green Beans Applesauce Wheat Roll/butter Banana Cream Pie Alt: Diet Pudding	Vegetable Lasagna Sicilian Grande Veggies Romaine Lettuce Salad with dressing Garlic Breadstick w/ butter Pear Half		
27	28	29	30	31		
Brat with Kraut on Pretzel Bun Ketchup/Mustard Hot German Potato Salad Three Bean Salad Diced Peaches Ice Cream Cup	Old Fashioned Beef Stew with Potatoes Caribbean Blend Veggies Tomato & Onion Salad Whole Wheat Dinner Roll/butter Banana	Indian Butter Chicken Basmati Rice with Peas Steamed Broccoli Grapes Chocolate Mousse Alt: Diet Pudding	Stuffed Green Pepper Casserole Carrot Coins Fresh Cucumbers with ranch Seasonal Fresh Fruit Dinner Roll/butter Oatmeal Raisin Cookie Alt: Diet Cookie	Meatloaf Patty in gravy Baked Potato with Sour Cream Mexican Corn Salad 9-Grain Bread/butter Waldorf Salad		

VOLUNTEERING CAN PROVIDE A HEALTHY BOOST TO YOUR SELF-CONFIDENCE, SELF-ESTEEM, AND LIFE SATISFACTION. VOLUNTEERS DO BOOD FOR OTHERS AND COMMUNITY, WHICH PROVIDES A NATURAL SENSE OF ACCOMPLISHMENT.

## Here are a few stories of how volunteers have made an impact in 2024!

The Volunteer Reception Center (VRC) Volunteers at WCDHSS (Waukesha County Department of Health and Human Services) have played a pivotal role in the success of the VRC and emergency planning efforts. Their



Pictured L to R: Sherry Williams (Volunteer Program Specialist), Terry (HHS Volunteer for ADRC's Home Delivered Meals Program), and Lisa Bittman (ADRC Coordinator) during our annual Volunteer appreciation event on December 4, 2024.

enthusiastic suggestions, valuable guidance, and dedicated hours spent reviewing and providing input have been instrumental in shaping the processes, online training, training manual, just-in-time training, and "go-tubs". Their diverse skills and wealth of experiences have been essential in molding the program into what it is today. With our incredible volunteer team, the county will be well-prepared and fully supported when it needs to open a VRC in the event of an applicable emergency.

#### Volunteers Contribute to Alcohol and Substance Use Recovery Success:

A consumer in AODA treatment currently resides on the edge of the county and needs help getting to Health and Human Services for his program. He was referred to the Volunteer Transportation Program at WCDHSS (Waukesha County Department of Health and Human Services) with the warning that he may not sound or look appreciative of his rides, but he is. His volunteer driver quickly and easily established a rapport with him and the consumer has thanked the program multiple times for his driver's consistency, support, and attitude; something his case worker told us we should not expect to hear from him. The consumer, who has missed only one group since he started taking rides from the Volunteer Transportation Program, has completed his treatment, and has expressed his gratitude in a way that truly underscores the impact of this program.

"In my 31+ years as an AODA Site Coordinator, I've had approximately three dozen volunteers (obviously not all at the same time). I would estimate a good half of them did jail time before cleaning up and turning to volunteering to give back and help others, and to enhance their own sobriety.\_In my own case, I have been sober about 35 1/2 years. I don't think that would have happened without my good fortune to be a longtime AODA volunteer."

#### -AODA (Alcohol and Other Drug Abuse) Site Coordinator Volunteer at Health and Human Services

"My mother-in-law is 96 years old and still lives independently in her own apartment. Meals on Wheels has helped her to be able to do that. Knowing that she has a hot meal every day makes it easier on all of us. She also enjoys talking to volunteers when they deliver the meals."

-Home Delivered Meals recipient's family member

Volunteering is a fun and easy way to explore your interests and passions! If you are interested or know of someone who might be interested to discussing volunteer opportunities email us at <u>HHSVolunteeers@waukeshacounty.gov</u> or call 262-548-7848 and ask to talk with a Volunteer Program Specialist.







# LIBRARY MEMORY CAFÉ MEMORY PROJECT MEMORY CAFÉ 2025 SCHEDULE

## WHAT IS A **MEMORY CAFÉ?**

A Memory Café is a free social gathering for those who are experiencing early stage dementia, mild memory loss, or mild cognitive impairment (MCI), to attend with a family member, friend, or care partner. A Memory Café is a place to have fun, share experiences, and stay socially connected.



### WAUKESHA COUNTY LIBRARY LOCATIONS

#### LAKE COUNTRY PROJECT

Meets 1st Friday of the month • 10:30 am - Noon

- January 3 ..... Oconomowoc
- February 7 ..... Delafield
- March 7 ..... Hartland
- April 4 .....North Lake
- May 2 ..... Oconomowoc
- June 6 ..... Pewaukee
- July 11<sup>\*</sup> ..... Delafield
- \* Shifted one week to accommodate the holiday.
- August 1..... Hartland
- September 5 ..... North Lake
- October 3 ..... Pewaukee
- November 7 ..... Oconomowoc
- December 5 ..... Delafield

#### PURPLE SPRINGS PROJECT

Meets 2nd Thursday of the month • 1:30 - 3:00 pm

- January 9 ..... Mukwonago
- February 13 ..... Eagle
- March 13 ......Muskego
- April 10 .....New Berlin
- May 8 .....Mukwonago
- June 12 ..... Eagle
- July 10 ..... Muskego
- August 14 ..... New Berlin
- September 11 ..... Mukwonago
- October 9 ..... Eagle
- November 13 .....Muskego
- December 11 ..... New Berlin

#### WAUKESHA PROJECT

Meets 4th Wednesday of the month • 10:30 am - Noon

- January 22 ..... Waukesha
- February 26 ..... Waukesha
- March 26 ..... Waukesha
- April 23 .....Waukesha
- May 28 ..... Waukesha
- June 25 ..... Waukesha
- July 23 ..... Waukesha
- August 27 ..... Waukesha
- September 24 ..... Waukesha
- October 22 ..... Waukesha
- November 19\*.....Waukesha
- December 17\*..... Waukesha
- \* Shifted one week to accommodate the holidays.

#### WILD PLUM PROJECT

Meets 3rd Monday of the month • 3:00 - 4:30 pm

- January 20 .....Brookfield
- February 17..... Menomonee Falls
- March 17.....Sussex
- April 21.....Brookfield
- May 19 ..... Menomonee Falls
- July 21 ..... Brookfield
- August 18 ..... Menomonee Falls
- October 20 .....Brookfield
- November 17 ..... Menomonee Falls
- December 15 .....Sussex



librarymemoryproject.org







- - June 16 .....Sussex

  - September 15 .....Sussex

#### **RECAP: Caring for Our Caregivers Open House**

The ADRC of Waukesha County hosted a caregiver open house on Tuesday November 12<sup>th</sup>, 2024. This event was hosted to honor family caregivers in Waukesha County during National Family Caregiver Month. The open house consisted of many community

Caregiver Corner



resources and wellness activities. We had a great turn out at the event, reaching 50 caregivers, and connected with several family caregivers that had previously not had contact with the ADRC.

Our community partners that were present provided information for our family caregivers and their loved ones.

- Waukesha Park and Recreation supplied information about the numerous senior activities and classes the City of Waukesha hosts every month.
- Bridges Library System highlighted their Library Memory Project and the libraries' programs geared towards older adults.
- Katy's Kloset promoted their distribution of donated durable medical equipment and supplies to adults and children at no or low cost.
- **VRI** provided information on their technology, such as personal emergency response systems and medication management equipment, which can be of great assistance to caregivers.
- Waukesha County Falls Prevention Coalition provided informational resources for caregivers in keeping their loved ones safe from falls.

These excellent resources are a few of the many supports available to aid family caregivers in Waukesha County.

There were several wellness activities at the open house to engage our family caregivers including, nurses from the **Public Health Department** offering blood pressure checkups and the Waukesha's YMCA facilitated small groups of chair yoga. In addition, there was a massage therapist that was giving neck massages and a local business owner demonstrating how to make soap. These wellness activities helped stress the importance for our family caregivers to prioritize their own mental and physical wellbeing.

National Family Caregiver Month made a great opportunity for us to recognize the many family caregivers in Waukesha County. The caregiver open house gave us a chance to provide great resources to family caregivers while also highlighting the need for caregivers to focus on their own health and wellness. More than 1 in 5 adults in the United States are unpaid family caregivers. Please reach out to the ADRC of Waukesha County to inquire about family caregiver resources, including grant funding from the Alzheimer's Family Caregiver Support Program (AFCSP), at 262-548-7848.

#### **Bath Safety Month Tips**

Preventing bathroom falls in older adults requires a combination of proactive measures, environmental modifications and lifestyle changes.

Grab bars should be installed in places where you may lose your balance. They should be installed by a professional to ensure they are at the correct level and properly attached to the wall. The National Association of Home Builders (NAHB) has Certified Aging-In-Place Specialists (800-368-5242) who work in many communities.



By the toilet- 33-36" from the floor



Around the bathtub- 8-10" from the rim



In the shower-33-36" from the floor

The exact height and location of the grab bars depends on the user. It is recommended to have three grab bars in the shower and bathtub, one at the entrance, one on the inside wall, and another by or near the faucet handles underneath the shower head. Towel racks are NOT grab bars! But grab bars can be towel racks. Grab bars that don't require drilling are also available if you don't want to or can't make any structural changes to your space, and grab bars are even available in different styles to suit your needs.

**Get a hand-held shower head** to avoid reaching or straining in the shower. Handheld showerheads provide greater flexibility and control while bathing. You can wash hard-toreach areas without having to move around as much. This can help minimize your risk of slipping or losing balance in the shower.

**Sit safely with a shower chair or bench:** Getting rid of a shower/tub combo with a large lip is helpful. If that's not possible, find a chair that you can use in the shower that you can transfer while seated on a transfer bench.

A **raised toilet seat or a seat with handles** is another option to add to your bathroom for extra stability when using the toilet. If you have mobility issues, using a raised toilet seat to reduce knee strain and make it easier to sit down and stand up from the toilet.

**Put down non-slip mats:** Place non-slip mats or adhesive strips on the bathroom floor, inside and outside the shower and tub, to provide traction and reduce the risk of slipping on wet surfaces.



#### **Medicare Advantage Open Enrollment Period**

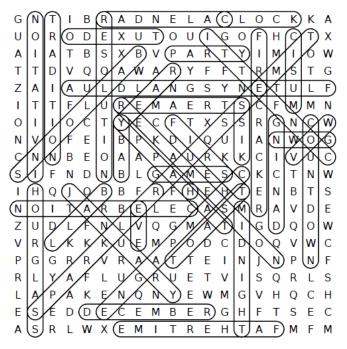
January 1 through March 31 is the annual Medicare Advantage Open Enrollment Period (OEP). This is a time when someone who already has a Medicare Advantage Plan can switch to a different Medicare Advantage Plan, with or without drug coverage. An individual can also drop their Medicare Advantage Plan and go back to Original Medicare. If they return to Original Medicare, they can join a Medicare Part D drug plan.

An individual can only make one change during the OEP, and any changes they make will be effective the first of the month after the plan receives their request. If a person is returning to Original Medicare and joining a separate Medicare Part D drug plan, they do not have to contact their Medicare Advantage Plan to disenroll. The disenrollment will happen automatically when they join the drug plan.

Note that certain actions cannot be taken during OEP. These include:

- An individual who does not already have a Medicare Advantage Plan on January 1 cannot enroll in one for the first time during OEP. So, for example, a person with Original Medicare cannot switch to a Medicare Advantage Plan during the OEP.
- Individuals with special types of Medicare plans, such as Medicare Savings Accounts, cost plans or Programs of All-Inclusive Care for the Elderly (PACE), cannot make changes, including dropping their plan or switching to a different plan, during OEP.
- Individuals with Original Medicare cannot join a separate Medicare drug plan during OEP.
- Persons with a stand-alone Medicare prescription drug plan cannot switch or drop their Part D plan during OEP.

#### Answers for word search on page 6



#### **ATTENTION!**

Disability Rights Wisconsin (DRW) has decided to retire their Medicare Part D Helpline (800-926-4862, effective December 30, 2024. People who call the DRW Part D Helpline phone number will hear an automated message referring them to the Board on Aging and Long Term Care (BOALTC) Wisconsin Medigap Part D and Prescription Drug Helpline (855-677-2783).

855-677-2783 is the correct number to call moving forward for a state-wide helpline for Medigap Part D and Prescription Drug assistance.







#### "Welcome to Medicare" Presentations in your Area

These are free 1 hour "Introduction to Medicare" classes presented by Greater WI Agency on Aging Resources, Inc. (GWAAR) and/or the Aging and Disability Resource Center (ADRC) of Waukesha County.

\*Please register with the specific location you wish to attend\*

Waukesha Public Library (262-524-3680) - Monday, January 27 at 10:30am
Mukwonago Community Library (262-363-6411) - Tuesday, February 11 at 2:00pm
Brookfield Public Library (262-782-4140) - Thursday, February 20 at 2:00pm
Hartland Public Library (262-367-3350) - Thursday, March 13 at 11:00am
Brookfield Parks & Recreation (262-796-6675) - Tuesday, March 18 at 12:45pm
Elm Grove Public Library (262-782-6717) - Thursday, April 3 at 1:00pm
Pewaukee Public Library (262-691-5670) - Monday, April 7 at 1:00pm
Menomonee Falls Public Library (262-783-2535) - Wednesday, April 9 at 1:00pm
Muskego Public Library (262-971-2100) - Monday, April 28 at 10:30am

In addition, the ADRC conducts 2-hour classes every 2<sup>nd</sup> Wed of each month 1-3pm at the Health & Human Services Building located at: 514 Riverview Ave, Rm 114 or virtually at 5:30—7:30pm.

**To register for the 2-Hour ADRC presentations visit:** <u>http://wauk.co/welcometomedicare</u> or scan the QR code with your smartphone >











## Who do I contact – Social Security or Medicare?

Social Security offers retirement, disability, and survivors benefits. Medicare provides health insurance. Because these services are often related, you may not know which agency to contact for help. The chart below can help you quickly figure out where to go. Please share this chart with family and friends.

	Торіс	Social Security	Medicare	Resources
0	How do I report a death?	Х		Contact your local Social Security Office or call <b>1-800-772-1213</b> (TTY <b>1-800-325-0778</b> )
	How can I check Medicare eligibility?	х		ssa.gov/medicare
	What does Medicare cover?		Х	medicare.gov/what-medicare-covers
	How do I sign up for Hospital Insurance? (Part A)	x		ssa.gov/medicare
P	How do I sign up for Medical Insurance? (Part B)	x		ssa.gov/medicare
	How do I apply for Extra Help with Medicare Prescription drug coverage? (Part D)	х		ssa.gov/medicare/part-d-extra-help
	How can I check the status of Medicare Part A or B claims?		х	medicare.gov/account/login
	Where do I find forms for filing a Medicare appeal or let someone speak with Medicare on my behalf?		Х	medicare.gov/claims-appeals/how-do-i- file-an-appeal
٨	How do I appeal an income-related monthly adjustment amount decision? (for people who pay a higher Part B or D premium because income is over a certain amount)	x		ssa.gov/benefits/medicare/medicare- premiums.html
<b>(</b>	How can I request a replacement Medicare card? (with a my Social Security or Medicare account)	Х	х	ssa.gov/myaccount medicare.gov/account/login
	If I already get benefits or have Medicare, how do I report a change of address or phone number?	х		ssa.gov/myaccount
<b>V</b>	What do Medicare health and prescription drug plans in my area cost, and what services do they offer?		Х	medicare.gov/plan-compare
٦	Which doctors, health care providers, and suppliers participate in Medicare?		х	medicare.gov/care-compare/
0	Where do I find publications about Medicare?	Х	x	ssa.gov/pubs/?topic=Medicare medicare.gov/publications
en e	Where can I find out more about a Medicare prescription drug plan (Part D) and enroll?		х	medicare.gov/drug-coverage-part-d/how- to-get-prescription-drug-coverage
*	Where can I find a Medicare Supplement Insurance (Medigap) policy in my area?		х	medicare.gov/medigap-supplemental- insurance-plans



Securing today and tomorrow

Social Security Administration Publication No. 05-10500 February 2024 (July 2023 edition may be used) Who do I contact – Social Security or Medicare? Produced and published at U.S. taxpayer expense

SSA.gov 🕇 🛛 🛈 🗅 in



#### Social Security Administration Office Service Changes

By the GWAAR Legal Services Team (for reprint)

The Social Security Administration (SSA) recently announced that it will be transitioning to **appointment-based services** for in-person visits to local field offices. Beginning January 6, 2025 SSA will require customers to schedule an appointment for services, including requests for Social Security cards.

SSA emphasizes that it will not turn people away for walk-in service who are unable to make an appointment or do not want to make an appointment, such as "members of vulnerable populations, military personnel, people with terminal illnesses, and individuals with other situations requiring immediate or specialized attention." Field offices with minimal wait times will also continue to provide walk-in assistance.

Nonetheless, SSA still encourages people to take advantage of online services or the automated services available by telephone at **1-800-772-1213**.

#### Flu and COVID Combination Tests

By the GWAAR Legal Services Team (for reprint)

The Food and Drug Administration (FDA) recently approved a new at-home kit that can test for COVID-19 and two strains of the flu virus at the same time. The tests are available at pharmacies without a prescription and can help people determine what types of precautions they need to take to avoid infecting friends and family members.



#### **Marketplace Enrollment Reminder**

Don't forget that Open Enrollment for 2025 health insurance coverage through the Marketplace ends January 16, 2025! If you enroll in a health insurance plan before January 16, 2025, your coverage will start February 1, 2025. After Open Enrollment ends, you will only be able to enroll in a Marketplace plan for 2025 coverage or switch Marketplace plans if you qualify for a Special Enrollment Period (SEP).

www.healthcare.gov

ADRC of Waukesha County Human Services Center 514 Riverview Avenue Waukesha, WI 53188

If you would like to be added to or removed from this mailing, or if you would like to receive our Newsletter electronically, please call the ADRC at (262) 548-7848.

Si desea ser agregado o eliminado de este correo, o si le gustaría recibir nuestro boletín electrónico, favor de llamar al centro de recursos del envejecimiento y discapacidades (ADRC) al 262-548-7848.

#### ADRC Advisory Board:

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